INEIGHT

CHANGE USER GUIDE

CHANGE

Release 26.3
Last Updated: 14 October 2026

Information in this document is subject to change without notice. Companies, names and data used in examples are fictitious.

Copyright ©2026 by InEight. All rights reserved. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without the express permission of InEight.

Microsoft Windows, Internet Explorer and Microsoft Excel are registered trademarks of Microsoft Corporation.

Although InEight Change has undergone extensive testing, InEight makes no warranty or representation, either express or implied, with respect to this software or documentation, its quality, performance, merchantability, or fitness for purpose. As a result, this software and documentation are licensed “as is”, and you, the licensee are assuming the entire risk as to its quality and performance. In no event will InEight be liable for direct, indirect, special, incidental or consequential damages arising out of the use or inability to use the software or documentation.

Release 26.3
Last Updated: 14 October 2026

This page intentionally left blank.

CONTENTS

CHAPTER 1 – INEIGHT CHANGE OVERVIEW 16
1.0.1 Change Overview 16
1.0.1.1 Who uses Change? 17

CHAPTER 2 – PROJECT SETUP 19
2.1 Organization settings 20
2.1.1 Customizable Revenue Categories 21
2.1.1.1 Accessing Project Details 23
2.1.1.2 Accessing Organization Level Settings 24
2.2 Configurations (Org level) 25
2.3 Custom lists 28
2.4 Pricing configuration 29
2.4.1 Client change order configuration 29
2.4.2 Current budget configuration 30
2.4.2.1 Allow projects to edit Current budget configuration 31
2.5 Item type configuration 31
2.5.1 Require for budget move 32
2.5.2 Require for PCO or CCO association 32
2.5.3 Lock after CCO association 33
2.5.4 Allow projects to edit configuration settings 33
2.6 ID customization 33
2.7 Task type setup 34
2.8 Workflow assignments 34
Add a workflow assignment threshold 35
Add a budget move approval workflow 36
2.8.1 Edit a workflow in progress 36
2.8.1.1 Role assignment workflow 36
2.9 Change templates (Org level) 37
2.9.0.1 37
2.10 Templates subtab 37
2.10.1 Download a sample template 38
2.10.2 Creating a change order template 38
2.11 Template contact tags 39
2.12 Maintain field formatting 40

2.13 DocuSign tags ... 40
2.14 Template types ... 41
2.15 Template language ... 41
2.16 Collection tables ... 41
Add a collection table to a template ... 42
2.17 Tips for using template tags ... 42
2.17.1 General tag information ... 43
2.17.2 Collection table tags ... 43
2.17.3 e-Sign tags ... 43
2.17.4 Microsoft Word documents ... 43
2.17.5 Microsoft Excel documents ... 44
2.18 Build your template ... 44
2.18.1 Cost item pricing table grouping ... 48
2.18.2 Template versions ... 49
Build a Change Template ... 50
2.19 Template settings subtab ... 56
2.20 Change custom labels ... 58
2.21 Project Settings ... 59
Open Project Settings ... 61
2.21.1 IDF Response Codes ... 64
2.21.2 Notifications ... 64
2.21.2.1 Written Notification Time Requirement ... 64
2.21.2.2 Notify Scheduler of Issues ... 65
2.21.2.3 Notify Assigned To Persons ... 66
2.21.2.4 Notify controller of adjustments ... 67
2.21.3 Workflow ... 67
2.21.3.5 New issue approval setup ... 68
Add a new issue approval workflow ... 68
2.21.4 PCO and CCO approvals ... 69
2.21.4.6 Group workflows ... 69
Create group workflows ... 70
2.21.4.7 Change order approval setup ... 70
Add a workflow assignment ... 70
Document approval setup ... 72
2.21.5 Overview – CCO execution setup ... 73
2.22 Configurations (Project level) ... 74
2.23 ID Customization ... 74
2.24 Pricing configuration ... 75
2.24.1 Pricing configuration ... 76

2.24.2 Vendor change order configuration ... 77
2.24.3 Client change order configuration ... 77
2.24.4 Current budget configuration ... 78
2.25 Item type configuration ... 79
2.26 Pricing markup ... 80
2.27 Allowance category ... 81
2.28 Dependent cost items ... 82
2.28.1 Allow users to edit adjusted cost ... 83
2.29 Decimal precision ... 83
2.30 Message configuration ... 84
2.31 Responsible party ... 85
2.32 Construction area ... 85
2.33 Custom lists ... 86
2.34 eSign setup ... 87
2.35 Change templates (Project level) ... 88
2.36 DocuSign setup ... 89
2.36.1 DocuSign Advanced Options ... 89
2.37 Change custom labels ... 89
2.38 Permissions ... 90
2.38.1 Supporting documents permissions ... 90

CHAPTER 3 – GENERAL NAVIGATION ... 93
3.1 Page Navigation ... 94
3.1.1 Change Tools and Navigation ... 98
3.1.1.1 Change Toolbar ... 98
3.1.2 Change Register tabs ... 99
3.2 Column and Row Management ... 100
3.2.1 Expand Columns ... 100
3.2.2 Move Columns ... 101
Move Columns ... 101
3.2.3 Sort Columns ... 102
Sort Columns ... 102
Filter Columns ... 103
3.2.4 Manage Row density ... 104
3.3 Enhanced column management ... 104

CHAPTER 4 – ISSUES ... 107
4.1 InEight Change Workflow ... 108
4.2 Issue Creation and Setup ... 108
4.2.1 Issue Creation ... 108

Create a new issue 108
4.2.2 Issue Header 110
4.2.2.1 Cost, markup, and markup percent pricing breakdown 110
4.2.2.2 Status information 110
4.2.2.3 Issue status 111
4.2.2.4 Pricing status 112
4.2.2.5 Proposal status 113
4.2.3 Delete an issue 113
4.3 Details tab 114
4.3.0.1 Issue details 114
4.3.0.2 Issue description 115
Associate a vendor to an issue 116
Add a vendor to cost item pricing 118
Push a WBS code to cost item pricing 119
4.3.0.3 Additional details 120
4.3.0.4 Request for Information 124
Create a historical weather record for an issue 126
4.3.0.5 Project values 130
4.3.0.6 Custom fields 131
4.4 Review or Approve an issue 131
Review or approve an issue 131
4.4.0.1 Edit a workflow in progress 132
4.5 Change toolbar 132
4.5.0.1 Project contract summary 132
4.5.1 Add notes 134
4.5.1.2 Allowance Category Summary 136
4.6 Current value 137
4.7 Supporting documents – Issues 138
4.7.1 Add supporting documents 138
Upload a document to Document 140
4.7.2 Show supporting documents in generated documents 142
4.8 View a supporting document 143
4.9 Create an RFI form in InEight Document 143
Create an RFI Form in InEight Document. 144
4.10 Create Mail in InEight Document 147
Create mail 148
4.11 Package supporting documents 150
Package supporting documents 150
4.12 Main and subordinate issues 152

Convert a standard issue into a main issue with a subordinate 152
Add a subordinate to a main issue 154
Make an existing issue into a subordinate of a main issue 156
4.13 Issue Import 157
4.13.1 Import the template 158
Import issues 159
4.13.2 Import issues through an API 160
4.13.3 Export the template with data 160
4.14 Split Issues 160
Split an Issue 161
Add details to a split issue 163
4.15 Cost item pricing 165
4.16 Pricing tab 165
4.17 Pricing page organization tools 166
4.17.1 Group by column 166
Group cost items by column on the Pricing page 167
4.17.2 Column management 168
4.18 Add a cost item 169
Add an existing cost item 169
Add a new cost item 172
Add an unassigned pricing item 173
4.19 Edit cost items 174
4.19.1 Cost item details 174
4.19.1.1 Browse cost items 175
4.19.2 Cost categories 175
4.19.3 Resources tab 176
4.20 Edit Plug items 176
4.20.1 Cost categories 177
4.20.2 Resources 178
4.21 Edit Detail items 178
4.22 Copy a cost item 180
4.23 Cost item pricing templates 180
4.23.1 Cost item pricing templates 180
Create a cost item pricing template from the register 181
Create a cost item template when adding cost items 182
Add cost items from a template 183
4.23.1.1 Manage templates 184
4.23 Step by Step 1 – Send a copy of a template 185
4.24 Dependent cost items 185

Add an existing dependent cost item 186
Add a new dependent cost item 187
Edit a dependent cost item 188
4.24.1 Edit dependent cost items 189
4.25 Markups 189
Add a percentage-based markup to a cost item 191
Add a value markup to a cost item 192
4.26 Auto calculate cost items 193
Auto calculate cost items 193
4.27 Associate a pricing item to a vendor change order 195
Associate a vendor pricing item to an existing Contract VCO 195
Create a VCO in Contract 196
4.28 Import cost items 197
4.28.1 Import cost items from an Excel spreadsheet 197
Import Plug cost items 199
4.28.2 Import cost items from Estimate 200
Import cost items from Estimate 201
4.29 Cost item sync 201
4.30 Pricing summary 203
4.30.1 205
4.31 Direct cost total 205
4.31.1 Direct cost total 205
4.32 Vendor total 206
4.33 Edit vendor information 208
4.34 Vendor change orders 210
Associate a vendor pricing item to an existing Contract VCO 210
Create a VCO in Contract 211
4.35 Indirect cost subtotal 212
4.36 Markups 212
4.37 Deductions 214
4.38 Markup calculation levels 214
4.39 Budget moves 215
4.39.1 Initiate a budget move 215
4.39.2 Budget move workflow 216
4.39.3 Revise a budget move 217
4.40 Task creation in InEight Compliance 217
4.40.1 Compliance integration 217
4.40.1.1 Permissions 217

4.40.1.2 Compliance task template 218
4.40.2 Create a task 218
Create a task 218
4.40.3 Task log 219

CHAPTER 5 – CHANGE ORDERS 221
5.1 InEight Contract Workflow - Change Orders 222
5.2 Potential Change Order (PCO) 222
5.2.1 Overview 222
5.2.2 Potential Change Order (PCO) Creation 223
Create a potential change order (PCO) 223
5.2.2.1 Assign a PCO from Issue Record 226
5.2.3 PCO Header 226
5.3 PCO Details tab 227
5.3.0.1 eSign 229
5.3.1 Additional details 230
5.3.1.2 Schedule impact 230
5.3.1.3 Correspondence 230
5.3.1.4 Request for information 231
5.3.1.5 Tasks 231
5.3.1.6 Project values 231
5.3.1.7 Custom fields 231
5.4 PCO Pricing tab 231
5.4.1 Pricing tab 232
5.4.1.1 Pricing Summary tab 232
Value type 232
5.5 PCO log 233
5.5.1 Aging days 234
5.5.2 Adjusted forecast final revenue 234
5.5.3 Add supporting documents 235
5.6 Client Change Order (CCO) Generation 235
5.6.1 Client Change Order (CCO) Creation 235
Create a client change order (CCO) 236
5.6.1.1 Convert to CCO from issue/PCO record 237
5.6.2 CCO header 238
5.6.3 CCO Details Tab 238
5.6.4 Adjusted forecast final revenue 240
5.6.4.2 eSign 241
5.6.5 Additional details 241
5.6.5.3 Client change order execution details 241

5.6.5.4 Schedule impact 242
5.6.5.5 Correspondence 242
5.6.5.6 Request for information 242
5.6.5.7 Tasks 242
5.6.5.8 Project values 242
5.6.5.9 Custom fields 243
5.6.6 CCO Pricing Tabs 243
5.6.6.10 Pricing tab 243
5.6.6.11 Pricing Summary tab 243
Value type 244
5.6.7 CCO Log 244
5.7 Client Change Order (CCO) Execution 245
5.7.1 Client Change Order Workflow Settings 245
5.7.2 Executed CCO status 247
5.7.3 Vendor change order creation 247
Execute a CCO 248
5.8 Change writer 250
5.9 Standard and bulk template processing 250
5.10 Generate a change document 251
Generate a standard change document 251
Generate a change document using bulk template processing 254
5.11 Supporting documents – Change orders 258
Upload a document to Document 259
5.11.1 Show supporting documents in generated documents 261
5.12 View a supporting document 261
5.13 Send Change documents for eSignature via DocuSign 262
Send a document for eSignature 262
Edit a sent document 266
5.14 DocuSign certificate of completion 266
5.15 Workflow Assignments 267
5.15.1 PCO and CCO workflows 267
Set up a PCO or CCO approval workflow 267
Start the approval workflow 268
5.15.2 Document approval workflows 270
Set up a document approval workflow 270
Start the document approval workflow 271
5.15.2.1 Edit a workflow in progress 272
5.16 Audit Log 272

STEP-BY-STEP PROCEDURES

Add a workflow assignment threshold 35
Add a budget move approval workflow 36
Add a collection table to a template 42
Build a Change Template 50
Open Project Settings 61
Add a new issue approval workflow 68
Create group workflows 70
Add a workflow assignment 70
Move Columns 101
Sort Columns 102
Filter Columns 103
Create a new issue 108
Associate a vendor to an issue 116
Add a vendor to cost item pricing 118
Push a WBS code to cost item pricing 119
Create a historical weather record for an issue 126
Review or approve an issue 131
Upload a document to Document 140
Create an RFI Form in InEight Document. 144
Create mail 148
Package supporting documents 150
Convert a standard issue into a main issue with a subordinate 152
Add a subordinate to a main issue 154
Make an existing issue into a subordinate of a main issue 156
Import issues 159
Split an Issue 161
Add details to a split issue 163
Group cost items by column on the Pricing page 167

Add an existing cost item 169
Add a new cost item 172
Add an unassigned pricing item 173
Create a cost item pricing template from the register 181
Create a cost item template when adding cost items 182
Add cost items from a template 183
4.23 Step by Step 1 – Send a copy of a template 185
Add an existing dependent cost item 186
Add a new dependent cost item 187
Edit a dependent cost item 188
Add a percentage-based markup to a cost item 191
Add a value markup to a cost item 192
Auto calculate cost items 193
Associate a vendor pricing item to an existing Contract VCO 195
Create a VCO in Contract 196
Import Plug cost items 199
Import cost items from Estimate 201
Associate a vendor pricing item to an existing Contract VCO 210
Create a VCO in Contract 211
Create a task 218
Create a potential change order (PCO) 223
Create a client change order (CCO) 236
Execute a CCO 248
Generate a standard change document 251
Generate a change document using bulk template processing 254
Upload a document to Document 259
Send a document for eSignature 262
Edit a sent document 266
Set up a PCO or CCO approval workflow 267
Start the approval workflow 268

Set up a document approval workflow 270
Start the document approval workflow 271

InEight Change provides early change order visibility by capturing potential changes long before they have an impact, allowing you to begin an audit trail of everything related to the issue. It also delivers continual visibility in a single place where all issues, potential change orders, and approved change orders can be viewed for the entire project, so team members can see and manage all the activity of the changes assigned to them.

InEight Change makes it easy to update control budgets, cost and revenue forecasts, and contracts as changes go through their evolution. Change orders can even be priced out with cost and revenue to go along with the supporting documentation for approval. With user-configurable workflows, notifications and dashboards, everyone on the project team has full visibility to the changes they need to review and approve.

BUILD

Start tracking potential changes the moment they arise, whether from RFIs, field issues, or scope and design changes.

CONNECT

Manage the impact of pending and approved change orders across your entire business, including cost and revenue forecasts, contract management, and project reporting.

INNOVATE

Stay in control of changes as they evolve with configurable workflows, dashboards and notifications across all the relevant stakeholders.

Chapter 1 – InEight Change Overview 16

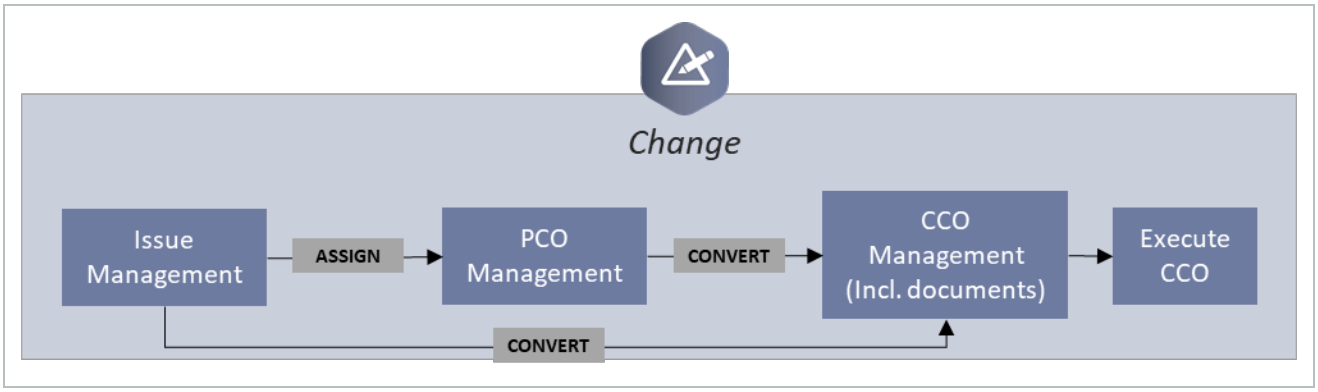
CHAPTER 1 – INEIGHT CHANGE OVERVIEW

Change is where you can manage the living history of your changes, their associated costs, and convert them into change orders, as necessary, when working with both the owner and subcontractors. As issues arise, project engineers record and submit issues, get them approved through the client and execute change orders.

The concept of project related changes is one of the most difficult entities to track on a project. Most projects run into many kinds of issues during the contract lifecycle. Those projects that don't utilize InEight Change will usually track project progress in an Excel sheet, or alternate software.

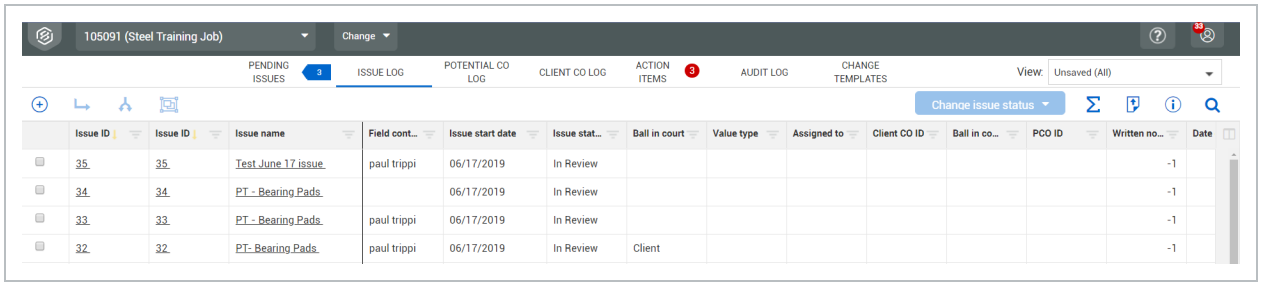
The Change tool provides a consistent, thorough way to manage your changes. It replaces your change tracking spreadsheet with a thorough and flexible change order management process.

The Change module follows the following workflow:



1.0.1 Change Overview

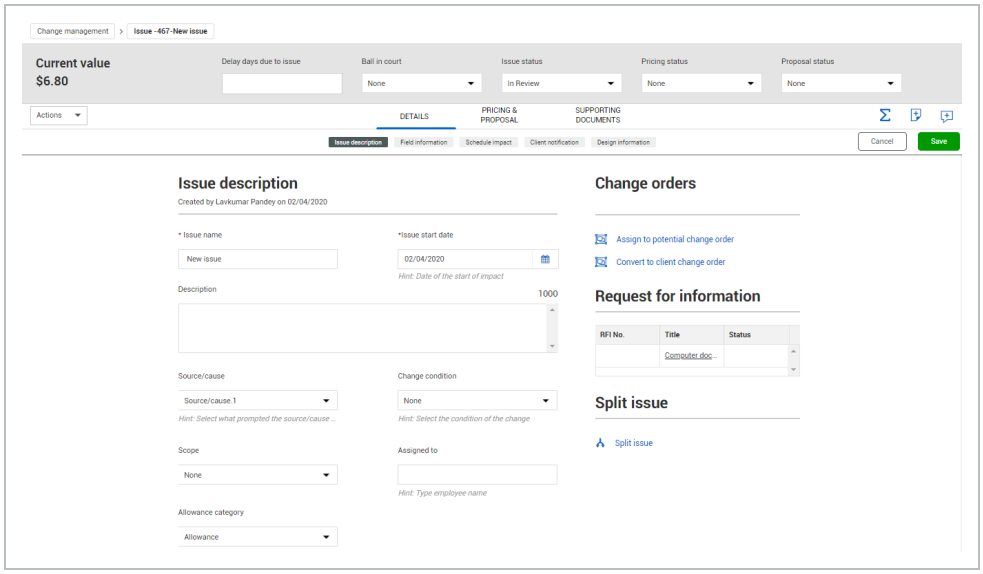
When the Change workflow is activated in Project Settings, you will see that the Change register contains rows and columns like a spreadsheet and consists of tabs that further break down the different stages on an issue.



The principal focus within Change is the concept of creating, approving and tracking of issues and change orders. As new issues come up within the contract lifecycle, Change is where you can collect your Issues, convert them into Potential Change Orders (PCOs) and Client Change Orders (CCOs).

Each issue has the capacity to track the information necessary for any legal action or related documentation. Some of the information you can capture to track an issue are:

- Issue name and full description
- When the issue started
- The source/cause of the issue (a field condition, client instruction, etc.)
- The scope of the issue (out of scope, in scope, contingency, etc.)
- Confirmation of notifying the client



1.0.1.1 Who uses Change?

The primary users of Change differ from the typical roles that use the rest of InEight cloud platform, namely Contract Managers and Contract Administrators. In other words, the main users of Change are

typically the same as Contract. These are employees focused on contract and change management as their primary role.

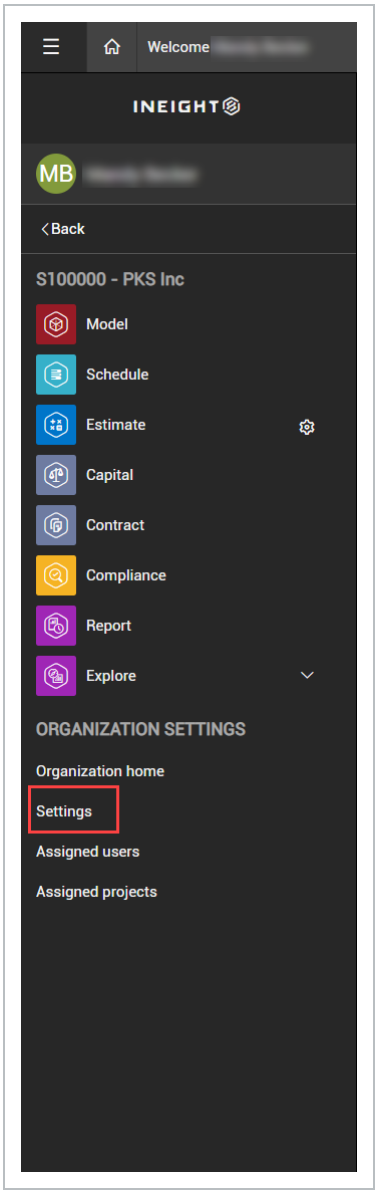
CHAPTER 2 – PROJECT SETUP

To manage issues and change orders successfully, the correct Change settings must be set up before project initiation. Some settings differ between the organization and project levels.

2.1 ORGANIZATION SETTINGS

Prior to initiation, the organization and project settings are significant to successfully manage a project in Change.

Organization settings are distinct from the project settings since they are defined by the administrative level in your organization. The image below shows you how to access organization settings from the main menu.



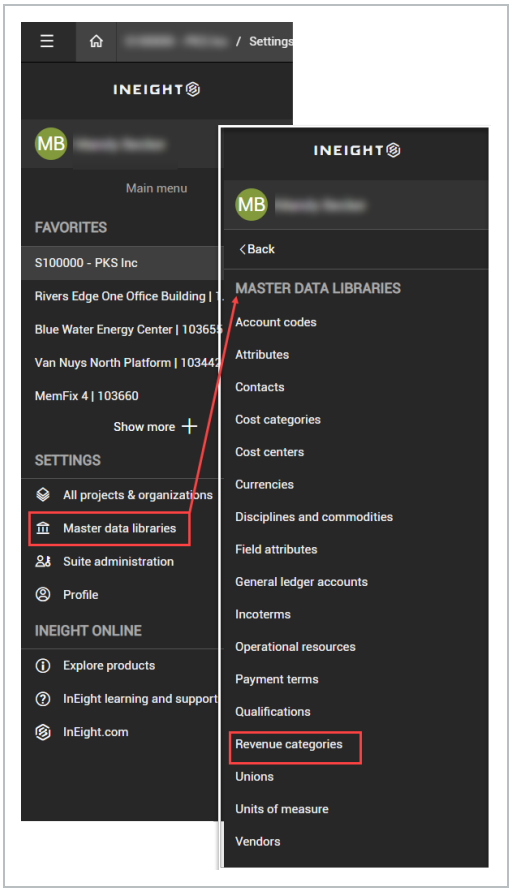
2.1.1 Customizable Revenue Categories

Revenue categories and probability percentages are customizable within each organization through master data by manual entry or API. This customization has specific permissions around edits.

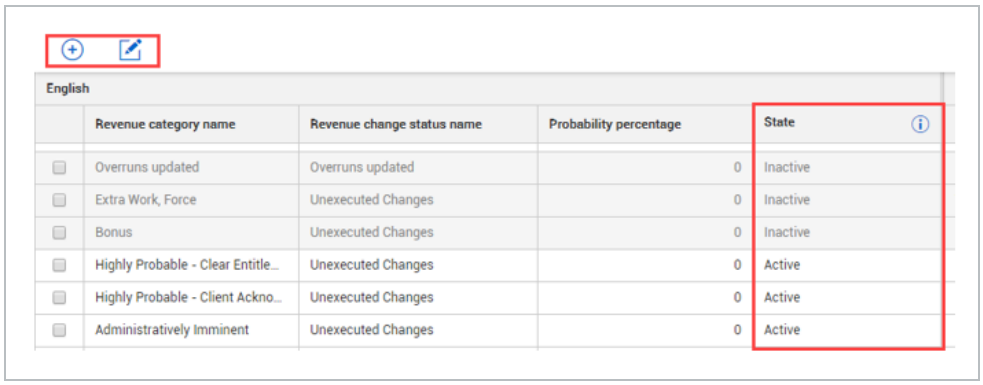
The Revenue category and Probability percentage in the Issue, PCO and CCO Logs pull data dynamically from master data.

Revenue categories are located in your organization's Master data libraries. From the Main menu, select **Master data libraries** and then **Revenue categories**.

When you land on the organization settings page, select **Change** from the left navigation. This opens the Change organization settings.



On the Revenue categories page, you can add new revenue categories or edit existing ones as well as, set revenue categories to be Active or Inactive.



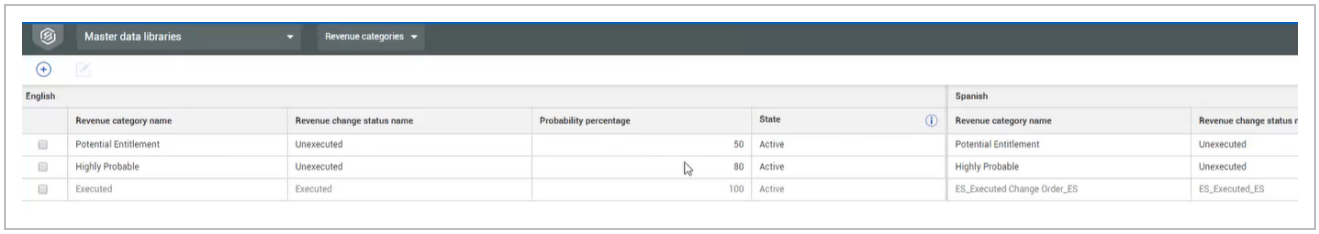
English

	Revenue category name	Revenue change status name	Probability percentage	State
	Overruns updated	Overruns updated	0	Inactive
	Extra Work, Force	Unexecuted Changes	0	Inactive
	Bonus	Unexecuted Changes	0	Inactive
	Highly Probable - Clear Entitle...	Unexecuted Changes	0	Active
	Highly Probable - Client Ackno...	Unexecuted Changes	0	Active
	Administratively Imminent	Unexecuted Changes	0	Active

Use permissions to control who can view, add, or edit revenue categories.

By default, the Executed change order revenue category is always present. This is the default status in all logs when an issue, PCO, or CCO is executed.

An example would be to tag a Potential entitlement, which is a $100,000 change order. Organizations would set the categories and probabilities percentages based on their organization's business rules. Customizable per tenant and at the Change level, you can assign the revenue category to the PCO, CCO, or issue you want.



Master data libraries | Revenue categories

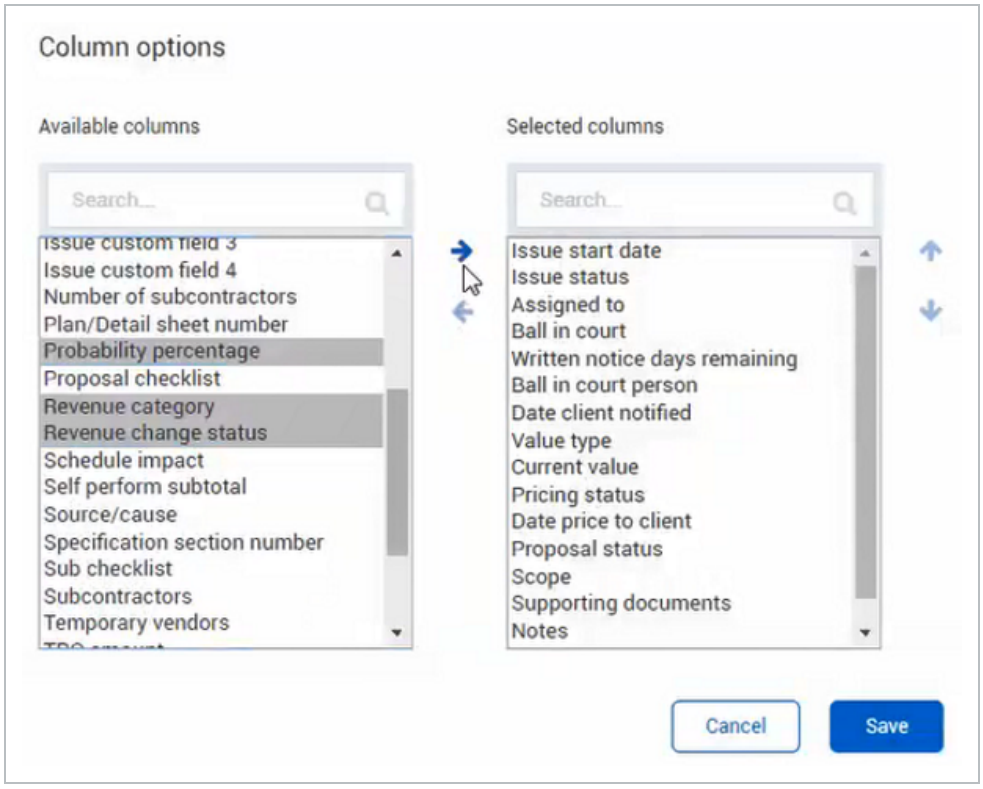
English

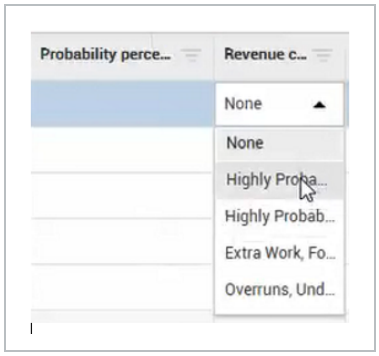
	Revenue category name	Revenue change status name	Probability percentage	State
	Potential Entitlement	Unexecuted	50	Active
	Highly Probable	Unexecuted	80	Active
	Executed	Executed	100	Active

Spanish

Revenue category name	Revenue change status r
Potential Entitlement	Unexecuted
Highly Probable	Unexecuted
ES_Executed Change Order_ES	ES_Executed_ES

These categories are used by InEight Control for revenue projections. These are required in Change and Control. Association is done between the probability percentage, revenue category and revenue change status.

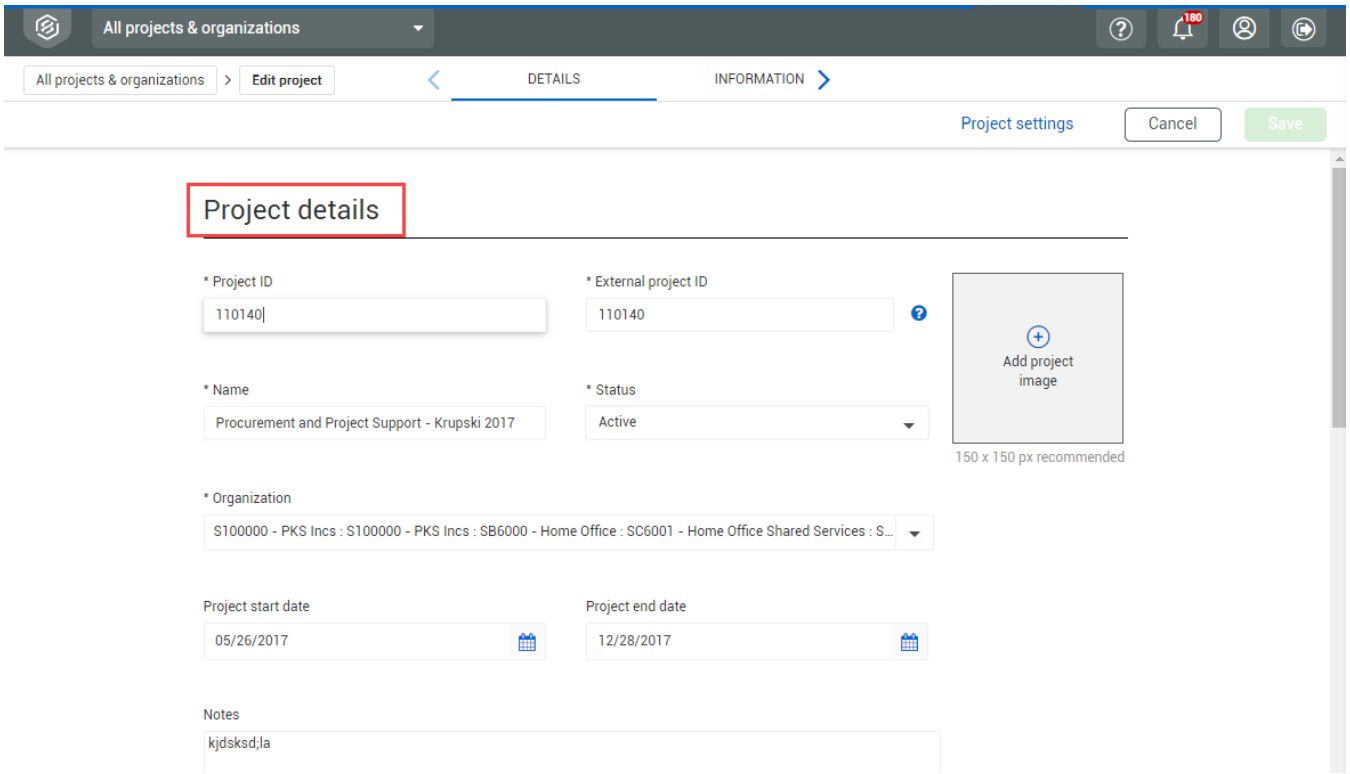




After selections are done, such as Highly Probable, the Probability percentage pulls from the Master data. It is then pushed to Control.

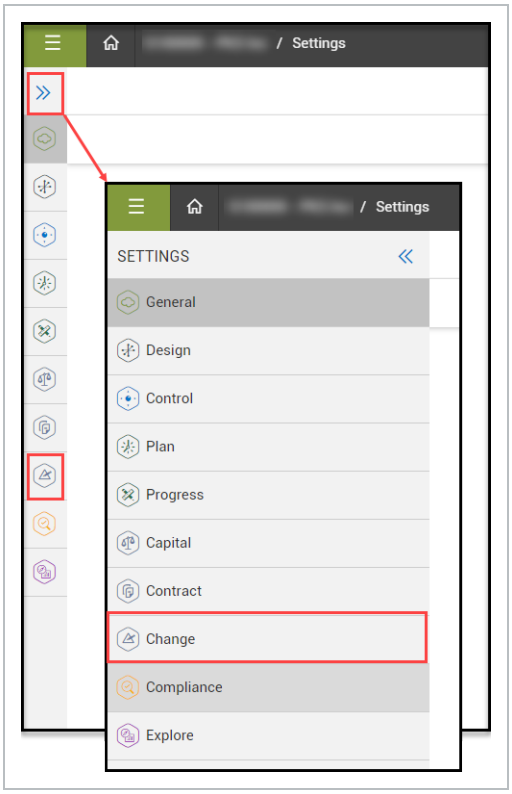
2.1.1.1 Accessing Project Details

Project details can be accessed at the organization level in Settings > **Edit project**. Project details provides all the information for the project.



2.1.1.2 Accessing Organization Level Settings

After you open the organization settings page, select the **Change** icon from the left navigation. You can use the expansion arrows to see the application names. This opens the Change organization settings.

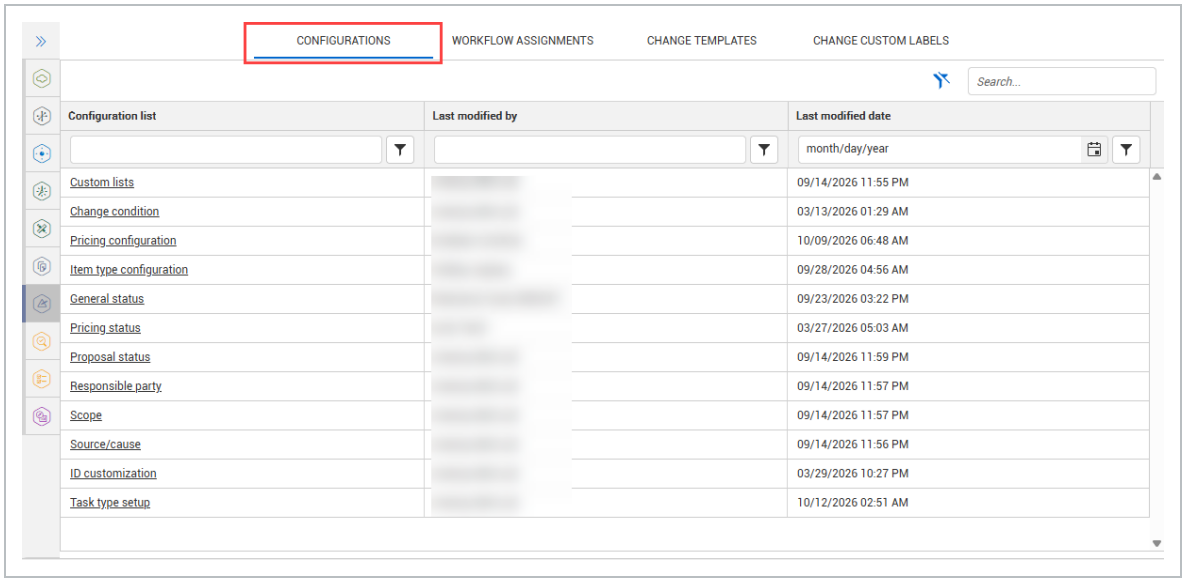


2.2 CONFIGURATIONS (ORG LEVEL)

Change has organization settings to further configure the product for your organization. To see this setting, go to organization settings, then select Change > **Configurations**. The settings that are configurable at both the organization and project levels are:

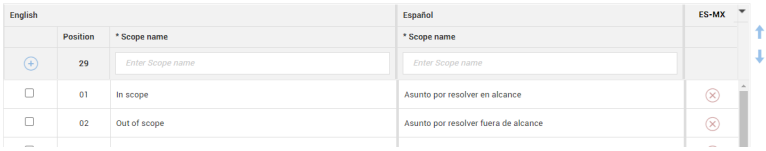
- ID customization
- Change condition
- Pricing configuration
- Item type configuration
- Custom lists
- General status
- Pricing status
- Proposal status
- Responsible party
- Scope

- Source/cause
- Task type setup

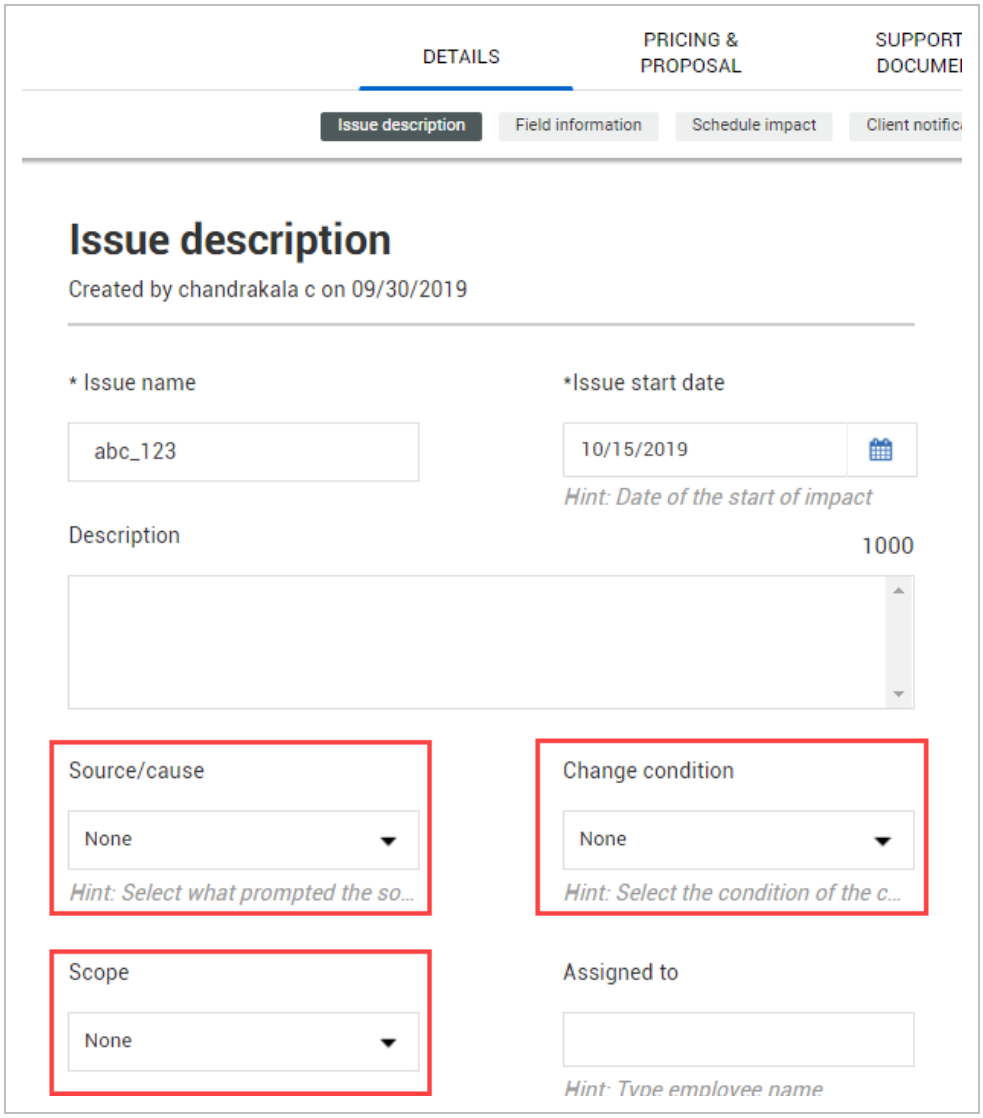


You can manage and customize configurations according to your organization. You can also add to the list. Each configuration set up at the organization level flows down to the project level where further customization is available.

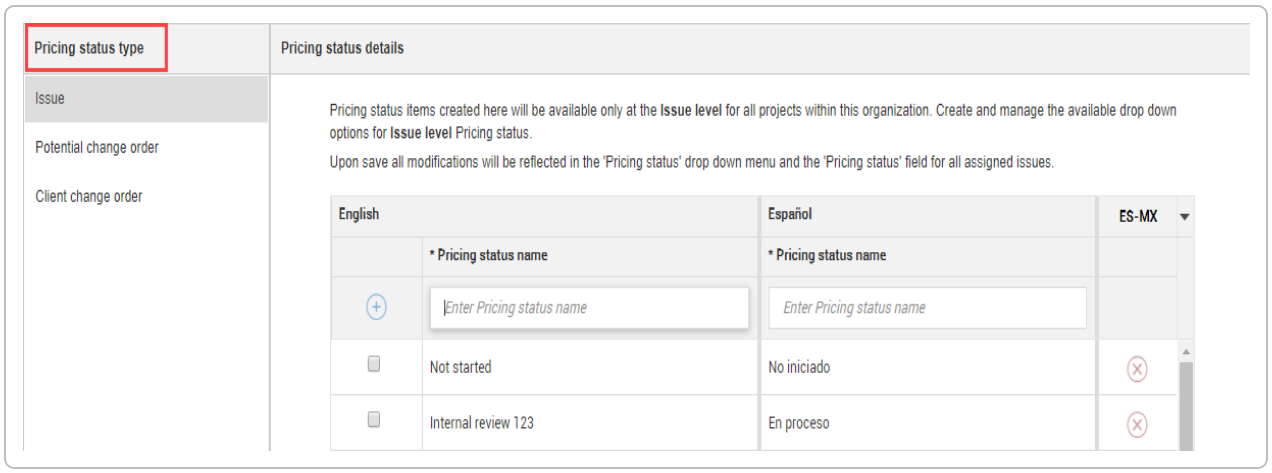
For Scope, status is configurable at the organization level. This lets you add and maintain scope definitions that are unique to your organization. Because scopes are custom, Change does not validate the scope when closing an issue.



These changes will be reflected in the project as drop-down lists.



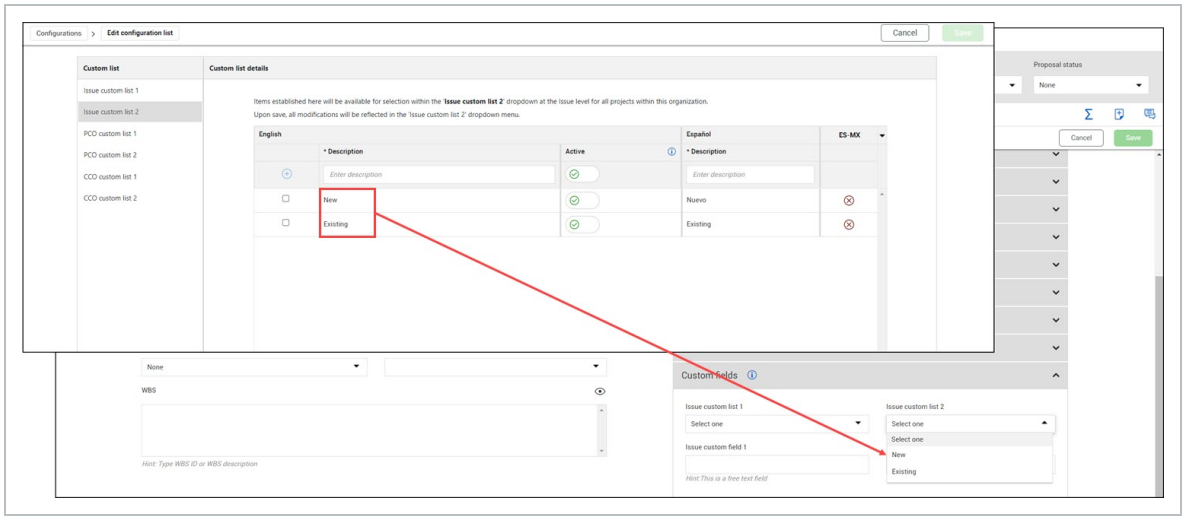
Pricing and Proposal status list items for issues, PCOs and CCOs. When you select the Pricing status type on the left side of Pricing or Proposal status pages, you can add Change condition and Source or cause list items only for issues.



2.3 CUSTOM LISTS

Org level

The Custom list setting (organization Settings > Configurations > **Custom lists**) lets your organization configure default lists that automatically populate custom drop-down list fields for projects. You can configure two custom lists each for issues, PCOs, and CCOs.



You can customize the name of the fields using the Custom labels settings. Use the Active toggle to indicate whether the list item is active. When the value is active it is available in lists. If it is inactive, the value is not available for use in future issues, PCOs, and CCOs but is maintained where it was previously used.

After a custom list has been used you cannot delete it from the organization settings unless you delete it from all items. You also can inactivate a custom list, so it is not available for future use.

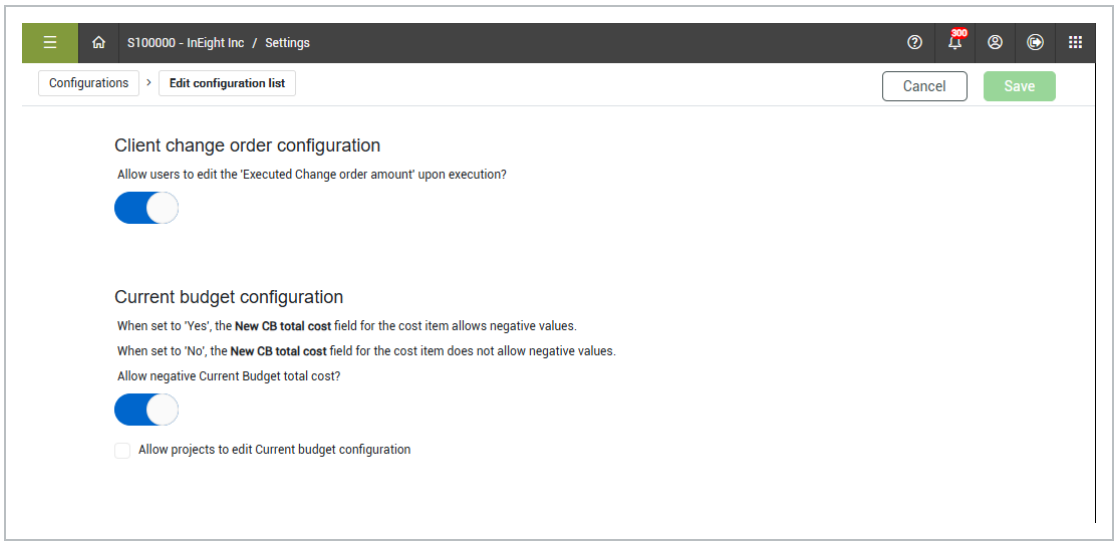
Custom lists set at the organization level are applied to the project level and default to *Active*.

2.4 PRICING CONFIGURATION

Org level

You can use the Pricing configuration page (organization Settings > Configurations > **Pricing configuration**) to do the following:

- Indicate whether to allow or disallow the ability to modify the executed change order amount during the execution of a client change order.
- Indicate whether to allow or disallow the New CB total cost field to support negative values.



2.4.1 Client change order configuration

When you disable Allow users to edit the Executed change order amount upon execution toggle at the organization level, the setting at the project level is also disabled. When you enable the setting at the organization level, you can enable or disable the setting for projects.

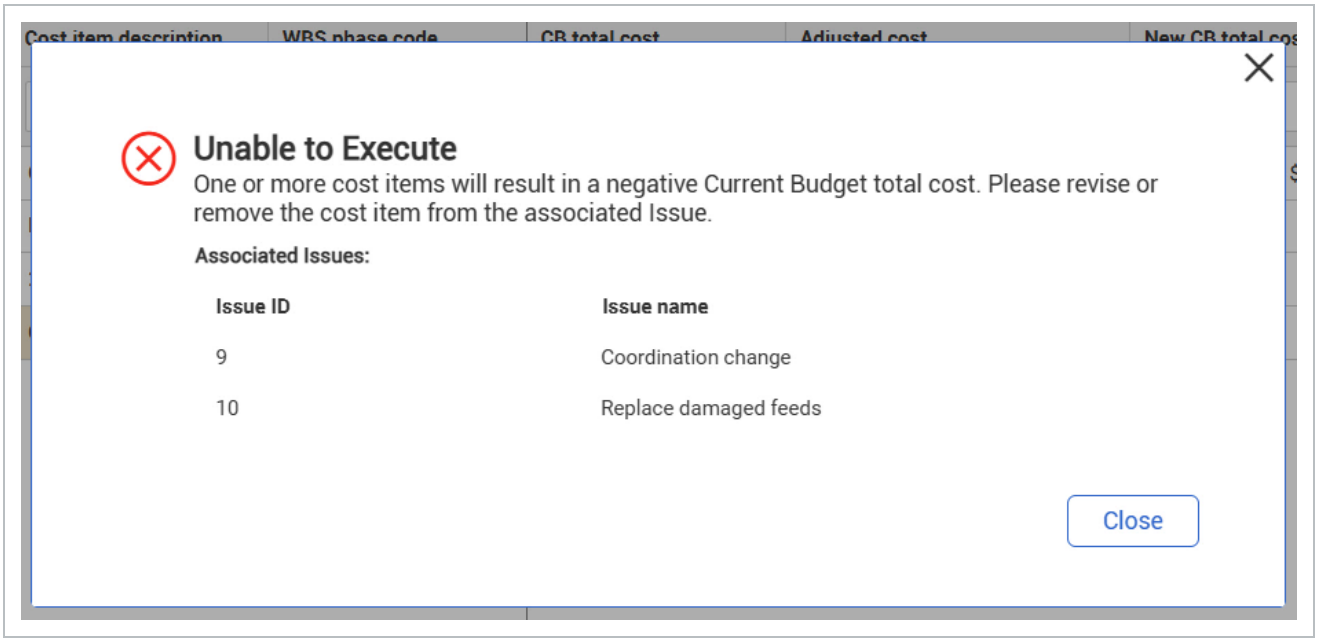
2.4.2 Current budget configuration

In the Current budget configuration setting (Settings > Configurations > **Pricing configuration**) at the organization level. You can set the field to *Yes* to allow negative values in the CB total cost field. When the field is set to *No*, the CB total cost field does not allow negative values.

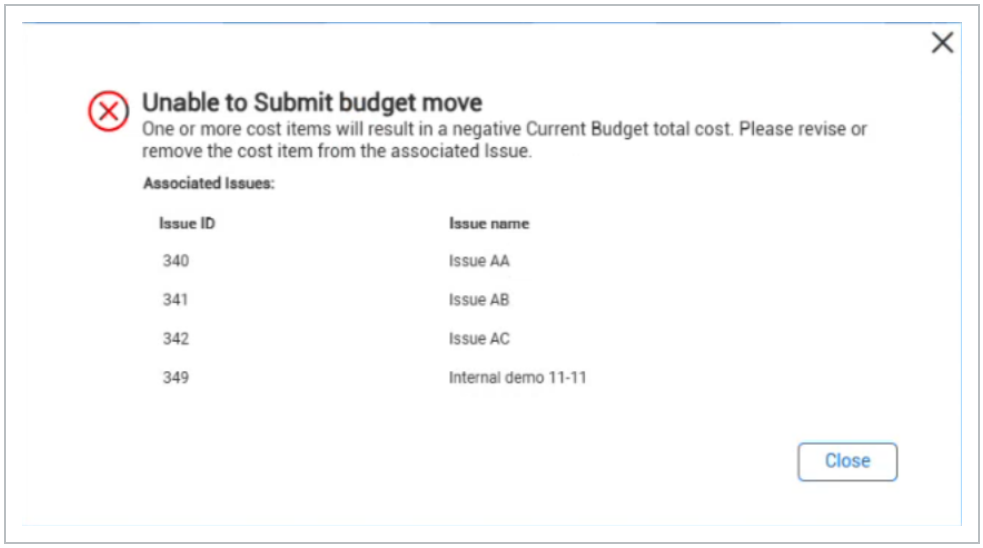
When the toggle is set to *No* at the organization level, the setting at the project level is also disabled. When the toggle is set to *Yes* at the organization level, the setting at the project level is automatically set to Yes for projects, but you can update it if applicable.

When negative values are not allowed and you try to submit a budget move or execute a change order, Change calculates whether the budget move or change order execution could force the CB total cost field to be negative based on the sum of the cost items across all items in Change. When the action might result in a negative value, a warning message shows that lists all issues in Change that use the cost item. For more information, see Pricing configuration at the project level.

The following image shows the warning message when you execute a change order:



The following image shows the warning message when you submit a change order:



If there is workflow for the budget move or CCO execution, Change shows the message before workflow begins.

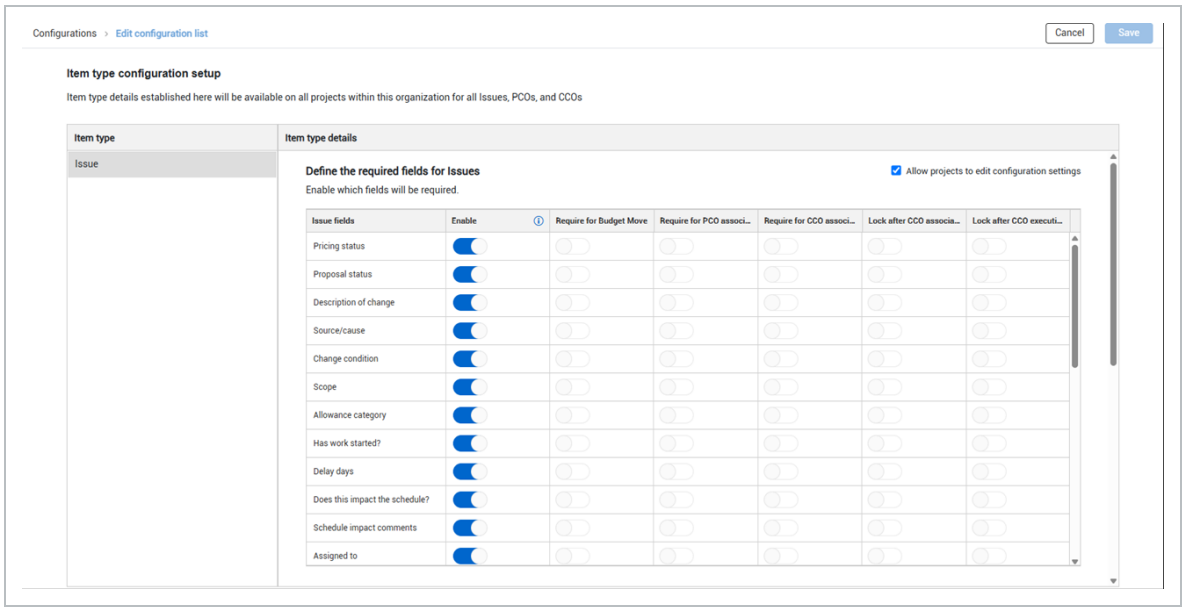
2.4.2.1 Allow projects to edit Current budget configuration

You can indicate whether to allow projects to edit Current budget configuration. This option is available only when the Current budget configuration is set to *Yes*. Select the Allow projects to edit Current budget configuration check box to allow users to enable or disable the setting for projects.

2.5 ITEM TYPE CONFIGURATION

Org level

Use the Item type configuration setup page to define the required fields for issues. The settings let you specify whether fields are enabled, and if so, if they are required for budget moves, PCO, or CCO association. You can also specify whether to lock the field after CCO association.



Any custom labels associated to the Require for PCO association or Lock after CCO association fields show in the configuration list. When the Issue custom lists and Issue custom fields are used, they also show in the configuration list and can be set as required.

When you set fields as required, and you attempt to take an action, such as associating to a PCO, a warning banner shows to alert you to review and correct the fields that are required first. The required fields are highlighted in red.

2.5.1 Require for budget move

When the Require for Budget Move toggle for a field is set to *Yes*, the field shows with an asterisk on details pages and must be completed before you can submit a budget move.

2.5.2 Require for PCO or CCO association

When the Require for PCO association or Require for CCO association toggle for a field is set to *Yes*, the field shows with an asterisk on details pages and must be completed before you can associate the issue to a PCO or CCO.

2.5.3 Lock after CCO association

When the Lock after CCO association toggle for a field is set to *Yes*, you can no longer update the item at the issue level after it is associated to a CCO. The locked field and its value show on the Issue details, but the field is disabled. When a field is not locked, it is still affected by events, such as a workflow, that might lock the issue fields.

2.5.4 Allow projects to edit configuration settings

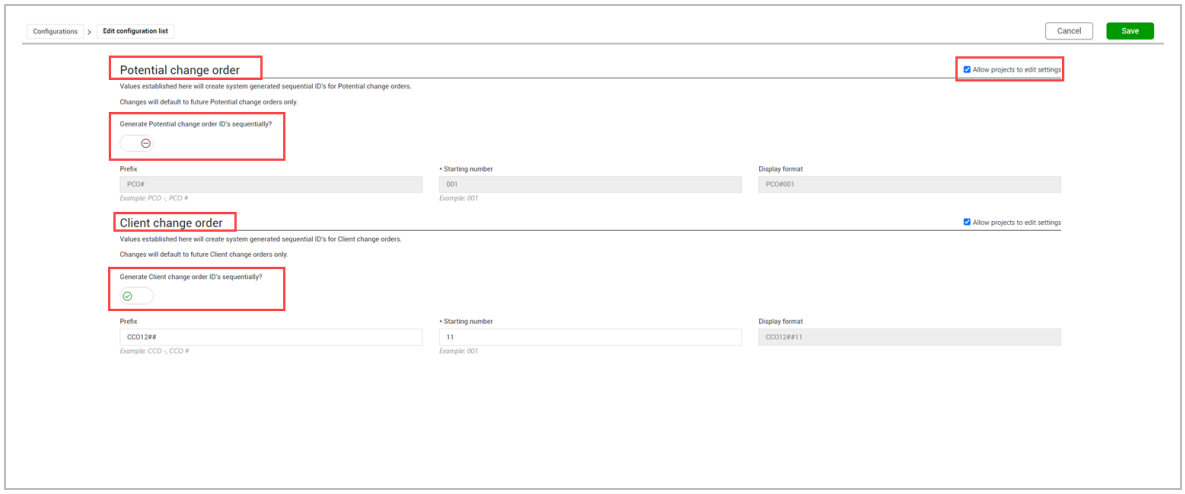
The Allow projects to edit configuration settings check box can be selected to add or edit the configuration settings at the project level (Settings > Configuration settings > **Item Type Configurations**). When not selected, all fields in the project settings are disabled. For more information see Item type configuration.

2.6 ID CUSTOMIZATION

Org level

Change lets you customize your PCO and CCO numbering schemes to ensure consistent numbering. Configuration settings at the organization and project levels let you specify whether to generate PCO and CCO IDs sequentially, and if so, a prefix and starting number.

You can configure customized IDs using the ID customization configuration list (Organization >Settings > Configurations > **ID customization**). You can set up numbering for PCOs and CCOs separately.



The Generate PCO/CCO IDs sequentially settings indicate whether Change generates numbers sequentially. When set to *No*, you enter any number as the ID when you create the PCO or CCO. When

set to *Yes*, you can specify a prefix and a starting number that Change uses when it automatically generates the PCO or CCO ID.

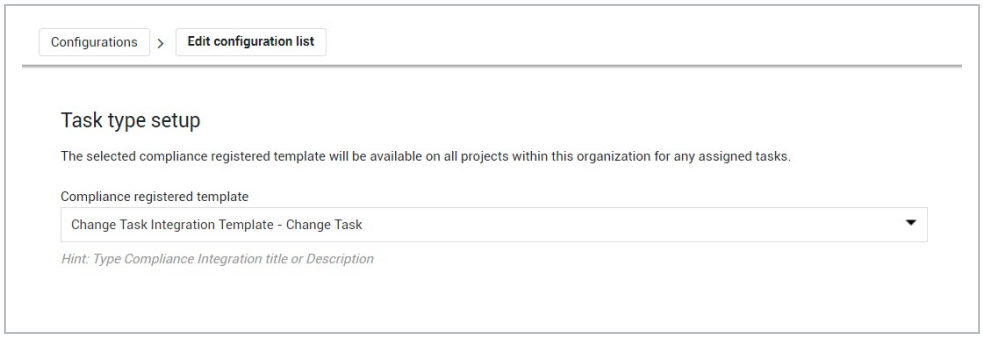
The Prefix and Starting number fields are enabled only when the Generate Potential change order/Client change order IDs sequentially toggle is set to *Yes*. The prefix on the PCO or CCO is added to the ID in the exact way it is entered in the field. If you want a space between the prefix and the starting number, you must enter it in Prefix field. You can edit the starting number until a PCO or CCO has been created. After that, the field is disabled.

The Allow projects to edit settings check box specifies whether you can override the settings at the project level. When checked, the organization-level settings are the default at the project level, but the project administrator has the ability to override the settings. When the check box is checked, the numbering scheme is enforced at the project level. After you establish a starting number, and the first PCO or CCO is created, you cannot change the starting number at the project level.

2.7 TASK TYPE SETUP

Org level

Use the Task type set up page (organization Settings > Configurations > **Task type setup**) to select the InEight Compliance registered task template to use when creating tasks in an issue, PCO, or CCO. The template is used for all projects in the organization.



Refer to the Compliance topics for information about setting up templates.

2.8 WORKFLOW ASSIGNMENTS

Org level

The Workflow Assignments tab lets you set up approval processes for budget moves, potential change orders, client change orders, and documents. The settings include defining the number of steps in your approval processes and making assignments of who approves each step.

You can set up dollar-value thresholds based on contract type at an organization level for PCOs or CCOs. The organization has an approval matrix where any dollar amount over the threshold set must be approved. Approval for budget moves and document approvals have ordered steps assigned to roles.

Add a workflow assignment threshold

Add a workflow assignment threshold to set the amount at which a PCO or CCO must be approved.

The workflow steps set at the organization level are performed after those set at the PCO/CCO and project levels. However, if the value of the PCO or CCO is below the organization level thresholds, the workflow thresholds set at the organization level will not show in the Workflow Assignments.

Thresholds are absolute values, so a pricing change in either direction starts the approval workflow.

1. Go to the Workflow Assignments tab.
2. Select the **PCO approval setup** or **CCO approval setup** tab.
3. Click the **Add approval** icon.
4. In the Add approval slide-out panel, enter the threshold amount and approval step title.
5. Indicate whether projects must select specific users based on assigned roles. When the check box is selected, the project must add a user who has that role to that step before workflow can be started. If the check box is not selected, all users in that role are eligible for approval.
6. Enter the roles for the Assign approval roles.
7. Click **Add** to complete.
8. If you want the approval workflow for the threshold to have additional steps, click **Add another step**. To change the position of a step, select it, and then use the up and down arrows to the right of the steps to move up or down.

Organization-level thresholds cascade to every PCO or CCO. You can add additional steps at the project level, which are performed before the steps set at the organization level. You can add additional approval steps at the individual PCO or CCO level, which, regardless of the value of the PCO or CCO, are always first.

Add a budget move approval workflow

Add a budget move approval workflow when you want the budget move to be approved before being sent as a draft to InEight Control.

When there is a workflow in place, the budget move is not sent to Control until it has been approved in Change.

1. From the organization Settings > **Workflow assignments tab**, select the **Budget move approval setup** subtab.
2. Click the **Add approval** icon. The Add approval slide-out panel opens.
3. Enter the step title and the approver roles.
4. Indicate whether projects must select specific users based on assigned roles. When the check box is selected, the project must add a user who has that role to that step before workflow can be started. If the check box is not selected, all users in that role are eligible for approval.
5. Click **Add**.
6. Repeat steps 2-5 for each step you want to add.
7. Click **Save**.

You can add steps at the project level.

2.8.1 Edit a workflow in progress

When changes to roles in the project team occur, such as changing responsibilities or filling in for another user, updates to a workflow that is already in progress can happen. Approval workflows that are already in progress retain the approval assignments that were in place when the workflow initiated. Changes made to the workflow configuration after an item enters the approval process do not automatically update or reassign existing workflow assignments.

2.8.1.1 Role assignment workflow

When a workflow step is assigned to a role, and the original user is removed from that role while another user is added to it, the new user inherits access to the approval workflow that is in progress. This is because the workflow is tied to the role assignment, not the individual user. As a result, the workflow item is shown in the new user's Action Items list.

> The new user does not receive an email for approval but is able to view the items on the Action Items list and within the individual item.

When the approval workflow configuration is changed from a role assignment to a named-user assignment after the workflow has started, the existing approval workflow assignments in progress do not automatically switch to the new assignment model. Those workflow assignments continue to reference the original role assignment and are only visible to users who currently hold that role. You can add the newly named user approver to the original workflow role so that pending approval items show in their Action Items list. After all pending workflows are completed, you can remove the user from the role and maintain the workflow as a named-user assignment.

Any workflow items initiated after the project settings are updated from a role assignment to a named-user assignment use the new named-user configuration and route approvals accordingly.

2.9 CHANGE TEMPLATES (ORG LEVEL)

Much like Contract writer, Change writer is a customized contract document writer intended for a vendor or subcontractor to eventually agree to, accept, or reject.

As an issue turns into a PCO, and a PCO to the client might turn into a CCO, the document associated with the CCO must be signed by all parties for legal reasons.

Change writer can create project specific change documents such as issue summary documents, PCOs or CCOs through Microsoft Word or Microsoft Excel templates and tags. This helps you create customized client change order documents. If there is a need to create a customized change contract for a client, Change provides Change writer to aid in the area. This is a legal document that is intended to be signed by all parties and stakeholders.

2.9.0.1

2.10 TEMPLATES SUBTAB

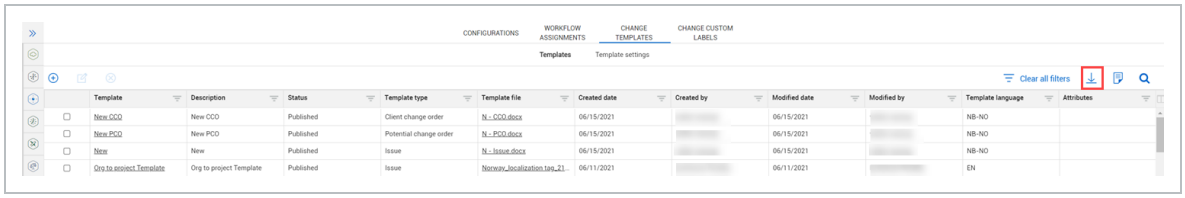
The templates subtab shows the templates register and gives you the tools you need to start building templates.

You can download a sample template that will help you get started with your template. You can also get a list of general tags and collection table tags to be used in the template. After you have opened the list, you can export the tags to a Microsoft Excel spreadsheet.

2.10.1 Download a sample template

You can download a sample template in Microsoft Word and Microsoft Excel formats. The samples show how a contract could look in either format. This feature is available at both the organization and project levels.

To download a sample template, click the **Download sample template** icon on the template register, and then select either **Download Word template** or **Download Excel template**.



2.10.2 Creating a change order template

To create a template for your change order documentation, you will use predefined change writer tags to auto-fill your change document with the information from your contract. From the Add change template record, you can select the **View available tags** icon and choose General tags to open the list of general tags that can be used in the body of the template only. Select **Collection table tags** to see the list of tags that can be used in collection tables. General tags cannot be used in a collection table. After you have opened the list, you can export the tags to an Excel spreadsheet.

The Location source shows the name of the page that Change pulls the information from when building the template. You can see an example of how this information might look in the change order in the Example column. The Applicable for column shows the type of template for which the tags are valid.

General tags

Utilize below general tags to build change templates. Tags in the template would be replaced with the corresponding tag values, while generating change document.

Tag name	Location source	Description	Example	Applicable for
<<Project ID>>	Project details	The project number	123456	All templates
<<Project name>>	Project details	The name of the project	Metro Power Station	All templates
<<Project address1>>	Project details	The address of the project	1700 Northwest Street	All templates
<<Project address2>>	Project details	The address of the project	Unit 3	All templates
<<Project city>>	Project details	The city of the project	Scottsdale	All templates
<<Project country or r...	Project details	The country of the project	US	All templates
<<Project postal code...	Project details	The postal or zip code of the project	85201	All templates
<<Project state>>	Project details	The state of the project	Arizona	All templates
<<Contract number>>	Project details	The projects contract number	CA 139481029	All templates
<<Project contract dat...	Project details	The date of the Project contract	17-03-2020	All templates
<<Date project started...	Project details	The date the Project started	01-09-2019	All templates
<<Original contract co...	Project details	Date project started + original duration	04-03-2021	All templates

Refer to the instructions on the Instructions tab of the Excel file for information about using tags and building a template.

2.11 TEMPLATE CONTACT TAGS

Template contact tags are general tags that correspond to fields in the project Assigned contacts (project > **Assigned contacts**). Tags let you select contact details to populate information in a generated document. For example, you could select a specific contact name for the greeting in a cover letter or notification letter.

The tags show in the general tags list as <<Template contact: *field*>>, where *field* corresponds to a field in the project contacts. The tags can be used to customize documents when you use standard or bulk template generation. See 5.9 Standard and bulk template processing on page 250 for information about standard and bulk template generation.

When the Change writer detects a template contact tag, it retrieves the information for the selected contact from the project's contacts. When you use the tags with Standard template processing, you can select one contact in the Select contacts step of the Change document wizard. When you use the tags with bulk template processing, you can select up to 10 contacts, and a separate document is generated for each contact.

2.12 MAINTAIN FIELD FORMATTING

Large text box fields, such as Issue description, PCO and CCO description of change, and PCO and CCO contract term fields, contain formatting tools that let you use boldface type, numbered or bulleted lists, and other text formats. To preserve this formatting in Microsoft Word templates, you can insert a Word merge field instead of a tag for the field.

To insert a merge field in a Word template, position the cursor, and then go to Insert > Quick parts > **Field**. From the Field dialog box, select MergeField, and then enter the tag name without the brackets in the Field Properties > **Field name** field (for example, CCO contract term 1). When a document is generated, Word uses the formatting from the field to format the text.

Refer to the Instructions in the Change templates tags spreadsheet for more information about merge tags.

2.13 DOCUSIGN TAGS

DocuSign eSignature tags for recipients let you embed signee information to pull into your organization or project templates. DocuSign tags used in a template are read when sending a document for signature.

The DocuSign tags serve as placeholders for the eSignatures. Change's DocuSign tags also include tags that serve as placeholders for text boxes, check boxes, drop-down lists, and radio buttons that are added by the document sender in the DocuSign Sender view. These tags are available for eSign 1-10 and for each project contact. When you add the tags in the template, you ensure that the corresponding item is consistently placed. For text and drop-down lists, you only place one tag in the template. For check boxes, you place one tag for each option. For radio buttons, a single tag places two buttons in the document. You can add more radio button tags for additional buttons.

When a document with these tags is opened in the DocuSign Sender view, the tags are present, but they do not have values. You can add the values from the Sender view. For example, if the template has three check box tags, when the document is opened in DocuSign, three empty check boxes are shown. You then add the value for each check box in DocuSign.

Refer to the instructions on the Instructions tab of the Excel file for information about DocuSign tags.

2.14 TEMPLATE TYPES

Change templates are classified by the template type. This classification can help you ensure that the template suits your business needs based on the purpose of the template. Change supports the following template types:

- Client change order
- Potential change order
- Issue

The template type indicates which general tags and collection tags are valid for the template. For example, a client change order template can use the tags that are applicable for client change order templates. Any template can use the tags with the type All templates. The template tags are validated when you attach a template file to the template.

If you have invalid tags, the Template file section of the Details page shows a message that there are validation errors. You must go into the Word or Excel template and fix the errors. You cannot publish the template if there are any errors.

2.15 TEMPLATE LANGUAGE

You can define the language in which the contract template is generated using the Select template language field in the Change template details. Selecting a template language lessens the tags available. For example, if you select Spanish as the template language, you can use only Spanish tags in the template even if the language of your application is English. Upon generation, template and tags are generated in Spanish.

You cannot use tags in multiple languages in a single template. During template validation, the application only searches the tags of the selected language instead of all languages.

2.16 COLLECTION TABLES

You can add multiple items to a vendor, supporting documents, associations, or workflow approvals section of a template by using a collection table. You can create collection tables in Word or Excel that include those items and place them into the template.

A collection table contains collection tags specific to a template type. General tags cannot be used in a collection table. The Change writer searches the information in the Change application and returns the values in the table. Collection tags are specific to the template type. A collection table can have tags for one table type only, but a template can have multiple tables. For example, a Potential Change Order

template type can have tables for vendors and supporting documents, but the tables can include only the tags for its table type. The vendors table can have only the tags for the Vendors table type, and the supporting documents table can have only the tags for the Supporting documents table type.

Add a collection table to a template

To add a collection table to a template:

1. Download the collection tags spreadsheet (list) and follow the instructions on the Instructions tab.
2. Open or create a new template in Word or Excel. Keep in mind the template type (issue, potential change order, or client change order).
3. Create a table in the document or spreadsheet.
4. Enter headers, if applicable, and format the table to suit your business needs.
5. Enter a tag in each column. The tag can be from one table type only.
6. Save your document.

What's next: Upload the template to Change. See Build your template for more information.

> Collection tags do not show up on the Review templates page. If you have a template that has only collection tags you see the message No general tags found in this template in the review area. You can see collection tags in the preview. If there is an error you must fix it in the Word or Excel document. If a field is missing, you must go to the contract and fix that item.

2.17 TIPS FOR USING TEMPLATE TAGS

Template tags are the building blocks of a Change document. The tags pull information from the corresponding data fields in the issue, PCO, or CCO detail to populate the document, except for Sum of pay items original price and Sum of pay items current price, which pull information from fields in InEight Control. Use the following guidelines when you are adding tags to your template.

Go to Change settings > Change Templates > Templates > **View available tags** export for more information.

2.17.1 General tag information

- General tags cannot be used in a table.
- Equations are discarded in document generation. No tags in an equation are read.
- Some fields in the application have their own formatting that is applied in the template (for example, a bullet list). The general tags associated with those fields can use the application's formatting when you insert those tags as merge fields. There are instructions specific to inserting a tag as a merge field in the tag export.

2.17.2 Collection table tags

- Only collection table tags can be used in a collection table.
- Tags cannot be read from nested tables, such as a table within a table.
- Tags for the Pricing summary collection table gather the information from the pricing summary page for an issue, PCO, or CCO and places them in the collection table. If a PCO has multiple issues or a CCO has multiple issues or PCOs, the collection table shows each issue or PCO on a separate line. When a markup is applied to multiple issues, each markup shows on a separate line.

2.17.3 e-Sign tags

- Change the color of Sign tags to white, otherwise the tags show in the document. The white text matches the background and hides the tag.
- When adding a e-Sign tag to an Excel template, the column or row must be large enough for the entire tag name. When the Excel file is converted to a PDF to send to e-Sign, the system cannot read the tag if the whole tag name is not visible in Excel.

2.17.4 Microsoft Word documents

- Any text formatted in Change on the Details pages is retained in Word documents when inserting those tags as merge fields.
- The pricing summary tag for issue, PCO, and CCO generates all pricing details on the Pricing Summary tab generate in the Times New Roman font. The tag always generates as a preformatted table.

2.17.5 Microsoft Excel documents

- For large text cells where you can format text, the formatting is converted to plain text.
- Any text formatted in Change on the Details pages are converted to plain text in Excel.
- Only the first sheet in an Excel template is read and tag information inserted. To generate multiple Excel sheets, create multiple Excel files and merge them into a single PDF.
- The Change writer discards text boxes, word art, drawings, equations and formulas inserted into an Excel document.
- Tags cannot be used in calculations.
- The Pricing summary tag is not valid in Excel.
- Value tags in Change writer Microsoft Excel templates support the full decimal precision stored in the database. This helps with accuracy when generated spreadsheets are used to create summations. You can use the Excel Number format to specify the decimal places when inserting the tag. To find the number format, right-click in a cell, and then select **Format Cells**. You can then select the **Number** category and update the Decimal places field. Excel removes any ending zeros after the decimal point.

  > You must stay within Excel's limit of 15 digits.

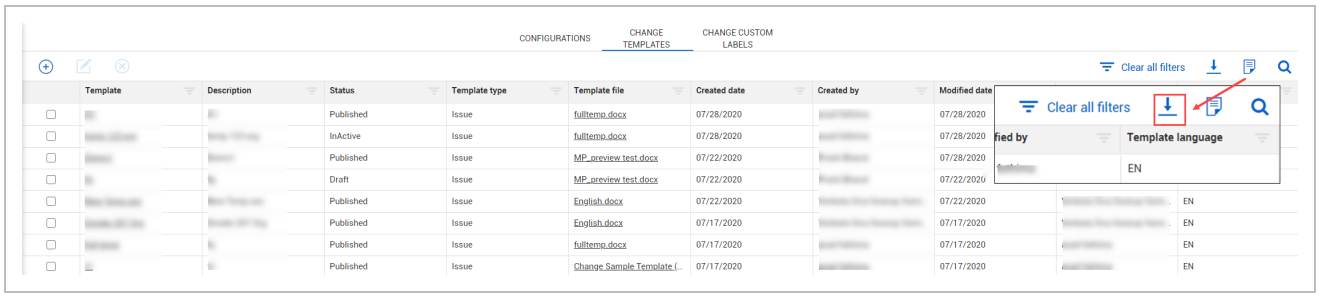
2.18 BUILD YOUR TEMPLATE

After the Excel file opens from the download, you can copy the tags you need into a Word or Excel version of your change order document, inserting them in the header, footer, and body of your change documents. Refer to the Instructions tab of the Excel file for information about using tags and building a template.

Tag name	Location source	Description	Example
<<Project ID>>	Project details	The project number	123456
<<Project name>>	Project details	The name of the project	Metro Power Station
<<Project address1>>	Project details	The address of the project	1700 Northwest Street
<<Project address2>>	Project details	The address of the project	Unit 3
<<Project city>>	Project details	The city of the project	Scottsdale
<<Project country or region>>	Project details	The country of the project	US
<<Project postal code>>	Project details	The postal or zip code of the project	85201
<<Project state>>	Project details	The state of the project	Arizona
<<Contract number>>	Project details	The projects contract number	CA 139481029
<<Project contract date>>	Project details	The date of the Project contract	17-03-2020
<<Date project started>>	Project details	The date the Project started	01-09-2019
<<Original contract completion date>	Project details	Date project started + original duration	04-03-2021
<<Original duration>>	Project details	Contract time duration in calendar days	550
<<Original project value>>	Project details	The original value of the Project contract	$50,00,000.00
<<Sum of all executed CCOs>>	Project contract summary (sigma)	Sum of all executed change orders to date (except dropped)	$1,00,000.00
<<Current project value>>	Project contract summary (sigma)	The original project contract value + the sum of executed change	$51,00,000.00
<<CCO value>>	Current CCO	The value of the selected change order	$59,137.50
<<Revised project value>>	Calculation	Total sum of the current project value + current change order val	$51,59,137.50

A sample Word template is provided for you as an existing template record on the Details Template page.

You access this template by either the Organization level settings or Project level settings. Click the **Download sample template** icon, and then select **Download Word template** or **Download Excel template** to access the download sample template in Word or Excel, respectively.



Tags must be inserted exactly as they appear in Tag Name. After all tags are inserted into the Change-related Microsoft Word document, save it as a .docx file. Change writer template can be named the same at the Organization level as those in the Project level. Below is an example of a document with the tags inserted. Everything in yellow are the highlighted tags.

Sample Template with Tags

OWNER: ☐
ARCHITECT: ☐
CONTRACTOR: ☐
OTHER: ☐

PROJECT:
<<Project name>>
<<Project address1>>
<<Project city>>, <<Project state>>,
<<Project postal code>>

TO CONTRACTOR:
<<Blank 2>>
<<Blank 3>>

CHANGE ORDER NUMBER: <<CCO ID>>
DATE: <<CCO created date>>
ARCHITECT'S PROJECT NUMBER:
<<Contract number>>
CONTRACT DATE:<<Project contract date>>
CONTRACT FOR: <<Blank 1>>

THE CONTRACT IS CHANGED AS FOLLOWS:

<<CCO description of change>>

Original Contract Sum	$<<Original project value>>
The net change by previously authorized change orders	$<<Sum of all executed CCOs>>
The total value prior to this change order	$<<Current project value>>
Value of current CCO in review	$<<CCO value>>
New contract sum including this change order	$<<Revised project value>>

The contract time will be increased/decreased/by (<<CCO approved time extension days>>) days
The date of Substantial Completion as of the date of this Change Order therefore is <<Revised contract completion date>>

NOTE: *This Change Order does not include adjustments to the Contract Sum, Guaranteed Maximum Price, or Contract Time which have been authorized by Construction Change Directive until the cost item has been agreed upon by all parties in which the Change Order is then executed to supersede the Construction Change Directive.*

ARCHITECT:	CONTRACTOR:	OWNER:
<<Blank 4>>	<<Blank 5>>	<<Blank 6>>
SIGNATURE:	SIGNATURE:	SIGNATURE:
PRINTED NAME/TITLE:	PRINTED NAME/TITLE:	PRINTED NAME/TITLE:
<<Blank 7>>	<<Blank 8>>	<<Blank 9>>
DATE:	DATE:	DATE:

Name the template and save it as an MS Word (.docx) document.

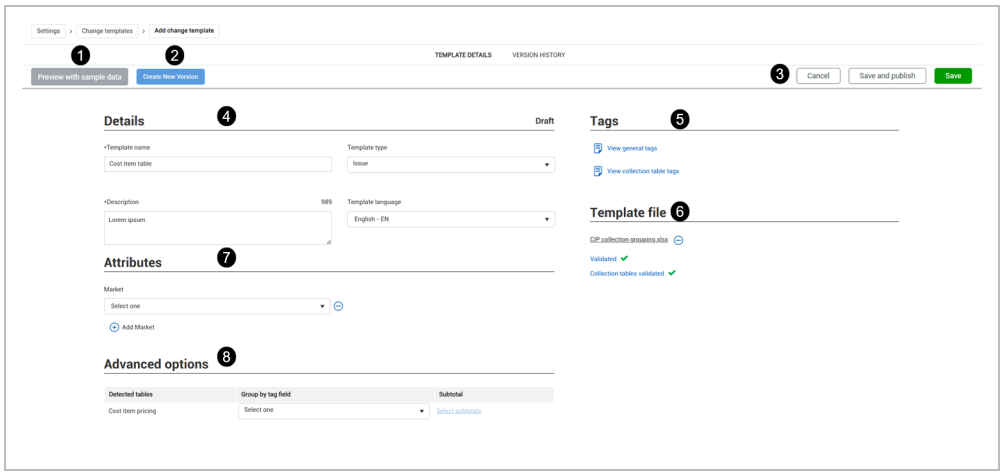
Returning to the Change template register, select the **Add** ⊕ icon to create a new Change template. This opens the Change template details page.

Overview - Contract template Details

Item Number	Name	Definition
1	Preview with sample data	Opens a preview of your template using the default sample data.

Overview - Contract template Details (continued)

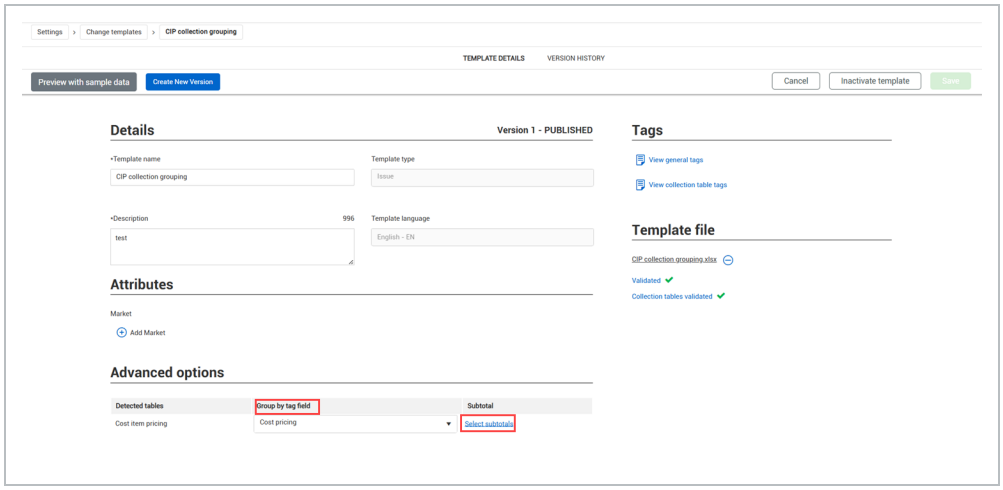
Item Number	Name	Definition
2	Create new version	Creates a new version of the template. This feature lets you update the version of a template rather than inactivating it and then creating a new one.
3	Control buttons	Lets you to cancel the template creation, save and publish or only save to access later.
4	Detail area	Lets you name the template, specify the template type and language, and add a description of the template.
5	Tags and sample template	Area where you can view and download the general or collection table tags.
6	Template file	Attach the template file which was created with the downloaded tags.
7	Attributes	Lets you add one or more market attributes that provide additional ways to filter templates. Organization-level templates associated to markets are automatically switched to *On* for Project use on any project with the same market listed in the Project details. When a market is added to the project details, the templates with the associated market are enabled for the project.
8	Advanced options	When Change detects a cost item pricing collection table in the uploaded template, the Advanced option section shows. This section lets you select how you want data to be grouped in the cost item pricing table in the generated document. You can select a field and the columns you want subtotaled in each section. See Cost item pricing table grouping for more information.



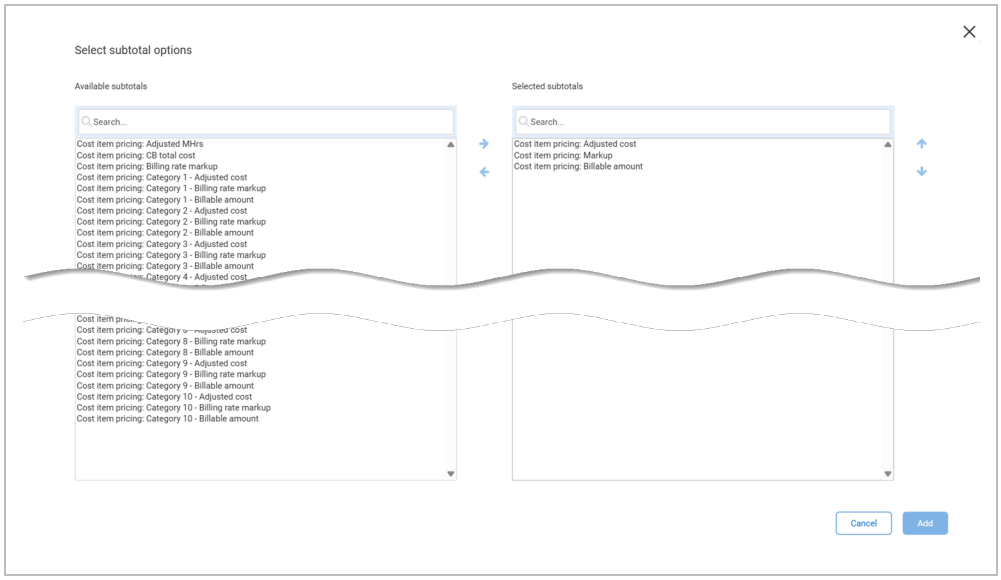
New templates appear in the Change templates list in both Organization settings and Project settings.

2.18.1 Cost item pricing table grouping

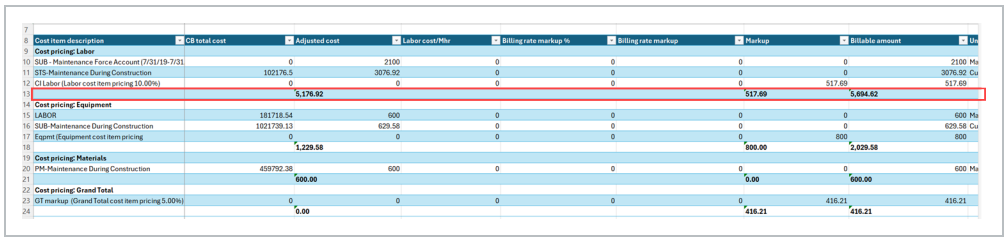
After you upload a template to the Template details page, Change detects the cost item pricing collection table and then shows the Advanced options section.



You can then select the field you want to group entries by using the Group by tag drop-down list. If you want to show subtotals for the group, click **Select subtotals**. The Select subtotal options dialog box opens showing all field tags that can be subtotaled. Use the arrows to move the fields between the Available subtotals and Selected subtotals list as necessary.



When you generate the Change document, the cost item pricing table shows the data in the specified group. Subtotals within the group are also calculated.



	Cost item description	CB total cost	Adjusted cost	Labor cost/Mhr	Billing rate markup %	Billing rate markup	Markup	Billable amount	Un
9	**Cost pricing: Labor**								
10	SUB - Maintenance Force Account (7/31/19-7/31	0	2100	0	0	0	0	2100	Ma
11	STS-Maintenance During Construction	102176.5	3076.92	0	0	0	0	3076.92	Cu
12	CI Labor (Labor cost item pricing 10.00%)	0	0	0	0	0	517.69	517.69	
13			**5,176.92**				**517.69**	**5,694.62**	
14	**Cost pricing: Equipment**								
15	LABOR	181718.54	600	0	0	0	0	600	Ma
16	SUB-Maintenance During Construction	1021739.13	629.58	0	0	0	0	629.58	Cu
17	Eqpmt (Equipment cost item pricing	0	0	0	0	0	800	800	
18			**1,229.58**				**800.00**	**2,029.58**	
19	**Cost pricing: Materials**								
20	PM-Maintenance During Construction	459792.38	600	0	0	0	0	600	Ma
21			**600.00**				**0.00**	**600.00**	
22	**Cost pricing: Grand Total**								
23	GT markup (Grand Total cost item pricing 5.00%)	0	0	0	0	0	416.21	416.21	
24			**0.00**				**416.21**	**416.21**	

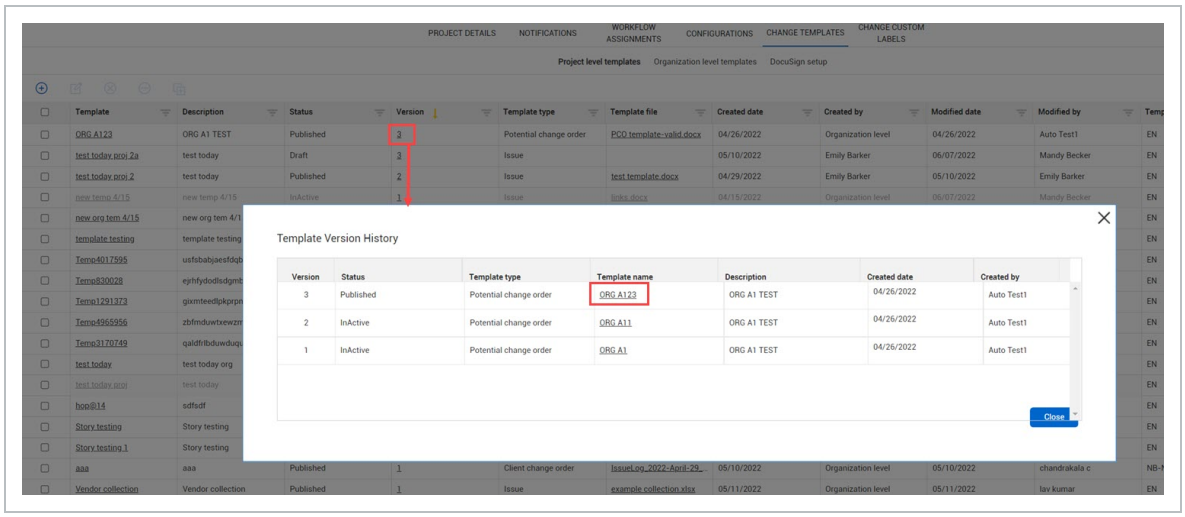
2.18.2 Template versions

When you update templates with additional information, you can create a new version of the template instead of deactivating it. The Create new version button is enabled when you edit a template.

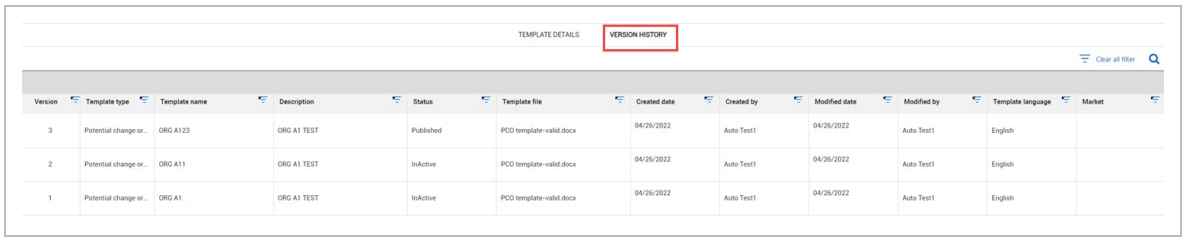
When you create a new version, the version numbering starts after the previous version. The new template version starts in the draft state. You can edit any of the fields except the template type and language. You can then attach the new file. Only one draft version can exist for a template at a time.

Only one version of a template can be active at a time. After you publish a new version, the previous version becomes inactive and is removed from the Templates register.

The Version column of the Templates register lets you see the template version number. When you click the version number, the template version history is shown. The template names are linked to the Template details page, so you can quickly view the detail information.



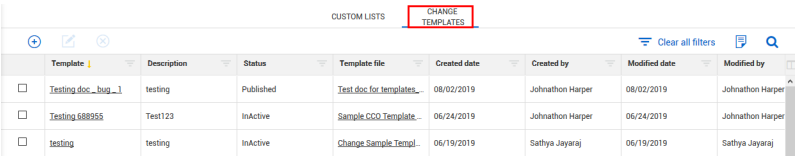
The Version history subtab contains links to previous versions of a template. The version history shows all versions in descending order, including inactive versions.



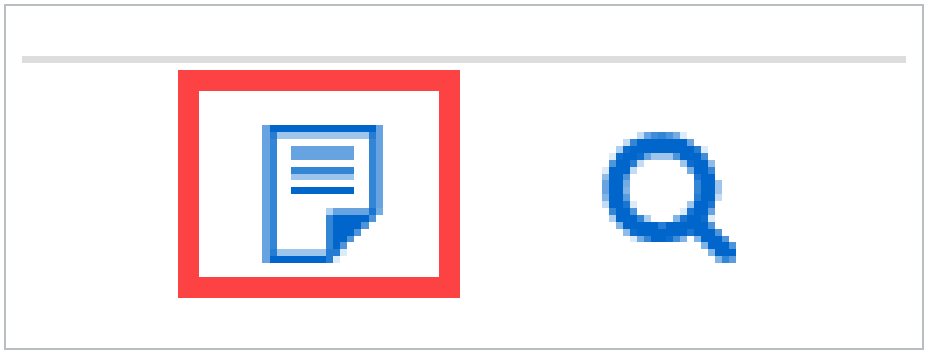
Versions of organization-level templates are available for use at the project level, but you can only create a new version of those templates at the organization level.

Build a Change Template

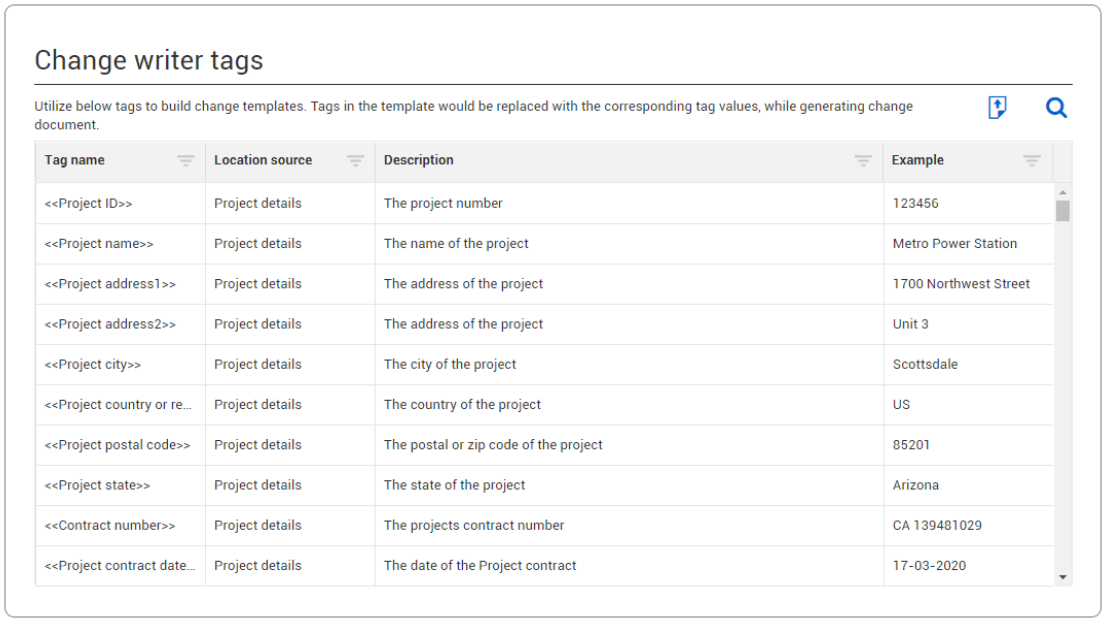
1. From the Organization settings page, select Change Templates.



2. Click the **View available tags** icon, and then select **General tags** to view the tags.



- The Change writer tags document opens.



Change writer tags

Utilize below tags to build change templates. Tags in the template would be replaced with the corresponding tag values, while generating change document.

Tag name	Location source	Description	Example
<<Project ID>>	Project details	The project number	123456
<<Project name>>	Project details	The name of the project	Metro Power Station
<<Project address1>>	Project details	The address of the project	1700 Northwest Street
<<Project address2>>	Project details	The address of the project	Unit 3
<<Project city>>	Project details	The city of the project	Scottsdale
<<Project country or re...	Project details	The country of the project	US
<<Project postal code>>	Project details	The postal or zip code of the project	85201
<<Project state>>	Project details	The state of the project	Arizona
<<Contract number>>	Project details	The projects contract number	CA 139481029
<<Project contract date...	Project details	The date of the Project contract	17-03-2020

3. Select the **Export tag list** icon to export it to your hard drive as an Excel file.
4. Save the exported file.

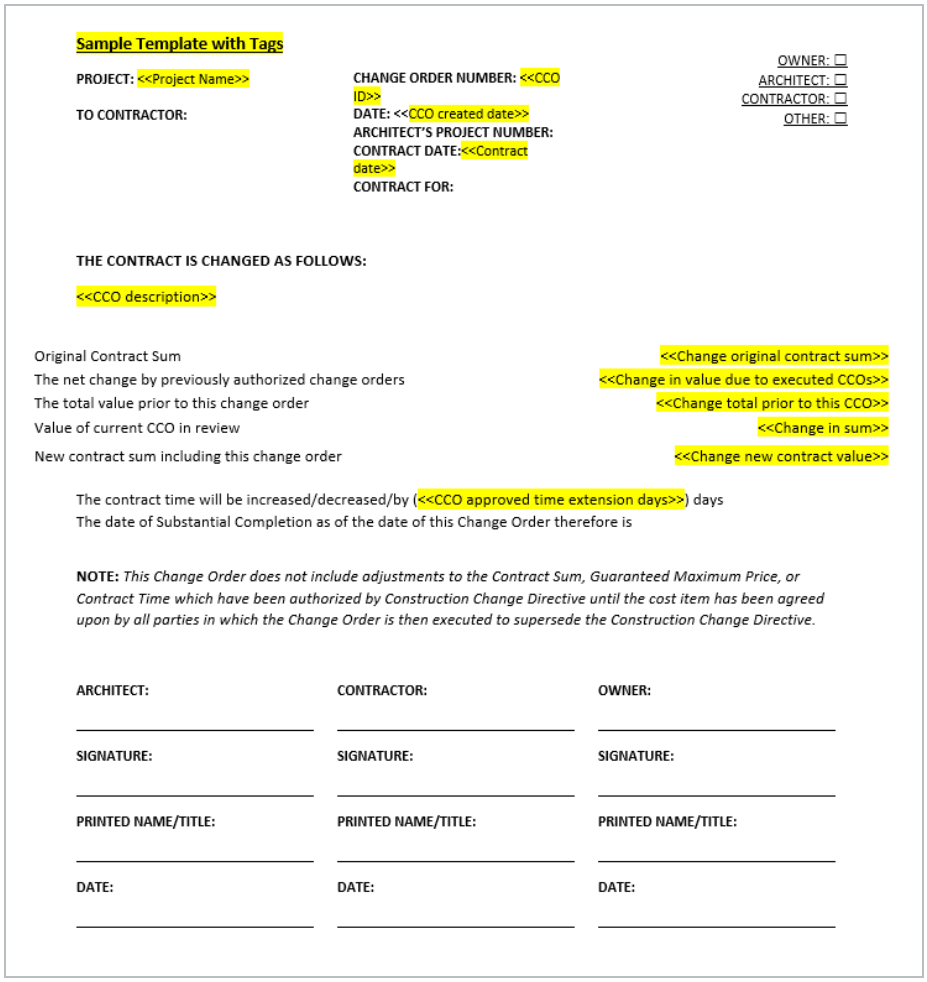
5. Open the Excel file you just saved. The value in the Applicable for column indicates the template type that can use the tag.

	A	B	C	D	E
1	Tag name	Location source	Description	Example	
2	<<Project ID>>	Project details	The project number	123456	
3	<<Project name>>	Project details	The name of the project	Metro Power Station	
4	<<Project address1>>	Project details	The address of the project	1700 Northwest Street	
5	<<Project address2>>	Project details	The address of the project	Unit 3	
6	<<Project city>>	Project details	The city of the project	Scottsdale	
7	<<Project country or region>>	Project details	The country of the project	US	
8	<<Project postal code>>	Project details	The postal or zip code of the project	85201	
9	<<Project state>>	Project details	The state of the project	Arizona	
10	<<Contract number>>	Project details	The projects contract number	CA 139481029	
11	<<Project contract date>>	Project details	The date of the Project contract	17-03-2020	
12	<<Date project started>>	Project details	The date the Project started	01-09-2019	
13	<<Original contract completion date>	Project details	Date project started + original duration	04-03-2021	
14	<<Original duration>>	Project details	Contract time duration in calendar days	550	
15	<<Original project value>>	Project details	The original value of the Project contract	$50,00,000.00	
16	<<Sum of all executed CCOs>>	Project contract summary (sigma)	Sum of all executed change orders to date (except dropped)	$1,00,000.00	
17	<<Current project value>>	Project contract summary (sigma)	The original project contract value + the sum of executed change	$51,00,000.00	
18	<<CCO value>>	Current CCO	The value of the selected change order	$59,137.50	
19	<<Revised project value>>	Calculation	Total sum of the current project value + current change order val	$51,59,137.50	

6. Copy and paste the tags into the Word or Excel document you are creating as your new Change document.
   - Tags must be inserted exactly as they appear in Tag name column.
   - A template can use tags that are applicable to one template type plus the tags that are applicable to all templates.

> When adding tags for DocuSign, change the font color to white, so the tag name does not show in the generated document.

7. If needed, you can insert one or more collection tables that are applicable to the template type. Refer to Collection tables for information about building a collection table.
8. After all tags are inserted into the Word or Excel document, name the new template as [your initials] - contract template.
9. Save it as a Word (.docx) or Excel (.xlsx) file.
   - Below is an example of a document with inserted tags



Sample Template with Tags

PROJECT: <<Project Name>>

TO CONTRACTOR:

CHANGE ORDER NUMBER: <<CCO ID>>
DATE: <<CCO created date>>
ARCHITECT'S PROJECT NUMBER:
CONTRACT DATE:<<Contract date>>
CONTRACT FOR:

OWNER: ☐
ARCHITECT: ☐
CONTRACTOR: ☐
OTHER: ☐

THE CONTRACT IS CHANGED AS FOLLOWS:

<<CCO description>>

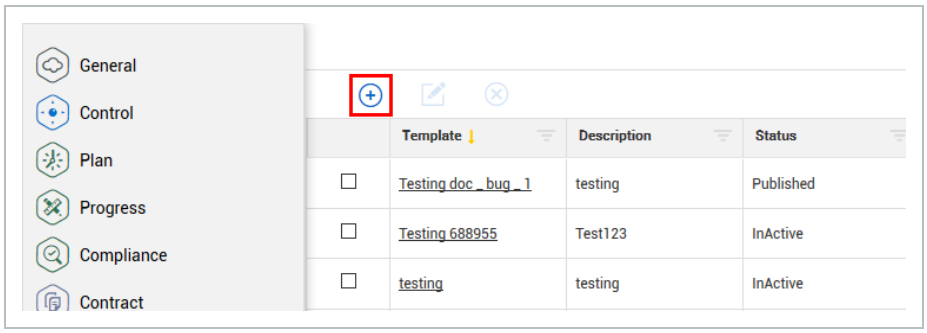
Original Contract Sum	<<Change original contract sum>>
The net change by previously authorized change orders	<<Change in value due to executed CCOs>>
The total value prior to this change order	<<Change total prior to this CCO>>
Value of current CCO in review	<<Change in sum>>
New contract sum including this change order	<<Change new contract value>>

The contract time will be increased/decreased/by (<<CCO approved time extension days>>) days
The date of Substantial Completion as of the date of this Change Order therefore is

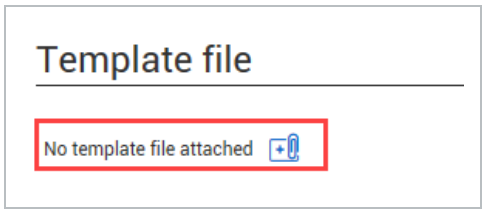
NOTE: *This Change Order does not include adjustments to the Contract Sum, Guaranteed Maximum Price, or Contract Time which have been authorized by Construction Change Directive until the cost item has been agreed upon by all parties in which the Change Order is then executed to supersede the Construction Change Directive.*

ARCHITECT:	CONTRACTOR:	OWNER:
SIGNATURE:	SIGNATURE:	SIGNATURE:
PRINTED NAME/TITLE:	PRINTED NAME/TITLE:	PRINTED NAME/TITLE:
DATE:	DATE:	DATE:

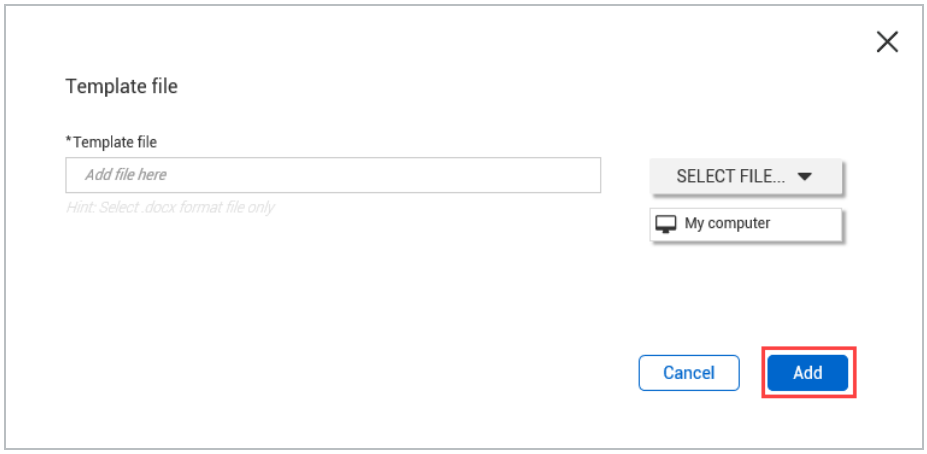
10. Return to the Change templates tab, and then select the **Add template** icon.



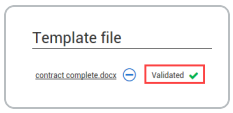
11. In the Add a new template dialogue, fill in the fields with the following:
    - Template name: Use the name you named your template
    - Description: Test contract template
12. Under the Template file section, select **No template file attached**.



13. Find and select the change template you want to add.
14. If the template contains a cost item pricing collection table, the Advanced options section shows on the Template details page. You can optionally select a field from the Group by tag field list to specify grouping. If you want items subtotaled, click **Select subtotals**, and then select the columns to subtotal.
15. After the contract template is uploaded, click **Add**.



16. A validation notice is shown.



- If the document was not validated, select the not validated link to view the errors, fix the errors in your Word document, save, and publish again.

> The file can be closed and published with invalid tags. During change order generation, invalid tags are not replaced with contract data. The invalid tag displays in the generated contract as it was inserted.

17. Click **Save**.

- To check the formatting of the change document, click **Preview with sample data**. A preview document opens in a separate window, which uses sample data from the tag list. After you have viewed the sample, click **Close**. If you need to make changes to the document, you can update the source and reattach it.

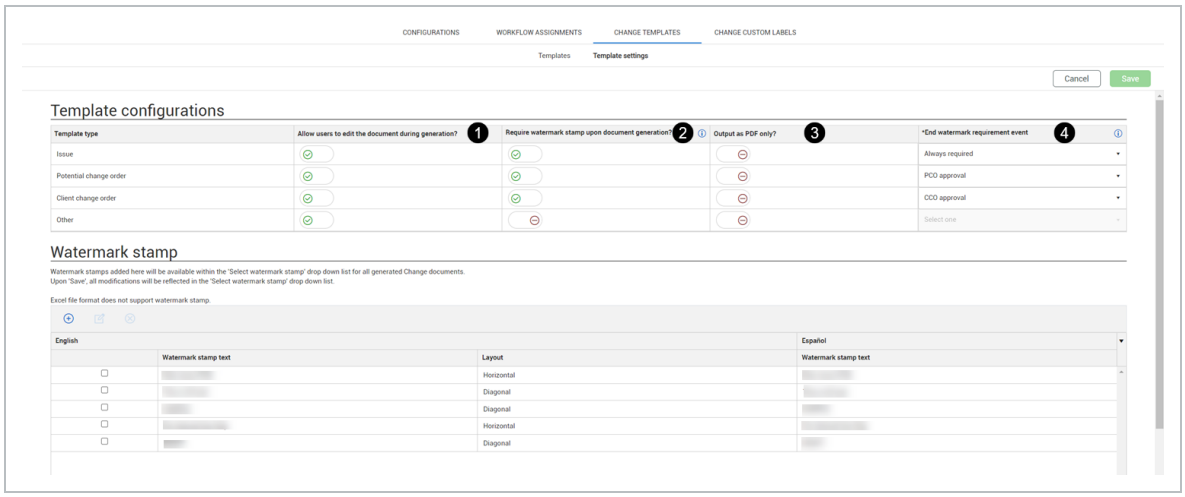
18. Click **Save and Publish**.

Item number	Name	Definition
1	Template	The name you gave as the changed template.
2	Description	The description you used when creating the template.
3	Status	The status of the template after created. The status will show Draft, Published or Saved.
4	Template type	The type of change document that can use the template. Valid types are Client change order, Potential change order, Issue, and Other.
5	Template file	Name of the file which was uploaded into the contract writer.
6	Created date	Date that the contract template was created.
7	Created by	Name of person who created the template.
8	Modified date	Date that the last modifications were made to the template.
9	Modified by	Name of the person who made the last modification to the template.
10	Template language	The language of the tags in the template.

	1 Template	2 Description	3 Status	4 Template type	5 Template file	6 Created date	7 Created by	8 Modified date	9 Modified by	10 Template language
☐	PCO level template	PCO level template	Published	Potential change order	[illegible].docx	04/05/2021	Lavkumar Pandey	04/05/2021	[illegible]	EN
☐	Issue level template 1	Issue level template 1	Published	Issue	[illegible].docx	04/05/2021	Lavkumar Pandey	04/05/2021	[illegible]	EN
☐	Check at Project level for P...	Check at Project level for P...	InActive	Issue	[illegible].docx	04/05/2021	Lavkumar Pandey	04/05/2021	[illegible]	EN
☐	AF Spanish vendor 1	AF Spanish vendor 1	Published	Issue	[illegible]	03/31/2021	asad fathima	03/31/2021	[illegible]	ES-MX
☐	AF English PCO Workflow 1...	AF English PCO Workflow 1...	Published	Potential change order	[illegible].xlsx	03/31/2021	asad fathima	03/31/2021	[illegible]	EN
☐	AF_ English CCO workflow	AF_ English CCO workflow	Published	Client change order	[illegible].xlsx	03/31/2021	asad fathima	03/31/2021	[illegible]	EN
☐	AF Workflow English PCO	AF Workflow English PCO	Published	Potential change order	[illegible].xlsx	03/31/2021	asad fathima	03/31/2021	[illegible]	EN

2.19 TEMPLATE SETTINGS SUBTAB

Template settings let you configure characteristics for each template type at the organization level. The Template settings subtab (Settings > Change templates > **Template settings**) contains controls for editing, watermark stamps, and PDF output.



Item number	Name	Definition
1	Allow users to edit the document during generation	Indicates whether users can edit the contract document when it is in the review stage. When set to *Yes*, a user can edit the contract document from the Review templates dialog box. When set to *No*, the contract document cannot be edited from the dialog box, and the user must edit contract information in Contract.
2	Require a watermark stamp upon document generation	Indicates whether to apply a watermark stamp when the document is generated. When set to *Yes* the watermark is applied to the document, but is removed after the document has been approved. You can configure the watermark text and settings in the Watermark stamp section of this page. When set to *No*, the contract document does not have a watermark.
3	Output as PDF only	Indicates whether you can only generate a PDF when you create a contract document. When set to *Yes*, you cannot generate a Microsoft Word or Excel document or make changes to the contract files individually.

Item number	Name	Definition
4	End watermark requirement event	Indicates the change order approval event that must occur before the watermark stamp is no longer required for this template type. For example, if you set the End watermark event field to CCO approval, the watermark is no longer required after the CCO is approved. You can also indicate that the watermark stamp is always required regardless of the change order approval event. The watermark is removed from the generated document when the document is approved. This field is enabled only when the Require watermark stamp upon document generation toggle is set to *Yes*.

Because a change document might have templates defined at the issue, PCO, and CCO levels, Change uses the following conditions to determine which setting has precedence when there is a difference in settings:

- If the Allow users to edit the document during generation toggle is set to *No* for any of the templates, Change gives precedence to that setting, and no editing is allowed for any template.
- If the Require watermark stamp upon document generation toggle is set to *Yes* for any of the templates, Change gives precedence to that setting, and a watermark is required for all templates.
- If the Output as PDF only toggle is set to *Yes* for any of the templates, Change gives precedence to that setting, and only PDF output is available for all templates.

The Watermark stamp section lets you define watermark text and layout for the Select watermark stamp drop-down list in the Change writer. You can define the text for all languages used in your templates. The language of the watermark matches the language of the template.

The watermark requirement events that are available vary by template type. The options are as follows:

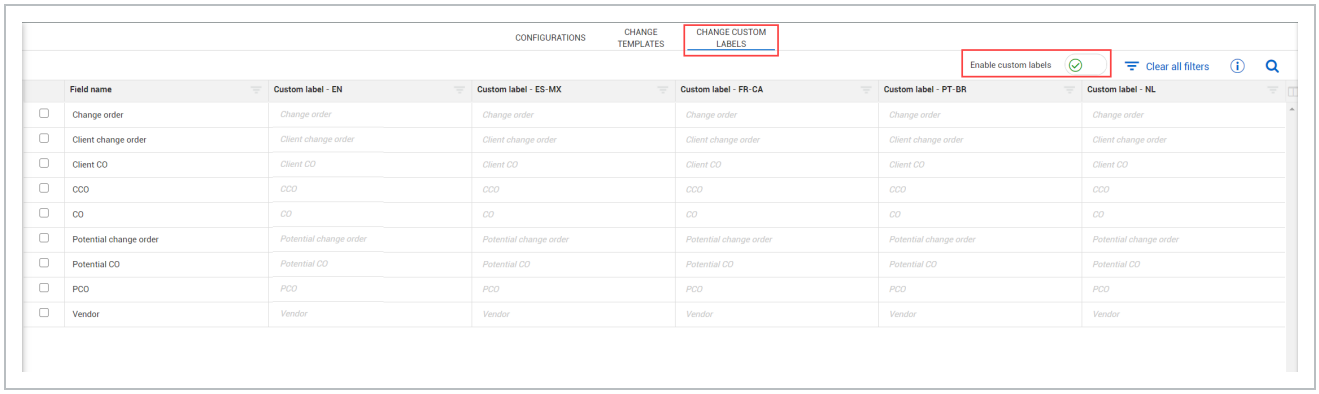
Template type	Available end watermark events
Issue	Always required
PCO	Always required PCO approval

Template type	Available end watermark events
CCO	Always required CCO approval CCO execution
Other	Always required

2.20 CHANGE CUSTOM LABELS

Change has settings that let you customize field names in the application to align with your business terminology. You can customize the following fields in all languages supported in the InEight product.

- Allowance category
- Change condition
- Change order
- Client
- Client change order
- CCO
- CO
- Issue
- Potential change order
- PCO
- Scope
- Source/cause
- Vendor



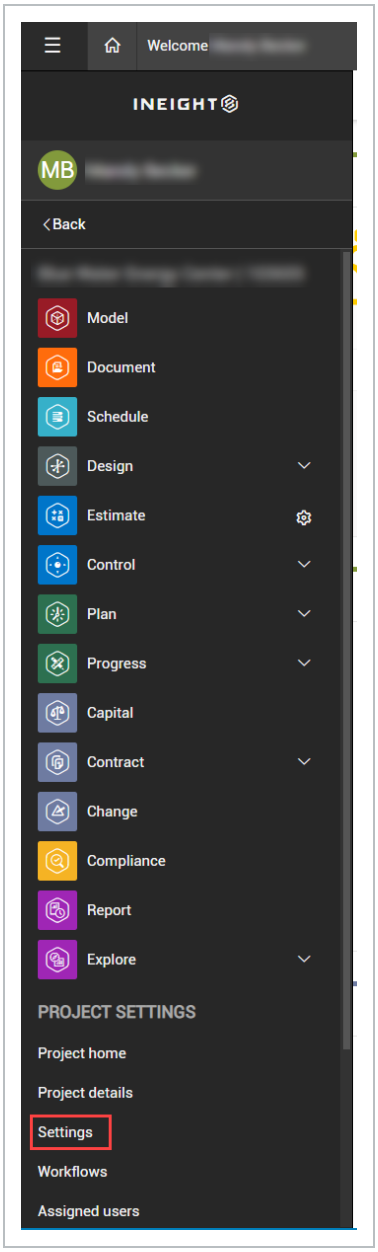
You can enter the label text for each of the fields in each language. The custom text replaces the default text in field names, tab names, messages, templates, and other labels throughout the system.

The Enable custom labels toggle lets you switch between using your custom labels and Change's default labels. When switched on, Change uses the defined labels in all languages. If you have not defined a label, Change uses the default text for that field. When off, Change uses the default labels for all fields in all languages. You can refer to the Change Custom Labels tab in Project settings as a legend showing the custom labels and how they are referred to in tags and in the Change user interface.

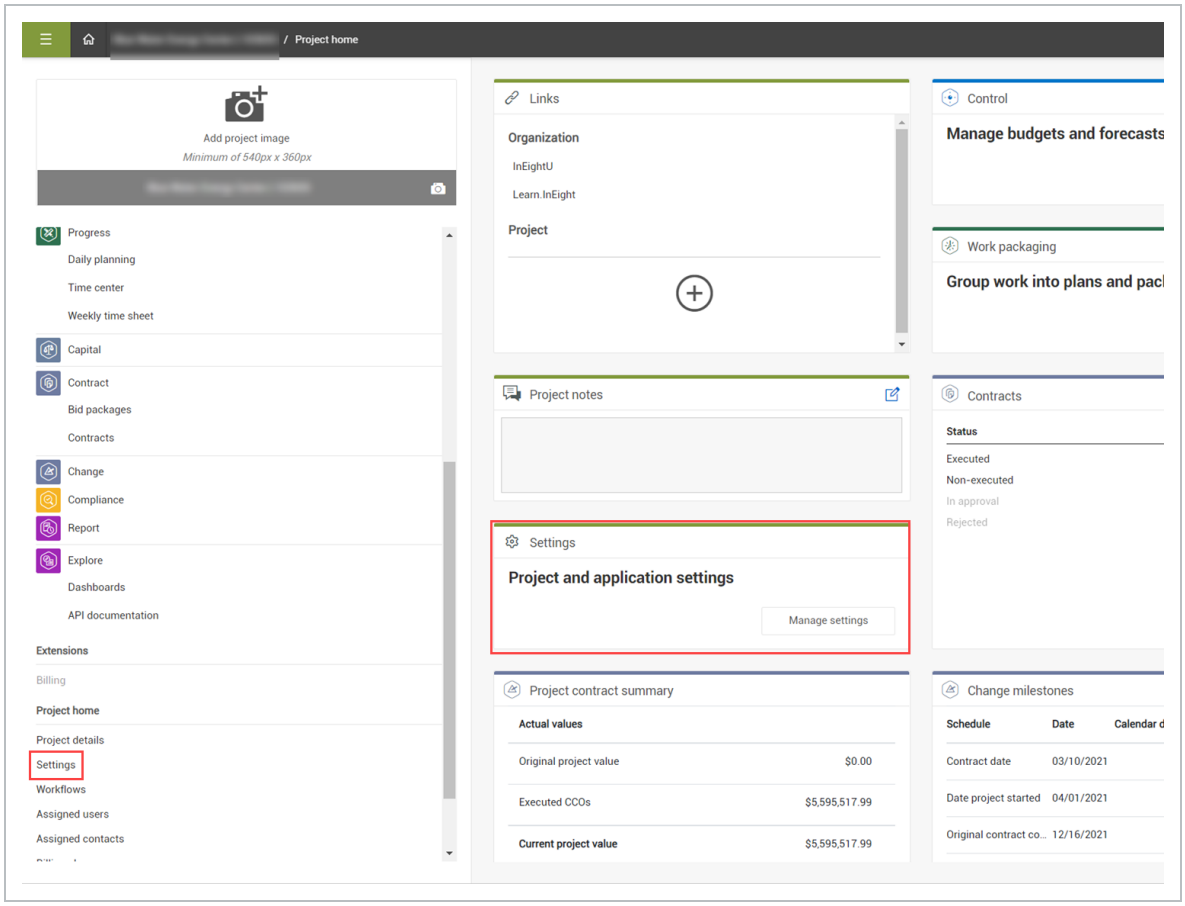
When custom labels enabled at the organization level do not apply to your project, you can switch the **Enable custom labels** toggle in the project settings to Off. When custom labels are disabled at the organization level, you must use the default labels for all projects.

2.21 PROJECT SETTINGS

Prior to initiation, it is important to check the project settings to successfully manage a project within Change. Project settings are distinct from organization settings, which are defined by the administrative level of your organization. The image below shows how to get to the project settings from the Main menu.



The image below shows you the two ways you can access Project settings from the Project home page.

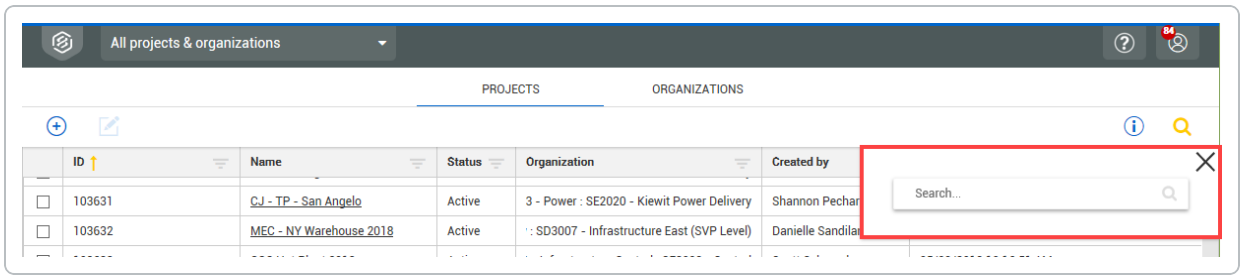


> Some settings defined at the organization level will limit the settings you can define at the project level.

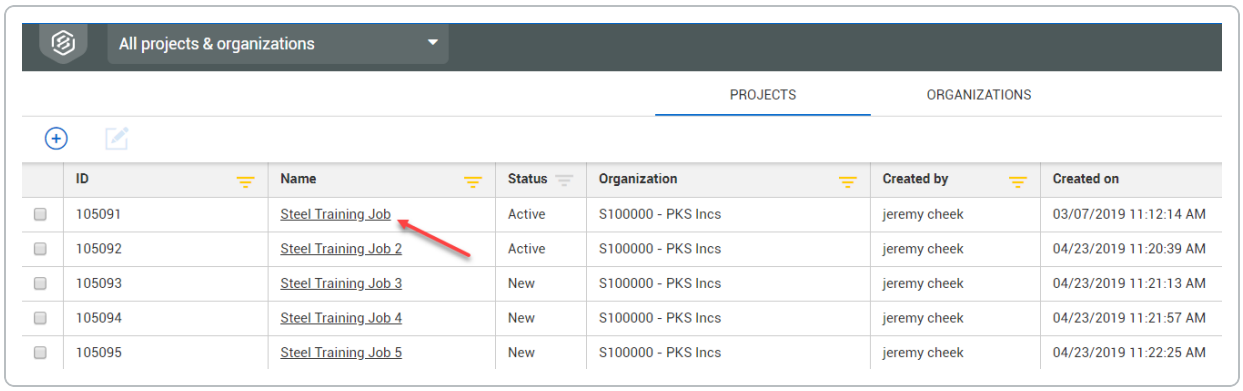
The following steps walk you through how to navigate to project settings.

Open Project Settings

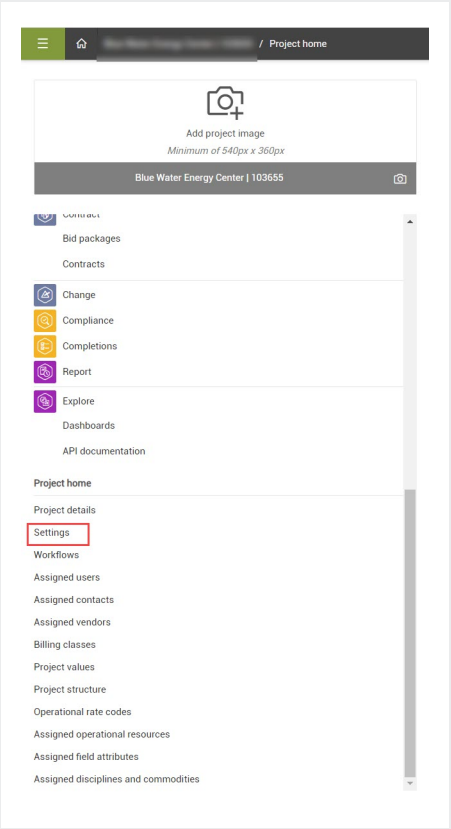
1. From the home page, click the **Main menu** icon on the upper-left side of the page.
2. Click the **All projects & organizations** menu option.
3. On the Projects tab of the All projects and organizations page, search for the Steel Training job.



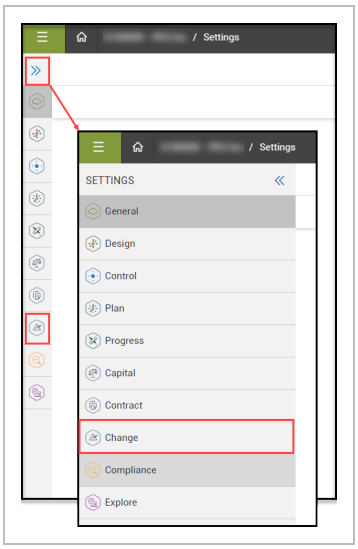
4. After you find the project, click the project link in the Name column. The Project home page opens.



5. Click **Settings** from the Main menu. The Project settings page opens.

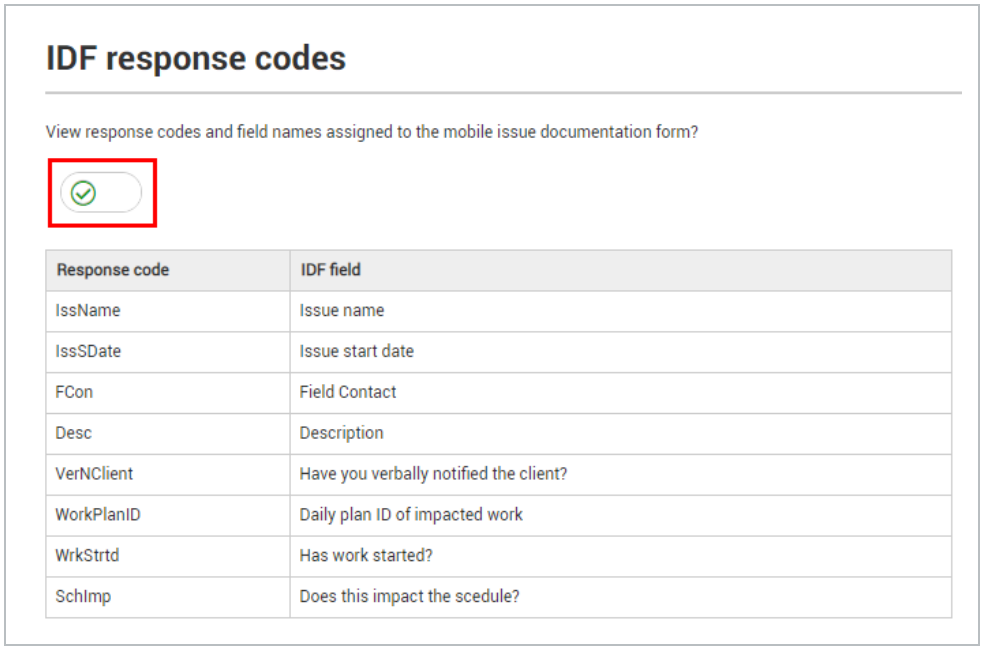


6. Click the **Change** icon in the left side navigation. You can use the expansion arrows to see the icons with product names.



2.21.1 IDF Response Codes

The Issue Documentation Form (IDF) section of Change allows you to view the IDF field name that is mapped to the response code by toggling the switch to on (green check).



IDF response codes

View response codes and field names assigned to the mobile issue documentation form?

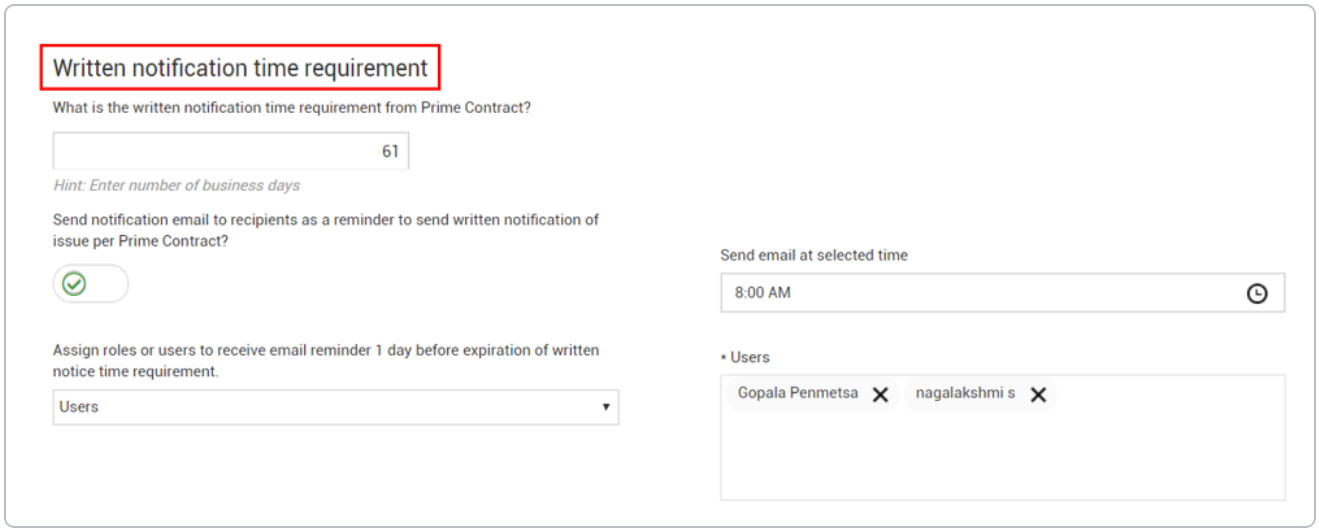
Response code	IDF field
IssName	Issue name
IssSDate	Issue start date
FCon	Field Contact
Desc	Description
VerNClient	Have you verbally notified the client?
WorkPlanID	Daily plan ID of impacted work
WrkStrtd	Has work started?
SchImp	Does this impact the scedule?

2.21.2 Notifications

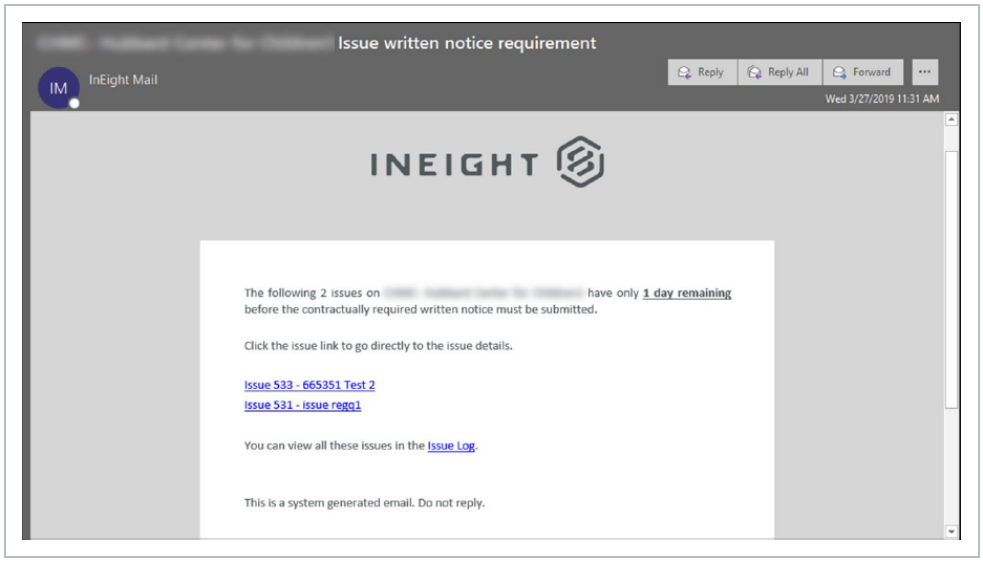
Under Notifications, select which notifications to turn on. Select the time of the email and use the drop-down list to assign users or roles.

2.21.2.1 Written Notification Time Requirement

The first section of the notifications sections allows you to control within how many days the project must notify the client of issues based on the prime contract. It also allows for the scheduling of email times and users/roles assignments.

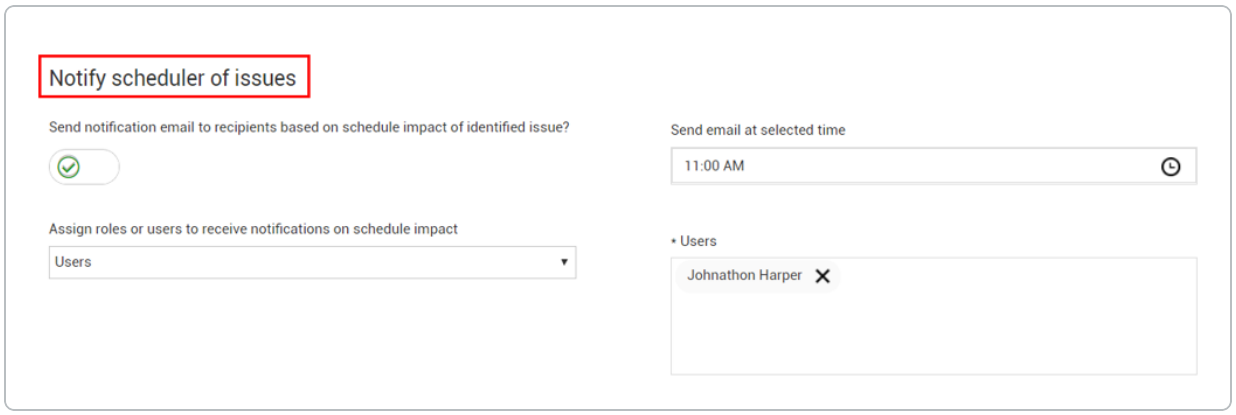


When written notification is set up, the user receives the following notification email, where the links direct to the specific issue details or the issue log.



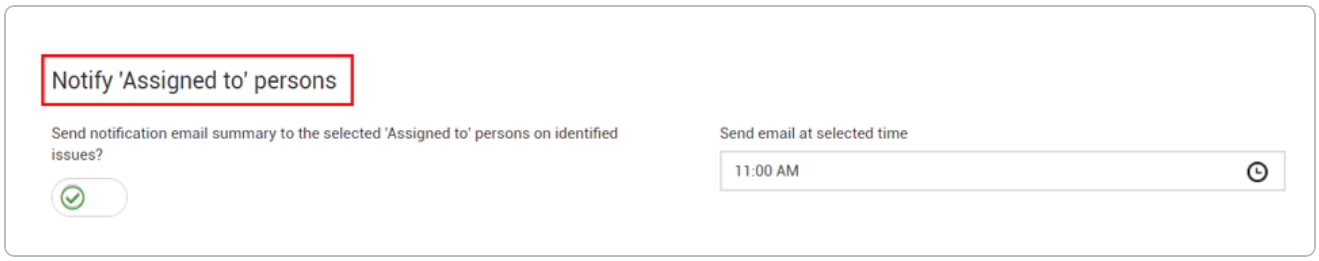
2.21.2.2 Notify Scheduler of Issues

This is an email notification that is sent to recipients based on schedule impact of an identified issue. The email notification includes new issues that have a Yes selected for scheduled impact within the Issue Detail page.

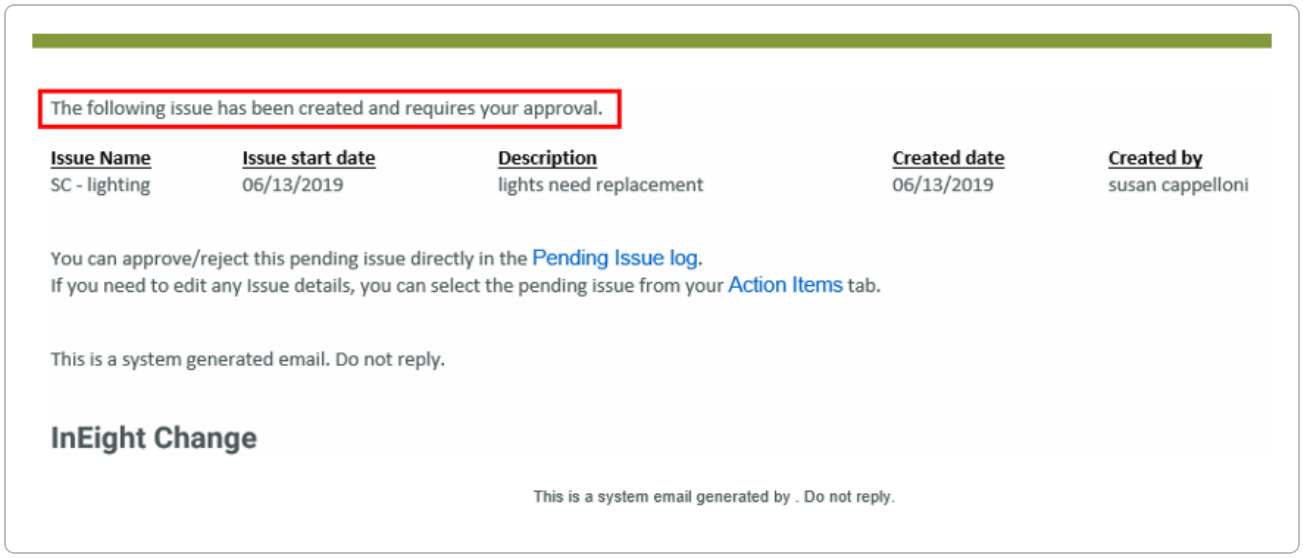


2.21.2.3 Notify Assigned To Persons

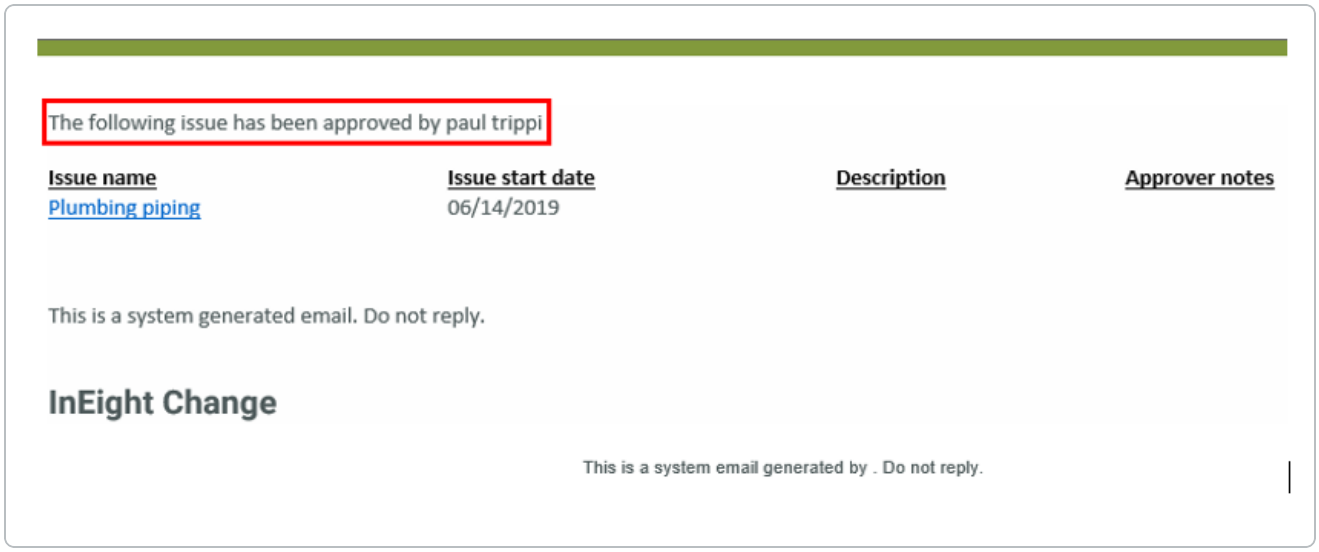
The user receives a summary notification of issues, PCOs, and CCOs assigned to them, where the links direct them to the specific issue details.



Example 1: Email with notification that an issue has been created and needs approval.

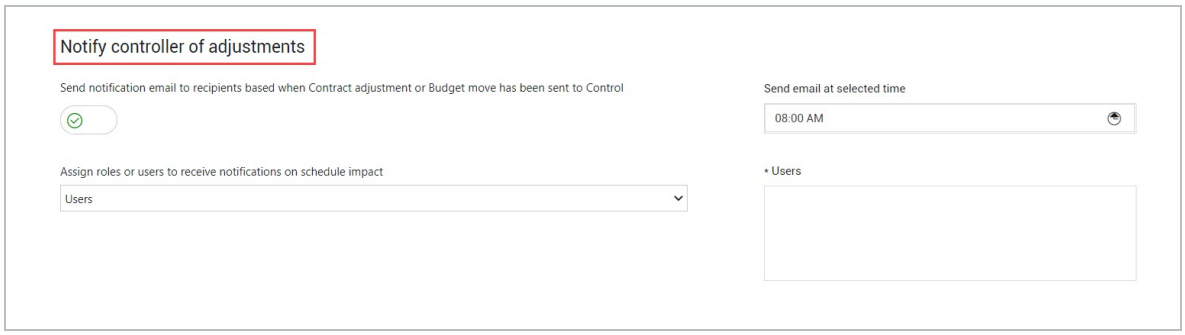


Example 2: Email with notification that an issue has been approved.



2.21.2.4 Notify controller of adjustments

The Notify controller of adjustments settings let you notify a user when a contract adjustment or budget move has been sent to InEight Control.



Items are sent to Control when a client change order is executed. The email notification includes all adjustments that have been sent to Control.

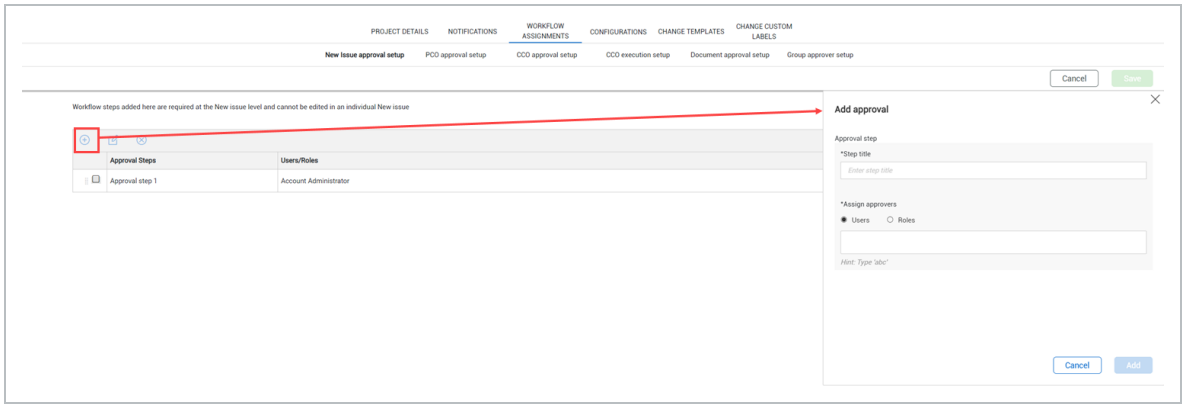
2.21.3 Workflow

One of the primary objectives of Workflow within Change is to provide users or roles with applicable access to approve issues, PCOs, or CCOs. Approvers will see different tabs on the Change register than a user with only viewer access.

2.21.3.5 New issue approval setup

Setting up a workflow for new issue approvals lets you specify approval steps and the users or roles responsible. The steps are performed for all new issue approvals in the project. The workflow cannot be edited in an individual new issue.

New issue approval workflows are configured on the project Settings > Workflow Assignments > **New Issue approval setup** page.



Add a new issue approval workflow

Add a new approval workflow to specify how a new issue gets approved.

1. From the New approval setup page (Settings > Workflow Assignments > **New Issue approval setup**), click the **Add approval** icon. The Add approval slide-out panel opens.
2. Enter a title for the approval step.
3. Select whether the step is to be approved by a specific user or a user in a role, and then enter the name of the user or role. User names include email addresses to help you distinguish which user to enter.
4. Click **Add**. The step is added to the grid.
5. Repeat steps 1-4 for each approval step. You can use the up and down arrows to change the order of the steps.
6. Click **Save**.

When there is at least one step in the workflow, any new issues go into the New issue log with a status of In approval, and an email notification is sent to the approver.

2.21.4 PCO and CCO approvals

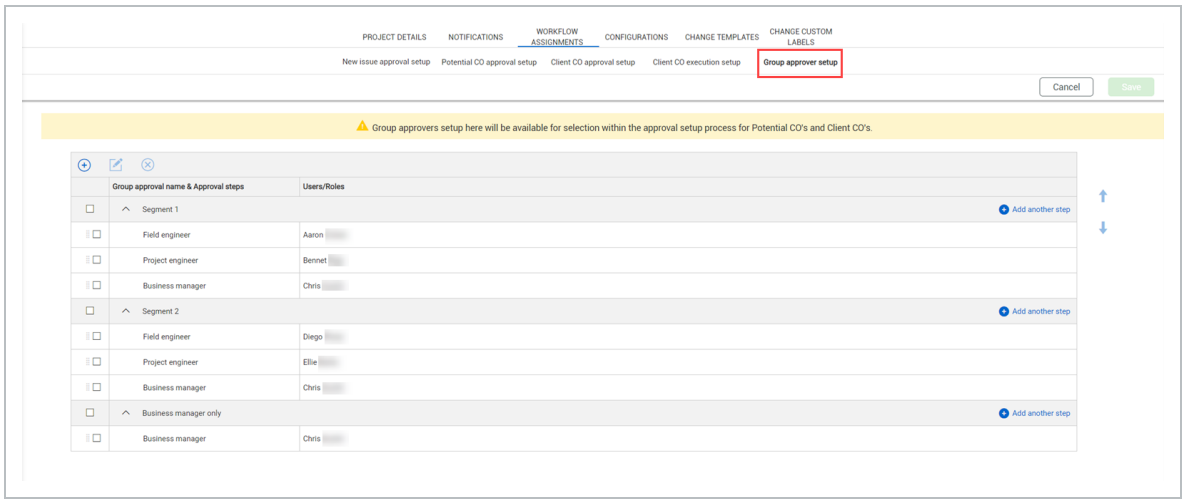
The Workflow Assignments tab of your project settings is where you set up approval processes for approving PCOs and CCOs. The settings include defining the number of steps in approval processes and making assignments of who approves each step.

2.21.4.6 Group workflows

Change orders often have varying approvers, which can result in changing the project settings for each change order. Configuring approver group workflows provides alternatives in the approval process, which saves you from manually altering the workflow at the project level each time you require a change-specific workflow.

An approver group is a set of users or roles in steps, similar to an entire workflow. You can set up multiple groups in a single step in a workflow. For example, when a project is done in segments, you might have a different set of approvers for change orders in each segment. Instead of setting up a workflow that applies to the whole project, you can create a multistep group workflow for each segment. You can have one or more group steps in a workflow.

You can configure groups from the Group approver setup page (Project > Settings > Change> Workflow Assignments > **Group approver setup**). Each group can act as its own workflow. In the sample image, a project has two segments, each with a different field engineer and project engineer. The business manager is the same for both segments. A business manager only group is set up for a flow that only needs approval from the business manager, such as resubmitting a previously rejected payment form. All PCOs and CCOs in the project can use the groups.



When you start the approval process from the PCO or CCO, you can select the appropriate view when you click **Save and Start approval**.

Create group workflows

Use group approval workflows as a single step in a larger workflow. The group workflow is users or roles arranged in steps, like the steps used in thresholds. Group workflows let you set up segment-specific workflows to use when a change order has multiple segments or when only one user or role must give an approval.

Only one step in an entire workflow can have a group step.

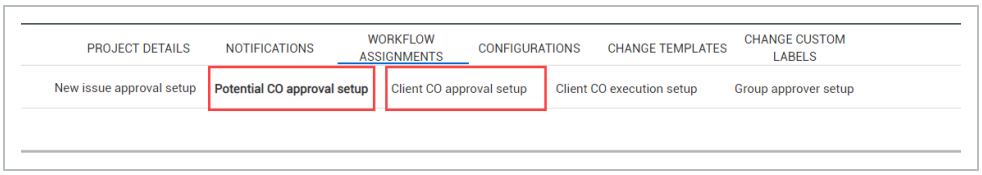
1. Go to the Group Approver Setup page (Project > Settings > Change > Workflow Assignments > **Group approver setup**).
2. Click the **Add group approval** button. The Add group approver slide-out panel opens.
3. Enter the group approver name (for example, Segment 1), the step title of the first step (for example, Field engineer), and the users or roles for that step, and then click **Add**. The group and its step are added to the grid.
4. To add another step, click **Add another step**, and then enter the step title and approvers. Click **Add**. Repeat this step as necessary to add all steps in a workflow.

You can change the order of the steps by selecting the step and using the up and down arrows. You can use the group approval as a step when setting up PCO or CCO approval workflow.

2.21.4.7 Change order approval setup

You can set up dollar-value thresholds for PCOs or CCOs at the project level. The project has an approval matrix where any dollar amount over the threshold set must be approved.

In the project settings, go to Workflow assignments > **PCO approval setup** or **CCO approval setup**.

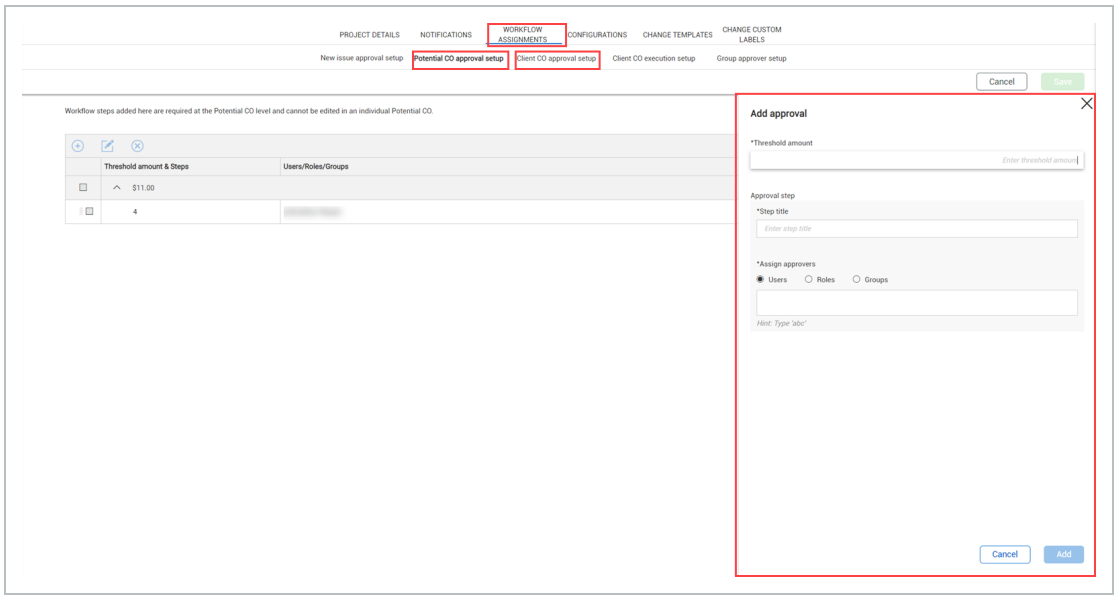


Add a workflow assignment

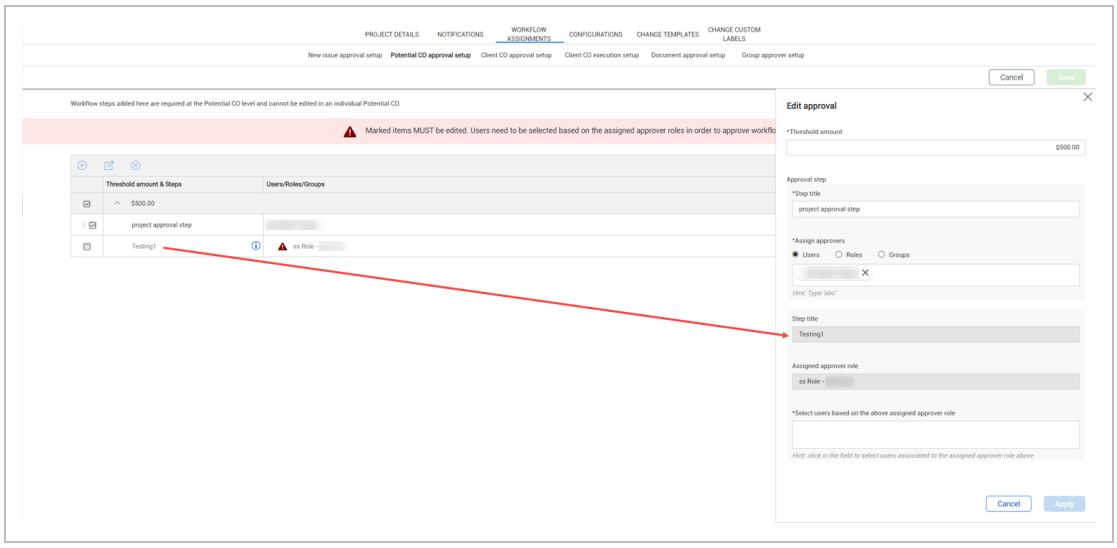
Add a workflow assignment threshold to set the amount at which a PCO or CCO must be approved.

The workflow steps set at the project level are performed after those set at the PCO/CCO. However, if the value of the PCO or CCO is below the project level thresholds, the workflow thresholds set at the project level will not show in the Workflow Assignments.

1. Go to the Workflow Assignments tab.
2. Select the **PCO approval setup** or **CCO approval setup** tab. If an organization step shows a red hazard icon, you must edit the step to select specific users based on assigned roles.
3. Click the **Add approval** icon.
4. In the Add approval slide-out panel, enter the threshold amount and approval step title.



5. Enter the roles, users, or groups in the Assign approval roles field. You can also assign an approver as required by the organization level when you edit a threshold at the project level. When you edit a project-level threshold, the Edit approval slide-out panel includes a view of the organization-level steps at the same threshold. If the organization-level steps require editing, you can assign a user. All other fields of the organization steps are read-only. If the organization-level steps do not require editing, the entire step is read-only.



Organization steps that require editing are marked with a red triangle in the approval details. If there are no project-level steps, you can edit the organization-level steps individually.

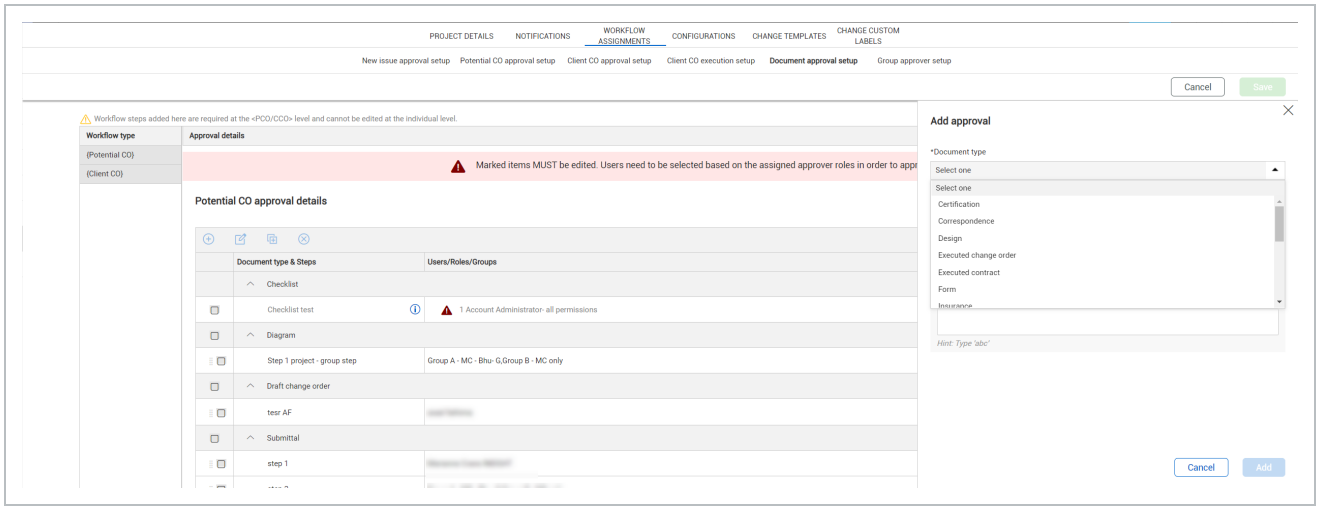
6. Click **Add** to complete.
7. If you want the approval workflow for the threshold to have additional steps, click **Add another step**. To change the position of a step, select it, and then use the up and down arrows to the right of the steps to move up or down.

> Users, roles, or groups can be assigned to steps at a project threshold.

Project-level thresholds cascade to every PCO or CCO. In a PCO or CCO, you can add additional approval steps. These steps are first, regardless of the value of the change order.

Document approval setup

The Document approval setup lists document types for each document type instead of thresholds. For document approval, you select a document type, and then add approval steps.



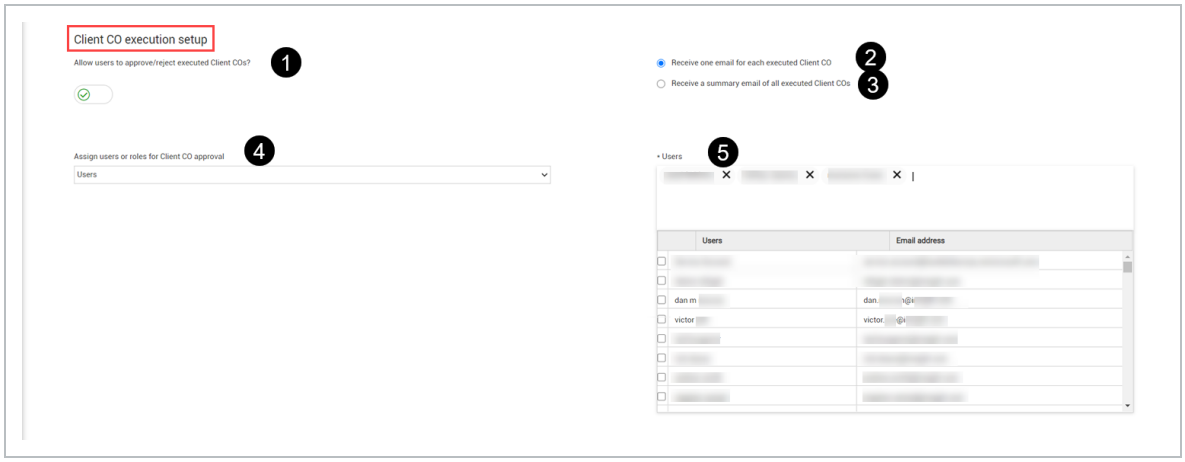
2.21.5 Overview - CCO execution setup

Overview - CCO execution setup

Item	Field	Definition
1	Allow users to approve/reject executed CCOs	This setting is automatically defaulted to No. If it is set to Yes, users are allowed to approve/reject issues. If the option is set to On, you cannot switch to Off, if there is anything active in Workflow. If you would like to turn off Workflow, you would need to approve/reject/cancel all the pending Workflows, and then turn it Off. You can set up the Workflow to receive one email for each CCO, or receive a summary email of pending CCOs. If you select the second option, then you can select a specific time that the summary will be emailed.
2	Receive on email for each CCO	User or Role will receive an email for each individual issue.
3	Receive a summary email of executed CCOs	User or Role will receive a summary/grouping formatted email, instead of receiving individual issue emails.
4	Assign user or roles for CCO approval	When choosing the users option, you can select from a list of users to send out emails. If you choose the roles option, you can choose for a list of pre-defined roles.

Overview - CCO execution setup (continued)

Item	Field	Definition
5	Users/Roles	Based on what is chosen for “Assign users or roles for new issue approval”, you will need to choose from a list of users or roles. User names include email addresses to ensure that you select the correct user account.



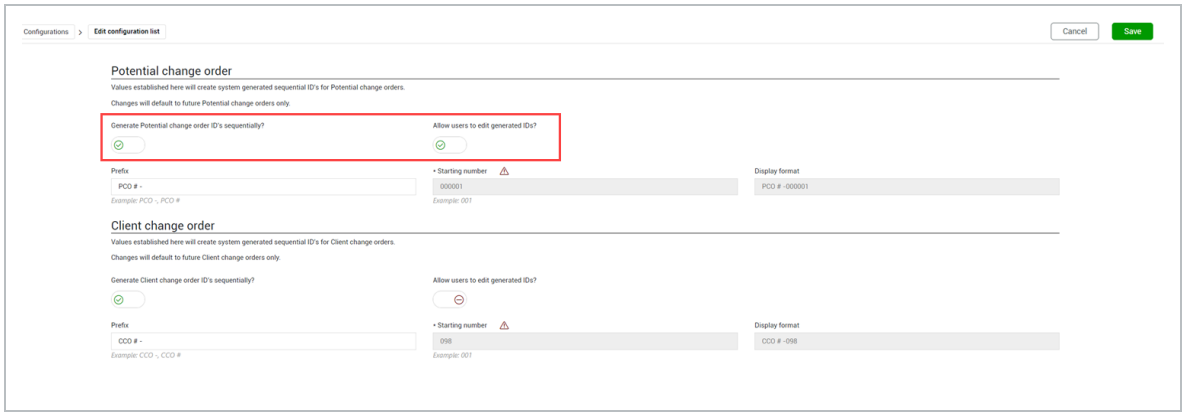
2.22 CONFIGURATIONS (PROJECT LEVEL)

Project-level configurations let you customize Change for your project. To see the configuration settings, go to project settings, and then select Change > **Configurations**. For more information about Configuration settings, see Configurations (Org level).

2.23 ID CUSTOMIZATION

Project level

Configuration settings for ID customization (Project settings > Change > Configurations > **ID Customization**) lets you override the organization-level numbering when projects are allowed to edit PCO or CCO IDs (that is, the Allow projects to edit settings check box at the organization level is checked). Override the organization-level numbering by setting the Generate Potential Change order IDs sequentially toggle to *Yes*. If set to *No*, IDs function as free text.



When the Generate Potential Change order IDs sequentially toggle is set to Yes, the Allow users to edit generated IDs toggle is shown, and the Prefix and Starting number fields are enabled. You can set the Allow users to edit Generated IDs to Yes to allow users to edit the generated IDs when creating a PCO or CCO or for a PCO or CCO that has been generated. When the field is set to No, users cannot edit the IDs and must use the IDs generated by Change.

You can edit the starting number field only if a PCO or CCO has not been created.

2.24 PRICING CONFIGURATION

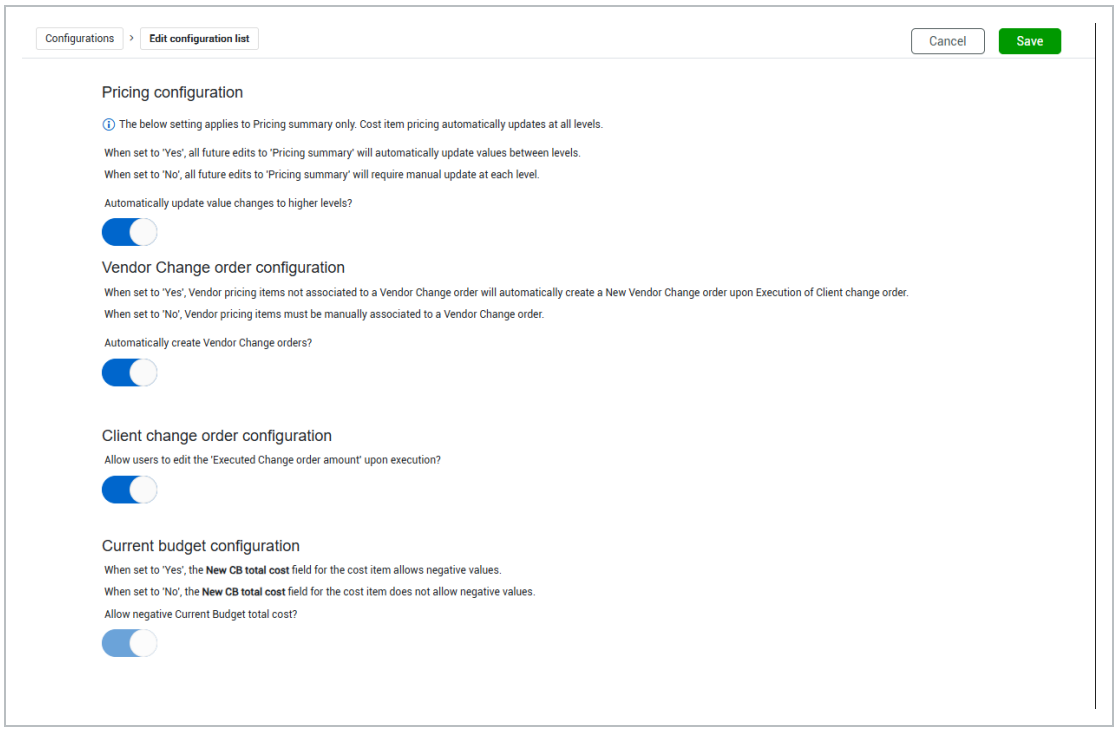
Project level

You can use the Pricing configuration page (project Settings > Change > Configurations > **Pricing configuration**) to specify how Change manages pricing updates during the change order process.

You can configure the following settings:

- Pricing configuration
- Vendor Change order configuration
- Client change order configuration

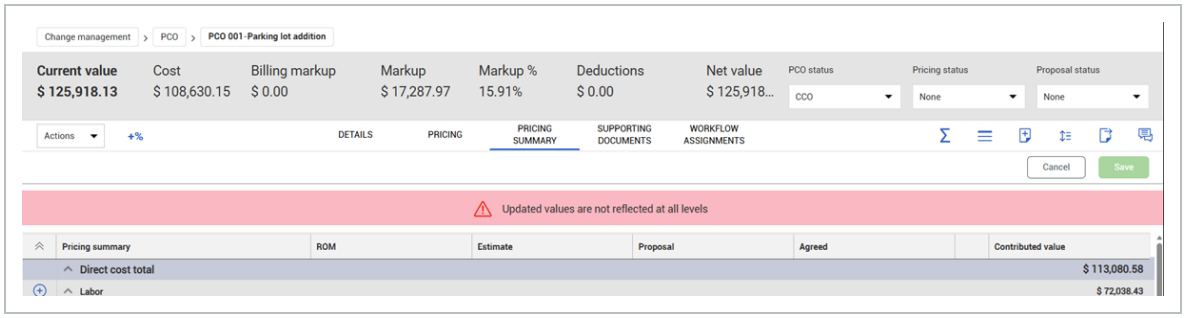
- Current budget configuration



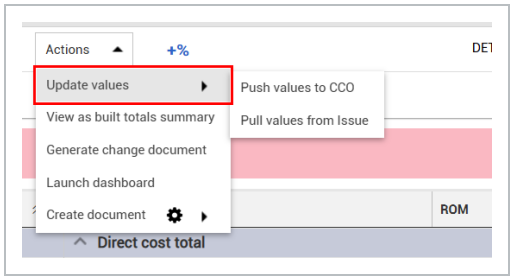
2.24.1 Pricing configuration

The Pricing configuration setting controls how changes made on the Pricing summary tab update other levels. When the Automatically update value changes to higher levels toggle is set to *Yes*, edits made on the Pricing summary tab are automatically pushed to any associated PCOs or CCO.

When the toggle is set to *No*, changes to the Pricing summary tab do not automatically update other levels. When a change is saved on the Pricing summary tab, the page shows a banner warning that the updated values are not reflected at all levels.



To update the values, open the Actions menu and choose **Update values**, and then select whether to pull values down or push values up.



Changes to the Pricing Summary tab are updated in one upstream direction.

- From an issue, changes can be pushed to associated PCOs and CCOs.
- From a PCO, changes can be pulled from associated issues or pushed to a CCO.
- From a CCO, changes can be pulled from associated issues and PCOs.

> This setting does not apply to updates on the Pricing tab. Edits to the Pricing tab are automatically updated across levels.

2.24.2 Vendor change order configuration

The Vendor Change order configuration setting applies to change orders that include vendor pricing items which are not associated to a vendor change order in InEight Contract.

When the Automatically create Vendor Change orders toggle is set to *Yes*, a vendor change order is automatically created when a client change order is executed. The new vendor change order includes the vendor pricing items from the executed client change order and can be edited and tracked in InEight Contract.

When the toggle is set to *No*, vendor pricing items must be manually associated to a vendor change order before the client change order can be executed.

2.24.3 Client change order configuration

The Client change order configuration setting determines whether users with the correct permissions can enter an Executed Change order amount different from the Current value of the change order during CCO execution. The Client change order configuration setting is available for projects when enabled at the organization level.

See Pricing configuration at the organizational level for more details about the Client change order configuration setting.

2.24.4 Current budget configuration

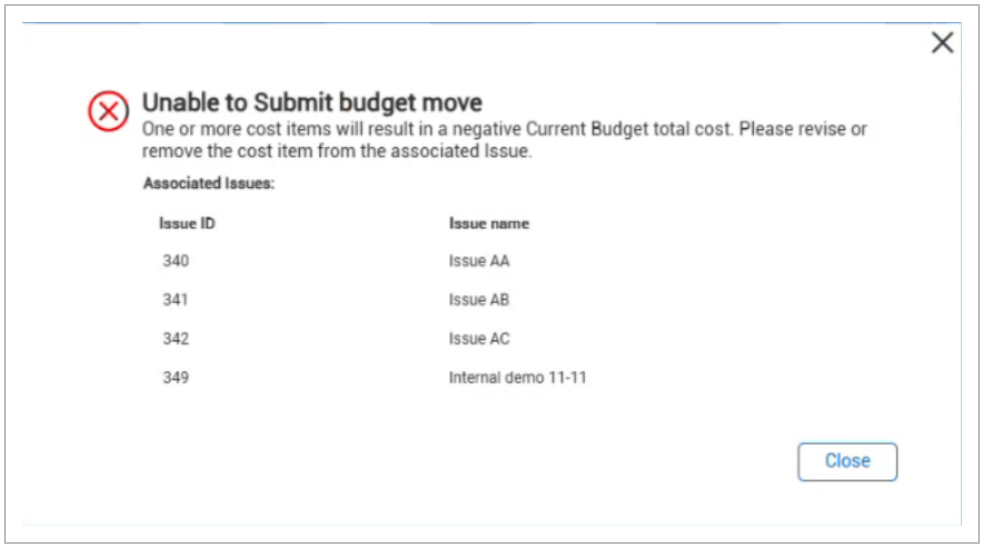
This setting controls whether a change order that might result in a negative current budget value in InEight Control can be executed.

At the organization level, when the toggle is set to Yes, the settings is automatically enabled for projects. When the Allow projects to edit Current budget configuration check box is selected, you can enable or disable the setting for projects. When the toggle is set to No at the organization level, the setting at the project level is disabled. For more information, see Pricing configuration in Organization settings.

At the organization level, when the toggle is set to Yes, and the Allow projects to edit Current budget configuration check box is selected, you can set the field to Yes for your project to allow negative values in the CB total cost field. When the field is set to No, the CB total cost field does not allow negative values.

When negative values are not allowed and you try to submit a budget move or execute a change order, Change calculates whether the budget move or change order execution could force the CB total cost field to be negative based on the sum of the cost items across all items in Change. When the action might result in a negative value, a warning message shows that lists all issues in Change that use the cost item. You must revise or remove the cost item from associated issues before the budget move can be submitted to InEight Control. Items that have positive values are permitted and are not shown in the warning message.

The warning message includes all issues on the pricing page with the same WBS codes. Items that have been sent to Control but not yet approved in Control are also shown. For example, if the budget for a cost item is $400 dollars, and you submit a budget move for $-250 for issue AA, Change might show the following warning message:



The message shows Issue AA and all other issues with the same cost item that are not yet accepted in Control that might cause the cost item to have a negative value. You must review and update the issues in the list to ensure issue AA will not cause the cost item to be a negative value and can be sent to Control.

If there is workflow for the budget move or CCO execution, Change shows the message before workflow begins.

2.25 ITEM TYPE CONFIGURATION

Project level

When the Allow projects to edit configuration settings check box is selected at the organization level (Settings > Configuration settings > **Item Type Configurations**) you can further define the required fields for issues to make them more restrictive than they are at the organization level.

The settings lets you specify whether fields are enabled, and if so, if they are required for budget moves or PCO or CCO association. You can also specify whether to lock the field after CCO association.

For example, if a field is not required for a budget move at the organization level, you can configure it to be required for a budget move at the project level. When a field is required at the organization level, the configuration for that field is disabled at the project level.

> When the Allow projects to edit configuration settings is not selected at the organizational level, all fields in the project settings are disabled.

For more information about the settings at the organizational level, see Item type configuration.

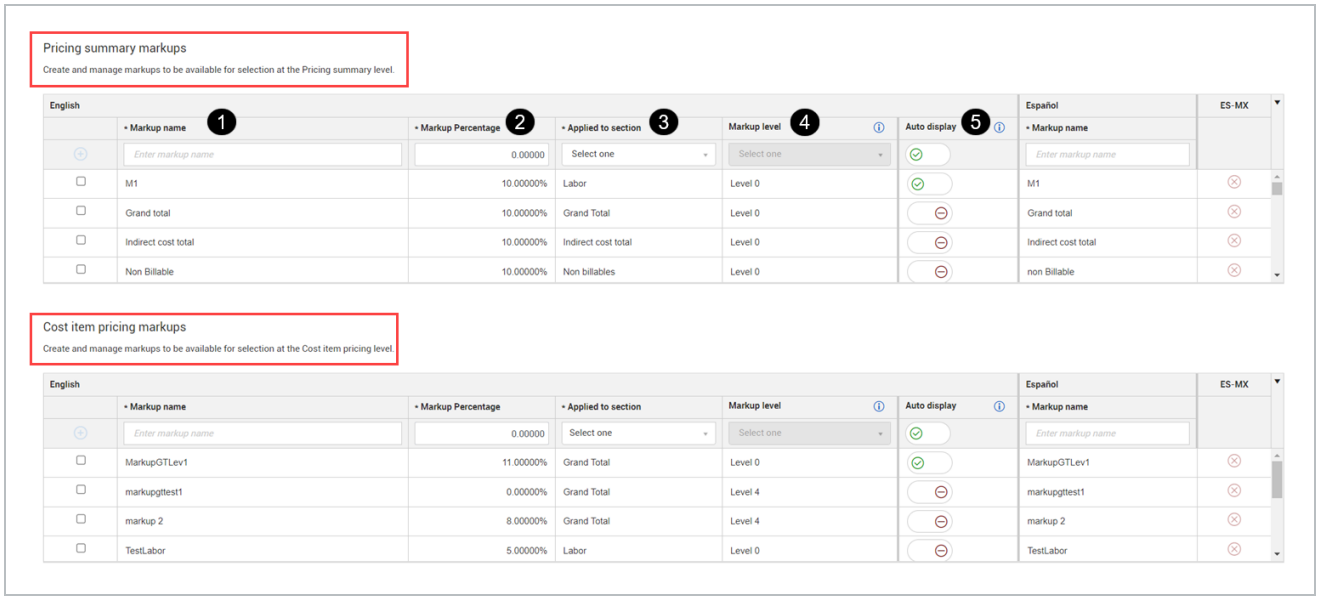
2.26 PRICING MARKUP

Project level

The Pricing markups Configurations (Project settings > Change > Configurations > **Pricing markup**) is used to bring over markup values into the Pricing summary and cost item pricing.

You can configure a predefined set of markups, and either have the markups automatically populate in the Pricing summary tab or Cost item pricing tab for an issue or choose to select specific markups from a list set.

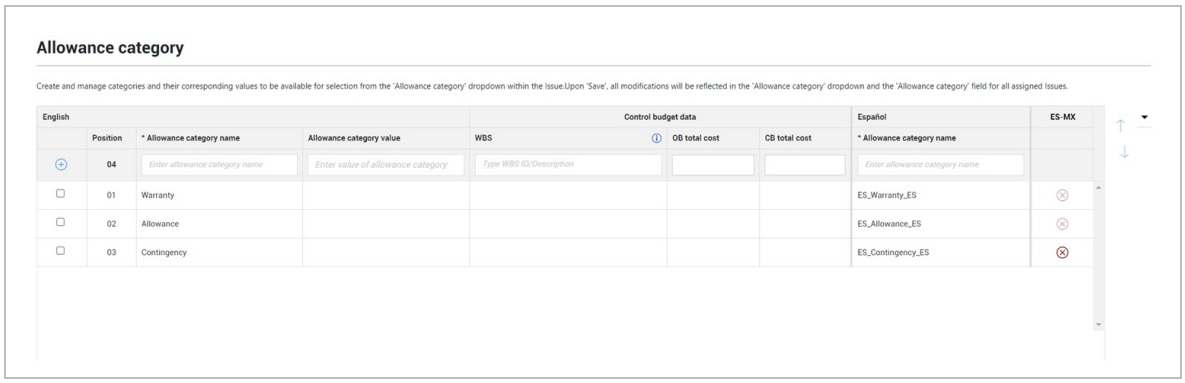
Item Number	Field	Definition
1	Markup Name	Actual name of markup.
2	Markup percentage	Amount added to the cost price of goods or services to cover overhead and profit.Percentages can have up to three digits before the decimal and can be a positive or negative value.
3	Applied to section	The section that the markup applies to, which includes Labor, Equipment, Materials, Small tools & supplies, Self-perform subtotal, Vendor Subtotal, Time related overhead, and Grand total.
4	Markup level	Markup calculation levels can be added to the Grand total in cost item pricing or to the Grand subtotal in the pricing summary. Levels 0-4 are available. Markups to other sections are automatically added at level 0. See Markup calculation levels for more information.
5	Auto Display	If set to *Yes*, the markup populates automatically under the Pricing summary column. If set to *No*, you have the option to bring in the markup, but the markup does not show automatically.



2.27 ALLOWANCE CATEGORY

Project level

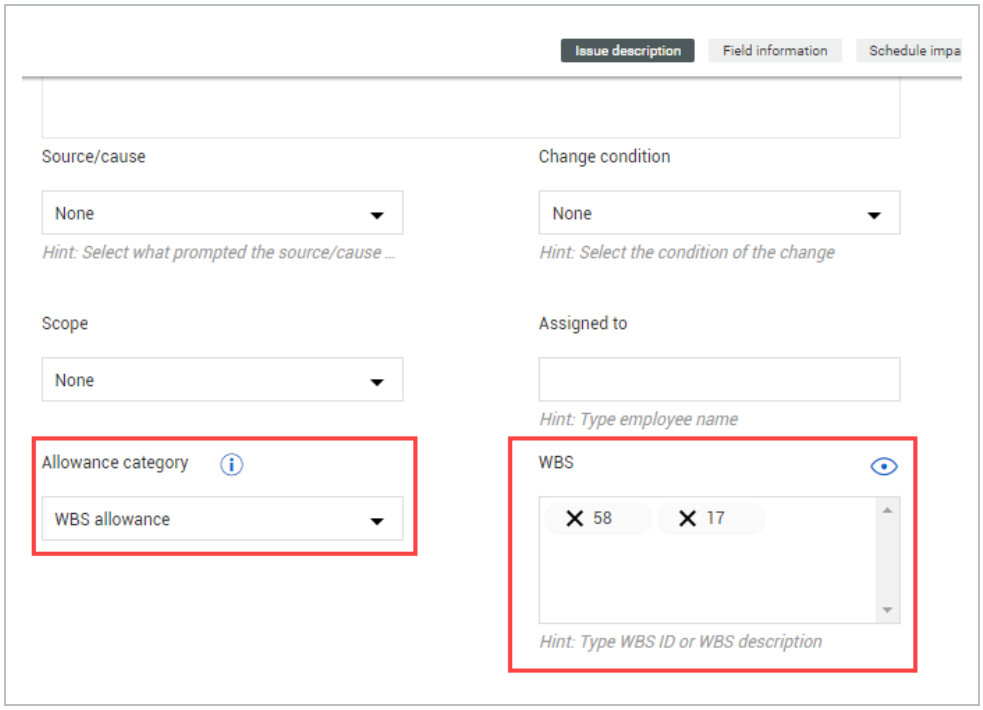
Projects need a way to track issues or change orders against project specific allowances defined within Prime (client contracts). Allowance categories and values are customizable within each project settings by manual entry. This customization has specific permissions around edits. Issues can select a category if it applies for tracking purposes. This provides a project's ability to customize based on Prime Contract and provide assistance in forecasting. If the WBS has costs appear in the OB or CB total cost associated within InEight Control, it automatically populates. The values are for reference or comparison purposes only.



Setting the categories is done under the Project settings > Change > Configurations > **Allowance Category** tab. The settings default to Warranty, Allowance and Contingency. These categories are editable.

Additional categories can be added by typing in the name of the allowance and value, then select **Add**.

The categories show in the drop-down list under Change > Issue Log > Details > **Allowance category** to be tagged against. These categories are meant to track values which dollars need to be tracked against. If a WBS was associated from the Allowance category, its number appears in the WBS window. Selecting the eye icon opens an additional information window about that WBS.

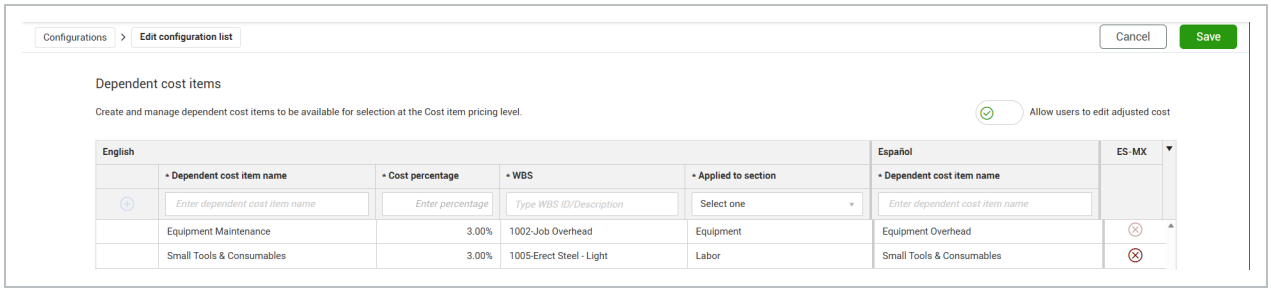


2.28 DEPENDENT COST ITEMS

Project level

The Dependent cost items Configurations section (Project settings > Change > Configurations > **Dependent cost items**) is used to bring dependent cost item values into cost item pricing.

You can configure a predefined set of dependent cost items so you can select specific markups from a list set.



Field	Description
Dependent cost item name	The name of the dependent cost item that will show in cost item pricing.
Cost percentage	The percentage to be multiplied by all items in the cost item pricing section to calculate the value of the dependent cost item.
WBS	The WBS code for the dependent cost item.
Applied to section	The section that the dependent cost item applies to, which includes Labor, Equipment, Materials, Small tools & supplies, Self-perform subtotal, Vendor Subtotal, Time related overhead, and Grand total.

2.28.1 Allow users to edit adjusted cost

When the Allow users to edit adjusted cost setting is enabled, users can edit the adjusted cost or cost percentage of a dependent cost item in an issue. When you edit the Adjusted cost field, the Cost percentage field is automatically recalculated and vice versa. When editing the adjusted cost is disabled, the dependent cost item values cannot be overwritten by a user.

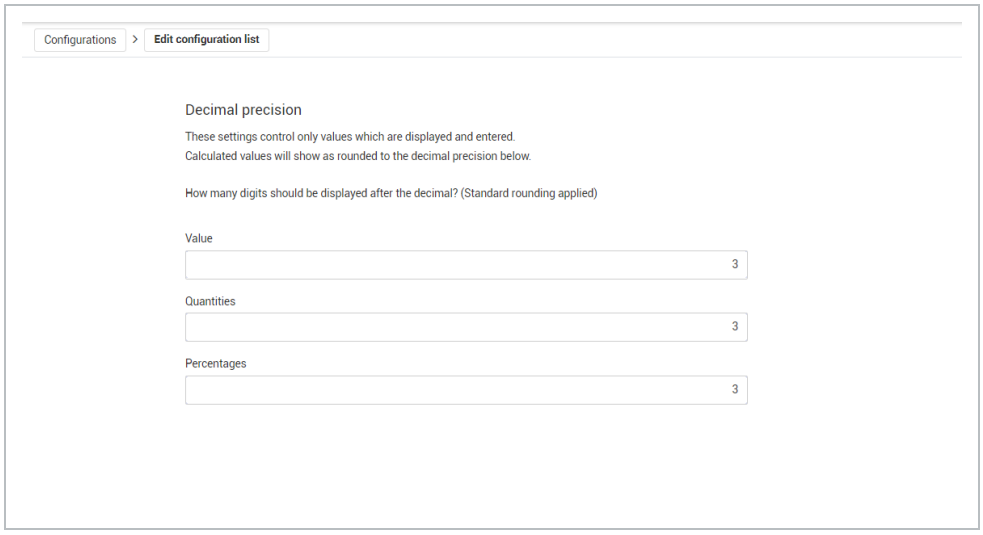
2.29 DECIMAL PRECISION

Project level

You can use the Decimal precision configuration to set the number of digits that follow a decimal point. The precision decimals are used in issue, potential change order, and client change order logs, detail pages; and pricing. Exports for the logs also support decimal precision.

> Tag output uses two decimal places.

You can set decimal precision on the Decimal precision configuration page (Project settings > Change > Configurations > **Decimal precision**). You can choose separate decimal precision for values, quantities, and percentages.

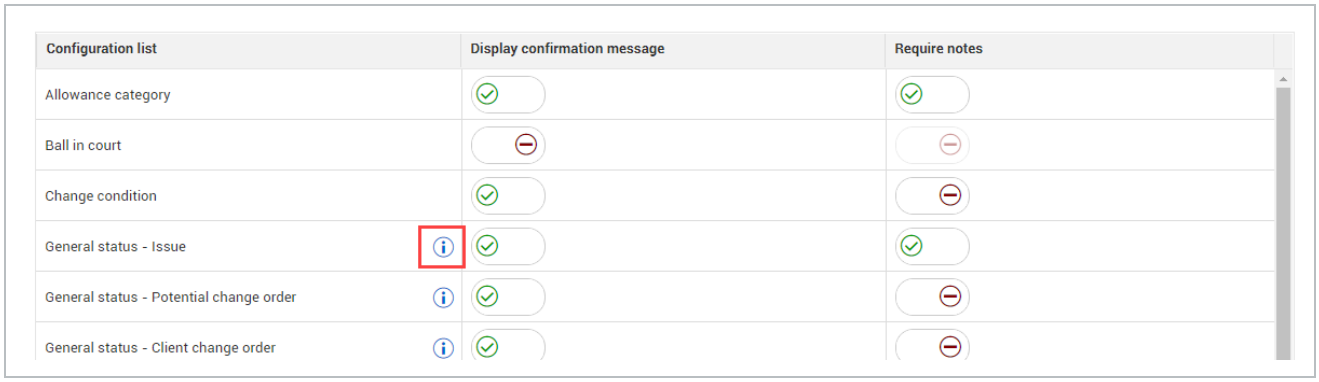


You can choose 0-11 digits. If you choose 11 digits, the decimal characters do not fit in the fields of the issue, PCO and CCO headers, and an ellipsis is shown. If you do not enter a value, Change uses a default value of 2.

2.30 MESSAGE CONFIGURATION

Project level

Your organization has set defaults for scope status in the organization level settings. This helps drive business behavior or requiring messages for status charges. At the Project level settings, access from Project settings > Change > Configuration > **Message configurations**. From the Configuration list you can toggle on/off the display message, as well as allowing notes. The explanation icon depicts this line item is set at the organization level.



2.31 RESPONSIBLE PARTY

Project level

Your organization can establish a default responsible party list in the organization settings. The project inherits the organization list and may mark some as inactive or create additional responsible party options.

To customize responsible party at a project level, go to Project settings > Change > **Configurations**.

The organization list defaults to active. To deactivate, change the toggle in the Action column from the check mark to the minus sign, and then save. Only those responsible party options with an active control are available to select in the issue, PCO, and CCO logs Responsible Party drop-down menus.

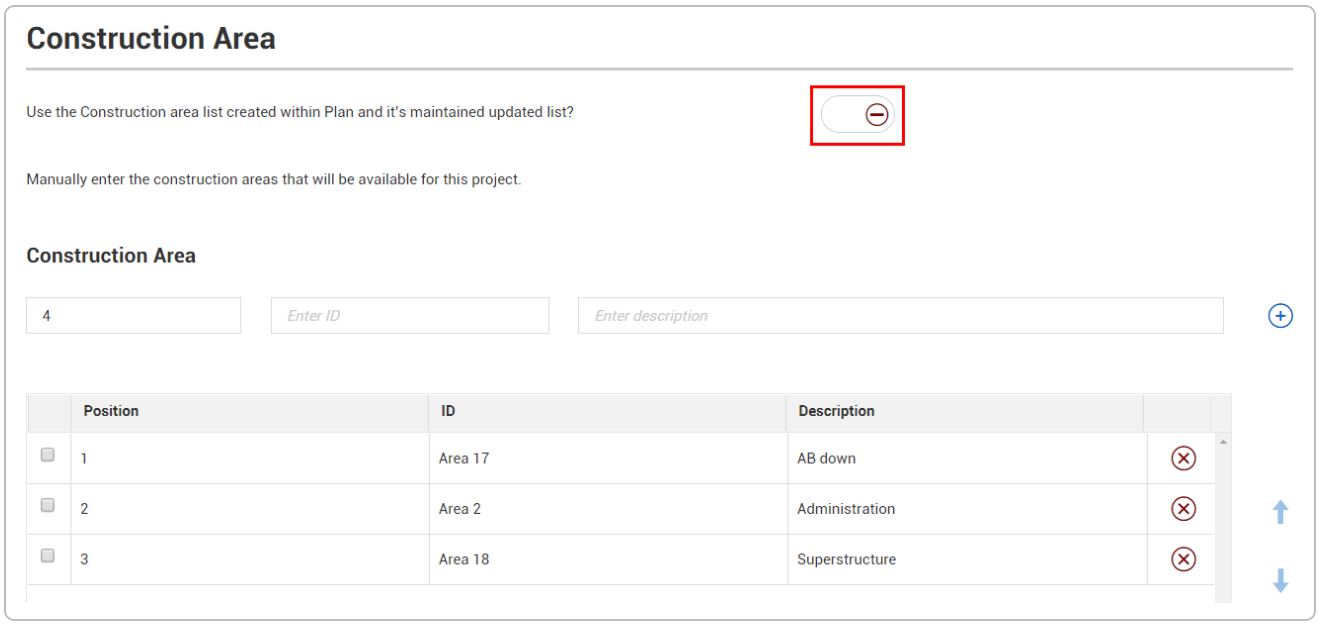
2.32 CONSTRUCTION AREA

Project level

In Change, for projects that started prior to Release 22.10, there is a drop-down list to reference Construction Areas to project changes you are tracking. In the Construction Area of Configurations (

Project settings > Change > Configurations > **Construction area**), you can indicate where the drop-down list of Construction Area comes from.

On the Construction area section of this page, you can switch the toggle to select the source of the Construction Area attributes.



When the toggle is set to *Yes*, construction work area information configured in the InEight Platform Construction Work area (project > Project values > **Area**) populates the Construction area drop-down list in the Field information section of the Additional details in an issue.

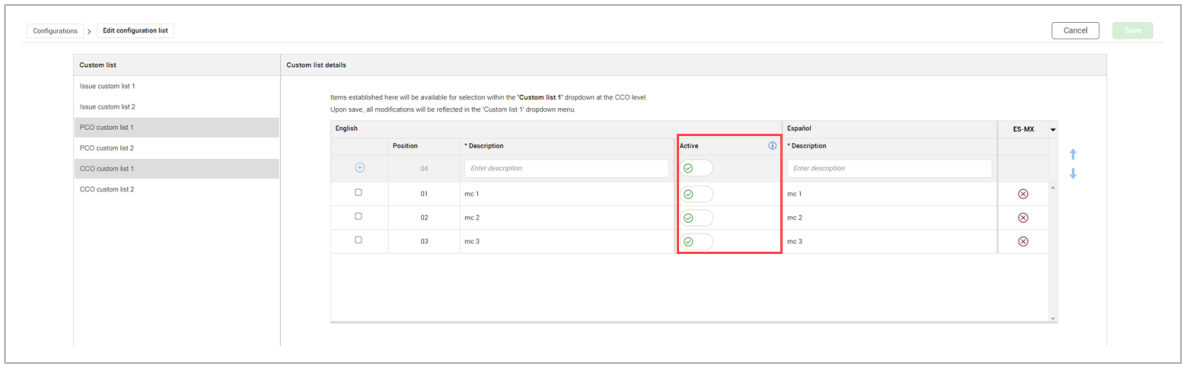
When the toggle is set to *No*, you can enter construction area values, and those values populate the Construction area drop-down list. The Construction Area attributes are used in Change.

Construction area configuration in Change is not an option for projects that started with release 22.10 or later, the only way to customize Construction area information is in the Platform Construction area configuration.

2.33 CUSTOM LISTS

Project level

Custom lists let you create fields with drop-down lists. Values configured for the custom lists automatically populate project drop-down lists in the specified order. To configure a custom list go to Project settings > Configurations > **Custom Lists**, and then select the custom list.



You can create two custom lists each for issues, PCOs, and CCOs. For each list item, you can add the list position and the description. When a list item is no longer needed for your project, you can switch the Active toggle to Off.

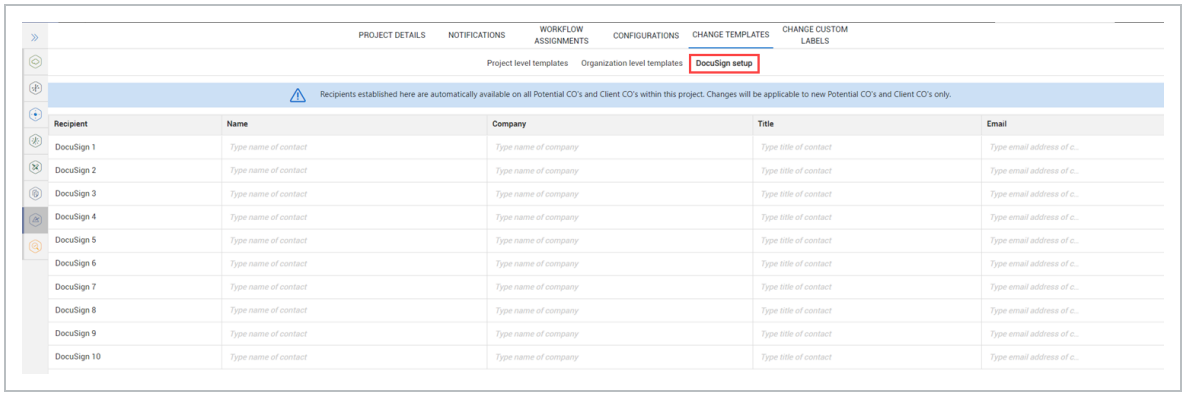
The custom lists are available in the Column options on the issue, PCO, and CCO logs, and you can change the values directly from the log. The fields are not available on the Details pages.

You can use custom labels (Project > Settings > Change > **Custom Labels**) to customize the names of the fields and lists.

2.34 ESIGN SETUP

Project level

The eSign setup tab (Project settings > Change > Configurations > **eSign Setup**) lets you add the names of up to 10 recipients, along with their companies, titles, and email addresses, that can be used with every contract in the project.



Each eSign recipient field in this list has a corresponding template tag. You can add the tag to templates to require the signee's signature. The tags are read when sending the document for signature. You can also add recipients to a document when you send the document for eSignature. See

5.8 Change writer on page 250 for information about sending documents for signature. See 2.1 Organization settings on page 20 for information about using tags in templates.

If you edit the eSign setup, the recipients are available for new change documents only. You can override the eSign recipients in the eSign section of the PCO or CCO details.

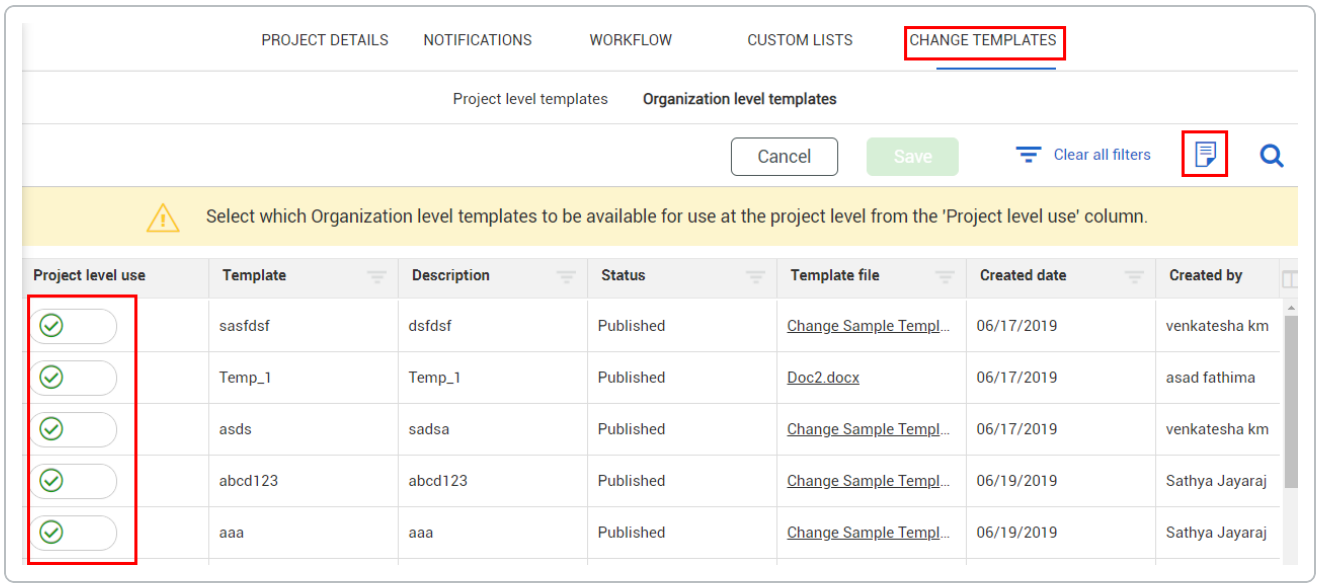
2.35 CHANGE TEMPLATES (PROJECT LEVEL)

Change writer templates added at an organization level are available for projects by default. At the project level, you may deactivate a template if the template does not suit the needs of the project.

To deactivate a template, go to the project settings, then select Change > Change Templates > **Organization level templates**. Use the Project level use column to change the minus to the check mark.

Only templates that have the Project level use switch set to On appear in the Project level template list and be available for selection when generating a Change document from a template.

Templates may also be added directly at a project level. You can also set up the recipients for eSignature via DocuSign.



2.36 DOCUSIGN SETUP

If your project is integrated with DocuSign for eSignatures, you can embed common signees into your project templates. See eSign setup for information about setting up eSign.

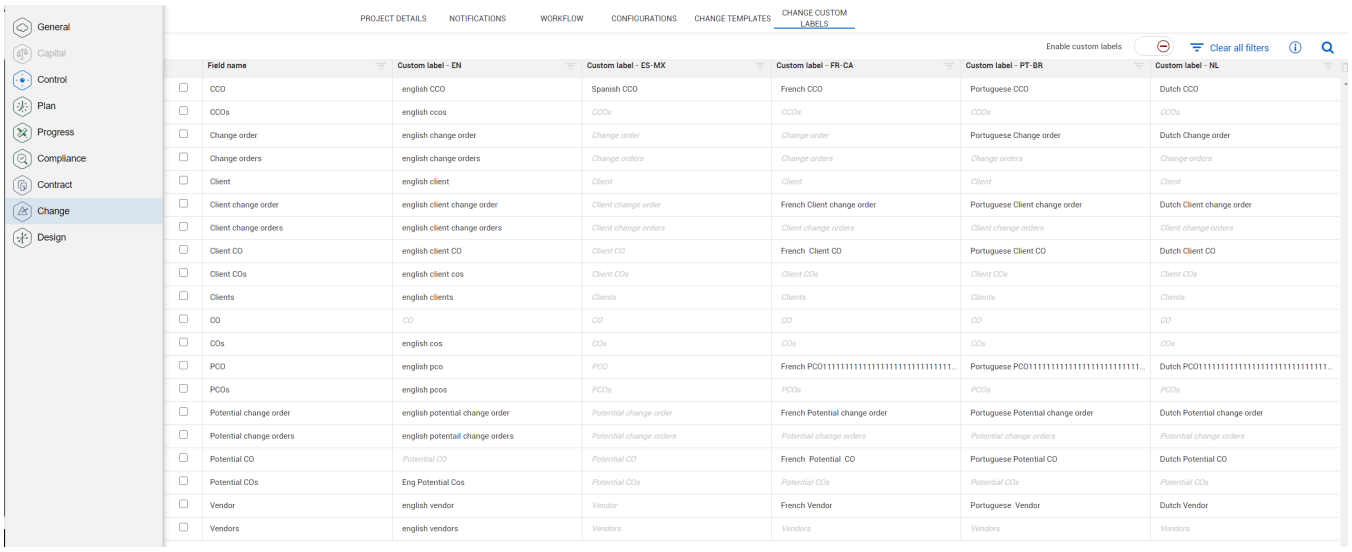
2.36.1 DocuSign Advanced Options

Change supports the use of DocuSigns Advanced Options. The DocuSign Advanced Options are configured in DocuSign. These options let you customize the DocuSign experience. Your DocuSign administrator can set up the following options in DocuSign:

- Branding options let you select a logo and brand colors that were set up by the DocuSign administrator, for the envelope.
- Reminders options let you specify whether DocuSign sends reminders to signees, when to start sending them, and how often to send them.
- Expiration options let you set the number of days until the envelope expires and how often to send alerts. After the envelope is expired, recipients can no longer view or sign the documents in the envelope.
- Comments options let senders and recipients to enter comments on documents in the envelope.
- Recipient privilege lets you give recipients options for how they sign the document, such as signing on paper, assigning delegates, and editing documents.

2.37 CHANGE CUSTOM LABELS

To view the default values of custom labels set at the organization level, select the **Change Custom Labels** tab. You can use the read-only view as a reference, so you can see where tag information is mapped in a change order. The **Enable custom labels** toggle lets you specify whether to use the organization custom labels at the project level. When the toggle is set to On, the custom labels in the view are used in tabs, fields, tags, and widgets throughout Change. When the toggle is set to Off, Change uses the default labels.



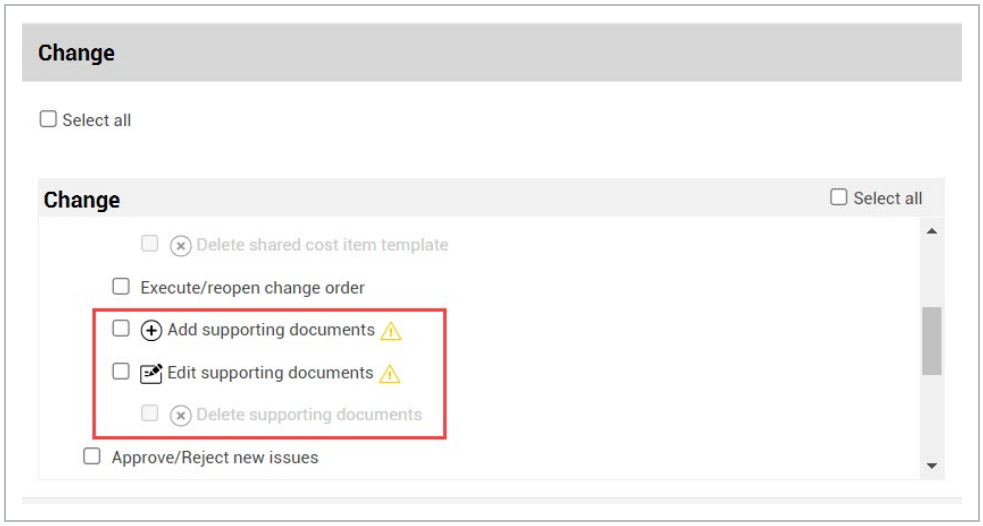
Field name	Custom label - EN	Custom label - ES-MX	Custom label - FR-CA	Custom label - PT-BR	Custom label - NL
CCO	english CCO	Spanish CCO	French CCO	Portuguese CCO	Dutch CCO
CCOs	english ccos	CCOs	CCOs	CCOs	CCOs
Change order	english change order	Change order	Change order	Portuguese Change order	Dutch Change order
Change orders	english change orders	Change orders	Change orders	Change orders	Change orders
Client	english client	Client	Client	Client	Client
Client change order	english client change order	Client change order	French Client change order	Portuguese Client change order	Dutch Client change order
Client change orders	english client change orders	Client change orders	Client change orders	Client change orders	Client change orders
Client CO	english client CO	Client CO	French Client CO	Portuguese Client CO	Dutch Client CO
Client COs	english client cos	Client COs	Client COs	Client COs	Client COs
Clients	english clients	Clients	Clients	Clients	Clients
CO	CO	CO	CO	CO	CO
COs	english cos	COs	COs	COs	COs
PCO	english pco	PCO	French PCO11111111111111111111111111111111...	Portuguese PCO11111111111111111111111111...	Dutch PCO11111111111111111111111111111111...
PCOs	english pcos	PCOs	PCOs	PCOs	PCOs
Potential change order	english potential change order	Potential change order	French Potential change order	Portuguese Potential change order	Dutch Potential change order
Potential change orders	english potentail change orders	Potential change orders	Potential change orders	Potential change orders	Potential change orders
Potential CO	Potential CO	Potential CO	French Potential CO	Portuguese Potential CO	Dutch Potential CO
Potential COs	Eng Potential Cos	Potential COs	Potential COs	Potential COs	Potential COs
Vendor	english vendor	Vendor	French Vendor	Portuguese Vendor	Dutch Vendor
Vendors	english vendors	Vendors	Vendors	Vendors	Vendors

2.38 PERMISSIONS

Permissions for each role are configured in Suite administration. Refer to the InEight Platform help topics for more information about roles and permissions.

2.38.1 Supporting documents permissions

If you want a role to be able to add, edit, or delete supporting documents, you must select the Add supporting documents, Edit supporting documents, and Delete supporting documents permissions nested under the Edit Change permissions. The check boxes for Add supporting documents and Edit supporting documents are enabled when the Edit Change permission is selected. The check box for the Delete supporting documents permission is enabled only when the Edit supporting documents permission is selected.


Change
Select all
Change
Select all
Delete shared cost item template
Execute/reopen change order
Add supporting documents
Edit supporting documents
Delete supporting documents
Approve/Reject new issues

This page intentionally left blank.

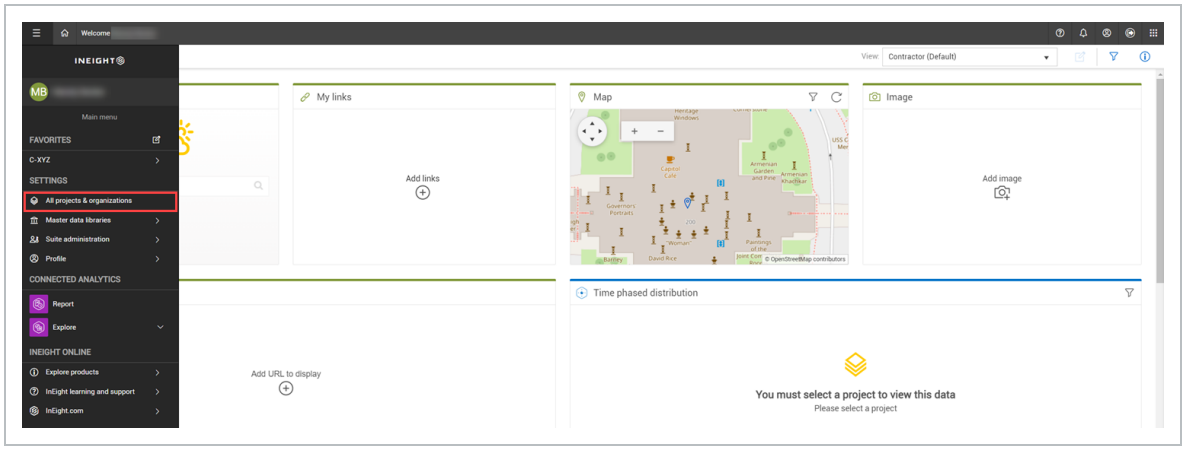
CHAPTER 3 – GENERAL NAVIGATION

The following topics describe how to use the pages and registers in Change.

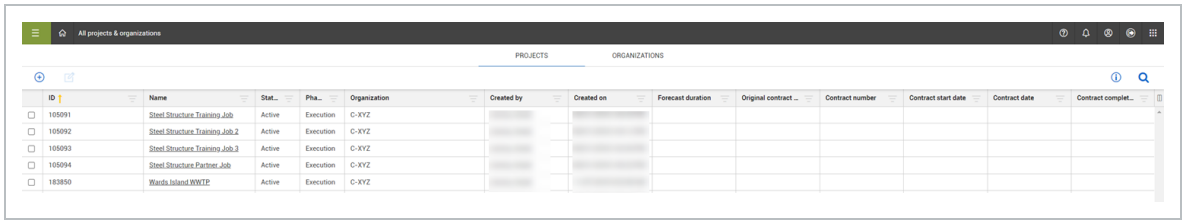
3.1 PAGE NAVIGATION

You can open Change using the link provided by your manager or facilitator. Open a web browser, and then click the link provided to open the InEight software.

Click the **Main menu** icon, and then select **All projects & organizations**.

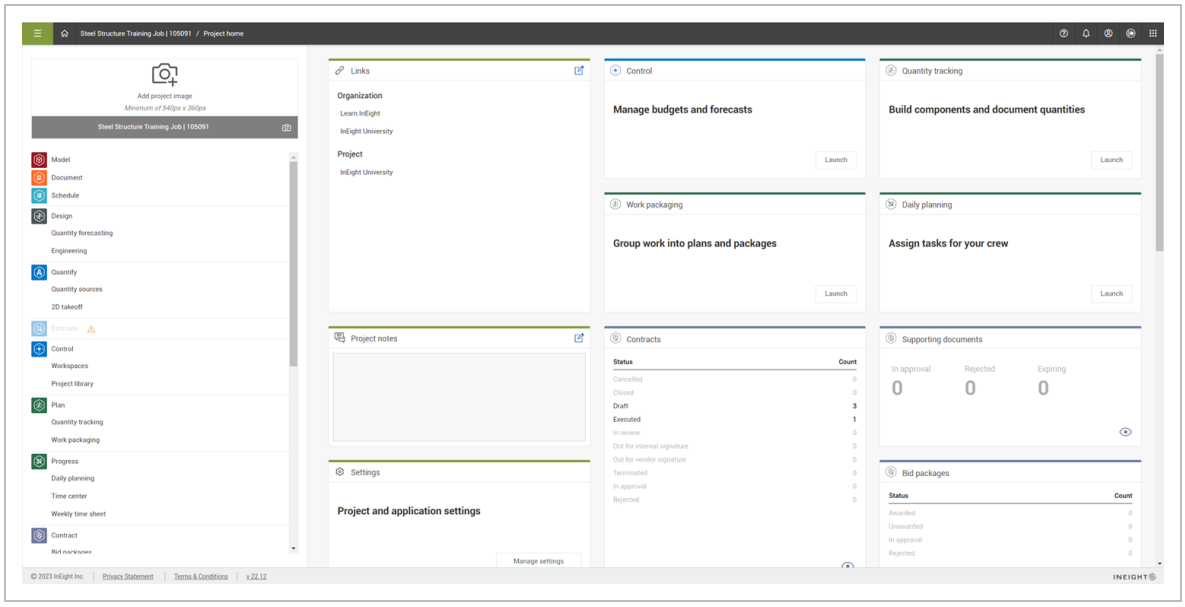


Click your project **Name** link to open the project.



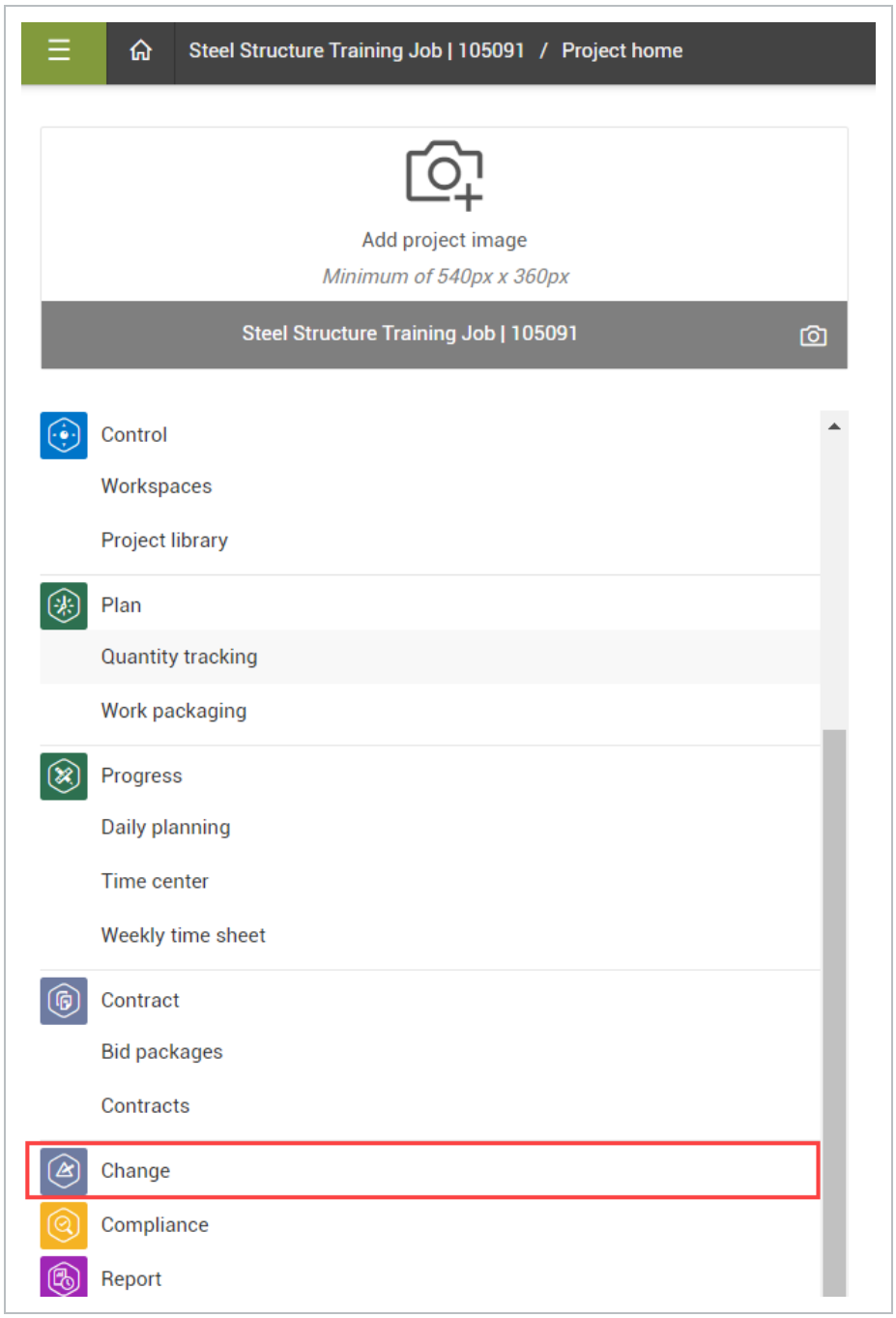
If your project is not shown, you can search by selecting the **Search** icon in the top right corner. This search function searches all terms in all columns.

After you click the project Name link, the Projects home landing page opens.

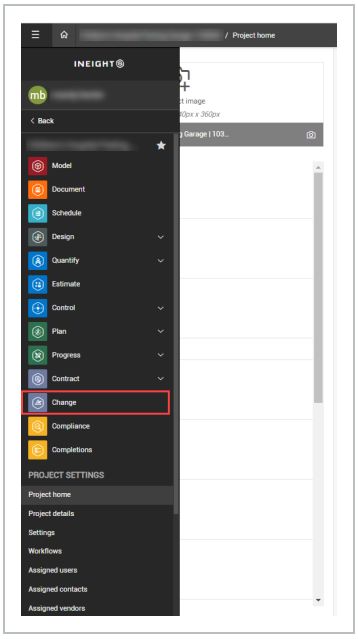


From the Projects home landing page, you can launch Change in multiple ways:

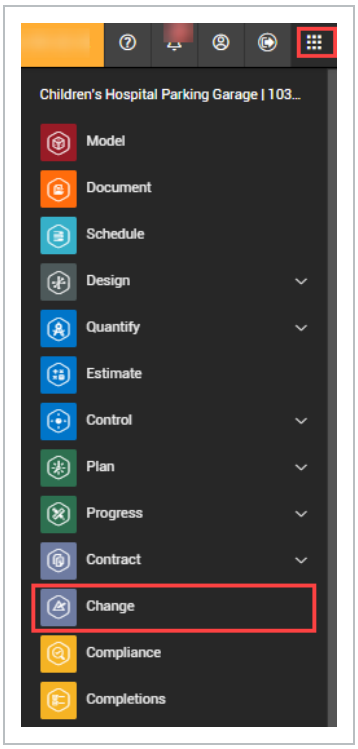
- Click **Change** from the left menu



- Click the **Main menu** icon, and then click the project or organization. Select **Change** from the list.



- Select **Change** from the app launcher icon in the upper-right corner of the page.

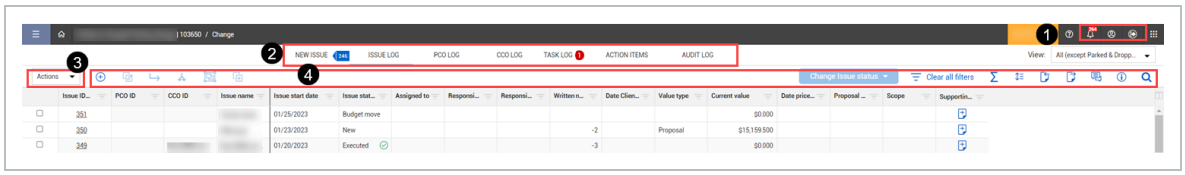


3.1.1 Change Tools and Navigation

Each register page in InEight Change contains menus and tools to help you navigate and perform key functions on the page.

Overview - Change Register Page Tools and Navigation

	Title	Description
1	Administrative tools	View your profile and notifications and sign out.
2	Tabs	Tabs you can click to access pertinent information.
3	Actions menu	Contains actions that can be performed from the register page, including viewing the import history, launching the reporting dashboard in InEight Explore, and generating a Change document.
4	Toolbar	Contains functions for the register page you are currently viewing, with specific editing options on the left, such as, add, edit, delete, and copy, and options that involve the entire page on the right, such as, search, import and export options, and contract information on the right.

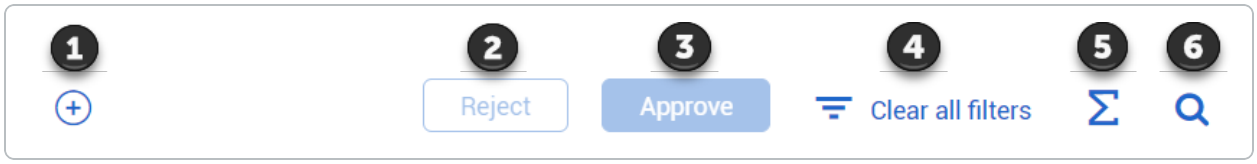


3.1.1.1 Change Toolbar

The options on this toolbar are different for approvers and non-approvers. The toolbar allows you to use functions for the register page displayed, with basic editing functions on the left and other functions on the right. The toolbar options will change depending on what page you are currently on.

Overview - Change Toolbar

Icon		Function	Permissions
1	Add	Add a new issue to the register page.	Approver/ Non-Approver
2	Reject	After selecting an Issue Id, you can reject an Issue with the option of adding notes.	Approver
3	Approve	After selecting an Issue Id, you can approve an Issue with the option of adding notes.	Approver
4	Clear all filters	To clear all logs in the Change application and the change templates in the project settings.	Approver/ Non-Approver
5	View prime contract summary	The sigma icon displays is accessible throughout the application with details for Prime Contract such as current and projected contract value, contingency amounts and milestone dates.	Approver/ Non-Approver
6	Search	Search all columns for content by the keyword you enter.	Approver/ Non-Approver

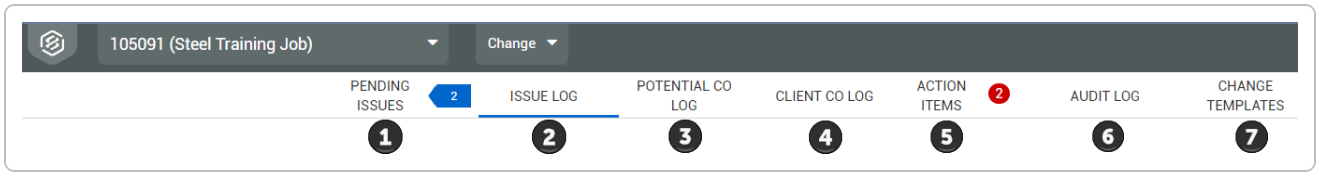


3.1.2 Change Register tabs

The Change Register tabs will be visible based upon user access.

	Tab	Access	Definition
n/a	New Issue (when Workflow is turned off)	Viewer/Approver	An incident that happens during a project that could incur costs or impact the schedule. New Issue tab appears when Workflow is turned off.
1	Pending	Viewer/Approver	Similar to the New Issues tab, except Pending

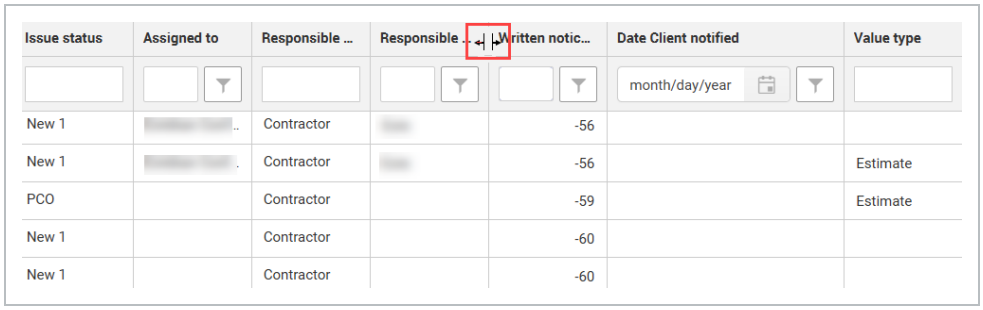
	Tab	Access	Definition
	Issue		Issues shows as a tab when workflow is turned on. All project users see the Pending Issue tab.
2	Issue Log	Viewer/Approver	Contains a register of all your issues, even if they are new issues or have become PCOs and CCOs during the process.
3	PCO Log	Viewer/Approver	A potential change to the owner's contract that you are pricing and getting ready to negotiate with the owner.
4	CCO Log	Viewer/Approver	A finalized change you are ready to send to the owner.
5	Action Items	Approver	If you are a designated workflow approver, you see this Change page that shows an additional tab called Action Items. The Approve and Reject buttons are enabled for approvers per the Change project settings under Workflow.
6	Audit Log	Viewer/Approver	Captures all changes made into issues, Potential Change Orders, and Client Change Orders.



3.2 COLUMN AND ROW MANAGEMENT

3.2.1 Expand Columns

You can expand a column as needed to see the entire title of that column by using the same method that you would in Microsoft Excel. When you hover over the column, the cursor changes from the arrow to the width selector.



Issue status	Assigned to	Responsible ...	Responsible ...	Written notic...	Date Client notified	Value type
					month/day/year	
New 1		Contractor		-56		
New 1		Contractor		-56		Estimate
PCO		Contractor		-59		Estimate
New 1		Contractor		-60		
New 1		Contractor		-60		

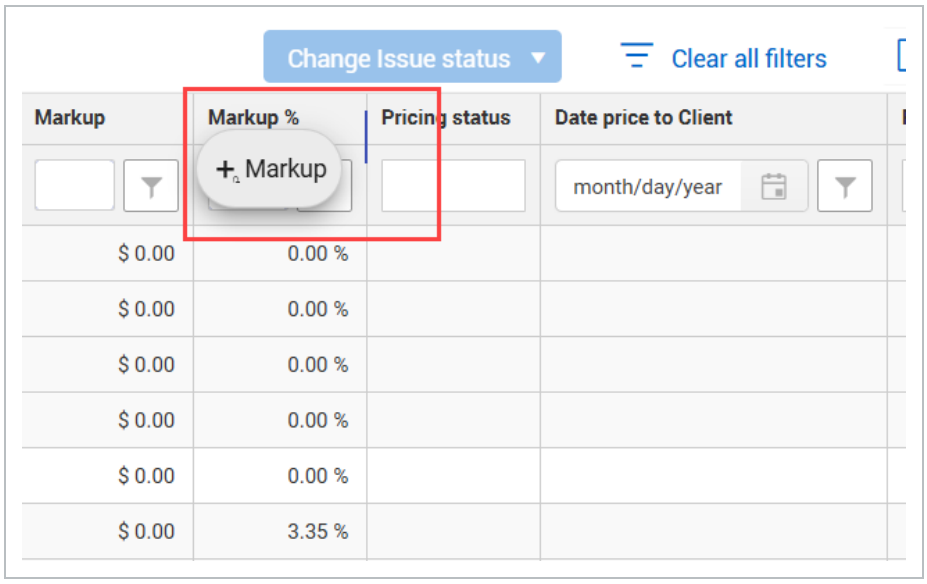
3.2.2 Move Columns

You can move a column from one place to another using drag and drop. If there are columns that you do not use, you can hide and unhide them from the view as needed.

Move Columns

Summary: You can manually move columns on a Change page to fit your business needs. If you have multiple columns to move, you can also use the enhanced column management tools. For more information, see Enhanced column management.

1. On a Change page, click on a column header, hold down the left mouse button, and then drag the column to the right or left. It shows raised with a shadow box. The right border of the column shows in dark blue and the icon in the shadow box changes to a plus sign to guide you to a new column location.



2. Drop the column header where you want to place the column.

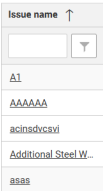
3.2.3 Sort Columns

You can sort any column by clicking once on the column header.

Sort Columns

Summary: Sort columns to change the order of the information on the page.

1. To sort a column, click on the column header. An up arrow symbol shows on the column header indicating the column is sorted in ascending order

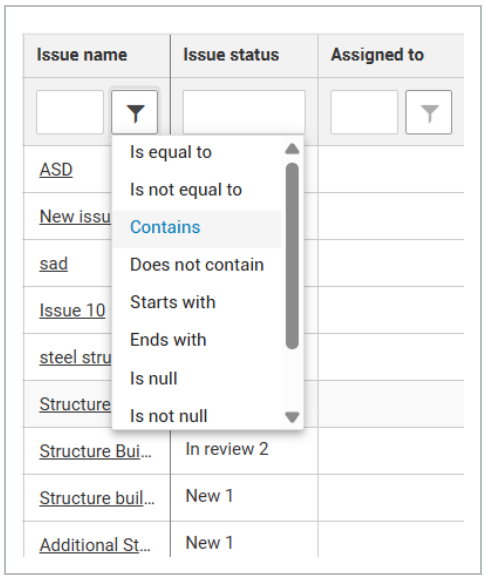


2. To show the column in descending order, click the column header again. The down arrow symbol shows on the column header.
3. Click the column header again to remove the sort.The arrow symbol no longer shows.

Filter Columns

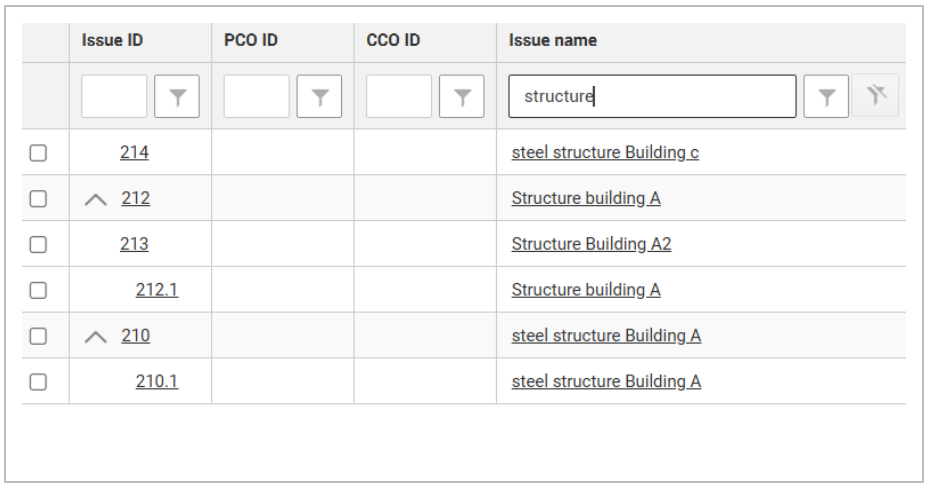
Summary: Filter columns to help you quickly find the information you need.

1. From aChange page, click the **Filter** icon in a column header.

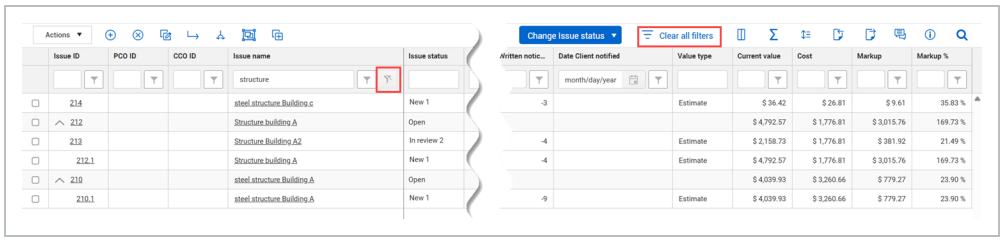


A list of filter operators shows.

2. Select an operator, and then enter filter criteria in the search box in the column header. For example, using the image in the previous step, you could select the operator *Contains* for the Issue name column, and then enter the criteria *structure*. Change filters the column entries based on the filter criteria.

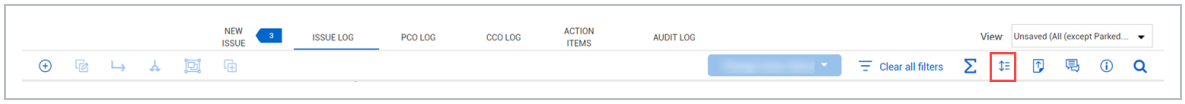


3. To clear a filter, click the **Clear** icon. If you have used multiple filters, you can click **Clear all filters** in the right toolbar.



3.2.4 Manage Row density

You can adjust the row density on the Issue log, PCO log, and CCO log. Click the **Row density** icon in the toolbar to select from Relaxed, Narrow, or Tight density.

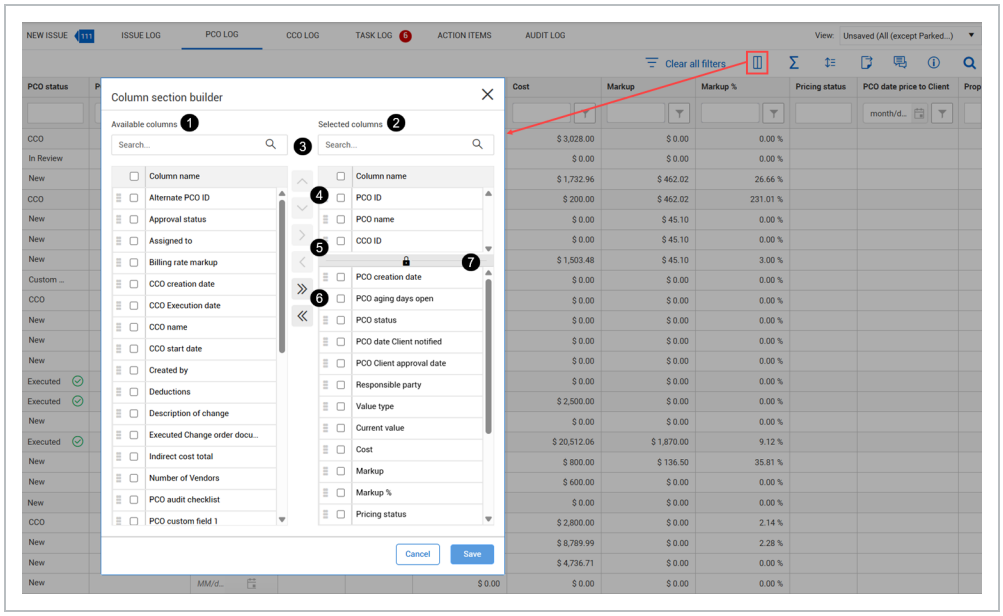


Row density settings on a grid, such as the Pricing summary, are applied to any slide-out panels or dialog boxes accessed from that page.

3.3 ENHANCED COLUMN MANAGEMENT

The enhanced column management tools in the Issue, PCO, and CCO logs provide an efficient way to choose and arrange columns in the grids. The column management feature lets you add or remove columns in the locked sections and remove columns if they are not needed.

To manage columns on a log, click the **Manage columns** icon in the toolbar to open the Column selector builder.



Use these sections and tools to help you organize columns in the Issue, PCO, and CCO log grids:

Item	Description
1	The Available columns section shows all the columns to choose from that are not currently used in the grid.
2	The Selected columns section shows all columns that currently show in the grid and their order.
3	The Search feature lets you search the available columns or the selected columns for a field.
4	The Move up and Move down icons are enabled when one or more columns are selected in the Selected columns section. Click an icon to move the selected column up or down in the list
5	The Transfer to and Transfer from icons are enabled when one or more items are selected in the Available columns or Selected columns section, respectively. Click the **Transfer to** icon to move the selected columns from the Available columns section to the Selected columns section. Click the **Transfer from** icon to move the selected columns from the Selected columns section to the Available columns section.
6	The Transfer all to and Transfer all from icons let you transfer all columns to the Selected columns section to the Available columns section, respectively.
7	All columns listed above the Locked section indicator are locked and remain stationary as you scroll left or right. Columns listed below the locked center are unlocked and

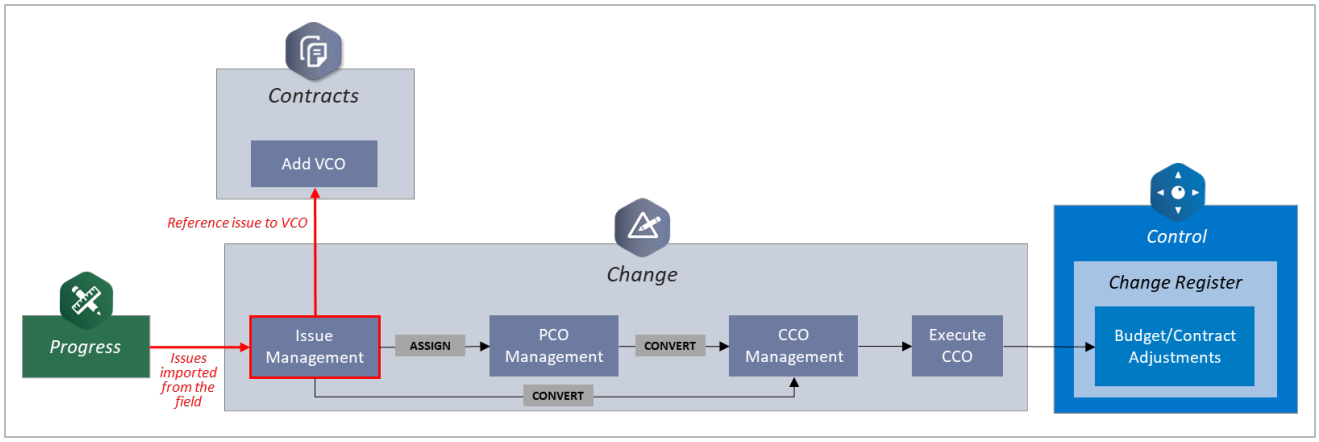
Item	Description
	scroll left or right. You can use the Move up arrows, or you can drag and drop to move columns from the unlocked section to the locked section.

Click **Save** to apply the changes. The changes are saved for as long as you are on the log. To save the column arrangement as a view, expand the **View** drop-down menu, and then select **Save view as**.

CHAPTER 4 – ISSUES

Change features let you create, manage, and price issues.

4.1 INEIGHT CHANGE WORKFLOW



4.2 ISSUE CREATION AND SETUP

4.2.1 Issue Creation

The following steps walk you through creating a new issue in InEight Change. The Add new Issue wizard lets you add supporting documents and vendors in a single operation. Vendors added with the issue show in the Vendors grid on the issue's Details page.

If supporting documents or vendor information, you can edit the new issue later.

Create a new issue

When an issue occurs in your project, you can create a new issue record from the New Issue page or the Issue log.

Considerations: These instructions assume that you have supporting documents and vendor information. If you do not have this information, you can click **Add** or **Add and New** to quickly add the issue. If workflow is configured at the issue level, you can click Submit for approval. You can return to the issue later.

1. From the New issue page or the issue log, click the **Add issue** icon. The Add new issue wizard opens.
2. Enter the issue name and issue start date. You can also optionally enter the ROM, a description of the issue, and other detailed information.
3. Click **Next** to go to the Add supporting documents page and then add supporting documents information. For more information about adding supporting documents, see Supporting documents — Issues. If you do not have supporting documents, go to the next step.
4. Click **Next** to go to the Add Vendors page and then select vendors from the list.
5. Add or submit as follows:
    - If workflow is not configured, click **Add** to add this issue or **Add and next** to add an additional issue.
    - If workflow is configured, click **Submit for approval** to submit for approval or **Add and next** to add an additional issue**.**

If approval is not configured or if you are the first approver in the workflow, the issue is added to the New issue page and the Issue log with an issue ID assigned and an issue status of *New*. If a workflow is configured and you are not the first approver, the issue is added to the New issue log with a status of *Pending*. If you added vendors, they are added to the Vendors grid on the issue's Details page.

How the Issue ID, Issue status, and Issue approval status of a new issue are assigned depends on whether workflow is configured.

- When workflow is not configured, the issue is added to the New issue page and the Issue log with an issue ID assigned. The issue status is *New*, and the issue approval status is Not applicable.
- When workflow is configured and the person who created the issues is also the first approver in the workflow, the issue is automatically approved for the first step. The issue is added to the New issue page and the issue log with an issue ID assigned and an issue status of New. The issue approval status is Approved. When you hover over the issue approval status, it shows that it has been approved for the first step and is in step 2, if there is a step 2.
- When workflow is configured and the person who created the issue is not the first approver in the workflow, the first approver (either a person or a role) receives an email letting them know there is an issue to be approved. The issue is added to the New Issue page with an issue ID of Pending, an issue status of *New*, and an issue approval status of *In approval*. The issue is not added to the issue log until it has gone through all the approval steps.

- When issues have been rejected in workflow, they show in the New Issue log with the Issue ID *Rejected*, so they can be quickly identified. Rejected issues are disabled, so you can no longer see the issues. InEight recommends using the Comments section in the workflow to describe the issue and the reason it was rejected.

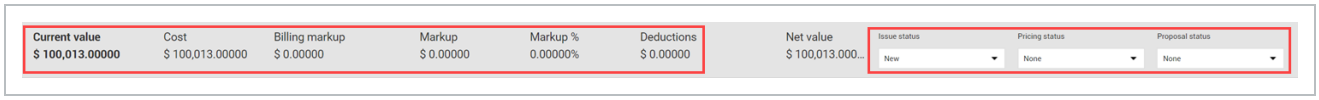
When the issue is in workflow, Change allows you to add supporting documents and edit fields that might help the reviewers in making approval decisions. To open the pending issue, click the **Pending** link in the Issue ID column of the New issue log. The Issue Details page opens, and you can then edit any field that is enabled. You can also go to the Supporting documents tab to add documents.

You can also import issues from a template. See 4.13 Issue Import on page 157 for information about importing issues.

Contract users can also add an issue from a VCO in Contract. If a new issue approval workflow is configured, the issue automatically goes to the New Issue log with an Issue ID of Pending. It does not get an issue ID until it is approved.

4.2.2 Issue Header

When you click on an issue's ID or name, the issue's record page opens. At the top of the page, a header section provides workflow and status information that you can update during the issue's lifecycle.



4.2.2.1 Cost, markup, and markup percent pricing breakdown

The Issue, PCO, and CCO shows the breakdowns of cost, billing markup, markup, markup percent, and deduction fields. This gives you the visibility into the profit you are making on an issue or change.

The Cost is the total of all priced items. The Billing markup is the markup based on the resource billing rates. The Markup is the total of all markups from the cost item, Pricing tab, PCO, and CCO. The Markup %is the markup divided by the cost. Deductions come from the cost item pricing tab and are subtracted from the current value. Current value is costs plus markups minus deductions.

4.2.2.2 Status information

The status information lets you see issue status information at a glance. The statuses include the following:

- Issue status (called PCO status or CCO status on their respective tabs)
- Pricing status
- Proposal status

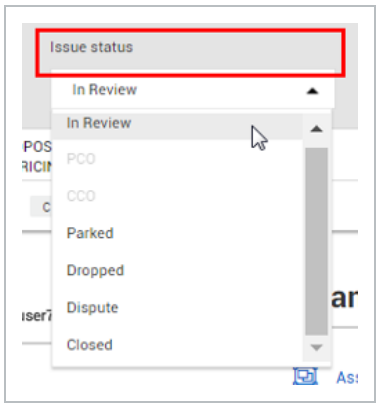
4.2.2.3 Issue status

The Issue Status drop-down menu is used to define the general progress of an issue, potential change order, or client change order and is the primary indicator used to determine what action is needed next and by whom. It is used to track the change through the different stages in the change management process, highlighting its progress from issue creation and review through CCO execution. Depending on the selection, fields in the selected issue, PCO, or CCO become locked.

The following are examples of statuses you can assign. Your organization or project might have configured custom statuses:

- In Review – The issue is currently being reviewed.
- PCO – The issue is now connected to a Potential Change Order.
- CCO – The issue now converted to a Client Change Order.
- Parked – The issue is no longer active but may be brought up again later. When selected, all fields within the issue become locked.
- Dropped – The issue is no longer being considered. When selected, all fields within the issue become locked.
- Dispute – The issue is under dispute.
- Closed - The issue is closed. You cannot split a closed issue or associate it to a Potential Change Order (PCO) or Client Change Order (CCO).

Changes made to Issue status open a dialog box where you can add notes related to the assignment you are making. Notes are not mandatory to save the change but canceling the dialog box causes the Issue status to revert to the previous state.

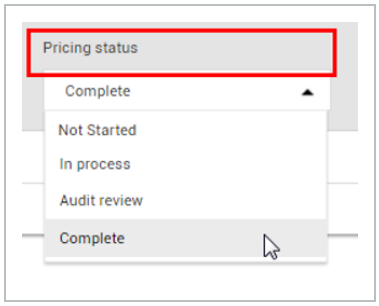


4.2.2.4 Pricing status

The Pricing status is used to track the progress of all financial activities related to a change, from initial ROM or cost estimation to the final pricing agreement with the client. This field defines the current state of the financial evaluation for the Issue, PCO, or CCO. It can be used to track the entire pricing life cycle, including cost gathering from vendors, internal estimation, review, and formal submission to the client.

You can select the Pricing status drop-down menu to classify where you are in the process of pricing the issue. Options include the following:

- Complete
- Not Started
- In Process
- Audit Review
- Complete



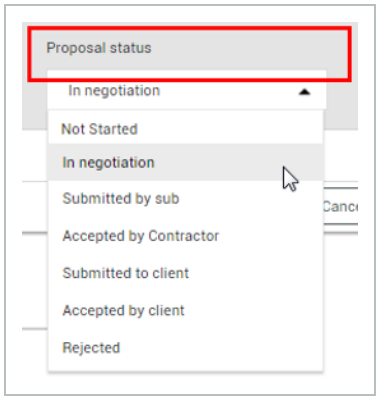
When changing the Pricing status, you are prompted to record notes just like you were when changing the other statuses.

4.2.2.5 Proposal status

The Proposal status is used to track the life cycle of the official proposal package, from initial negotiations to submission and approval to the subcontractor or client. This field defines the current state of the formal written proposal that bundles all budgetary, scheduling, and technical details for a change. It is used to track the progress of the official client-facing document, distinguishing it from internal pricing and general status.

Select the Proposal status drop-down menu to classify the proposal status of the issue. Options include:

- Not started
- In negotiation
- Submitted by sub
- Accepted by Contractor
- Submitted to client
- Accepted by client
- Rejected



When changing the Proposal status, you are prompted to record notes just like you were when changing the other statuses.

4.2.3 Delete an issue

You can delete issues from the Issue log that were entered in error or are no longer valid. The issues must meet certain criteria based on their status, PCO or CCO association, and origin.

You can delete an issue if it meets the following criteria:

- The issue must have been created in Change or added via an API. Issues that originate from another InEight product, such as Plan, Progress, Compliance, Contract, or Document cannot be deleted.
- The issue must have a status of *New*, *Parked*, *Dropped*, or a custom status.
- The issue cannot be associated with a PCO, CCO, or budget move.
- The issue cannot be a main issue.

If you delete the issue with the highest number, the next issue created will take that number. If you delete an issue with a number in the middle of the list, that number is not used again.

To delete issues, select one or more issues from the Issue log, and then click the **Delete** icon. You must have the permission Delete issues.

4.3 DETAILS TAB

Below the header on the issue record, there are three tabs for capturing the issue's details, costs, and supporting documentation.

The Details tab is where you can record key information for understanding the nature of the issue and its potential impact. It is organized into the following sections:

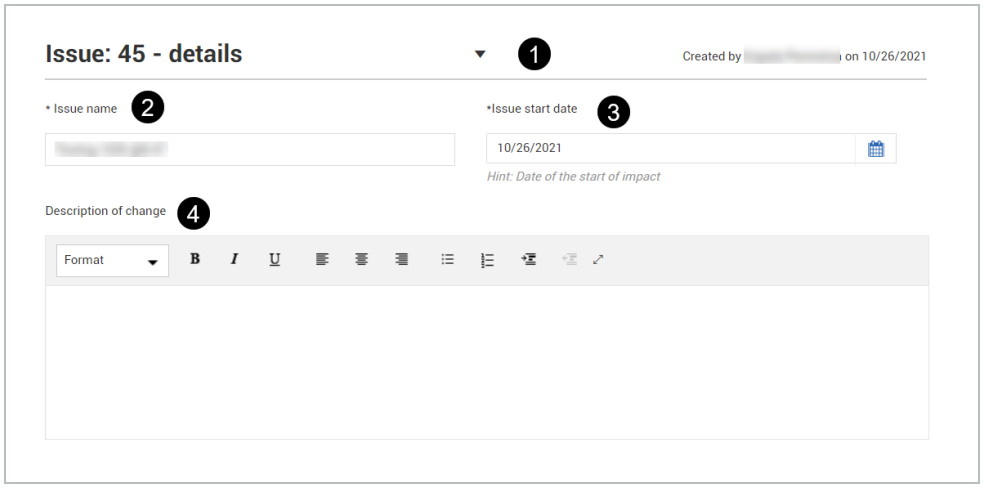
- Issue details
- Issue description
- Additional details

4.3.0.1 Issue details

The issue details section includes fields that identify the issue.

Title		Description
1	Issue navigation	Lets you navigate to other issues without having to go back to the Issue log. Click the arrow to see a list of issues, and then select one. The selected issue opens in the same window.
2	Issue name	• Free-text entry (will auto populate from initial entry screen) • Contract will generate un-editable Issue ID separate from Issue name for internal tracking • Required to create new issue

	Title	Description
3	Issue start date	• Calendar drop-down • Select start date of actual impact (will auto populate from initial entry screen) • Required to create new issue
4	Description of change	Free-text entry and editor for description of issue (auto populates from initial entry form).

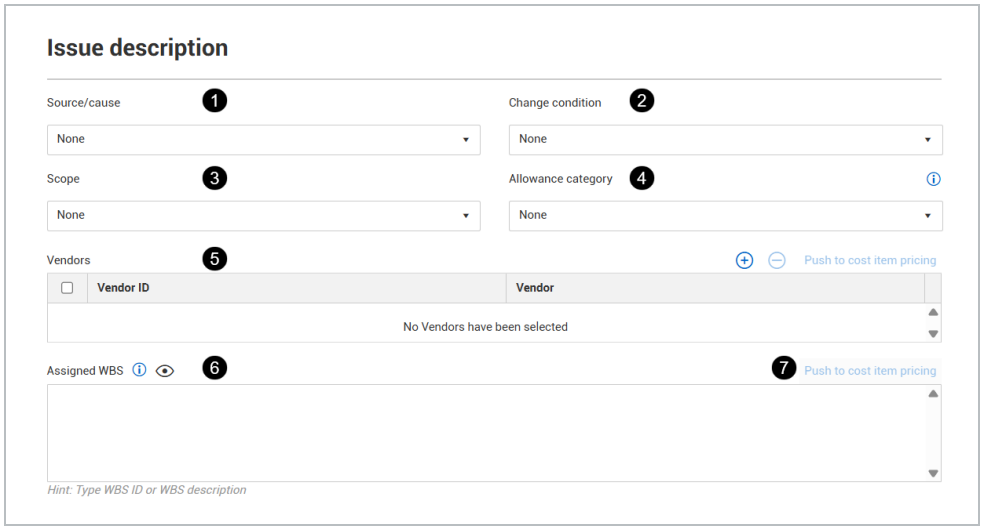


4.3.0.2 Issue description

The Issue description section contains fields that help classify the issue.

	Title	Description
1	Source/Cause	Drop-down menu populated with general issue causes. The Source/Cause field identifies the underlying reason or root driver, such as an originating document, event, or instruction that initiated the issue. The source or cause typically requires investigation to determine why the issue occurred (for example, the initial soil analysis was incomplete or inaccurate).
2	Change condition	Drop-down menu populated with general conditions of change. The Change condition identifies the immediate event or circumstance that triggered the issue (for example, encountering rock in an area where soil was expected.)

	Title	Description
3	Scope	Drop-down menu populated with scope identification of issue.
4	Allowance category	Category assigned to issue for tracking.
5	Vendors	An area where you can associate vendors to an issue without having to go to the Pricing page.
6	Assigned WBS	Validated WBS structure to associate a code with your issue. WBS codes include all terminal cost items from InEight Control. WBS codes can be assigned from InEight Plan or Control, or from this section. If the project is imported again from InEight Estimate after the WBS is associated, you must manually update the issue with the new WBS code.
7	Push to cost item pricing	Automatically add the WBS codes to the cost item pricing for the issue.

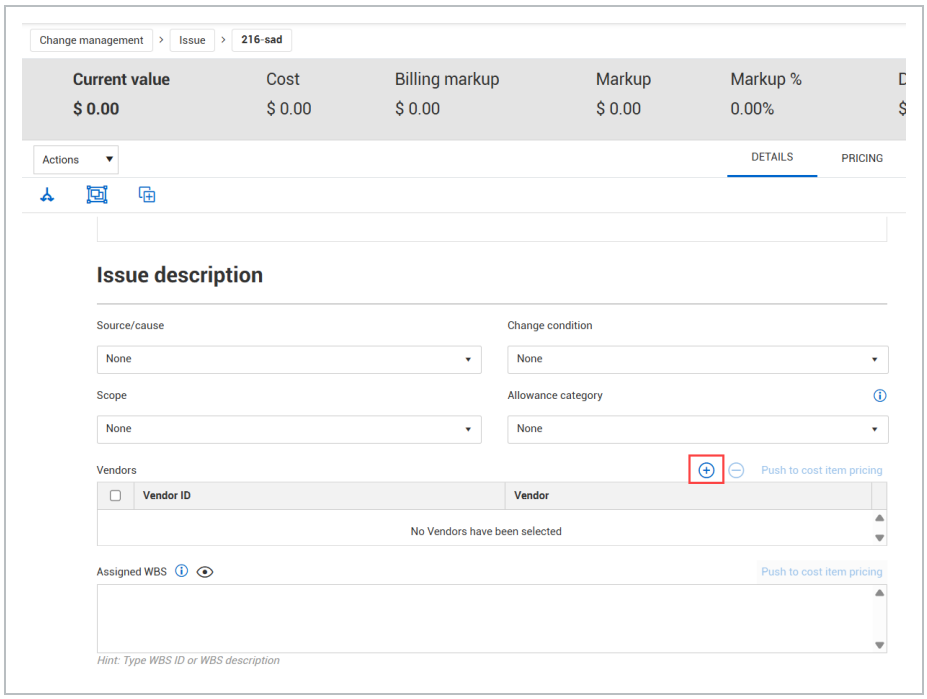


Associate a vendor to an issue

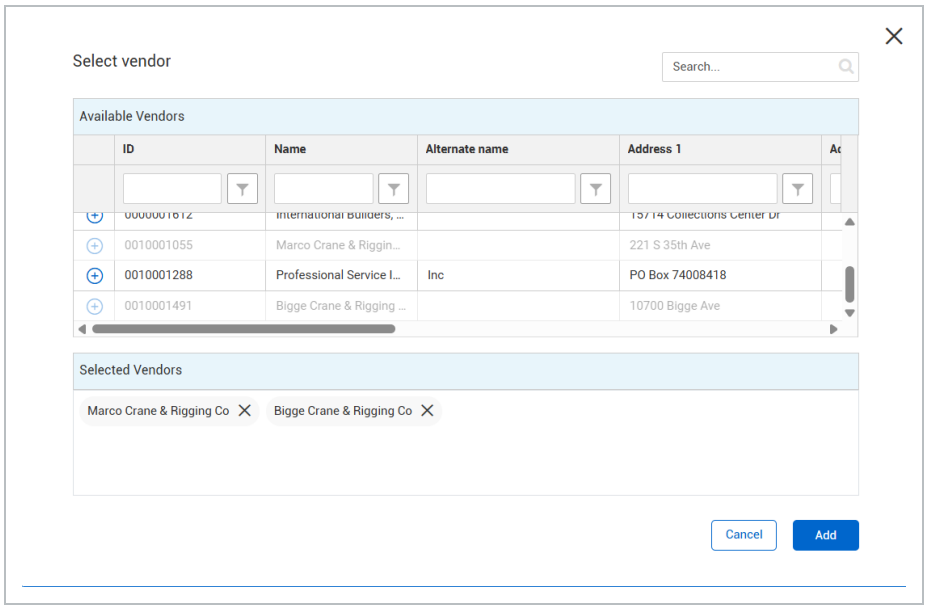
Associate one or more vendors to an issue when you have vendor information, but you are not ready to price the issue.

Vendors must already have contracts on the project to be able to be selected from the issue Details page.

1. From the issue's Details page, click the **Add vendor** icon in the Vendors field. The Select vendor dialog box opens.



2. Select one or more vendors from the Available Vendors list, and then click **Add**. The vendors are added to the issue.



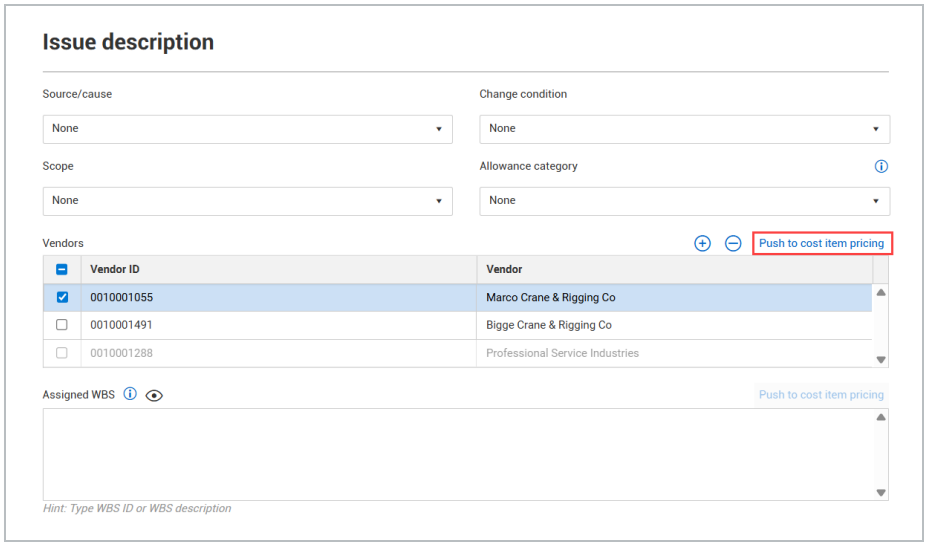
3. On the Details page, click **Save**.

When you are ready to price the issue, you can add a vendor to cost item pricing.

Add a vendor to cost item pricing

Add a vendor to cost item pricing from the Details page when you have already added vendors to the issue and are adding cost items.

1. From the issue's Details page, select a vendor, and then click **Push to cost item pricing** in the Vendors field. Only vendors that have been added from the Details page can be pushed to cost item pricing. Vendors that have already been added to cost item pricing are shown as disabled.



The Select WBS to push to cost item pricing dialog box shows with a list of all contracts associated with the vendor and associated WBS phase codes.

2. Select one or more WBS phase codes, and then click **Add**. The vendor is added to the Vendor section of cost item pricing and shows on the pricing summary. It also shows as disabled in the Vendor list of the issue's Details page.

After you push the vendor to cost item pricing, you can associate the cost item to a vendor change order.

If you have pushed a vendor to cost item pricing by mistake and want to remove it, you must remove the cost item pricing item from the Pricing page and then remove the vendor from the Pricing summary. The vendor is then automatically removed from the Details page. When a vendor is associated to a vendor change order, you cannot delete the vendor from the Vendors section.

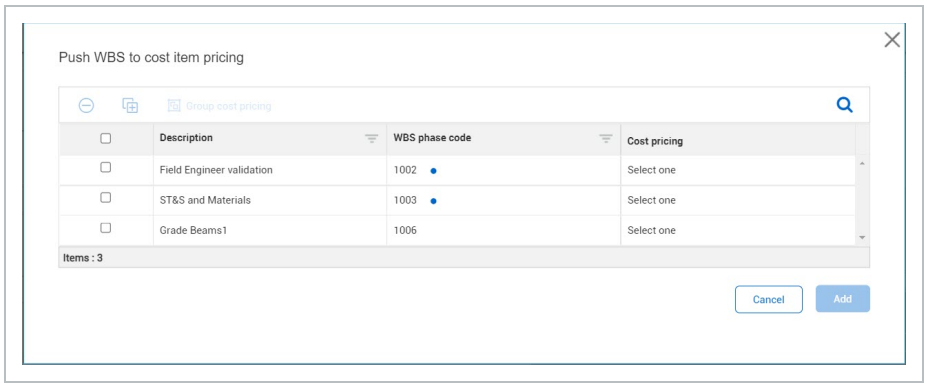
Push a WBS code to cost item pricing

You can push the WBS codes you add to an issue directly to the cost item pricing for the issue, so you do not have to add them again when you configure cost item pricing.

This procedure adds the WBS codes to the cost item pricing. Any items that you add to the pricing are not pushed to the Details page. You can add them manually.

1. On the Issue Details page, enter the WBS codes you want to use for the issue in the Assigned WBS field.

2. Click **Push to cost item pricing**. The Push WBS to cost item pricing dialog box opens.



3. Select the WBS codes you want to push to the cost item, and then click **Add**. The items are added to the pricing.

Items that are manually added on the Cost item pricing tab are not automatically added to the details. You must add them manually.

In the Select WBS to push to cost item pricing dialog box, a blue dot shows next to the WBS phase code to indicate that the vendor has already been added to the cost item pricing.

4.3.0.3 Additional details

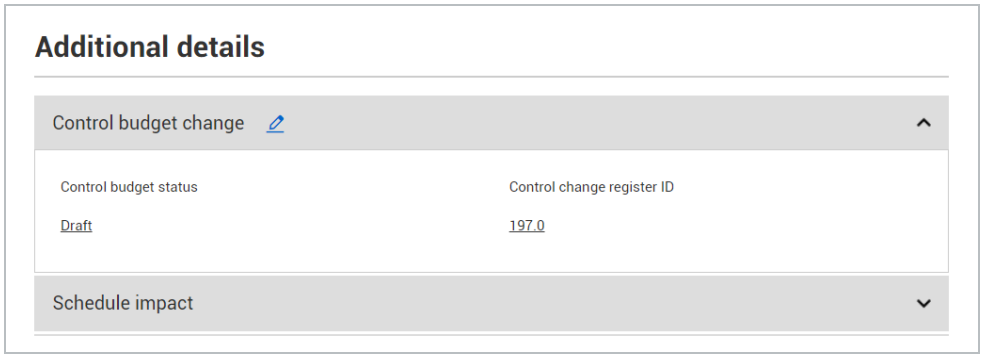
The Additional details section has expandable subsections for the following features:

- Control budget change
- Schedule impact
- Responsible parties
- Correspondence
- Request for information
- Tasks
- Weather
- Field information
- Design information
- Revenue category
- Project values
- Custom fields

Click the arrow in the subsection heading to expand the subsection.

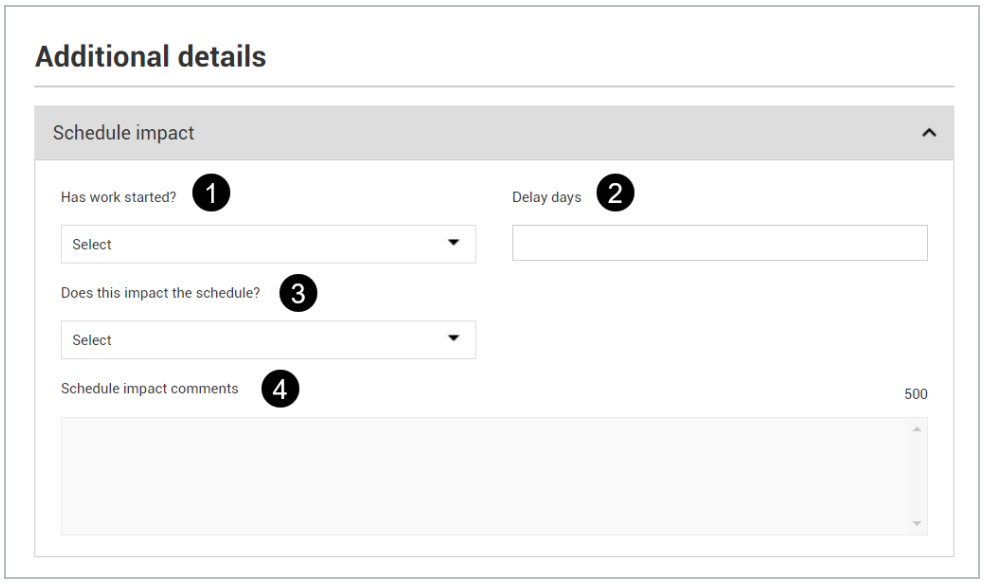
Overview - Details Tab - Control budget change

Title	Description
Control budget status	The status of the budget move in InEight Control. You can click the link in the field to go to the Control Workspaces page. When this field contains a value, the heading for this section shows the corresponding status icon from Control. See Budget moves for more information about initiating a budget move.
Control change register ID	The change register ID from Control. You can click the link in the field to go to the Control Workspaces page.



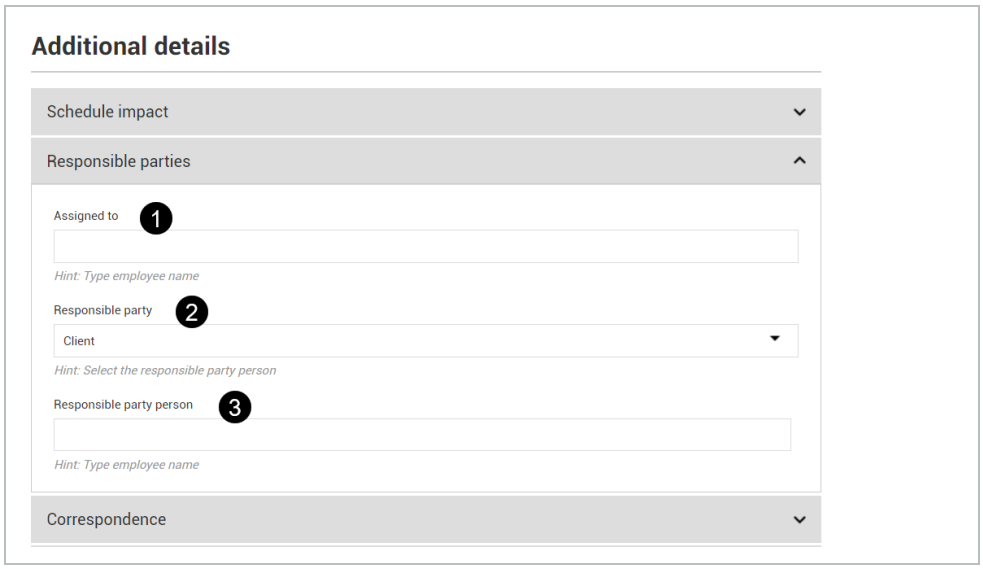
Overview - Details Tab - Schedule Impact

Title		Description
1	Has work started?	Yes/No drop-down menu.
2	Delay days	The number of delay days associated with the issue.
3	Does this impact the schedule?	Yes/No/TBD drop-down menu.
4	Schedule impact comments	• Free text entry to enter comments explaining how the issue will impact the schedule • Only available if you select Yes for *Does this impact the schedule?*



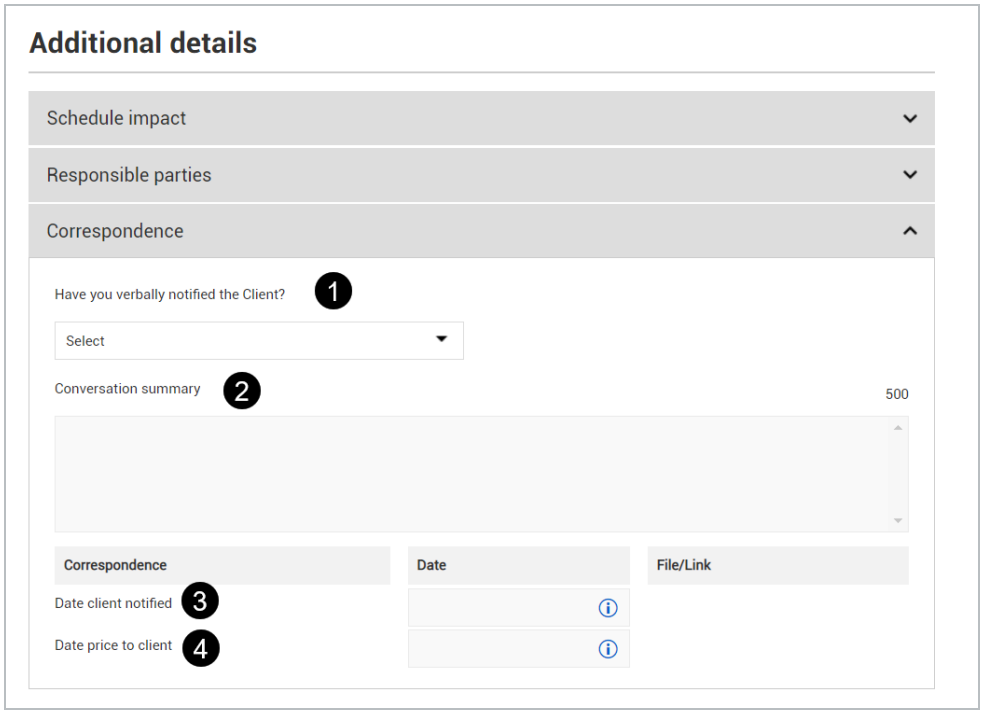
Overview - Details Tab - Responsible Parties

	Title	Description
1	Assigned to	Validated drop-down list of users assigned to current project.
2	Responsible party	The job title or role responsible for the issue.
3	Responsible party person	The person who is responsible for the issue. This is a free text field.



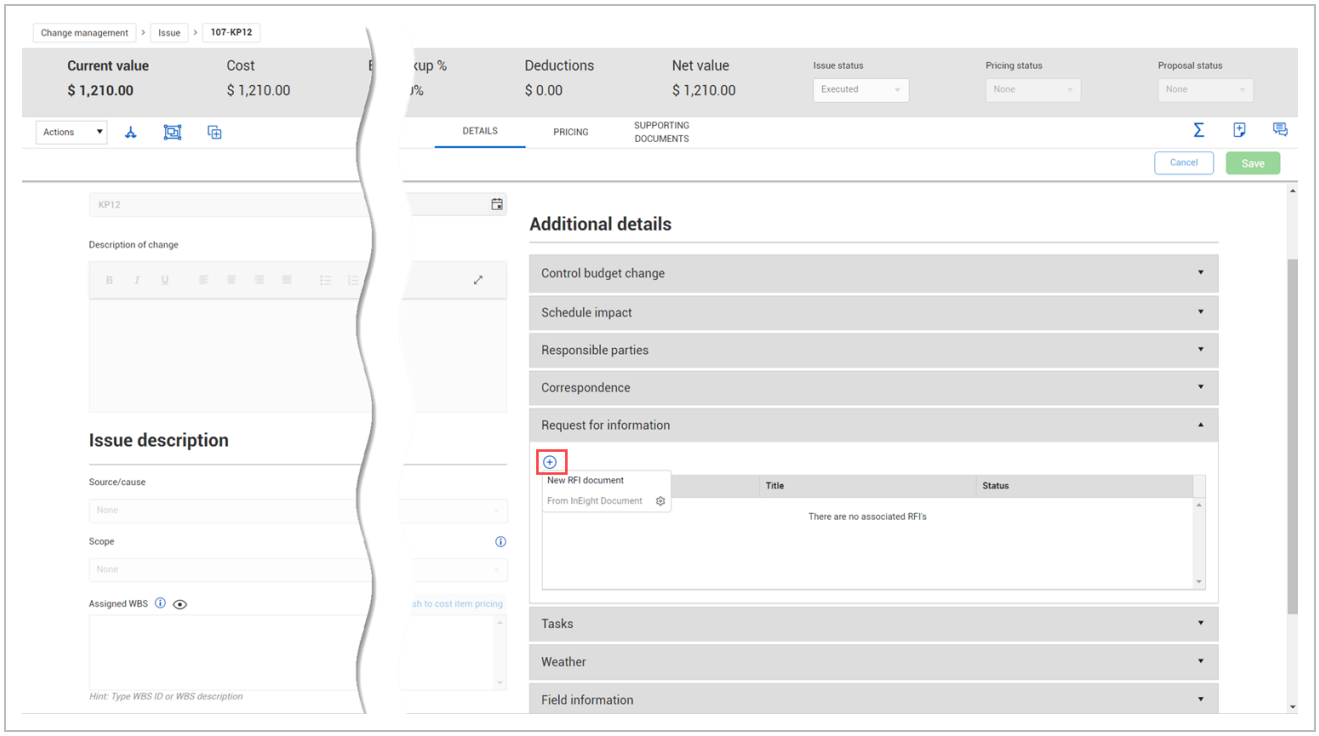
Overview - Details Tab - Correspondence

	Title	Description
1	Have you verbally notified the client?	Yes/No drop-down menu.
2	Conversation summary	• Free text entry of summary of client verbal notification • Only available if you select Yes for *Have you verbally notified the client?*
3	Date client notified	The date the client was notified. An information icon in the Date column shows the specific supporting document that must be attached to populate the date. You can add the document on the Supporting documents page. After a document is added, a link is shown in the File/Link column.
4	Date price to client	The date the price was communicated to the client. An information icon in the Date column shows the specific supporting document that must be attached to populate the date. You can add the document on the Supporting documents page. After a document is added, a link is shown in the File/Link column.



4.3.0.4 Request for Information

RFIs are often a result of an issue. You can manually add RFI documents from this section or from the Supporting Documents page. If you manually upload an RFI, only the Title and RFI No. columns are filled. The Status column is only filled when you add an RFI from InEight Document. The heading for the Request for Information section includes a counter so you can quickly see the number of associated RFIs the issue has.



To add an RFI document from this section, click the **Add Request for information** icon, and then select whether to add a new document or a document from InEight Document.

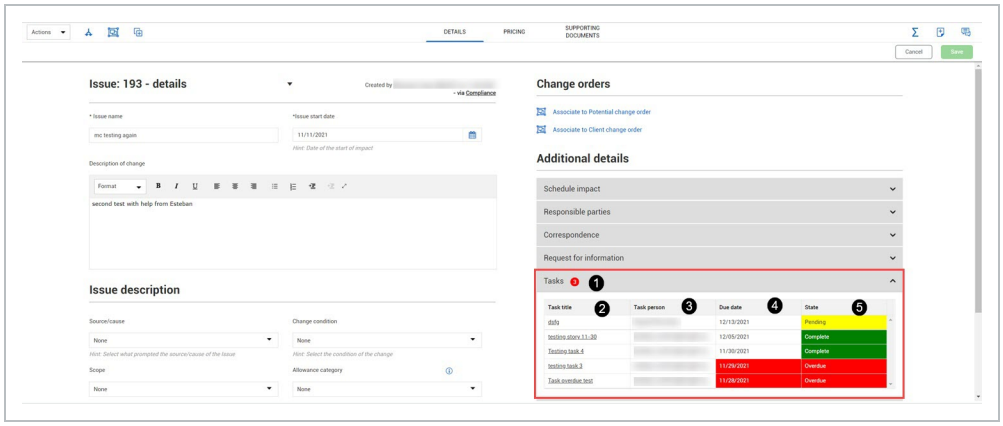
> Although you can add an RFI to a PCO or CCO, the Request for information section only shows for issues.

Overview - Details Tab - Tasks

	Title	Description
1	Task count	The number of pending and overdue tasks for the issue.

Overview - Details Tab - Tasks (continued)

Title		Description
2	Task title	The name of the task. The name is a link to the task in InEight Compliance.
3	Task person	The name of the person assigned to the task.
4	Due date	The date the task is due. Overdue tasks are highlighted in red.
5	State	The state of the task (scheduled, pending, overdue, complete). Pending tasks are highlighted in yellow; overdue tasks are highlighted in red;

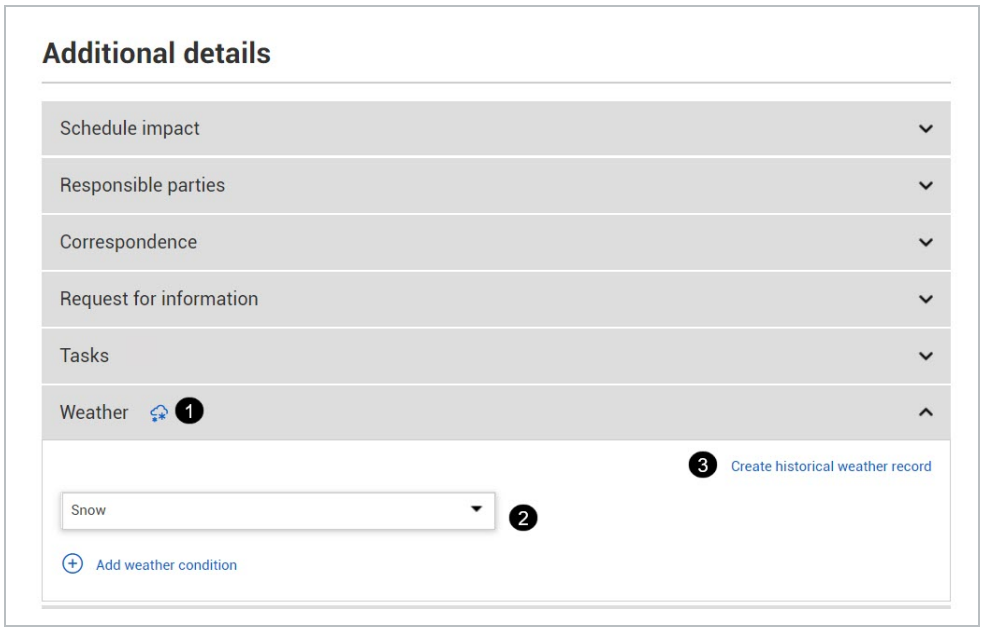


Overview - Details Tab - Weather

Title		Description
1	Weather heading	Lets you see at a glance the first weather condition assigned in the issue.
2	Weather condition	You can select a weather condition from the drop-down list. An icon for the weather condition is shown in the Weather heading. You can select multiple weather conditions (for example, snow and wind), but only the first icon shows in the heading.
3	Create historical weather record	Lets you create a historical weather record for a seven-day period. The historical weather record uses the longitude and latitude from the project details to give a precise report of the weather conditions for the specified period. You can specify a start date that is up to one year before the current

Overview - Details Tab - Weather (continued)

Title	Description
	date. The end date can be up to seven days after the start date. The conditions include the temperature, weather condition, wind speed in meters per second and miles per hour, and precipitation. Change creates a PDF of the record and stores it in the Supporting documents tab for the issue.

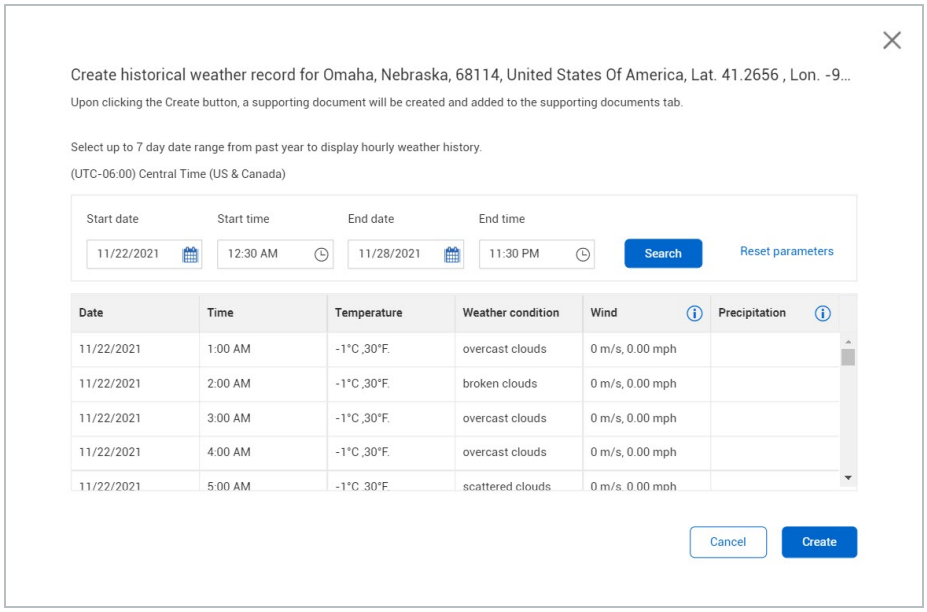


Create a historical weather record for an issue

You can create a historical weather record for a seven-day period within the last year.

If you choose a start date that is less than seven days from the current date, the report is for the period from the start date to the current date. You cannot choose a date that is older than a year from the current date.

1. From the Issue Details page, expand the Weather section in the Additional details.
2. Click **Create historical weather record**. A weather record dialog box opens.



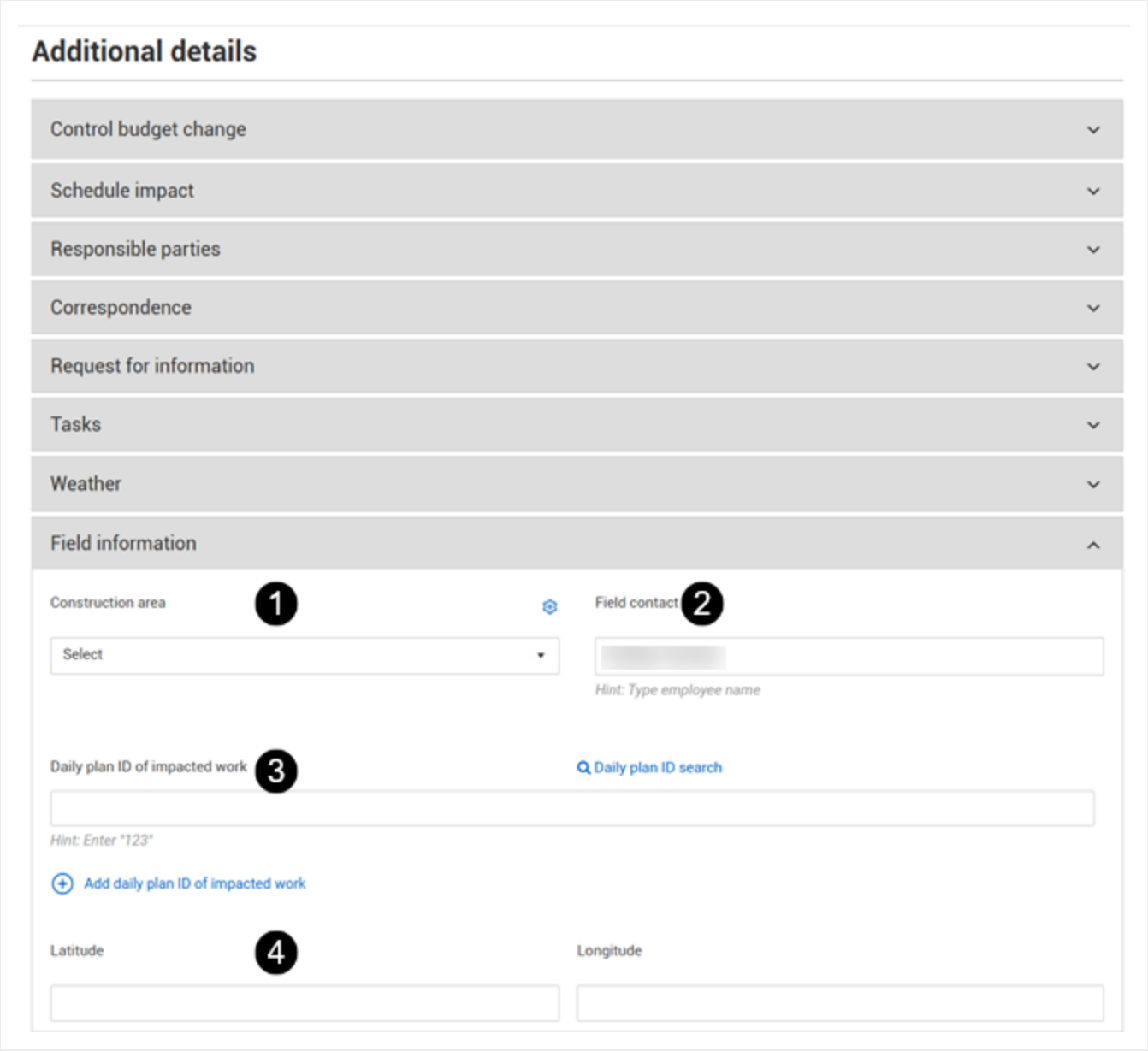
3. Enter a start date and time and end date and time, and then click **Search**. Change calls a weather API and then returns hourly weather conditions for each hour.
4. Click **Create**. Change creates a PDF of the weather record and stores it in the Supporting documents tab for the issue.

Overview - Details Tab - Field Information

Title		Description
1	Construction Area	The construction area associated with the issue. Select from a list of construction areas defined in InEight Platform from the drop-down menu. The Settings icon is a shortcut to the Construction areas configuration (project > Project values > **Area**), so you can configure a new construction area, if needed.
2	Field Contact	Validated drop-down list of users assigned to current project.
3	Daily Plan ID of impacted work	The daily plan ID associated with the issue. You can click the Add daily plan ID of impacted work button to add additional daily plan IDs. The daily plan ID is for reference only. You can click the **Daily plan ID search** icon to search for plan IDs in InEight Plan or InEight Progress. The Daily plan ID search lets you select operators, and the search returns plan IDs that meet the search criteria. Values selected from the search results are hyperlinked to the fields in Plan or Progress.

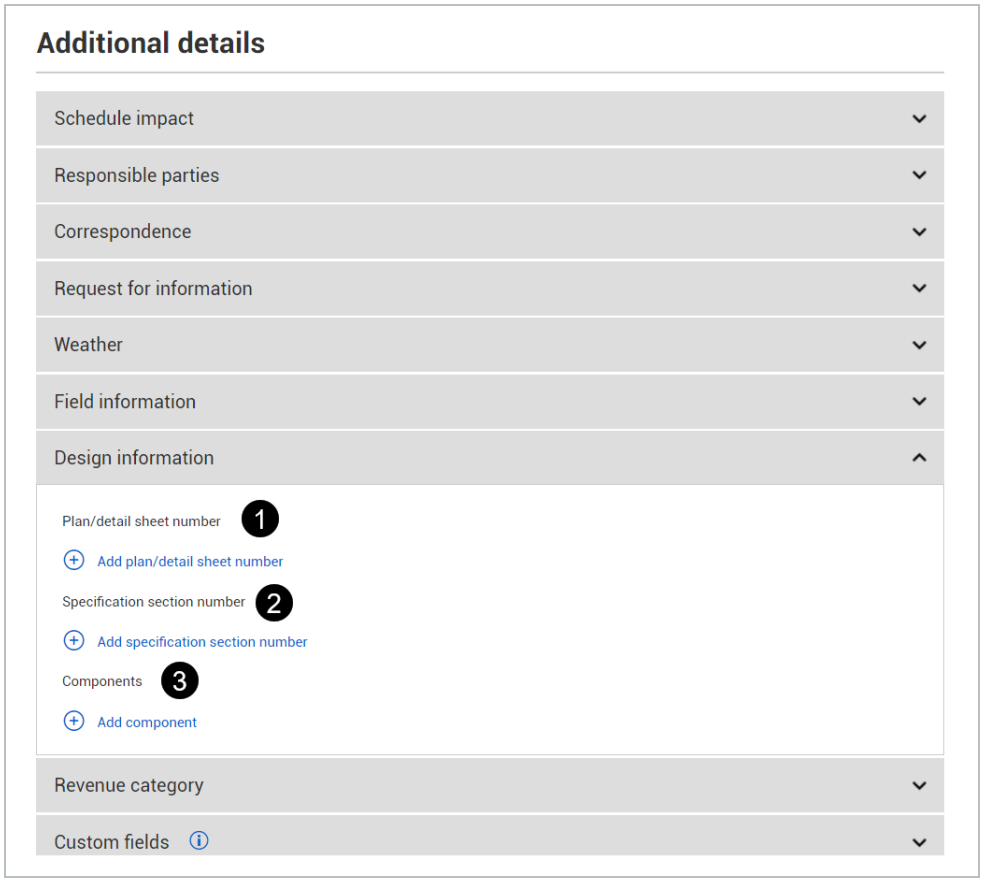
Overview - Details Tab - Field Information (continued)

	Title	Description
4	Latitude and Longitude	The latitude and longitude of the construction area associated with the issue. These fields are for reference only.



Overview - Details Tab - Design Information

	Title	Description
1	Plan/detail sheet number	Click the Add link to display a field to enter plan/detail sheets - optional entry field.
2	Specification section number	Click the Add link to display a field to enter specification section numbers - optional entry field.
3	Components	Click the Add link to display a field to enter related components - optional entry field.

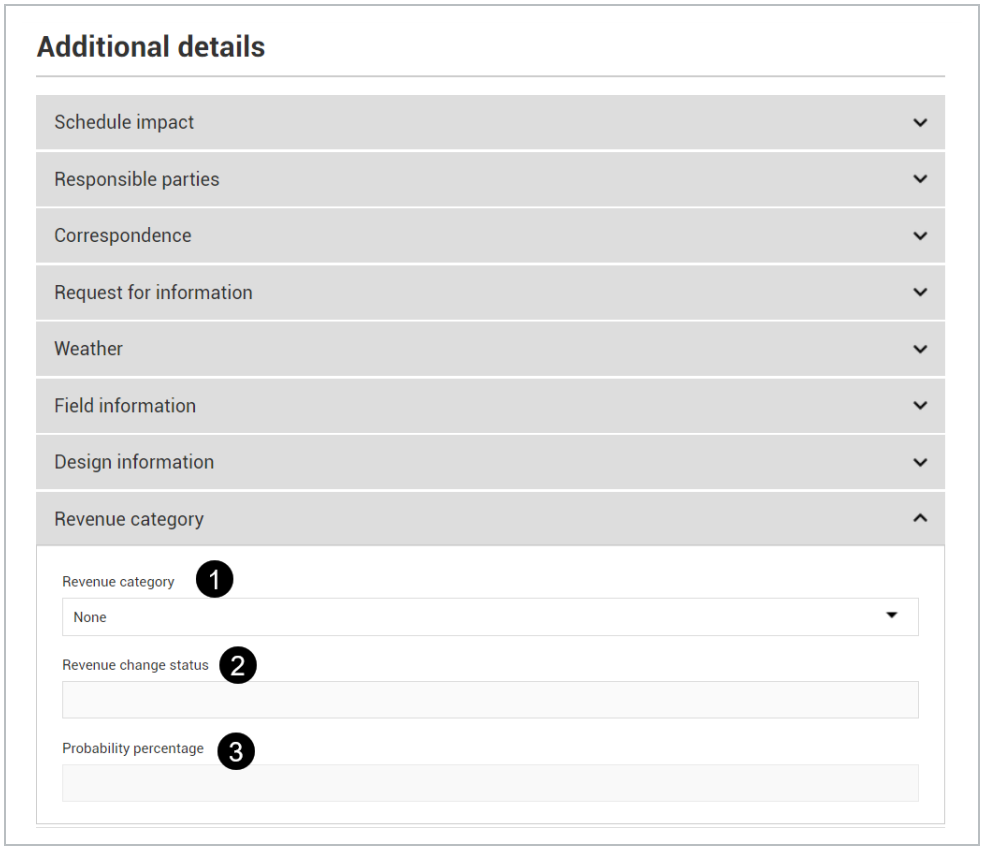


Overview - Details Tab - Revenue category

	Title	Description
1	Revenue category	The revenue category for the issue. The revenue categories are defined in the organization master data. You can select the category from a drop-down list.

Overview - Details Tab - Revenue category (continued)

Title		Description
2	Revenue change status	The change status of the revenue category. This field is read-only.
3	Probability percentage	The probability percentage based on the settings in the master data. This field is read-only.



4.3.0.5 Project values

The Project Values section shows the project values configured for the project. For each project value, you can select a value from the drop-down list. Each field has a Settings icon that takes you to the Available project values page of the project. You can add project values or change the status of existing project values with the applicable permission.

4.3.0.6 Custom fields

Custom fields include Issue custom lists 1 and 2 and Issue custom fields 1-4.

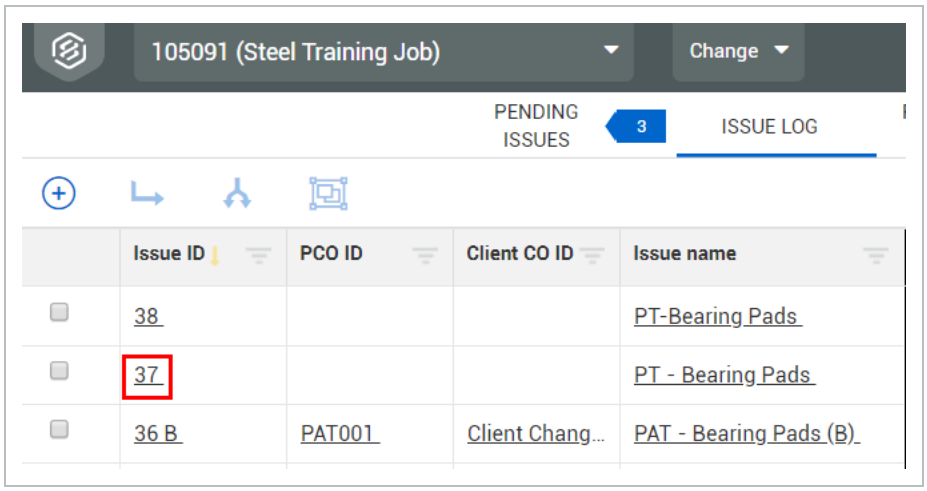
4.4 REVIEW OR APPROVE AN ISSUE

If you are an approver in the approval workflow, you are notified by email when you have an issue to approve. If you are an approver in the first approval step, your issue is automatically approved, and the approval step is skipped.

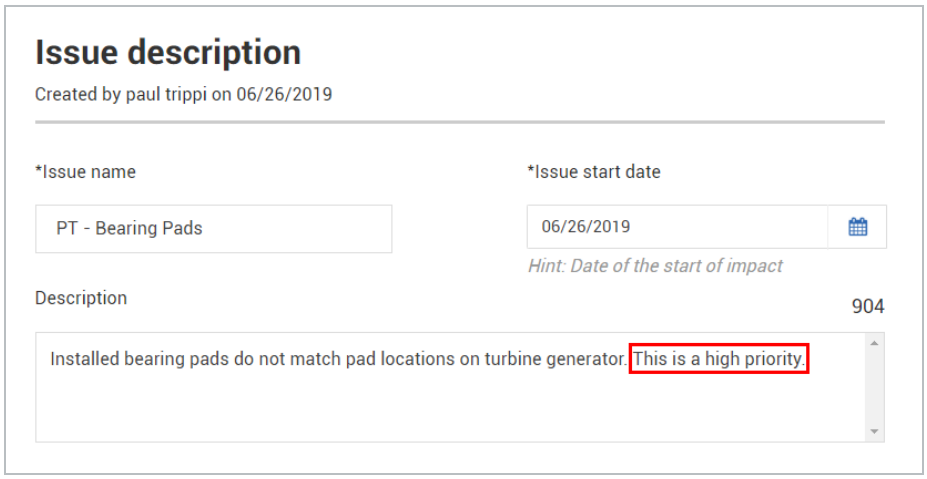
Review or approve an issue

Review or approve an issue when workflow is configured and you get a noticiation

1. Navigate to the Steel Training Job > Change > Issue Log.
    - Since you are an approver, your issue is not queued for approval and is in a Review status.
    - Notice that an Issue ID has been assigned to the issue.
2. Click on the Issue ID for [your initials] – Bearing Pads.



3. As part of your review as an approver, go into the Issue and make a change to the Description.
    - Description: Add This is a high priority



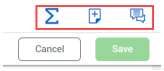
4. Select **Save**.

4.4.0.1 Edit a workflow in progress

When changes to roles in the project team occur, such as changing responsibilities or filling in for another user, updates to a workflow that is already in progress can happen. Approval workflows that are already in progress retain the approval assignments that were in place when the workflow initiated. Changes made to the workflow configuration after an item enters the approval process do not automatically update or reassign existing workflow assignments. For more information, see Workflow assignments.

4.5 CHANGE TOOLBAR

Change has Project contract summary, supporting documents, and Notes icons available on every tab.

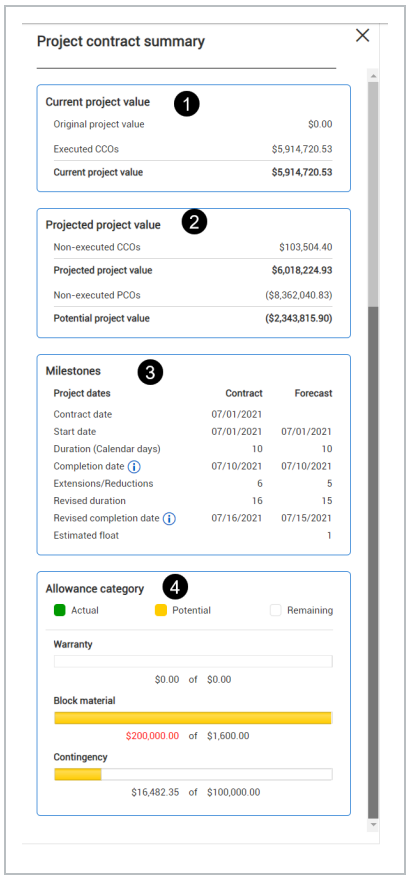


See Supporting documents — Issues for information about using the Supporting documents tool.

4.5.0.1 Project contract summary

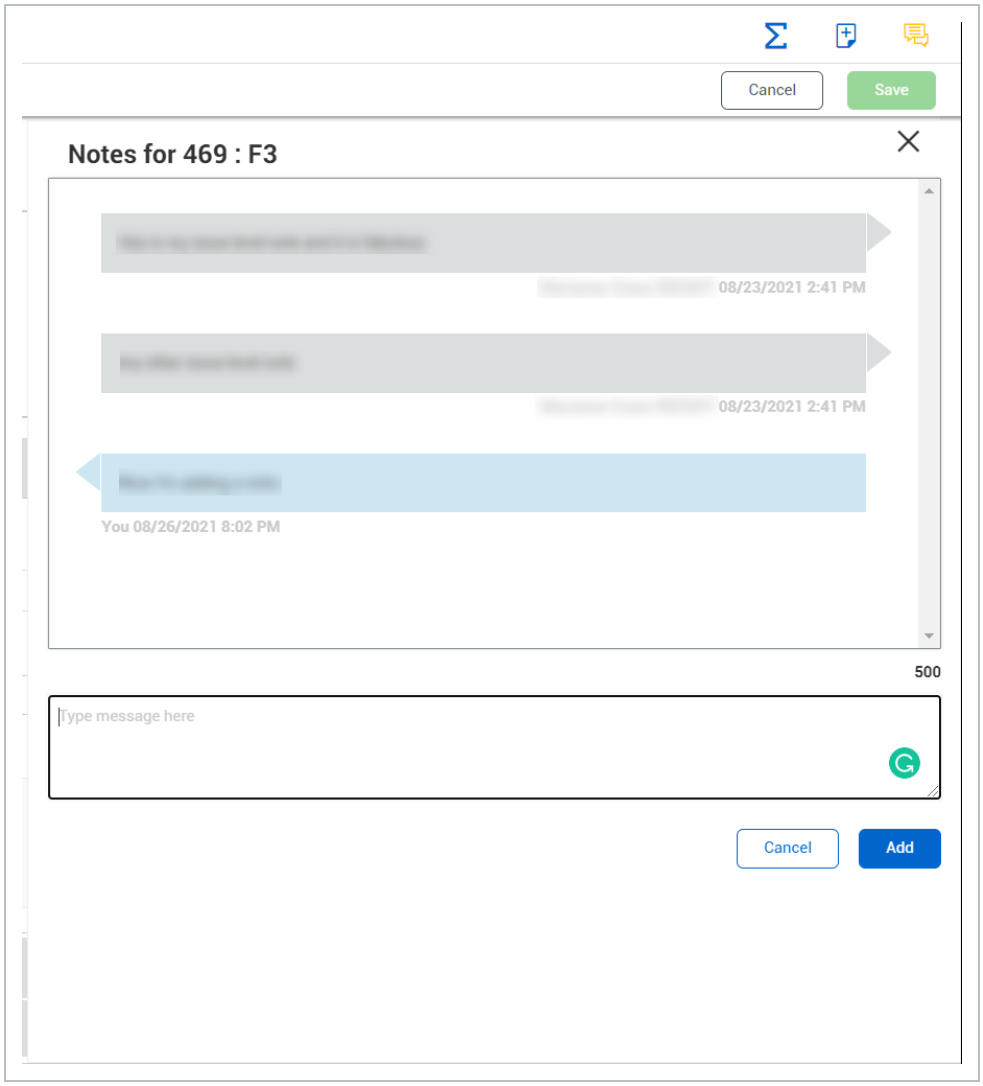
Click the Project contract summary icon to open a slide-out panel that has a breakdown of the totals.

Title		Description
1	Current project value	The sum of the original project value and the Executed CCOs.
2	Projected project value	The projected project value is the sum of the current project value and the Non-executed CCOs. The Potential project value is the sum of the projected project value and the non-executed PCOs.
3	Milestones	Lists of contract and forecast dates for the project. The Forecast start date, Duration, and Completion date are entered on the Project details page. The Extension/Reductions, Revised duration, and Revised completion date are sent to the Project details page. Extension/Reductions are updated and populated from the CCO schedule impact dates upon execution of the CCO, and the revised completion date is updated accordingly. The Estimated float is the difference between the Forecasted revised completion date and the Contract revised completion date.
4	Allowance category	The totals of any issues associated with an allowance category on the Issue details page out of the total value that was assigned to that category in the project settings.



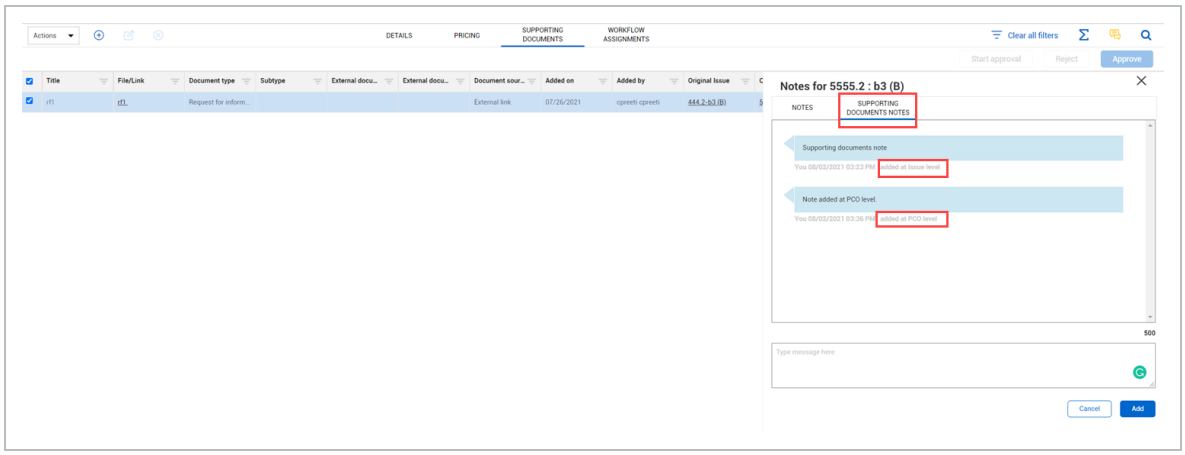
4.5.1 Add notes

To add notes to an issue, click the Add notes icon. The Notes slide-out panel opens, and you can view previous notes and add a new one.



The supporting document notes are maintained as the issue moves up to a PCO and CCO.

When you add notes on the Supporting documents tab, the slide-out window has a tab that lets you add notes that are specific to the document. Notes added at other levels are also visible.

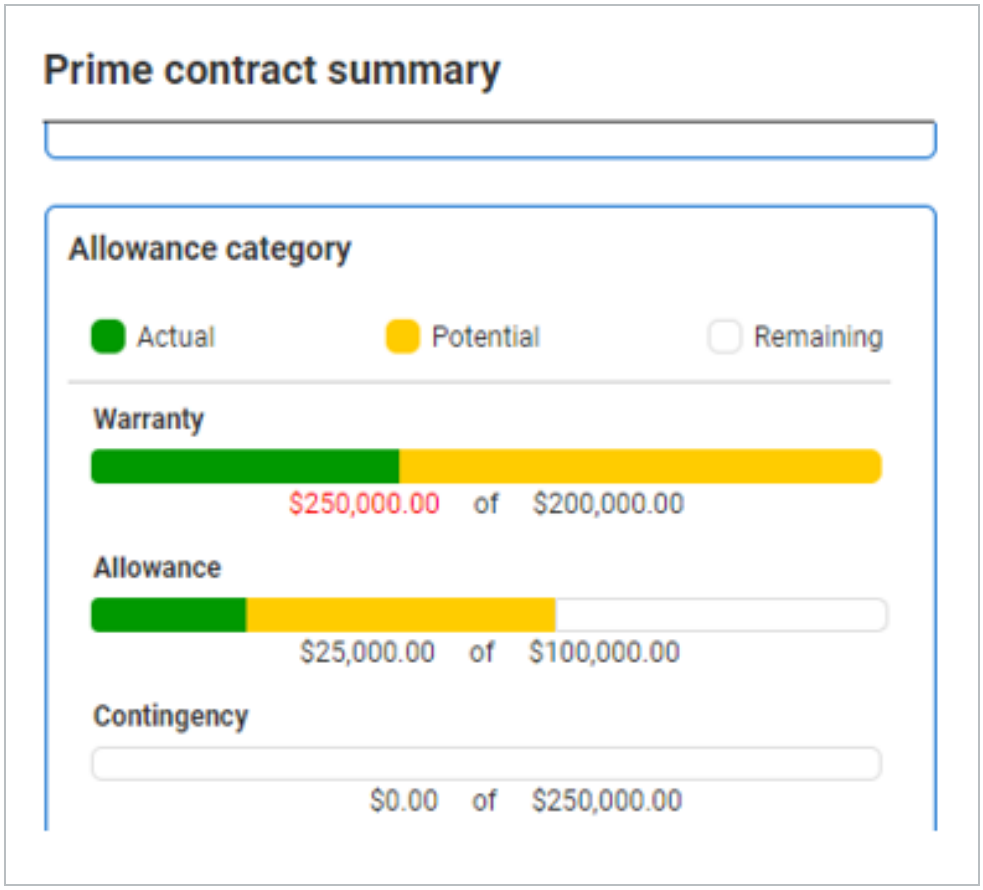


When you approve or reject a document at the issue level, the notes you add for the approval or rejection are also visible at the PCO and CCO levels.

4.5.1.2 Allowance Category Summary

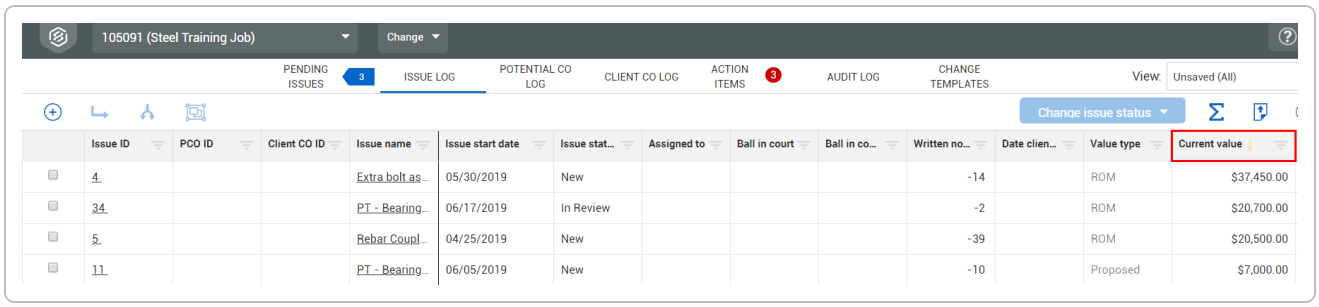
When you open the Prime contract summary panel with the sum Σ icon button, an Allowance category section is at the bottom of the panel. This section shows all of your project's allowance categories and their calculated amounts. Color-coded bars show how much of each category's amount is actual, potential, or remaining. You can hover over each color in the key to see definitions. These amounts are defined as:

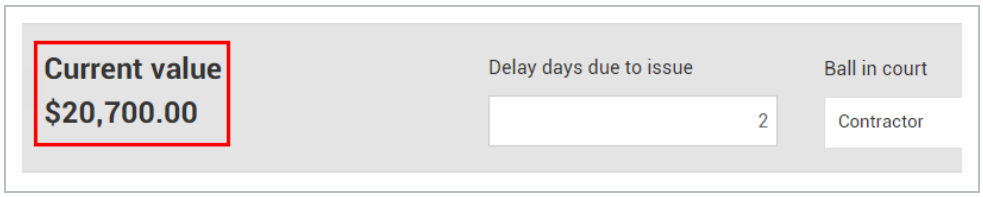
- **Actual**- Sum of closed and executed issues
- **Potential**- Sum of all issues except closed, dropped, and executed
- **Remaining**- Allowance value minus the sum of actual and potential



4.6 CURRENT VALUE

The Current value of an issue is displayed in the issue log as well as the far left of the issue header.





The issue's Current Value updates automatically with the information entered in the Pricing fields. The value that the Current Value displays comes from the sum of the Self perform and Vendor subtotals, plus any lump sum adjustments, if any.

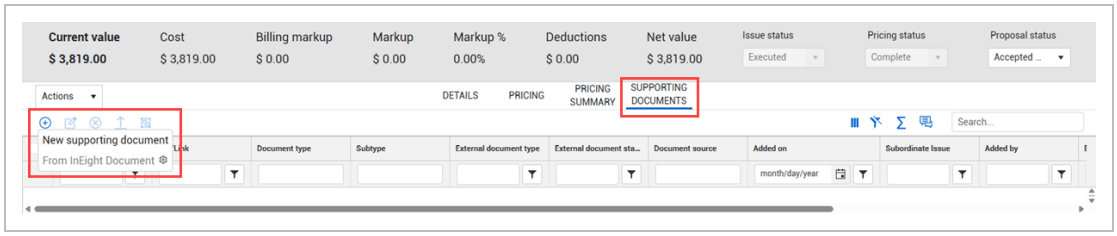
4.7 SUPPORTING DOCUMENTS – ISSUES

The Supporting Documents tab houses all the documentation for the issue in one location. This includes checklists, designs, diagrams, insurance, meeting notes, permits, proposals, etc. By housing the documentation in one tab, everyone involved with the issue can verify that all necessary documentation is gathered from the parties involved.

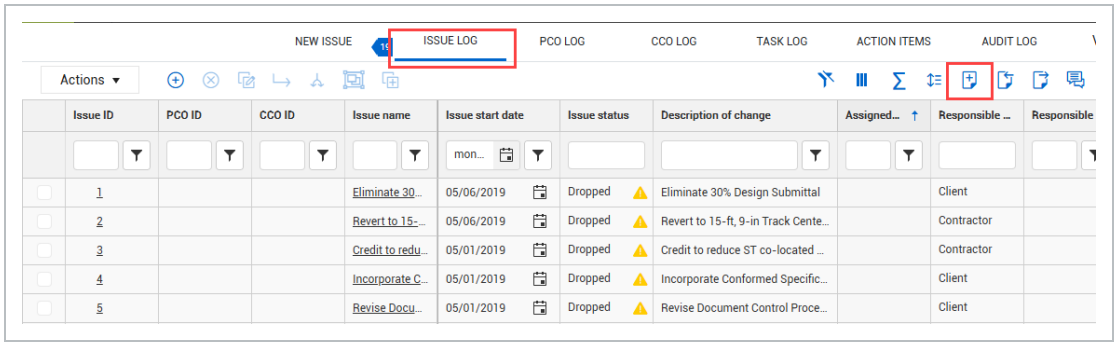
4.7.1 Add supporting documents

Supporting documents can be added by doing the following:

- Clicking the **Add supporting document** icon on the issue's Supporting Documents tab.

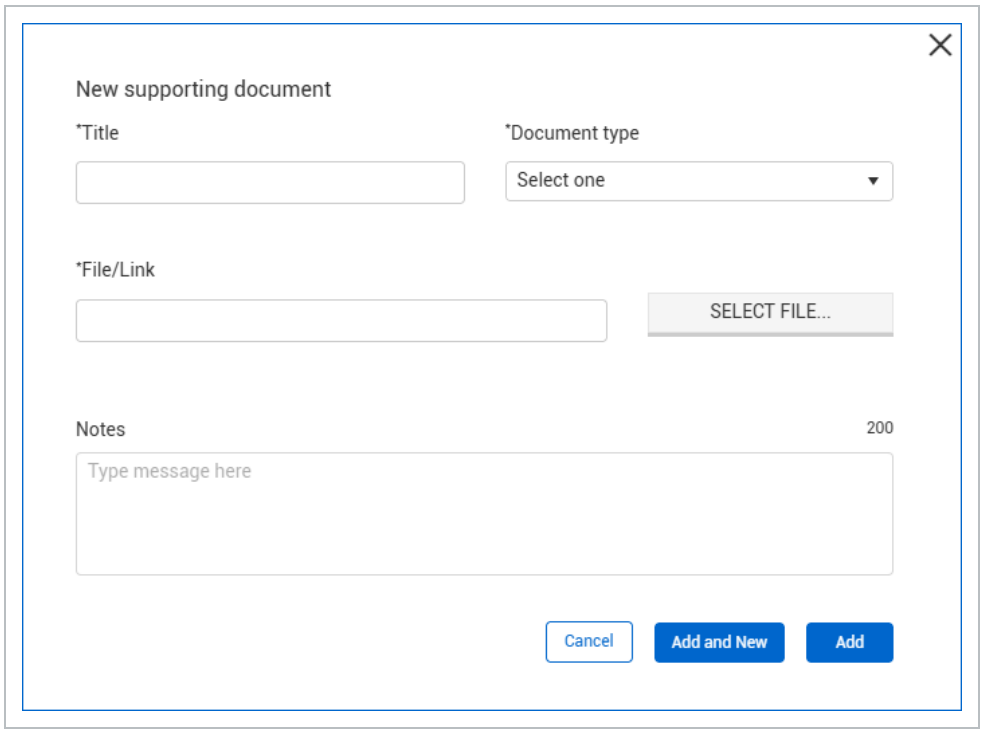


- Clicking the **Add supporting document** icon on the Issue, PCO, or CCO Log tab to quickly add supporting documents without having to go to the Supporting document tab.



You have the choice of adding a new supporting document or adding a document from InEight Document.

When you select the **New supporting document** option, the New supporting document dialog box opens. Complete the Title, select a Document type, and then browse to your document file to attach it in the File/Link field. The Notes field is optional.



To add the supporting document, click **Add**. To add and continue adding another new document, click **Add and New**.

When you select the From InEight Document option to add a supporting document, you are taken to the Document login window. If the document type in Document matches a document type in the cloud platform, that value shows as the default document type. You can edit the document type as needed.

When you add a supporting document type of Proposal and subtype From vendor, you can optionally select a contract from a list of all vendor contracts on the issue and then select from a list of all vendor change orders associated with the contract. This lets you specify the contract and vendor change order that is related to the supporting document and visibility to the contract associated with the proposal. The document is then visible in InEight Contract as read-only on the main Supporting document register and the contract's Supporting Document tab. If a VCO association to a contract is made, the supporting document also shows in the Contract or VCO supporting document page.

The action Contract takes depends on the action taken in Change:

- When you add a pricing item without a VCO ID to the Vendor section of the pricing summary and then add a supporting document with type Proposal and subtype from vendor, a new field,

Vendor Change order ID is shown in the New supporting document dialog box. If you click Add without adding the VCO ID, the document is added to the contract's Supporting documents page and the main Supporting documents page in Contract. See "Pricing" for information about adding pricing items.

- When you create a new VCO from the pricing item, a vendor ID is associated to the pricing item. When you add a new supporting document Proposal from vendor, you can select the VCO ID. When you add the document, it is added to the VCO's Supporting documents page, the Contract's supporting documents page, and the main Supporting documents page in Contract.
- When no contract ID is entered, Change sends the proposal to Contract. The document shows in the Contract main Supporting document register until you add a contract ID in Change.

The document is read-only in Contract because it came from Change. If the documents are updated in Change, the changes will show in the document in Contract. For example, if you change title, Contract updates the title. If you change the document type or subtype, Contract deletes the document.

You can upload a saved supporting document to Document from Change, so you do not have to load it in Document and then link it back in Change.

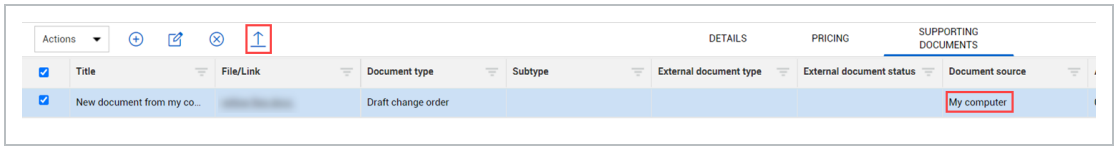
Upload a document to Document

Upload a supporting document to Document when you want to take advantage of Document's organization and versioning features.

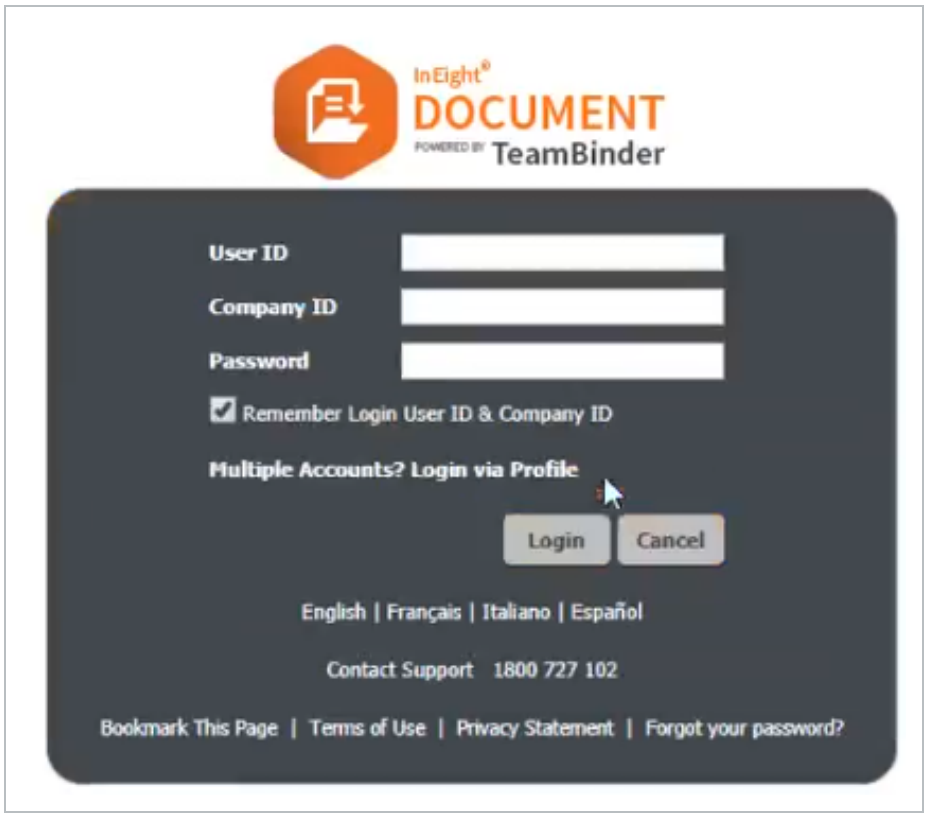
Only documents with the document source *My computer* can be uploaded.

> Single-sign on is available for Change to Document features, such as creating mail or a form. When you use one of these features, the Document sign-on page opens, and you can enter your credentials. This creates a sign-on token that lets you remain signed in until the session ends. The first time you sign in to Document, a black secondary window and the Document Home window also open. You can close these windows. Single sign-on is activated, and they are not shown again.

1. From the Supporting documents register, select a document with the document source *My computer*, and the click the **Upload** icon.



2. If you are not already signed into InEight Document, use your credentials to sign in to **InEight Document**.



A sign-in token is created that lets you remain signed in to Document until the session ends. If this is the first time you are signing in to Document from Change, a black secondary window and the Document Home window are shown. After you close these windows, single sign-on (SSO) to Document is activated, and they are not shown again.

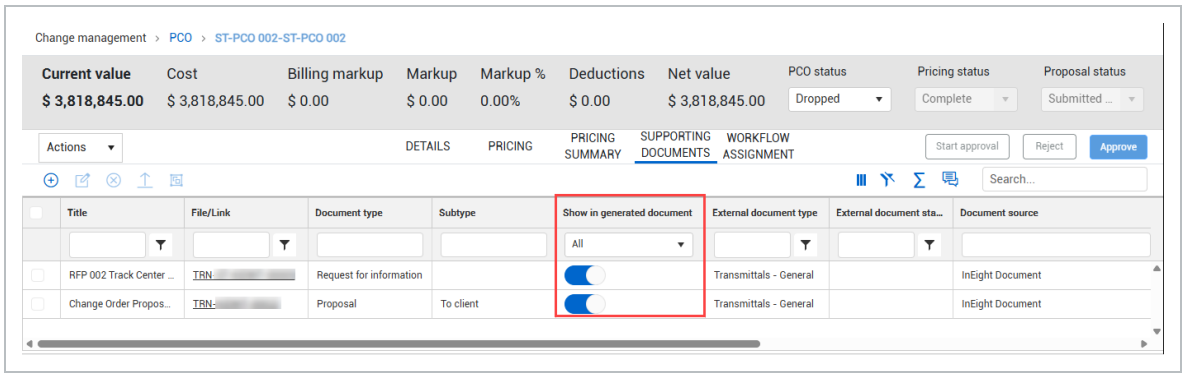
The Upload window in the Documents module of Document opens with the document you selected in Change already attached.

3. If you want to add more documents, you can add them at this time.
4. Click **Save and Transmit**. The document is now saved in the Document Documents module.
5. Close the Document window. Change shows the Edit supporting document dialog box. The file link is replaced with the document link form Document.

6. Click **Save**. The Supporting documents register refreshes with the file link to the Documents module. The Document source is replaced with InEight Document, and the External document type and status are now populated.

4.7.2 Show supporting documents in generated documents

A toggle on the Supporting Documents register's Show in generated document column, lets you indicate whether the document is shown in a collection table based on the collection table type. When you have a supporting document that you do not want to show in a collection table in a generated document, set the toggle to *No*. When a document is generated, only the documents that were set to *Yes* are shown.

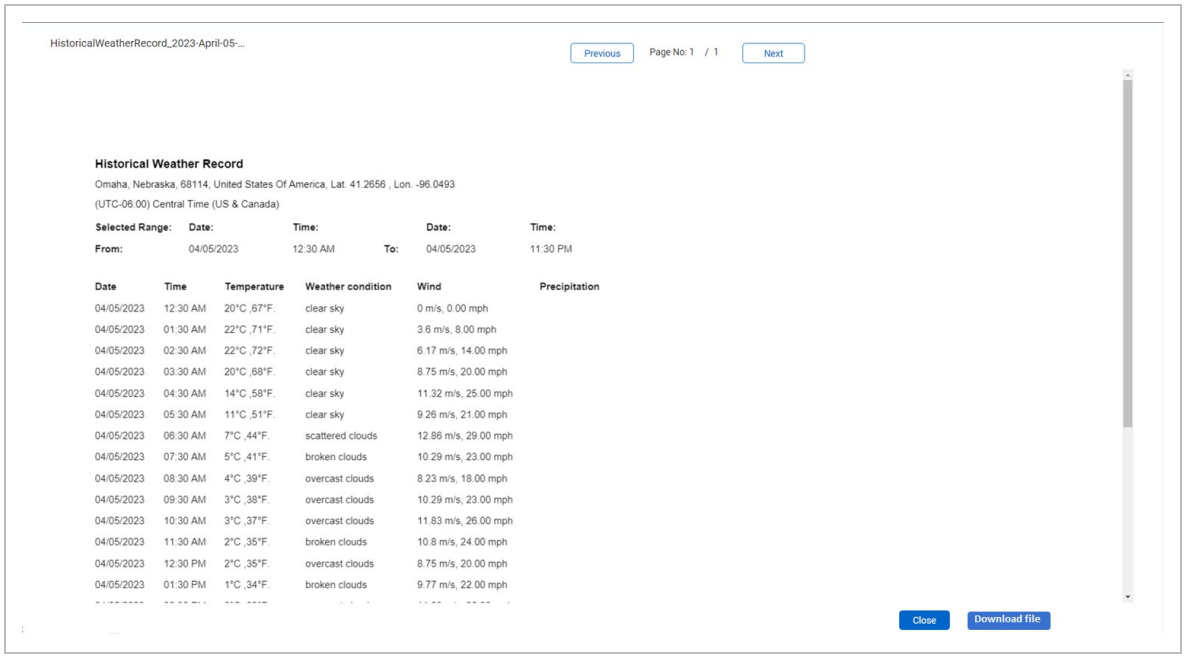


A document that is available at more than one level, such as an issue-level document available on the issue, PCO, and CCO Supporting documents pages, can have a different setting at different levels. For example, you might set the toggle at the issue level to *Yes* to show in a generated document. You could set the toggle at the PCO level for the same document to *No* to not show in a PCO document. Change uses the setting that corresponds to the level of the collection table tags in the template. Using the previous example, Change shows the supporting document in a collection table as follows:

- When you generate a document for an issue, the document is shown because the only collection table type in an issue document is an issue table.
- When you generate a document for a PCO that has an issue-level collection table, the document is shown because it is part of an issue-level collection table.
- When you generate a document for a PCO that has a PCO-level collection table, the document is not shown, because the document is suppressed at the PCO collection table level.

4.8 VIEW A SUPPORTING DOCUMENT

To view a supporting document, click the link in the File/Link column of the Supporting documents register. The document opens a preview in a new tab, so you can view the pages of the document and then decide if you want to download it to your workstation. You can use the **Previous** and **Next** buttons to view all pages.



To download the document to your workstation, click **Download file**.

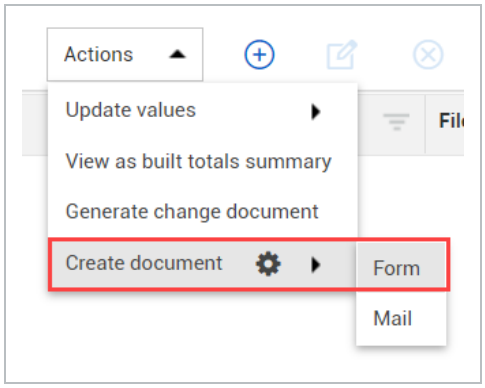
4.9 CREATE AN RFI FORM IN INEIGHT DOCUMENT

You can create an RFI form in the InEight Document Mail module from an issue. Document saves the form and creates a link in the Change Supporting documents tab.

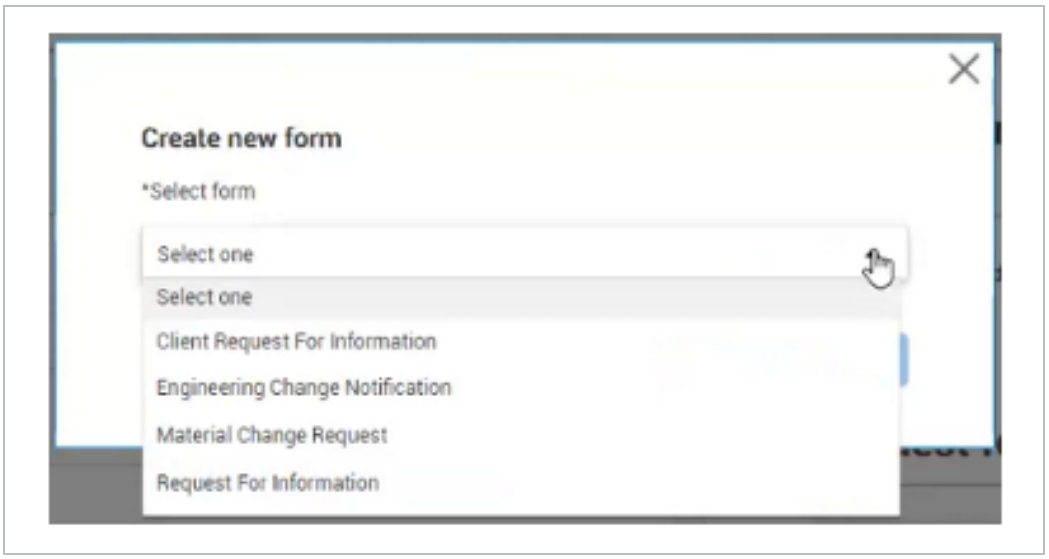
Create an RFI Form in InEight Document.

Single-sign on is available for Change to Document features, such as creating mail or a form. When you use one of these features, the Document sign-on page opens, and you can enter your credentials. This creates a sign-on token that lets you remain signed in until the session ends. The first time you sign in to Document, a black secondary window and the Document Home window also open. You can close these windows. Single sign-on is activated, and they are not shown again.

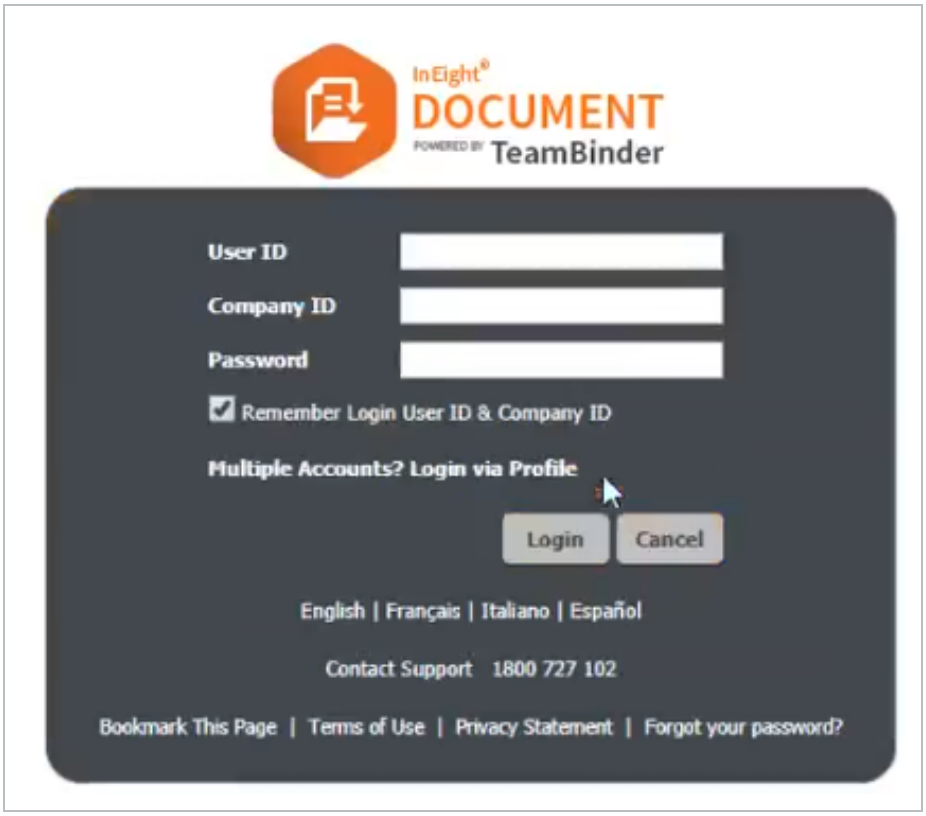
1. In the Supporting Documents tab of an issue, expand the Actions drop-down menu, and then select Create document > **Form**.
2. Select **Request for Information** in the pop-up window.



- The Create new form window will open showing available forms



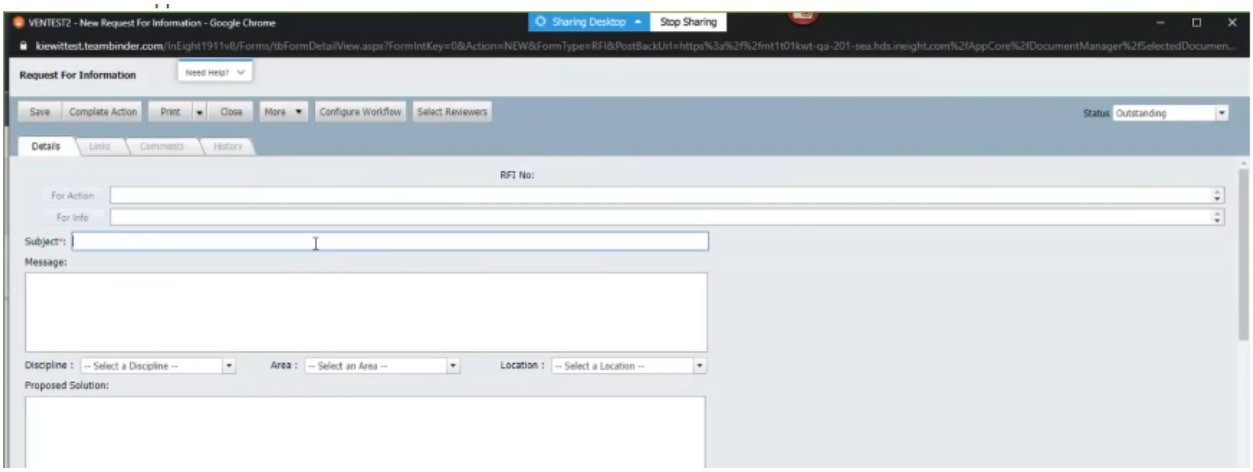
3. If you are not already signed in to InEight Document, use your login credentials to sign in.



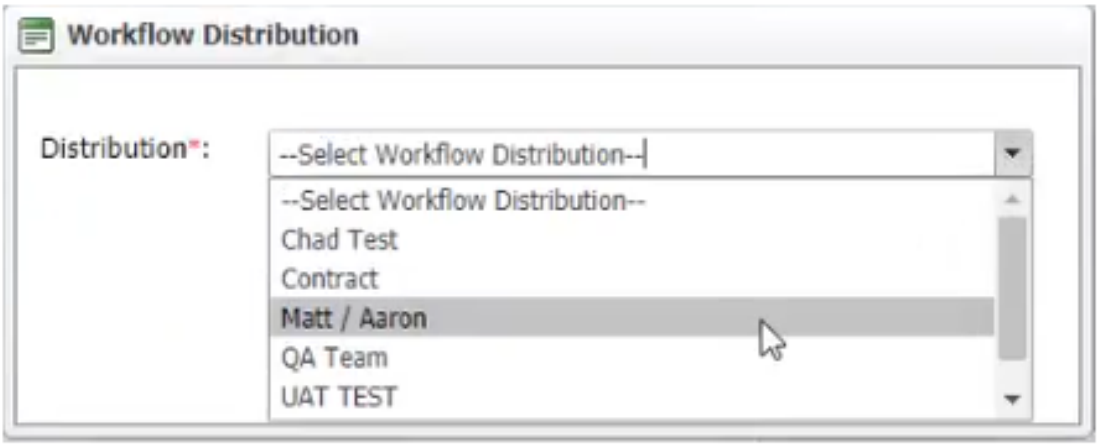
A sign-in token is created that lets you remain signed in to Document until the session ends. If this is the first time you are signing in to Document from Change, a black secondary window and

the Document home window are shown. After you close these windows, single sign-on (SSO) to Document is activated, and they are not shown again.

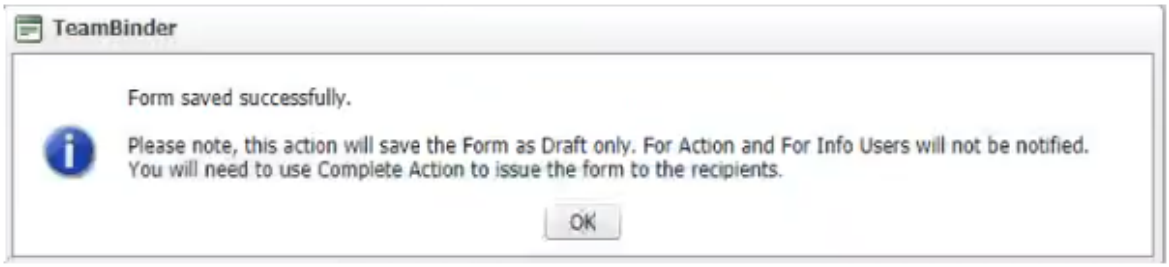
4. After the New Request for information window opens, complete the form.



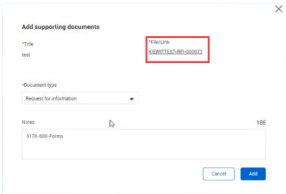
5. When completed, select the users for distribution of your form.



- A Notification of success appears.



- This allows you to go into Document from Change and grab a pre-defined form, fill out the information, save, and complete.
- In the Add Supporting documents window, a link to the form you just completed, appears.



- Under the Request for information window, this form now appears with a status of **Outstanding.**
- You access this file in Document by selecting its title.

> If Create document > **Form** is inactive, you can select the cogwheel icon to set up integration with InEight Document.

You are then taken to InEight Document's Forms module to fill out the form. If you save and complete the workflow, the new RFI populates the Request for information box in the Details tab of the issue.

You can see issues with attached RFIs in the References column of the Issues log register. If there is an RFI associated with the issue, the column shows the number of associated RFIs. Click on the link in a cell for more information about the RFIs and links to the files.

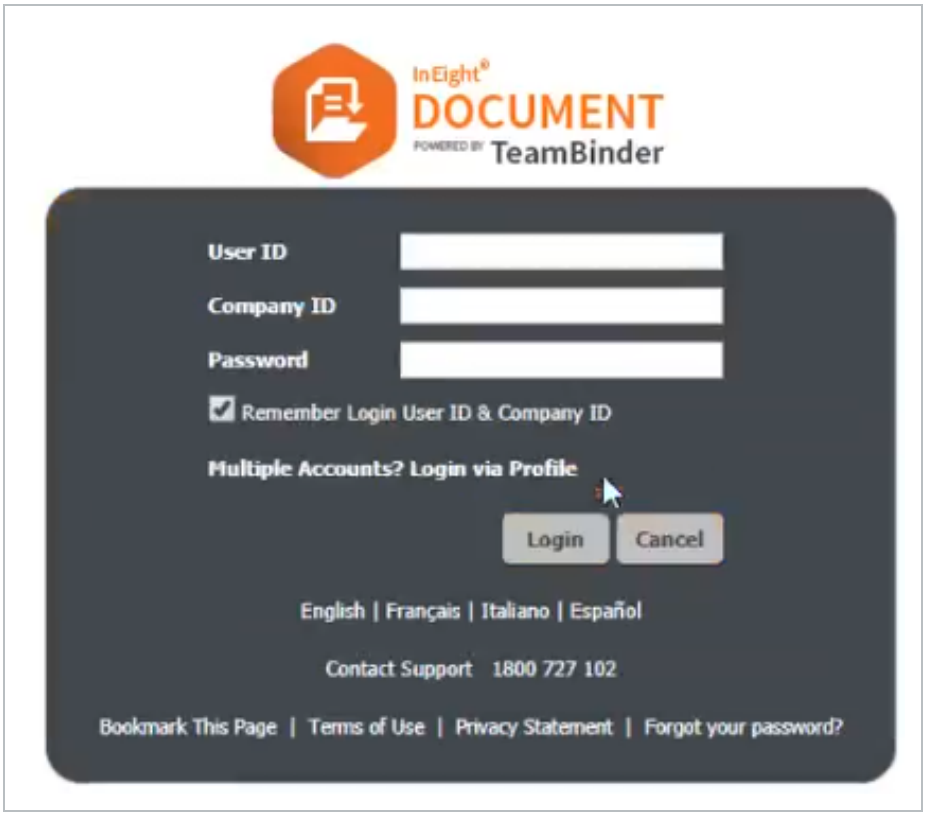
4.10 CREATE MAIL IN INEIGHT DOCUMENT

You can create mail in the InEight Document Mail module from an issue. Document saves the mail and creates a link in the Change Supporting documents tab.

Create mail

Single-sign on is available for Change to Document features, such as creating mail or a form. When you use one of these features, the Document sign-on page opens, and you can enter your credentials. This creates a sign-on token that lets you remain signed in until the session ends. The first time you sign in to Document, a black secondary window and the Document Home window also open. You can close these windows. Single sign-on is activated, and they are not shown again.

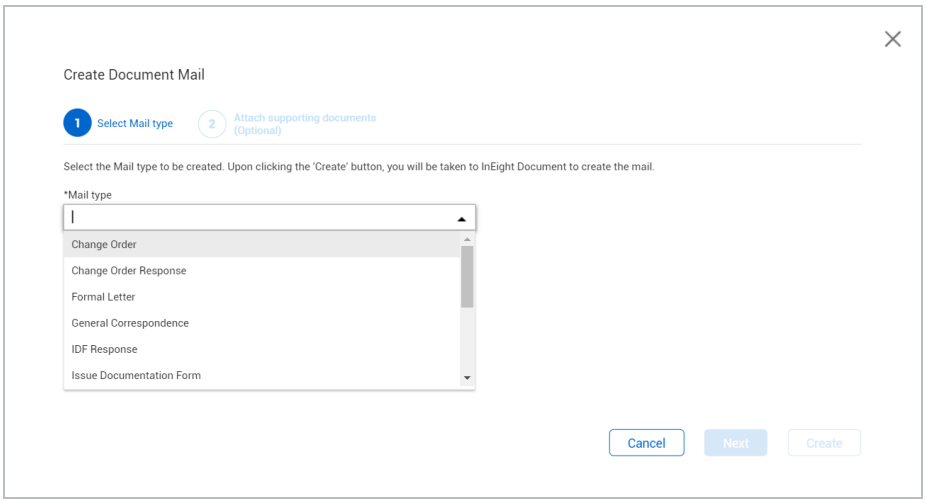
1. From the Details page go to Actions > Create document > **Mail**.
2. If you are not already signed into InEight Document, use your login credentials to sign into **InEight Document**.



A sign-in token is created that lets you remain signed in to Document until the session ends. If this is the first time you are signing in to Document from Change, a black secondary window and

the Document Home window are shown. After you close these windows, single sign-on (SSO) to Document is activated, and they are not shown again.

3. The Create Document Mail dialog box opens. Select the mail type from the list defined in Document that are specific to the project's mail type, and then click **Next**.



4. Optionally add an attachment. If documents were previously selected on the Supporting documents page, they are already selected in the dialog box.
   - To add an attachment from the Supporting documents tab, click Next. The Select documents dialog box opens. You can choose documents from the Supporting documents tab with the Document source *My computer*. After you attach the documents, click **Create**. The Mail module opens in Document with your attachments included.
   - To add an attachment in Document, click **Create**. The Mail module opens in Document. Click Attach files > **Attach Documents**, where you can search for the document. After you select a document, click **Save**.
   - To send mail without an attachment, click **Create**. The Mail module in Document opens.
5. Enter information in the To and Subject fields. The other fields on the page are optional. Enter or update the fields as needed for the mail message, and then click Send. A summary page opens.
6. Edit links and notes, if needed. The mail is added in Document.
7. Close the Document window. You are then prompted to add the mail as a supporting document in Change. The document type defaults to Correspondence but can be changed.
8. Click Save to save the mail to the Supporting documents page.

4.11 PACKAGE SUPPORTING DOCUMENTS

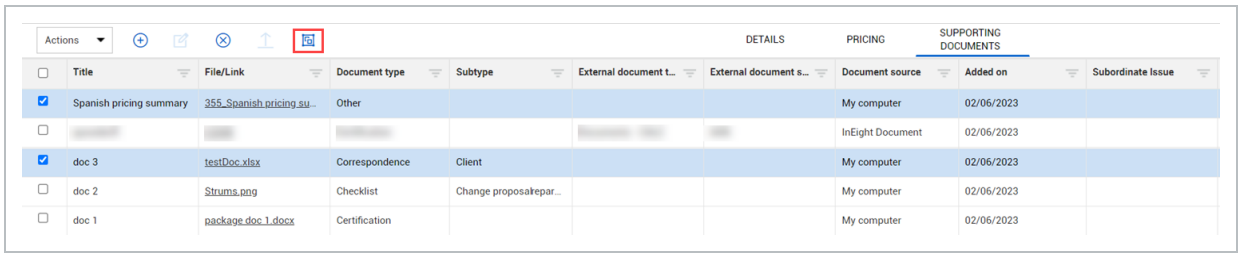
When you have multiple related documents, you can package them into a single document, so you do not have to download each document separately and combine them outside of Change. You can use packaged documents to send to InEight Document or send out for electronic signature.

Package supporting documents

You can package documents when you want to combine multiple documents into a single document.

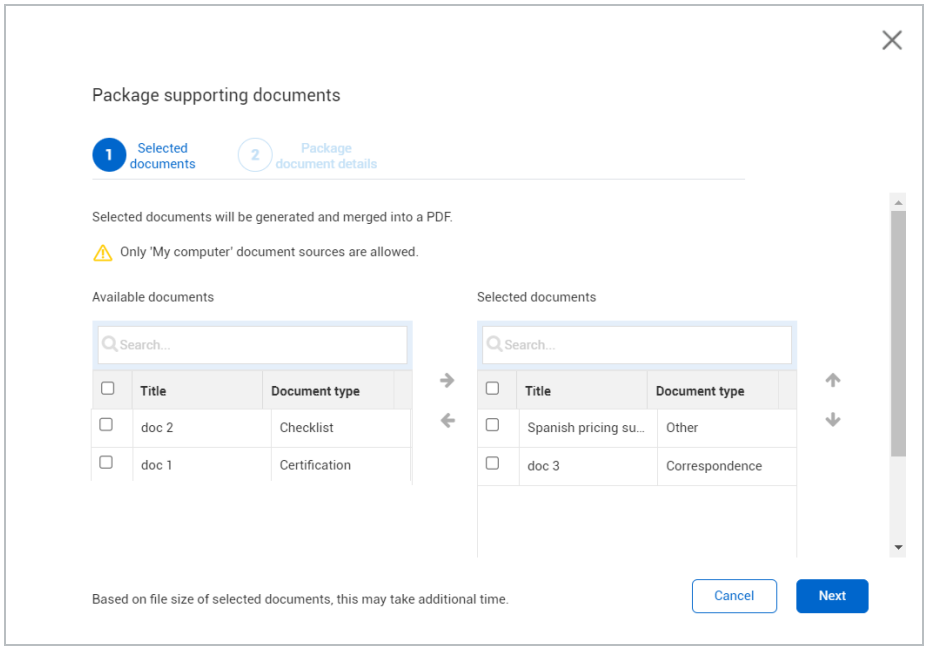
Documents must be in Microsoft Word or Excel, PDF, or image format and come from the document source My computer to be added to a package.

1. From the Issue, Potential Change Order, or Client Change Order log, select multiple documents, and then click the **Package documents** icon.

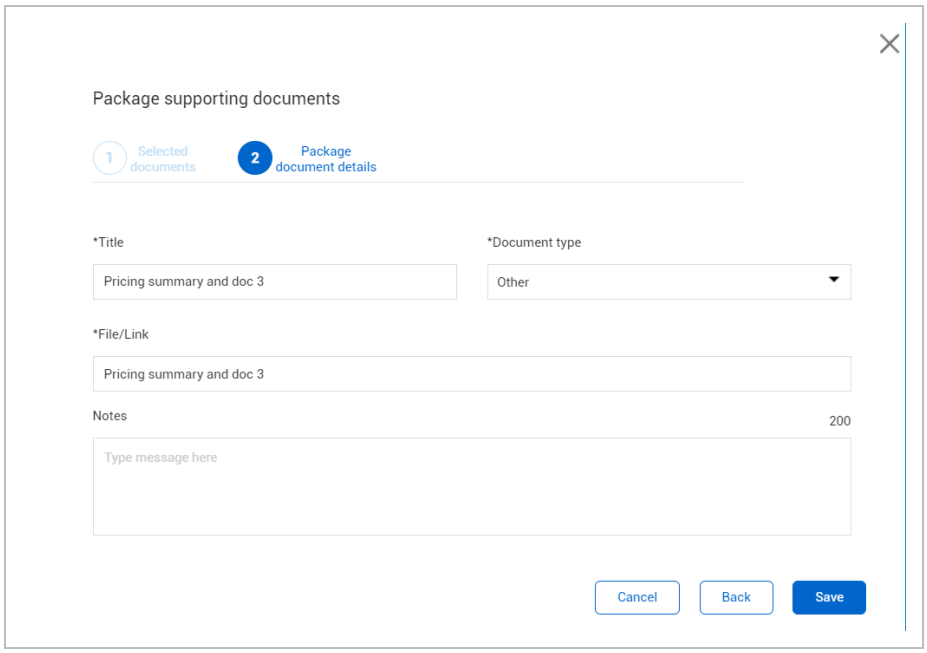


The Package supporting documents dialog box opens to the Selected documents step.

2. You can select additional eligible documents to be in the package or reorder the documents in the package.



3. Click **Next** to go to the Package document details step.
4. Enter the title, document type, file or link name, and notes. The File/Link name field defaults to the value you enter in the Title field, but you can change it.



5. Click **Save** to save the package as a PDF in the Supporting documents register.

4.12 MAIN AND SUBORDINATE ISSUES

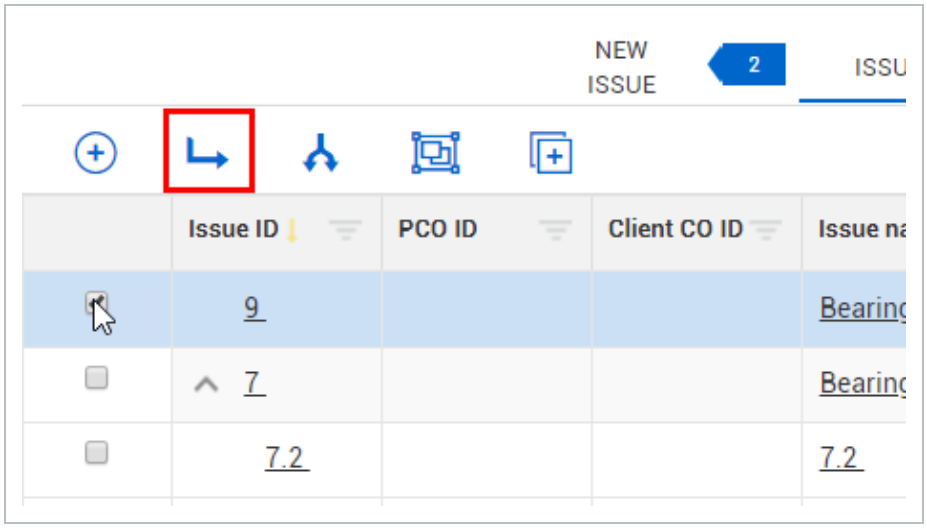
Main issue adds flexibility within the tool to be able to group issues together and get a roll-up cost of all the associated issue. The grouped issues are subordinate issues to the main issue. They can be created within an issue or move an existing issue as a subordinate issue. This feature also provides the flexibility of seeing a roll-up cost of specific issues that can be tied to separate PCO/CCOs.

You can create main and subordinate issues in the following ways:

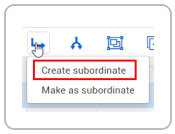
- Convert standard issue into a main issue with subordinate
- Add subordinate to main issue
- Make an existing issue into a subordinate of a main issue

Convert a standard issue into a main issue with a subordinate

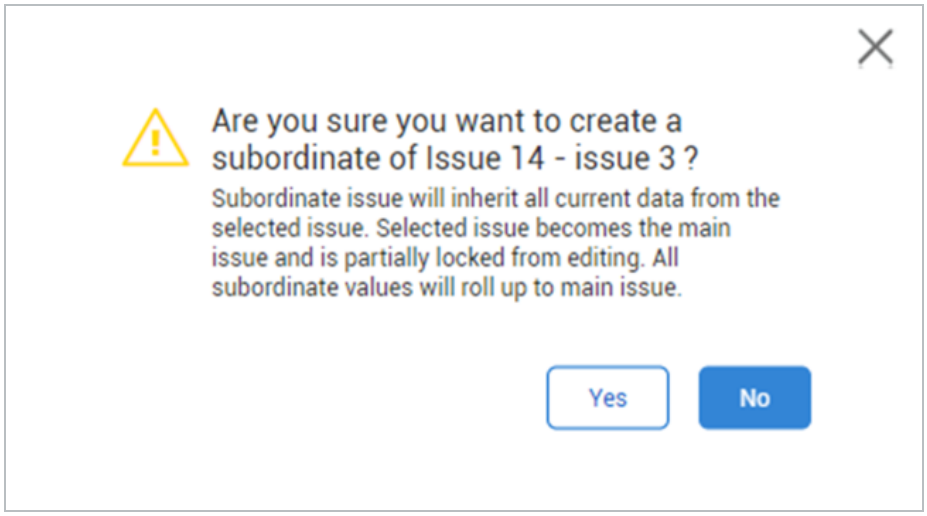
1. Go to the Change > Issue Log tab.
2. Select an issue and then select the Subordinate issue icon.



3. Select Create subordinate.

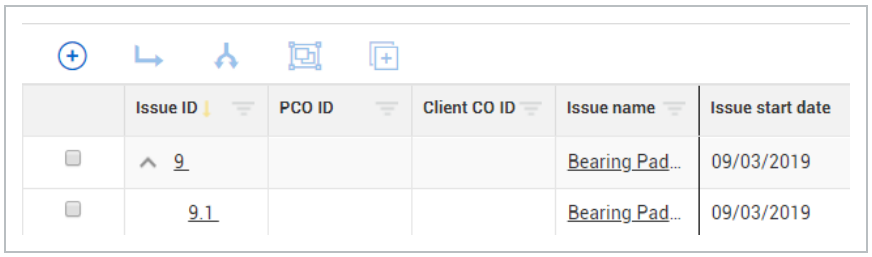


- The following box appears, indicating that a main issue is being created and the standard issue becomes the first subordinate issue.

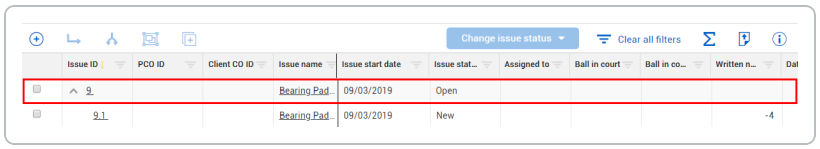


4. Select Yes.

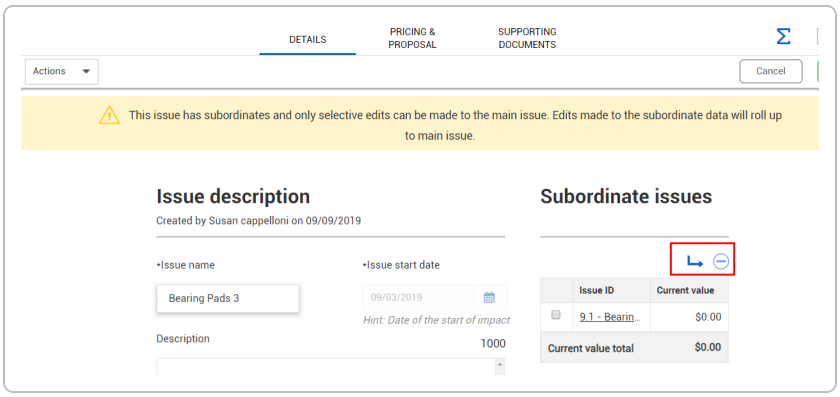
- The standard issue is now a subordinate issue and a main issue has been created



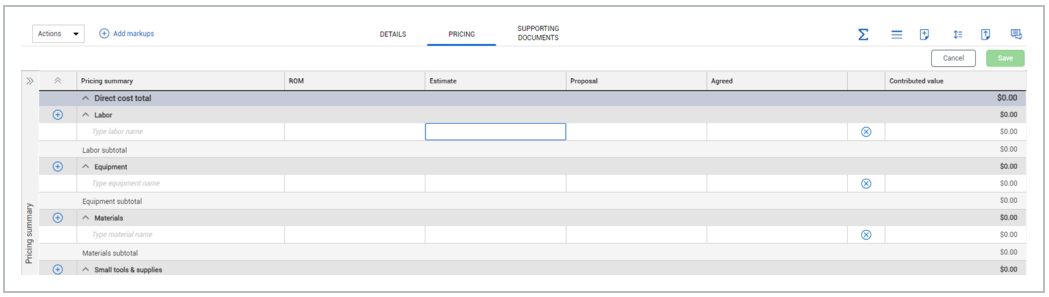
- The main issue becomes a rollup of all subordinate issues. The row becomes disabled as it is a summary of the subordinate issues



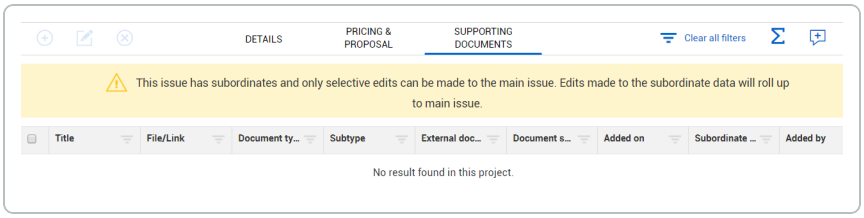
- In the Main issue details, only Name and Description are editable. Subordinate issues are all shown. On the details page, you can add or remove a subordinate from the main issue



- Pricing is a read-only summary of the subordinate pricing

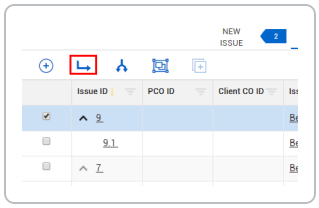


- Supporting documents shows supporting documents of all subordinate items

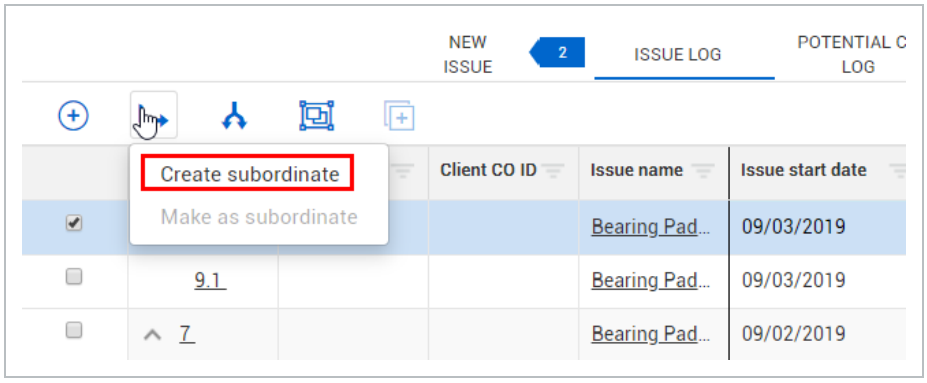


Add a subordinate to a main issue

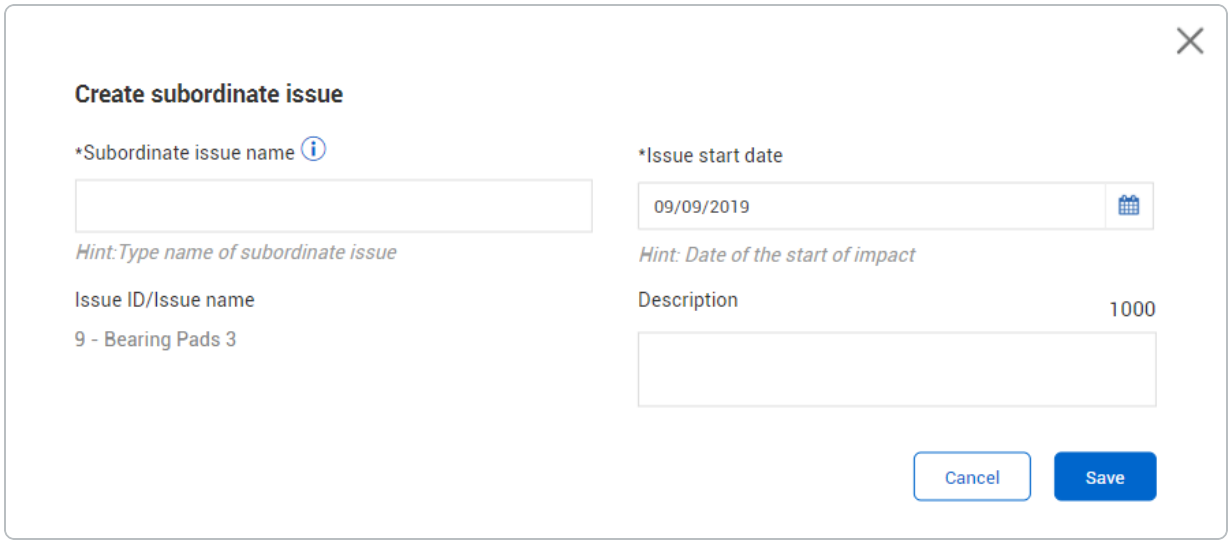
1. In the project you have been using, navigate to Change > Issue Log tab.
2. Select the main issue and then select the Subordinate issue icon.



3. Select **Create subordinate**.



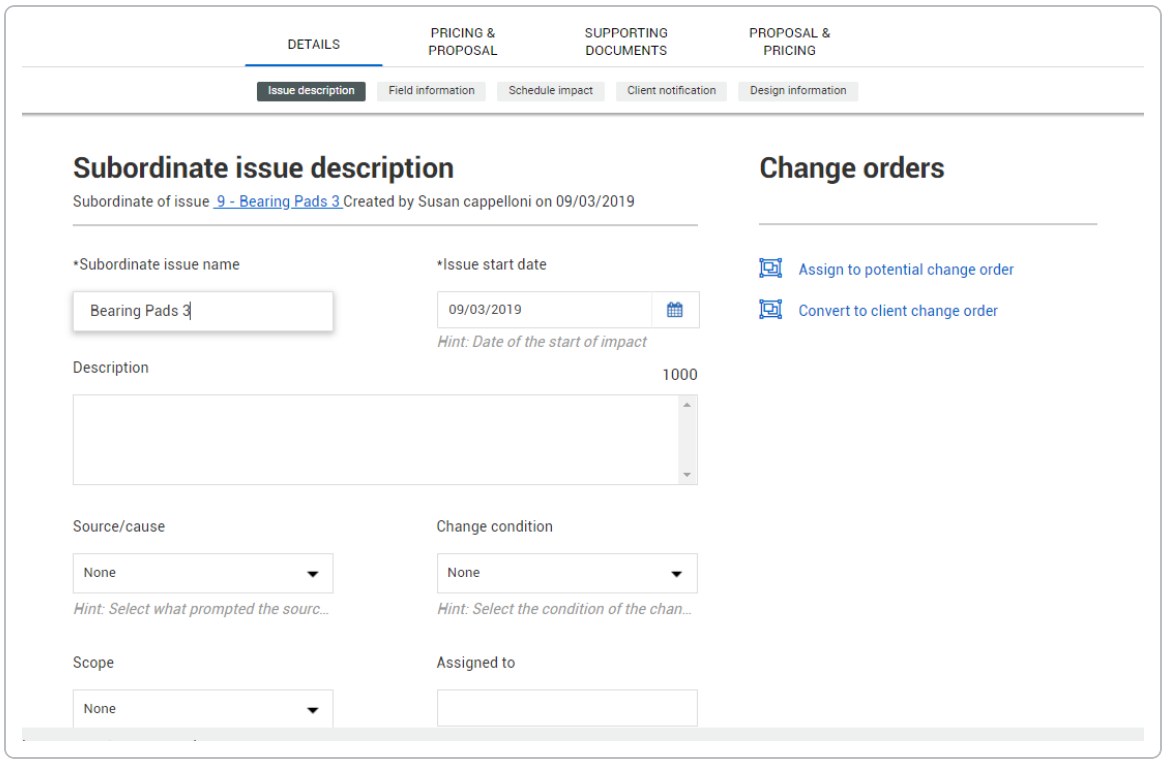
- The Create subordinate issue window opens



A subordinate issue comes in as a new issue.

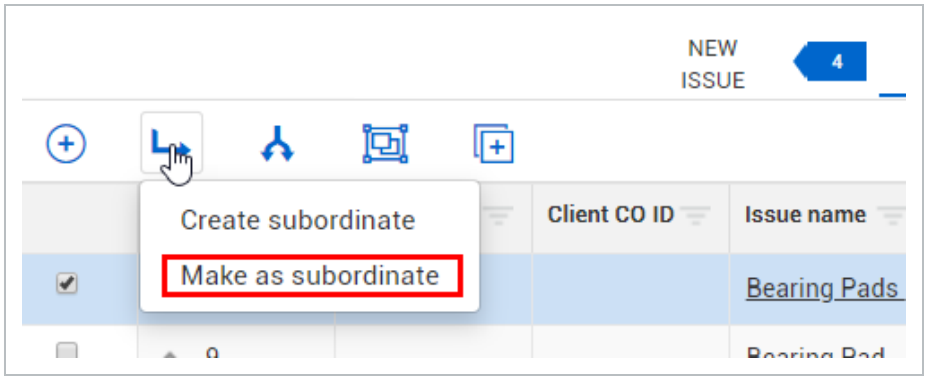
4. Fill in the required fields to complete this window.
5. Select **Save**.

- The subordinate issue will open its own record to be completed with the proper information.

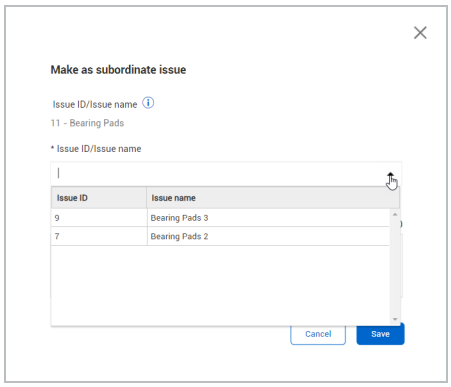


Make an existing issue into a subordinate of a main issue

1. In the project you have been using, navigate to Change > Issue Log tab.
2. Select the main issue and then select the Subordinate issue icon.
3. Select **Make as subordinate** from the list.



- The Make as subordinate issue window opens



4. Select Issue ID/name to choose which Standard issue or Main issue this issue should be a subordinate of.
5. Click **Save**.
    - The issue becomes a subordinate issue

> The Issue ID number changes from original issue number to a subordinate and is logged in the Audit log. If this subordinate is ever removed from the main issue, it reverts to its original Issue ID number.

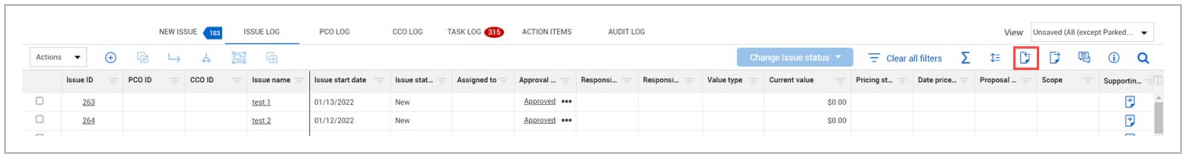
4.13 ISSUE IMPORT

A convenient way to add multiple issues is through import using the issue import template. The issue template includes the fields found on the issue Details page.

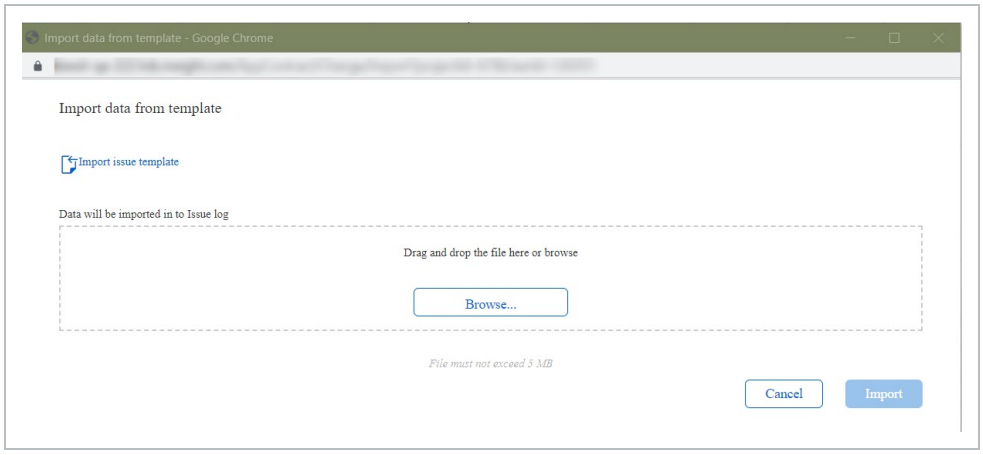
You can also export existing issues, make changes, and reimport the data.

4.13.1 Import the template

From the Issue Log, click the **Import** icon to begin downloading.



The Import data from template dialog box opens for you to import and save the template or for you to drop a completed template to be uploaded.



The template is an Excel spreadsheet. The first worksheet contains the Instructions for the template. Here is where the legend and guidelines are located. The guidelines describe the information on the Import template, exporting with data, and how to update or add more information to the existing data. The second worksheet, Template, is where you enter your data for the issues. Drop-down fields are populated from the organization and project settings. The only required fields are Issue name and Issue start date. It is recommended to download a new template each time you import, so the fields and field values are current. The columns are color coded to indicate which columns are system generated, required data, optional data, and ignored data.

System	System generated
REQUIRED	Field is required for import
OPTIONAL	Field is optional for import
IGNORED	Field not to be populated

After you add your information and save the worksheet, you can import it.

> Change validates the dates based on the person who imports the data. If the dates do not match the preferences of that person, Change generates an error in the import history and deletes the date. You must then enter the dates manually before you can complete the import.

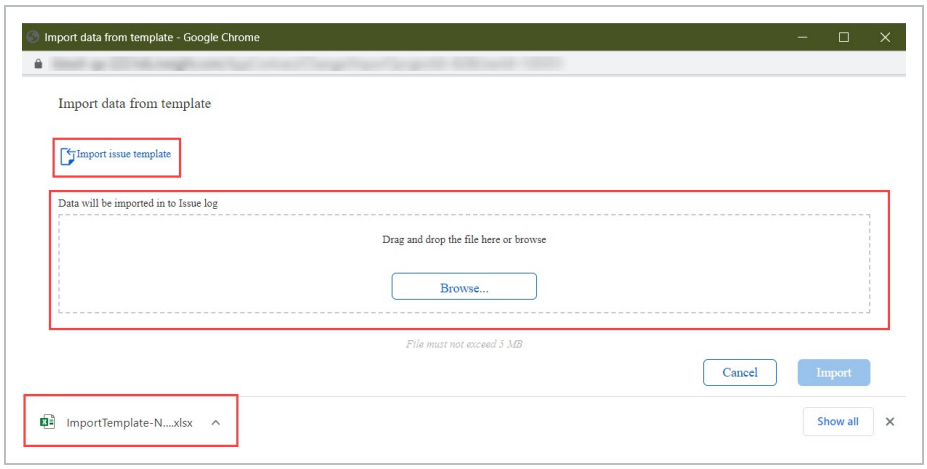
> Do not change the names of the spreadsheet tabs.

Import issues

Import issues into change when you want to quickly add multiple issues to the Issue log.

The import template reflects the fields on the Issue Details page. It is recommended to download the template each time you want to import issues, so the fields and field values are current.

1. From the Issue log, click the **Import** icon. The Import data from template dialog box opens.



2. Click **Import issue template** to download the template.
3. Open the Microsoft Excel template file, and then enter the issue information on the Template worksheet. Do not change the name of the Template worksheet.
4. Click the **Save** icon at the top of the Template page.
5. Drag and drop or browse for the file to move it to the import data from template dialog box, and then click **Import**. The data is imported, and the results are sent to you in an email message when completed.
6. Open the email to view the results.
   - If the status is *Complete*, the issues have been added successfully. If you want to review the import you can click **Review data** to see a summary. The Import history page opens, and the process is complete.

- If status is *Pending*, click **Review data**. The import history page opens. All errors are flagged with a warning icon.

7. Correct any errors and make any other changes as needed. After you have corrected or updated all fields, click **Import**.
8. The import is reprocessed, and the results are sent to you in an email message when completed. If you want to see a summary, you can click **Review data**.

What's next: If workflow is turned on, issues come into Change with the status *In approval*, and they do not get issue IDs until they are approved; the issue ID is *Pending*. Workflow emails are sent for each new issue included in import. If workflow is turned off, issue IDs are assigned upon import, and the status is *Not applicable*.

4.13.2 Import issues through an API

You can import issues into Change using the Create Issues API. The API lets you consolidate all issues in one place by importing issues in bulk or connecting to a third-party issue creation tool. For additional information about the Create Issues API, refer to the API documentation in Resources > APIM Documents and the InEight API Developer Portal.

4.13.3 Export the template with data

The export with data function lets you make changes to multiple issues by exporting the data to an Excel template and then reimporting.

Click the **Export** icon, and then select **With data** to download a template. You can then make your changes and then follow the procedures to import the issues.

4.14 SPLIT ISSUES

At times, you may have an issue that affects multiple lines of work, where it makes sense to split the issue, so you can track the work more efficiently, effectively price it out, and view the impacts.

For example, the owner requests new access to a building and an issue is created. This involves rework to the asphalt design, railing, and structure designs, so you decide to split the issue into several issues to track each set of reworks separately.

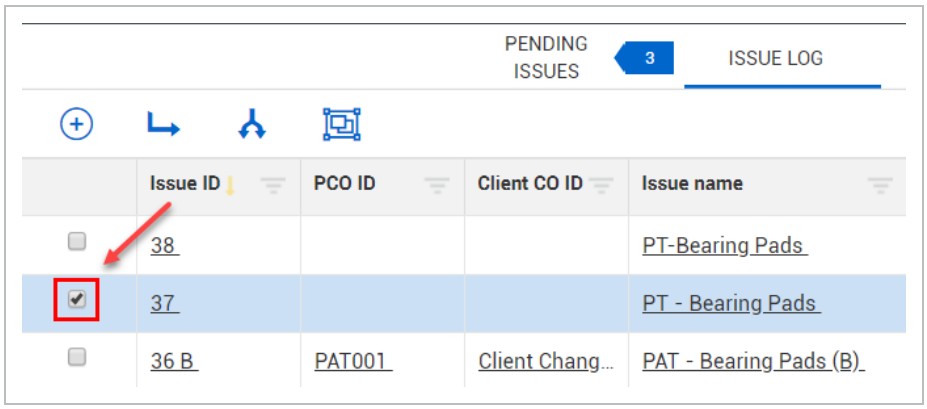
The Split issue function is used to create multiple issues from one existing issue. When an issue is split, the original issue is reidentified as X (Original) with subsequent splits being named X (B), X (C) etc. (where X is the Issue ID number).

> When a split is made, only issue details, supporting documents, associated vendors and status are copied. Pricing values in the Pricing tab are not copied

The following steps walk you through how to split an issue into multiple issues.

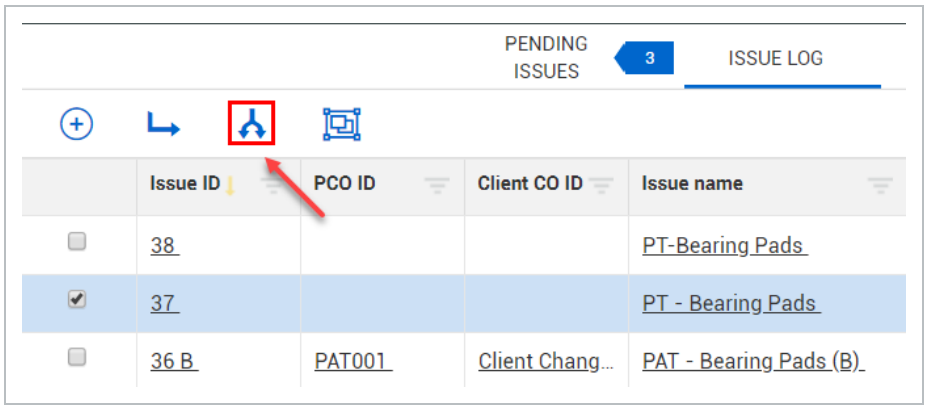
Split an Issue

1. From the Change page, on the Issue Log tab, select the check box for [your initials] – Bearing Pads.

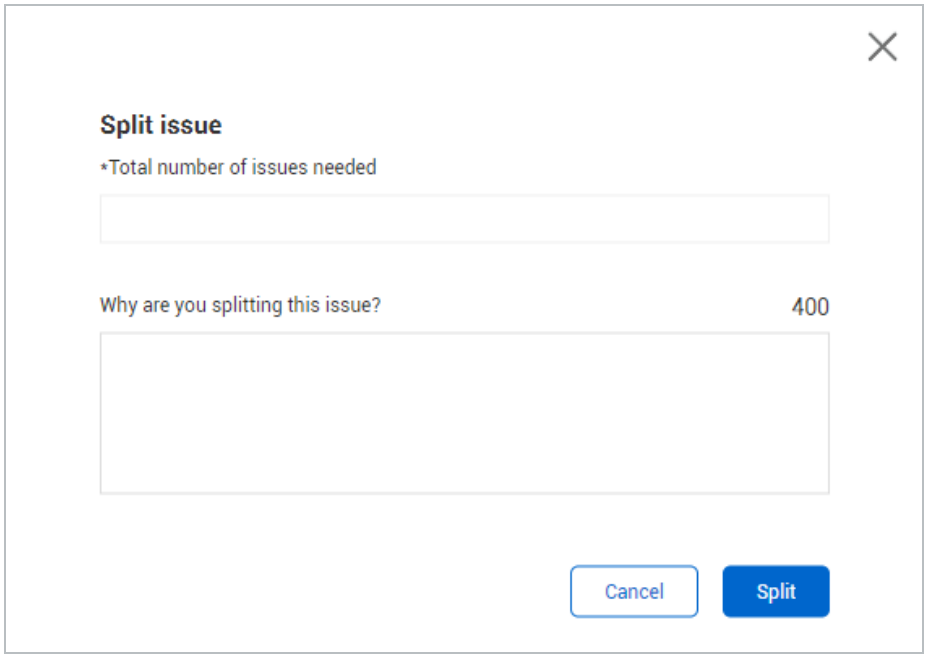


   - The Split issue icon becomes available

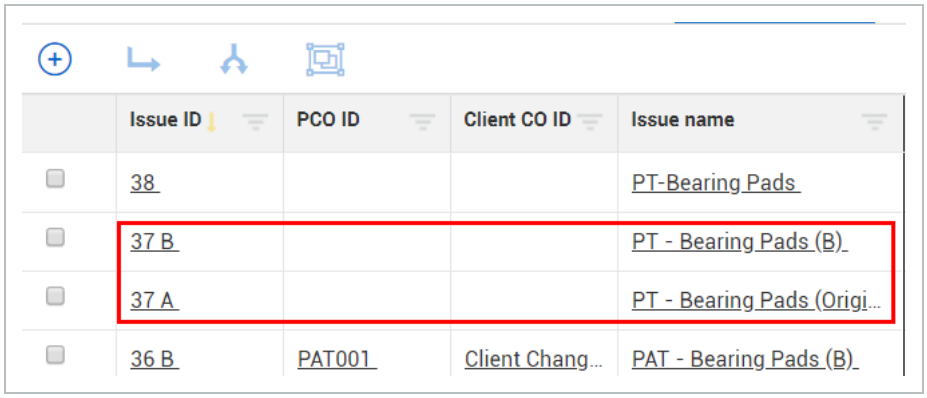
2. Select the Split issue icon.



- The Split issue window appears



3. Type 2 in the Total number of issues needed field to split the issue into two issues.
4. In the Why are you splitting this issue? field, type New bearing pad locations clash with deck penetrations.
5. Click Split.
   - On the Issue Log tab, your Bearing Pads issue is now two issues, parts A and B



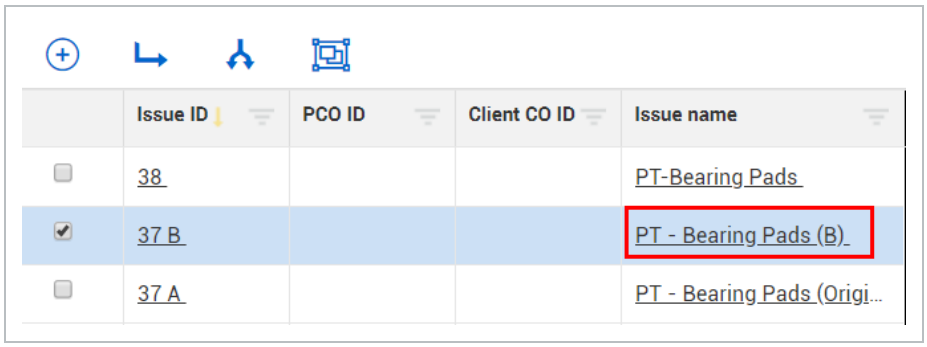
Issue ID	PCO ID	Client CO ID	Issue name
38			PT-Bearing Pads
37 B			PT - Bearing Pads (B)
37 A			PT - Bearing Pads (Origi...
36 B	PAT001	Client Chang...	PAT - Bearing Pads (B)

- Note that while your original issue maintains it's pricing details, your new issue's pricing needs to be defined

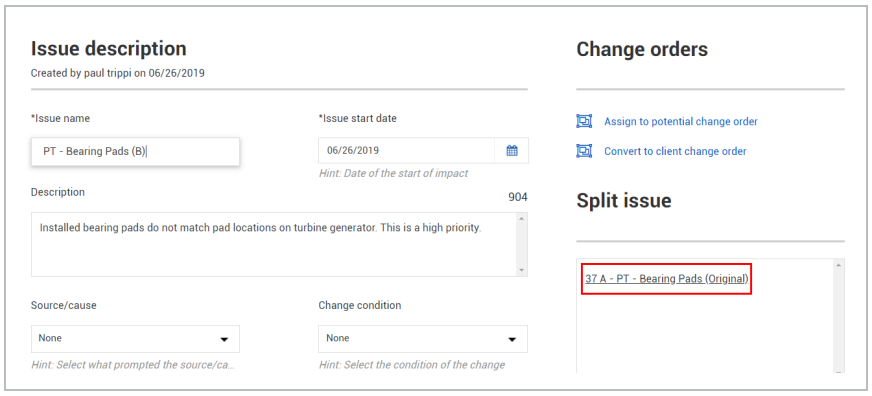
With your issue now split in two, the following Step by Step walks you through adding details to the new issue, this time entering values at the Estimate level.

Add details to a split issue

1. From the Change page, on the Issue Log tab, open the Bearing Pads (B) issue you created in the previous step.



- The Bearing Pads (B) issue record opens
- Note the Details tab contains all the information from the original Bearing Pads issue
- You have easy access to the other issues related to the split under the Split issue section



2. Select the Pricing tab.
3. Complete the Estimate fields with the information below (issue is not required to have ROM values completed):
   - Estimate Self perform subtotal for Small tools & Supplies: $10,210
   - Estimate Markup subtotal (create a new markup): $1,021

- This is a 10% Markup on your directs

Pricing summary	ROM	Estimate	Proposed	Agreed CO		Contributed...
Self perform subtotal						$11,231.00
Labor						
Equipment						
Materials						
Small tools & supplies		$10,210.00				$10,210.00
Markup (Small tools & supplies 10.00%)						$1,021.00

4. Add a vendor by selecting the Add vendor icon.
5. In the Estimate column for the newly created vendor, type 3,500.

Pricing summary	ROM	Estimate	Proposed	Agreed CO		Contributed values
Self perform subtotal						$11,231.00
Labor						
Equipment						
Materials						
Small tools & supplies		$10,210.00				$10,210.00
Markup (Small tools & supplies 10.00%)						$1,021.00
Vendor subtotal						$3,500.00
Merrill Iron & Steel Inc - 7400001253		$3,500.00				$3,500.00

6. In the Client pricing narrative text box, type Contractor agreed to re-use existing penetrations, pricing is for labor only. If additional material is needed contractor will submit a cost-plus invoice to client.

Client pricing narrative

336

Contractor agreed to re-use existing penetrations, pricing is for labor only. If additional material is needed contractor will submit a cost-plus invoice to client.

7. Click Save.

> If you have ROM / Estimate values entered in the original issue before splitting the issue and enter ROM / Estimate values in the newly created split issue B, you may need to adjust the ROM or Estimate values on the original issue as it will still have the pricing for the entire issue.

4.15 COST ITEM PRICING

Cost item pricing lets you build an estimate using existing cost items from InEight Control or unassigned items and then calculate an adjustment value based on an adjusted quantity using existing current budget or current estimate rates. You can also associate a cost item to a vendor change order. This provides easier estimating and continuous contract adjustment in Control and gives visibility into how the estimates were derived. Refer to the Control documentation for more information about cost items.

Cost item pricing is available at the issue level only.

Upon execution of a CCO, the cost pricing information goes to Control as a contract adjustment. Assigned cost items automatically populate the contract adjustment to provide a more continuous experience. Refer to the Control documentation for more information about budget and revenue details from Change.

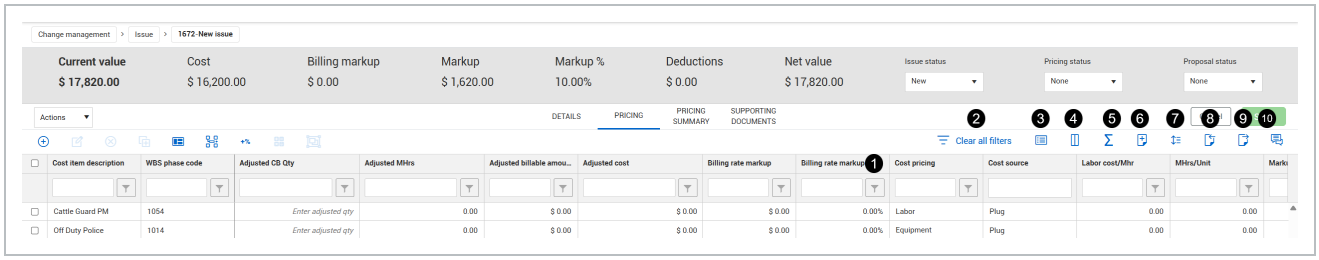
To access cost item pricing from an issue, click the **Pricing** tab.

4.16 PRICING TAB

The Pricing tab lets you add cost items to help you price the labor, equipment, and other expenses related to resolving the issue.

VIDEO | Cost Item Pricing

The Pricing tab includes the following tools to help you complete the task.



	Title	Description
1	Filter	Filters the grid by the selected value. You can filter as many columns as needed.
2	Clear all filters	Clears all filters in the grid.

Title		Description
3	Group columns	Lets you show cost items grouped by cost pricing type, UOM, or pay item. For more information on column grouping, see Pricing page organization tools.
4	Manage columns	Lets you select the columns and their order in the grid. For more information about column management, see Pricing page organization tools.
5	View project contract summary	Opens the Project contract summary slide-out panel that shows a view of the current project value, projected project value, milestones, and allowance category.
6	Add supporting document	Opens the Add supporting documents dialog box that lets you attach a document.
7	Row density	Lets you choose the density of the rows from relaxed for easy viewing, narrow, and tight to maximize the number of rows you can see at a time.
8	Import	Imports cost items from other sources. For more information about importing cost items, see Import cost items.
9	Export to Excel	Exports the cost item pricing into a Microsoft Excel spreadsheet.
10	Add note	Lets you add a note about the pricing.

4.17 PRICING PAGE ORGANIZATION TOOLS

You can use the column grouping and column management features to customize the grid, so you can organize cost items for your business needs.

4.17.1 Group by column

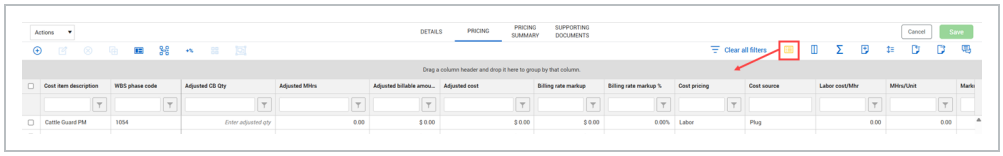
When you add items to the Pricing page, they are added sequentially without grouping into categories. Use the Group columns feature to show columns grouped by cost pricing type, UOM, or pay item.

Group cost items by column on the Pricing page

Summary: Group by columns on the page when you want to see the cost items grouped by cost item type, UOM, or pay item, instead of sequentially.

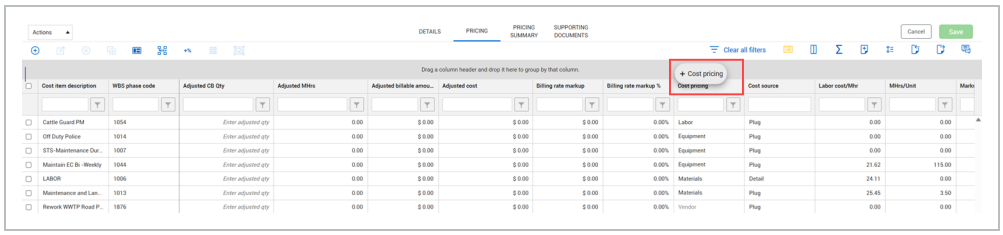
Considerations: You can group by one column at a time. If you want to change the grouping, you must remove the column from the grouping area before adding a different column header.

1. From the pricing page, click the **Group columns** icon. The grouping area (a gray bar) shows above the column headings.

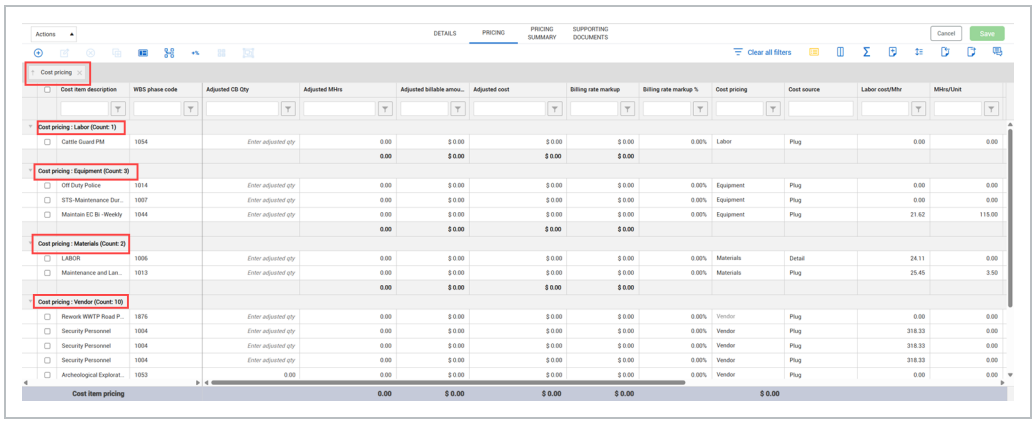


.

2. Drag and drop the column header for the Cost pricing, Pay item, or UoM column to the grouping area. The image below shows the Cost pricing column header.



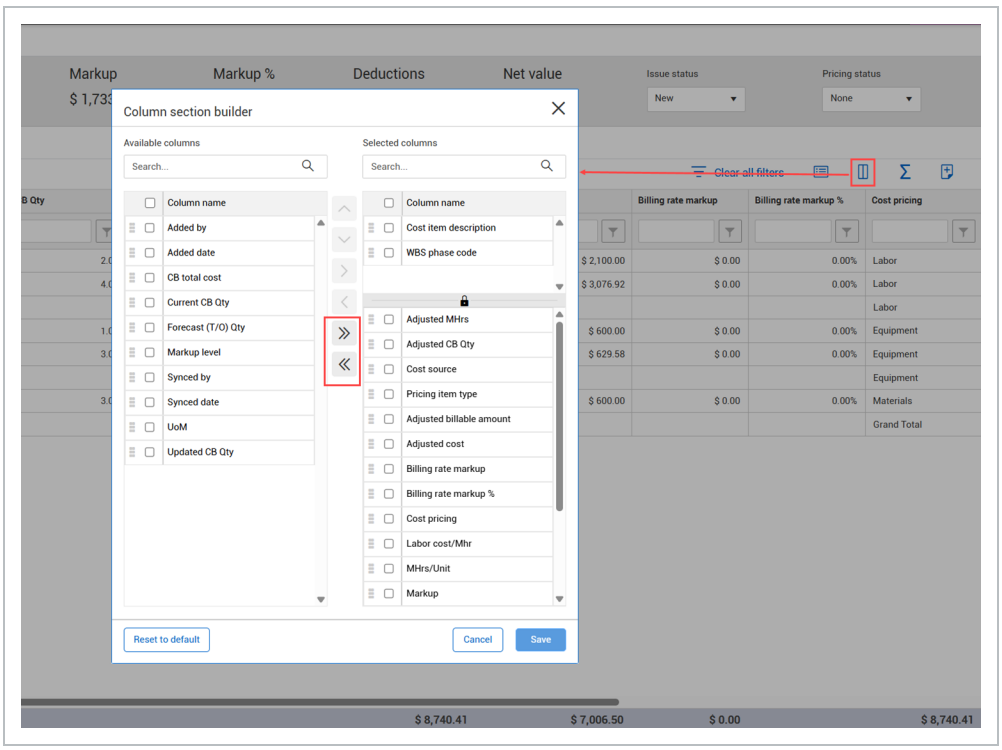
The cost items show in labeled groups, including counts of the cost items in each group. The following image shows the cost items grouped by cost item pricing type.



What's next: You can use column filtering as needed to narrow the cost items in the grid.

4.17.2 Column management

Use the Column section builder to select and arrange columns in the Pricing page grid to show only the columns you need. To access the Column section builder, click the **Manage columns** icon in the toolbar.



The Column section builder lets you arrange columns by either using the directional arrows or with drag-and-drop editing. Transfer all to and Transfer all from directional arrows let you move all fields between the Available columns and Selected columns panels. You can use the drag-and-drop feature to move columns to and from the Selected columns panel and to change the column order. The Cost item description and WBS phase code columns are in the locked columns section. You can change the order of these columns within the locked section, but you cannot remove them from the locked section. You can drag and drop additional fields to the locked section or remove them as needed.

To return to the original layout, click the **Reset to default** button at the bottom of the Column selection builder.

You can also drag and drop columns if you need to arrange columns quickly without using the Column section builder.

4.18 ADD A COST ITEM

You can add an existing or new cost item. The cost item can be one of the following types:

- Plug – Unit and total costs are entered at the cost category level
- Detail – Resources are defined to determine costs

An existing cost item has already been established in InEight Control. When you add an existing cost item, details are pulled from Control. When you add a new cost item, you must add the detail information, such as UoM and a pay item. The detail information is added in Control when the CCO is executed and approved in Control. See Edit cost items for information about the types of details that can be edited for existing and new cost items. The number of cost items you can add is not limited in an issue. However, if you convert the issue to a change order or use it in a budget move, you are limited to 250 unique cost items or 100 unique pay items.

You can also add an unassigned pricing item that does not have a cost item associated to it. An unassigned item has lump sum cost pricing by default.

You can use the icons in the left toolbar to add, edit, delete, or copy cost items. You can also right-click in the grid to get a context menu with the same options. You can also import new plug items from a Microsoft Excel spreadsheet into cost item pricing.

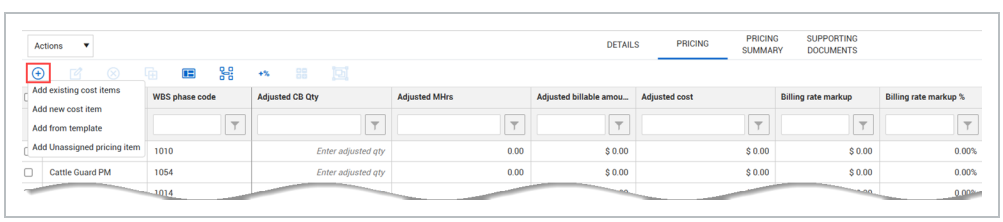
The fields that are available for you to add values to and edit depend on the cost item type and the unit rate driver. See Edit cost items for information about editing plug and detail cost items.

Add an existing cost item

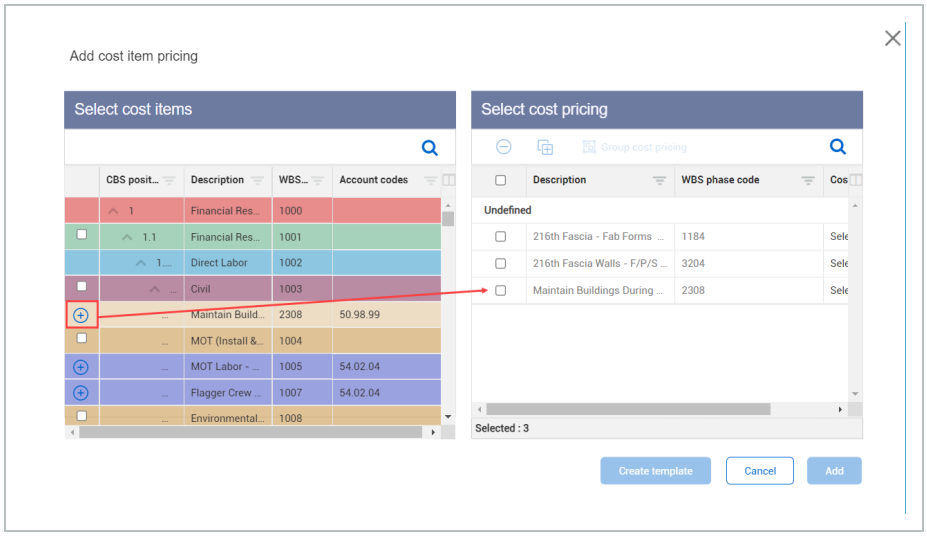
Add cost item pricing when you want to add detail to your pricing. Cost items are based on the CBS structure from Control. The unit rate driver for an existing cost item defaults to the current estimate. You can edit the unit rate driver after the cost item is added.

Only active terminal cost items are available for selection in cost item pricing.

1. From the Cost item pricing page, click the **Add cost item pricing** icon.



2. Select **Add existing cost items**. The Add cost item pricing dialog box opens with the CBS structure from Control. The cost items use the same color coding as they do in Control.
3. Select a cost item from the Select cost items section of the Add cost item pricing dialog box. Available cost items have the **Add** icon. Parent WBS codes have a selection box that automatically selects all the cost codes underneath it. You can use column choosers to select the columns you need to identify the cost item. You also can remove items you do not want to see. The cost item is added to the Select cost pricing pane, and the entry in the Select cost items section is dimmed.



Repeat this step for each cost item you want to add.

4. Assign the cost pricing category (for example, labor or materials) by selecting the cost item in the Select cost pricing section, and then choosing one of the options in the Cost pricing column. If there are multiple cost items that are in the same category, select them, and then click **Group cost pricing**.

   After all cost items have a pricing category, the **Add** button becomes available.

5. Click **Add**.

   Change pulls the following fields from Control:

   - WBS
   - Description
   - UoM
   - Forecast (T/O) qty

- Current CB Qty
- Mhrs/Unit
- Unit/Mhr
- Unit cost
- Cost source
- Resources
- Billing rate markup % (Calculated based on resource billing rates for cost source detail cost items that have resources assigned with billing rate markups)

6. If you have the pricing information, enter a value in the Adjusted CB Qty column. Change calculates the values for the Adjusted cost, Updated CB qty, and Adjusted man-hours fields, if applicable, based on the current budget or current estimate rates. The value you enter in the Adjusted CB Qty field cannot make the value in the Updated CB Qty field less than zero. Each cost item defaults to current budget rates. If you change the Unit rate driver field from current estimate to current budget, Change calculates the adjusted cost and adjusted man-hours based on those unit rates. If you do not have the pricing information you can automatically calculate values to get adjusted values from Control. See Auto calculate cost items for information about automatically calculating cost items.

   If a cost code is assigned to only one contract, Change automatically brings in that contract association, so you do not have to look for the contract. The cost pricing defaults to *Vendor*, but you can change it. After the cost item is added, Change automatically assigns the cost item to the vendor and contract number. The vendor is editable.

   > A negative quantity can be entered if it is smaller than the Current CB Qty column. You can use negative numbers in deductions so that Change calculates a true negative deduction.

7. Click **Save**. The cost items are added to the Cost item pricing page and the Pricing summary page.

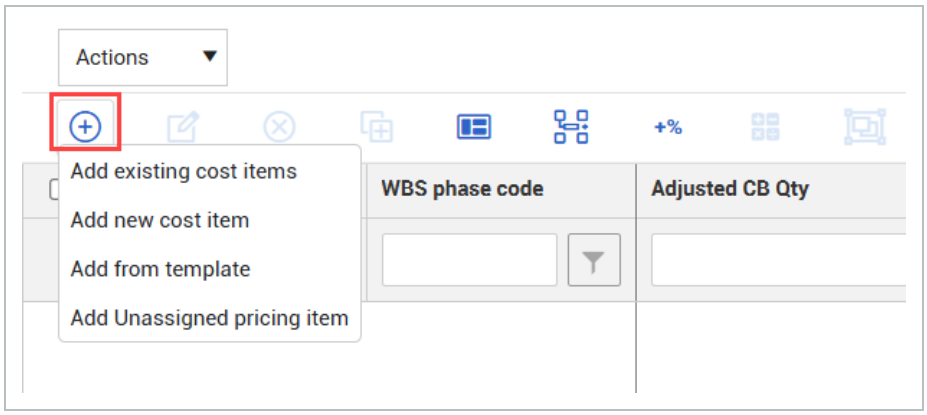
The cost items can be edited from the Cost item pricing page. When you edit the description, it is shown in the Cost item pricing grid, but is not carried over to InEight Control. The cost items are read-only on the Pricing summary page.

Add a new cost item

Add a new cost item when you want to add detail to your pricing, but the pricing item does not exist in Control.

If you are adding a plug cost item, the adjusted cost is driven by the values in the Details tab. After the adjusted cost is calculated, the Cost categories tab shows a breakdown. If you are adding a detail cost item, the adjusted cost is calculated using the resources on the Resources tab.

1. From the Cost item pricing page, click the **Add cost item pricing** icon.



2. Select **Add new cost item**. The New cost item slide-out panel opens.
3. Enter the description, and then indicate whether the cost item has a cost source of Plug or Detail.
4. Enter the cost item information on the Details page.
   - If the cost source is Plug, you can enter information in any of the fields.
   - If the cost source is Detail, you can enter information in the Description, Adjusted CB Qty, UoM, and Cost pricing fields only. The value you enter in the Adjusted CB Qty field cannot make the value in the Updated CB Qty field less than zero. The other fields are populated after you have added resources on the Resources tab.
5. Click **Apply**. The pricing item is added to the Cost item pricing grid.

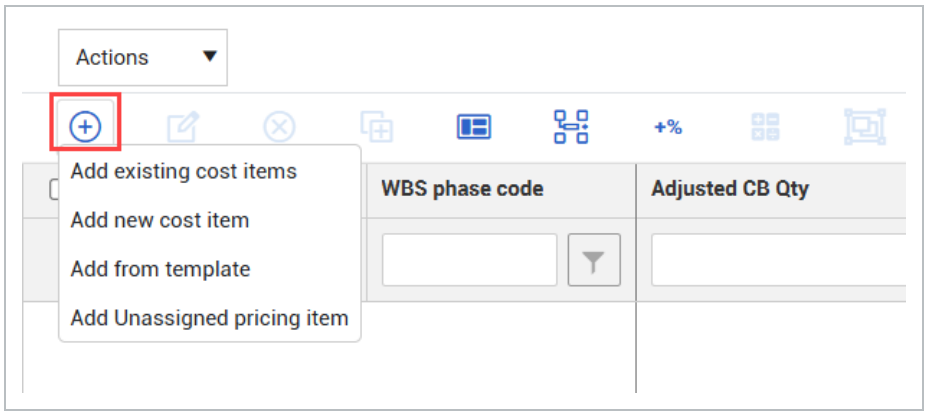
You can edit the cost item to add more information regarding resources or cost categories. After the CCO is executed, you can see the newly created cost item in the Control contract adjustment. When the contract adjustment is approved in Control, a WBS phase code is assigned. You can see the WBS phase code in the CBS and the WBS number is reflected in the executed issue cost item pricing.

The cost item cost category in Control corresponds to the cost pricing section in Change the item was assigned to. If there are any man-hours on the new cost item, that portion of the value is allocated to the Labor cost category, and the remaining value to the category mapped to the cost pricing selected.

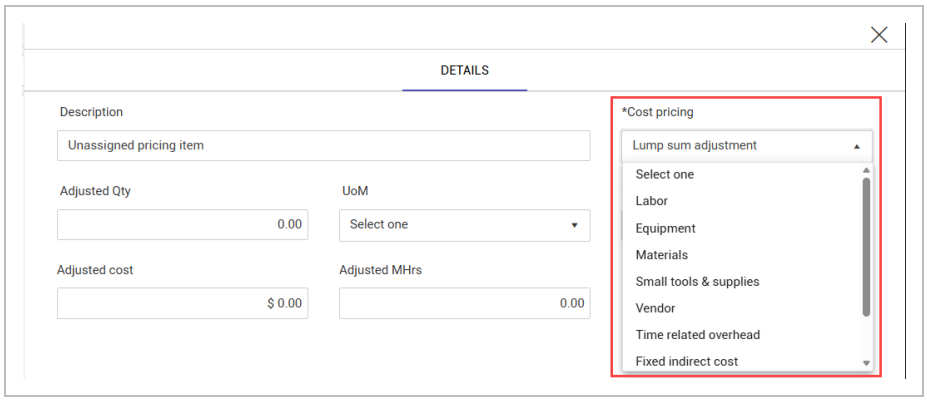
Add an unassigned pricing item

Add a pricing item that is not assigned to a cost item in InEight Control.

1. From the Pricing page, click the **Add cost item pricing** icon, and then select **Add unassigned pricing item**. The Add unassigned pricing item slide-out panel opens.



2. As a default, the Cost pricing is set to Lump sum adjustment. To change the cost pricing category, select a new option from the drop-down list.



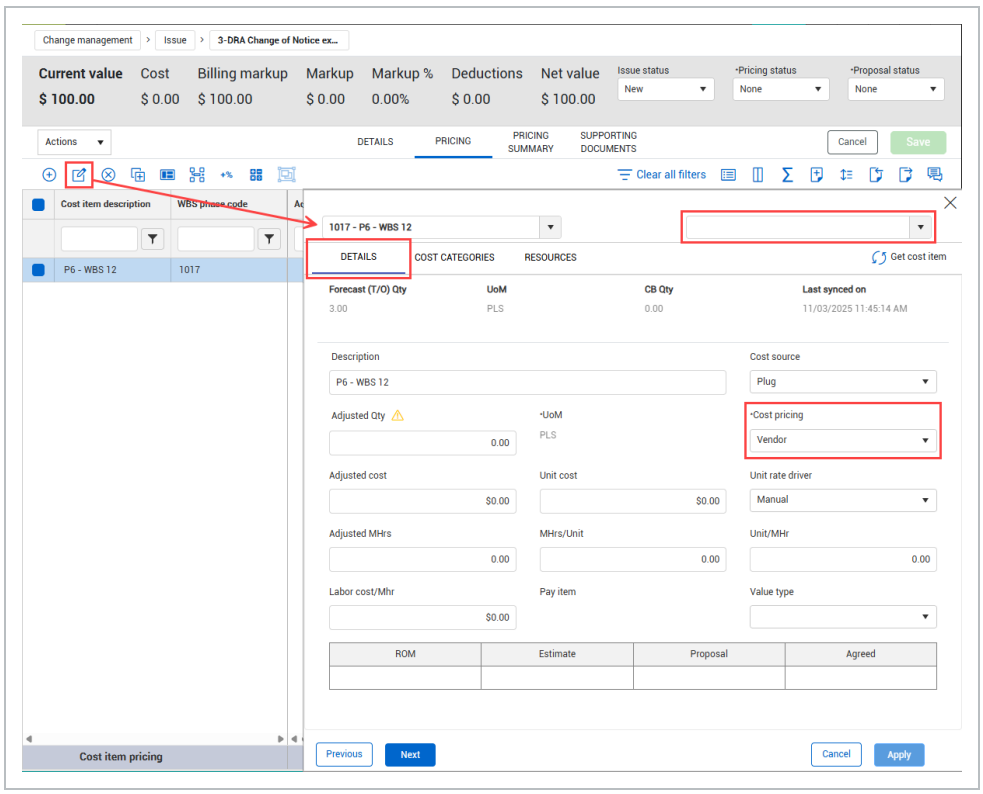
3. You can optionally enter a description of the pricing item, the adjusted quantity, unit of measure, adjusted cost, adjusted man-hours, and value type (ROM, Estimate, Agreed, Proposed).
4. Click **Apply**. The pricing item is added to the Cost item pricing grid.

4.19 EDIT COST ITEMS

If you want to add more details to a cost item, select the item, and then click the **Edit cost item pricing** icon. The Edit slide-out panel includes tabs for details, cost categories, and resources.

4.19.1 Cost item details

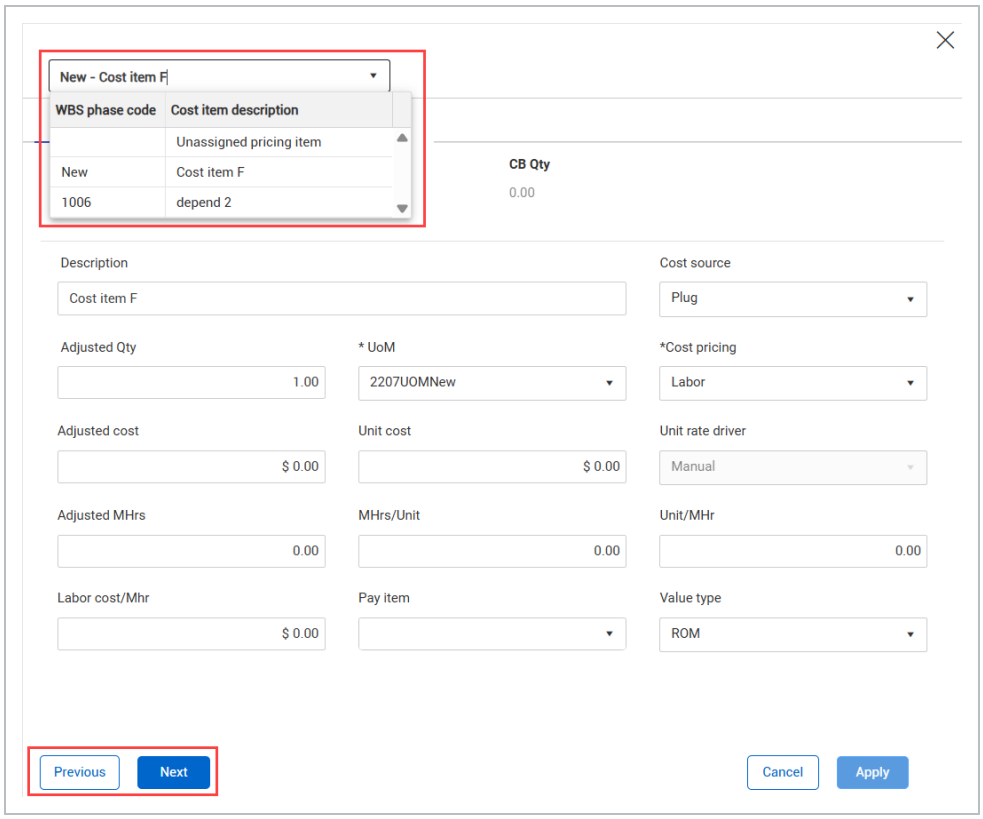
The Details tab lets you edit the adjusted quantity and other information or the cost item. When the Cost source is Plug, you can edit the adjusted cost. The Details tab also lets you view adjusted man-hours pay item information for existing cost items.



When the Cost pricing field is set to Vendor, you can assign a vendor to the cost item. To assign a vendor, expand the drop-down list in the top right corner, and then choose a vendor.

4.19.1.1 Browse cost items

When viewing or editing a cost item and there are multiple cost items in Pricing, you can go to another cost item without having to close the slide-out panel. In the Edit cost item slide-out panel, click the **Next** or **Previous** buttons at the bottom to browse the cost items in order. You can also use the drop-down list at the top to go directly to the Edit page for a cost item without using the Next or Previous buttons to scroll.



4.19.2 Cost categories

The Cost categories tab shows the adjusted cost distributed across the cost categories. You can see the adjusted cost, billing rate markup, billing amount, current budget, and current estimate.

When the Cost source is Plug, you can update the adjusted cost, billing rate markup, and billing amount. Updating the adjusted cost affects other calculations. When you update the adjusted cost, Change prompts you to choose whether to adjust the Labor cost/Mhr or Adjusted Mhrs calculation.

4.19.3 Resources tab

The Resources tab shows resources assigned to that cost item in InEight Control. The Resources tab lets you add resources from the Control resources library.

4.20 EDIT PLUG ITEMS

In the Pricing tab, when the cost item's cost source is *Plug*, you can edit the following fields:

- Adjusted CB quantity
- Adjusted cost
- Adjusted Mhrs
- Allowance
- Construction Equipment
- FOM Rented Equipment
- G&A
- Labor
- Labor cost/Mhr
- Materials
- Mhrs/Unit
- Subcontract
- Supplies
- Undefined
- Unit cost
- Unit/Mhr

You can also edit the following description columns for both plug and detail cost items:

- Cost Item Description
- UoM (in new cost items, dependent cost items, and unassigned pricing items)

> Fields are not editable when the Pricing page is locked because of workflow status or a budget move.

All the fields can be edited from the Pricing tab and in the Edit cost item slide-out panel. You can edit the Adjusted CB Qty value field from the Cost item pricing register.

The fields work interactively. If you change the value of a field, Change calculates the values of the related fields. When you update the adjusted cost and there is a value in the Labor cost category, Change lets you select the Labor cost/Mhr or the Adjusted Mhrs field to be recalculated. When you update the unit cost, Change calculates the adjusted cost, and then spreads the cost across all cost categories.

If no quantity has been entered, you can enter an adjusted cost. The Mhrs, Mhrs/Unit, and Unit/Mhr fields are disabled. After you enter an Adjusted CB Qty, all fields are enabled. Adjusting the man-hours maintains the Labor cost/Mhr from Control to calculate the overall adjusted cost. After you make a change, the Unit rate driver field changes to Manual. The manual changes are saved as an additional unit rate driver when they are applied and saved to the register.

Initially, the cost item has a default unit rate driver of Current Estimate, and you are prompted to enter either an Adjusted Qty, Adjusted Cost, or Adjusted MHrs. When you enter an adjusted quantity, the cost item values recalculate. After that, the adjusted cost uses the productivity rates to calculate the details and Cost Categories tab. Entering Adjusted Cost and Adjusted MHrs values provide a faster way to capture cost-only or labor-hours-only changes for a change order. Adjusted MHrs, MHrs/Unit, Unit/MHr, and Labor cost/Mhr are used to calculate the total Labor cost category.

4.20.1 Cost categories

The Cost categories tab in the Cost-item slide-out panel shows the assigned cost category assigned to the plug cost item. The adjusted cost is placed into a cost category based on the cost pricing selected. For example, when Cost pricing is Materials, the adjusted cost is shown in the cost category of Materials. You can manually distribute costs across individual cost categories. All cost categories are added together into a Total adjusted cost for the cost item. The name of each Cost category shown in the tab can be modified using custom labels.

When you update the Labor cost category, a dialog box prompts you to choose to proportionally adjust the Labor cost/Mhr or the Adjusted MHrs value.

In the Cost Categories tab, you can edit the following fields:

- Adjusted cost
- Billing rate markup
- Billing amount

4.20.2 Resources

On the Resources tab, you can add or remove resources, but they do not affect calculations.

When the CCO is executed, Control consumes the updated quantity, cost, and man-hours in the Contract adjustment.

4.21 EDIT DETAIL ITEMS

When the cost source is *Detail*, you can edit resources in the Resources section.

You can also edit the following description columns:

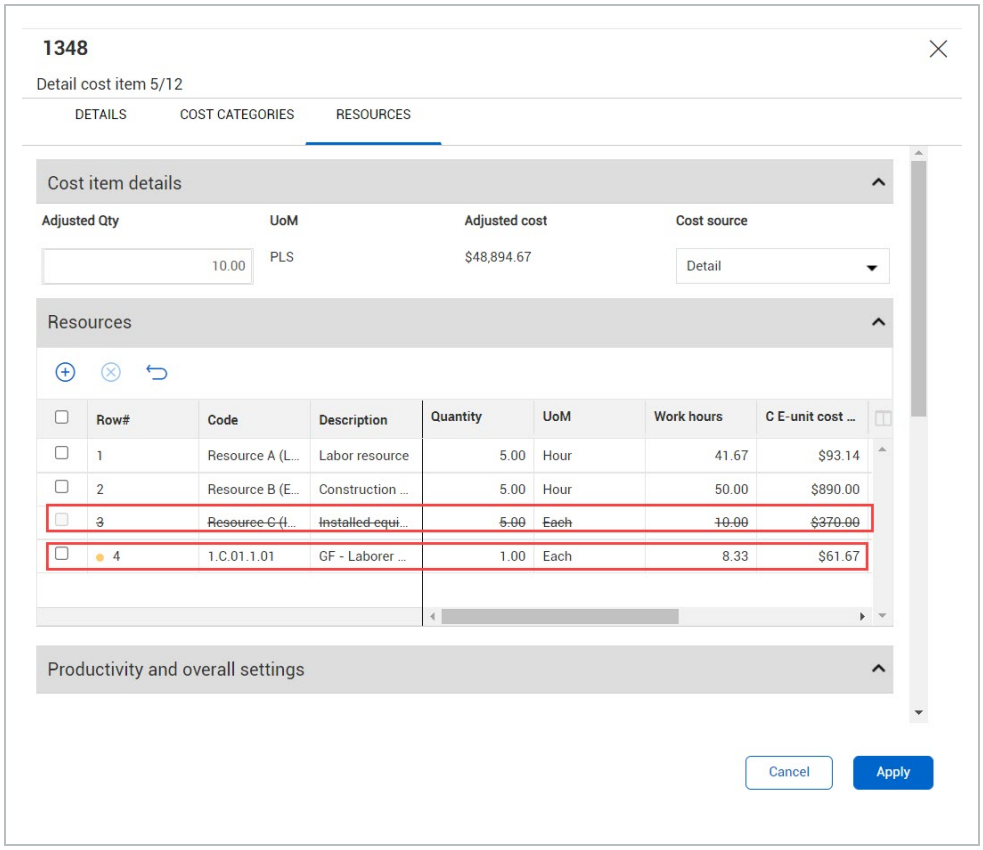
- Cost Item Description
- UoM (in new cost items, dependent cost items, and unassigned pricing items)

Each resource has a Cost driver of *Fixed*, *CI Duration*, or *CI Qty* as in Control. Cost driver and resource type determine which fields are editable for any given resource. For example, when the resource has a Cost driver of *CI Duration* exists, the Productivity and overall settings fields become editable.

Initially, the cost item has a unit rate driver value of Current budget, and you are prompted to enter an Adjusted CB Qty. After that, the adjusted cost uses the productivity rates, based on the value of the unit rate driver to calculate the values on the Details and Cost categories tabs. The Current budget and Current estimate have their own Productivity rates for Unit cost, Adjusted MHrs, MHrs/Unit, Unit/MHr, and Labor cost/Mhr, and cost category breakdown.

- If the unit rate driver is set to Current Budget, only the Adjusted Qty is used to recalculate productivity rates and cost category breakdown for the current budget.
- If the unit rate driver is set to Current Estimate, only the Adjusted Qty can be used to recalculate Productivity rates and cost category breakdown for the current estimate.

If you add, edit, or delete a resource on an existing Detail cost item, the value of the Unit rate driver field changes to *Manual* to indicate that this cost item is no longer using current estimate resources from Control. The option to return to the Current Estimate value becomes unavailable. The only way to go back to the current estimate is to delete the cost item, and then add it again. Added resources are indicated by a yellow circle to the left of the row number. Deleted resources show with strike-through text. When a Contract adjustment is executed, Control does not consume any resource changes on the existing cost items. This functionality is meant for estimating changes only.



After you change a value in the Resources section, a blue dot is shown to indicate that someone has changed the value of the resource in Change. If you make changes to the Productivity and overall settings section, a yellow indicator shows the last field that was updated. If the update to Productivity and overall settings affects resources, the blue dot is shown in Resources.

When you undo a resource change, a dialog box prompts if you are sure you want to undo your changes. If you select Yes, the changes are removed, and Change recalculates the cost item. For example, if you remove an existing resource and then you undo the removal, the strike-through text is no longer shown.

Any manual change on the Resources tab (Resources or Productivity and overall settings sections) changes the Unit rate driver to *Manual*. When the Unit rate driver is Manual, the cost item uses the Resources tab to recalculate the cost item.

Each resource has costs distributed across the different cost categories that are shown on the Cost categories tab. For Detail cost items, the Cost category tab is read-only.

After you change a value in the Resources section, a blue dot is shown to indicate that someone has changed the value of the resource in Change. If you make changes to the Productivity and overall settings section, a yellow indicator shows the last field that was updated. If the update to the Productivity and overall settings affects resources, the blue dot is shown in resources.

When you undo a resource change, a dialog box prompts if you are sure you want to undo your changes. If you select *Yes*, the changes are removed, and Change recalculates the cost item. For example, if you remove an existing resource and then you undo the removal, the strike-through text is no longer shown.

Any manual change on the Resources tab (Resources or Productivity and overall settings sections) changes the Unit rate driver to *Manual*. When the Unit rate driver is *Manual*, the cost item uses the Resources tab to recalculate the cost item.

Each resource has costs distributed across the different cost categories that are shown in the Cost categories tab. For Detail cost items, the Cost category tab is read-only.

4.22 COPY A COST ITEM

You can copy a new or existing cost item, so you do not have to start over when adding a similar item. You can select **Copy** from the context menu or click the **Copy** icon in the toolbar.

You can select a new or existing cost item to copy. Only one cost item can be copied at a time. If you have selected more than one cost item, the Copy cost item option in the context menu is disabled. You cannot copy a copied cost item until it is saved. The copied cost item remains on the register when you click **Save**.

Every copy is treated as a new cost item; therefore, a WBS phase code is not added because it is not yet in InEight Control. The phase code stays blank until the CCO is executed and the contract adjustment is approved.

4.23 COST ITEM PRICING TEMPLATES

4.23.1 Cost item pricing templates

When you have large projects with many cost items, or if you have a group of cost items that you use on a regular basis, you can create a cost item pricing template to quickly add cost items to cost item pricing. After you add an existing cost item, the Manage templates icon is enabled.

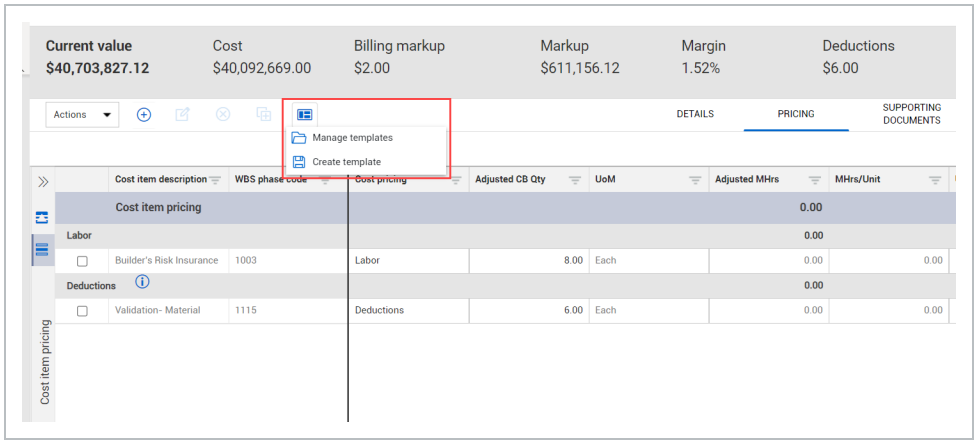
Templates are not specific to an issue. You can manage templates from any issue and reuse them.

Create a cost item pricing template from the register

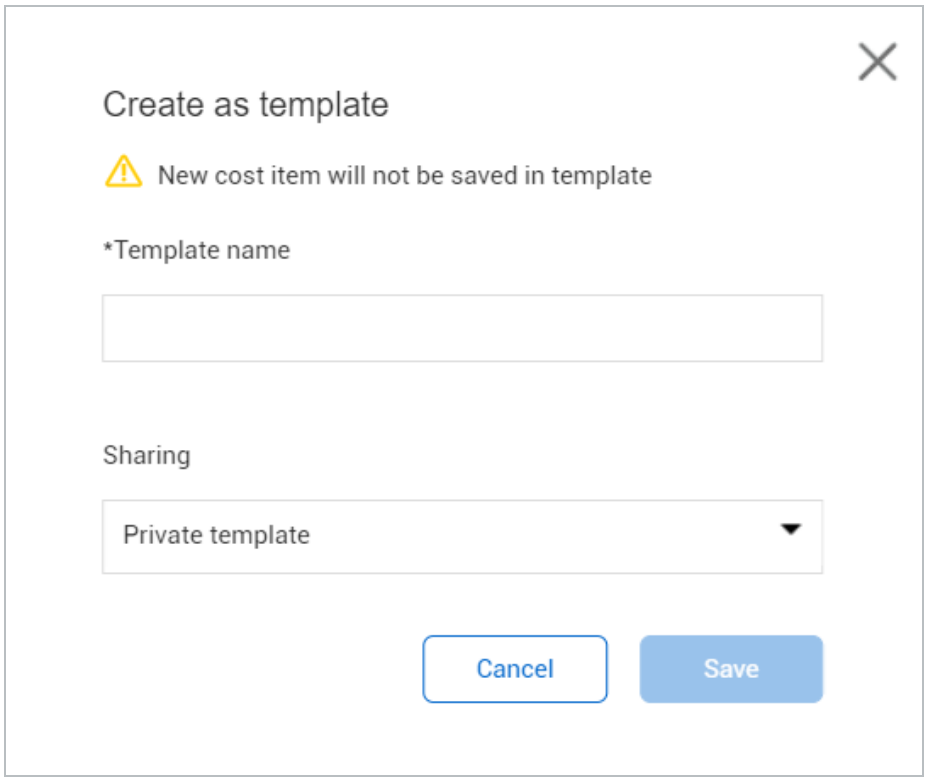
Create a cost item template, so you can quickly add frequently used cost items when pricing an issue.

Only existing cost items can be saved as a template.

1. From the Cost item pricing page, add an existing cost item.
2. Click the **Manage templates** icon, and then select Create template. The Create as template dialog box opens.



3. Enter the name of the template, and then select a value from the Sharing field drop-down list to indicate whether the template is private or shared.



4. Click **Save**. Change validates to ensure that the template name and shared value is unique. The existing cost item dialog box opens. You can then select and group cost items.

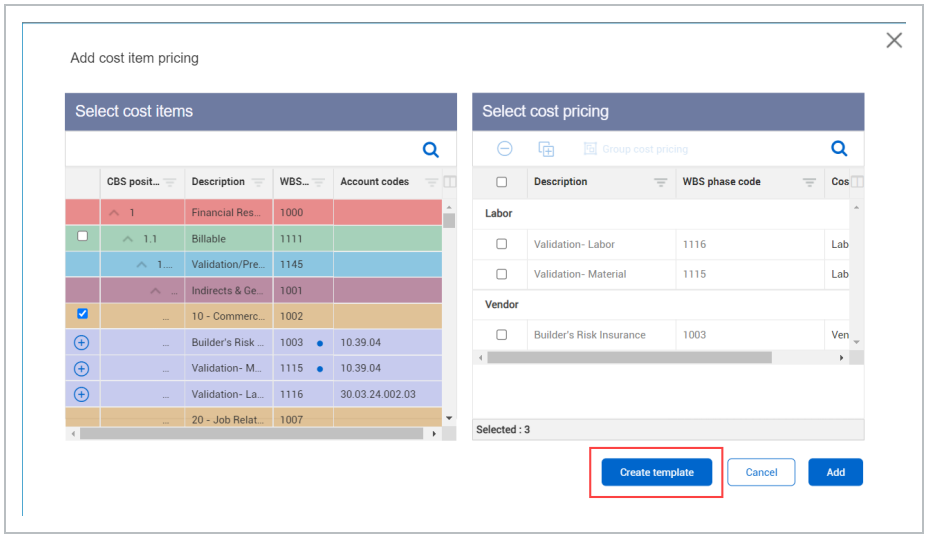
The template can now be used to add cost items when pricing an issue.

Create a cost item template when adding cost items

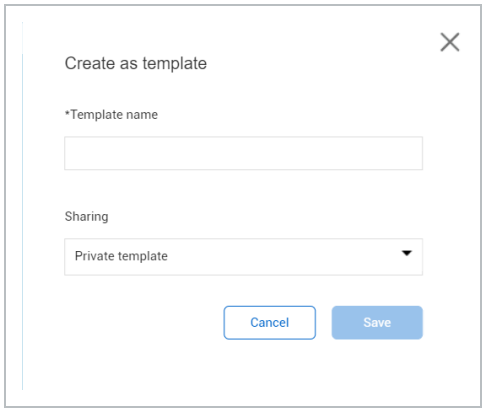
You can create a template as you add cost items to cost item pricing.

Only existing cost items can be saved as a template.

1. From the Cost item pricing page, click the **Add cost item pricing** button or right-click anywhere in the grid, and then select **Add existing cost items**. The Add cost item pricing dialog box opens.
2. Select one or more cost items, and then group them.
3. Click the **Create template** button. The Create as template dialog box opens.



4. Add the template name and indicate whether the template is private or shared.



5. Click **Save**. Change creates the template, but the items are not added to the grid.
6. Click **Add** in the Add cost item pricing dialog box to add the items to the grid.

The template can now be used to add cost items when pricing an issue.

Add cost items from a template

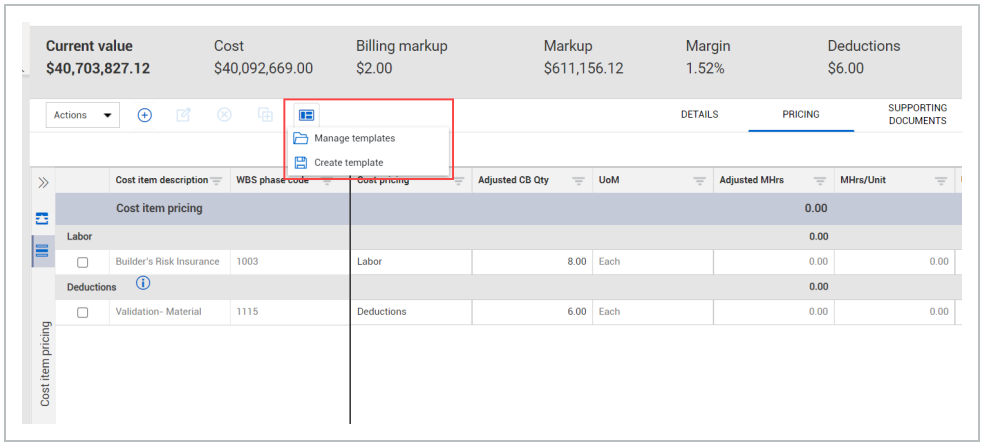
You can use a template to quickly add cost items when pricing an issue.

1. From the Cost item pricing page, click the **Manage cost item templates** icon, and then select Manage templates. The Manage templates dialog box opens.
2. Select a template, and then click **Open template**. The Add cost items dialog box opens.

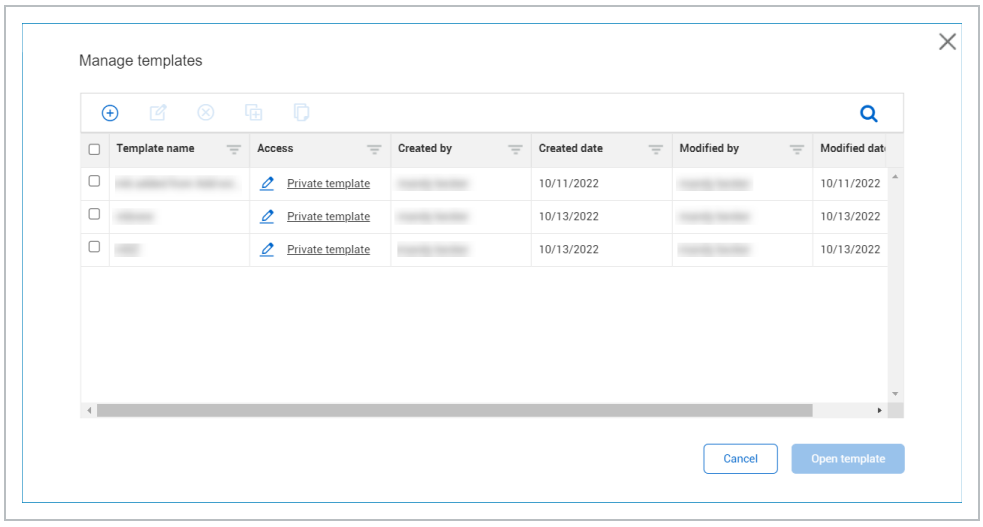
3. Optionally add or remove items from the Select cost pricing list.
4. Click **Add** to add the items to the cost item pricing grid.

4.23.1.1 Manage templates

To manage a template, click the **Manage cost item templates** icon and then select **Manage templates**.



The Manage templates dialog box opens where you can add, edit, delete, and copy templates and send a copy of a private template to another user.



> You must have the Edit shared template permission to edit a shared template and the Delete shared template permission to delete a shared template.

When you edit a template, you can only edit one template at a time. If you edit a shared template that you did not create, you must create a new template with a unique name and then save it. You can delete multiple templates at a time. When you delete a shared template, you delete it for all users.

You can copy a template and save it with a unique name.

You can send a copy of a template to another user.

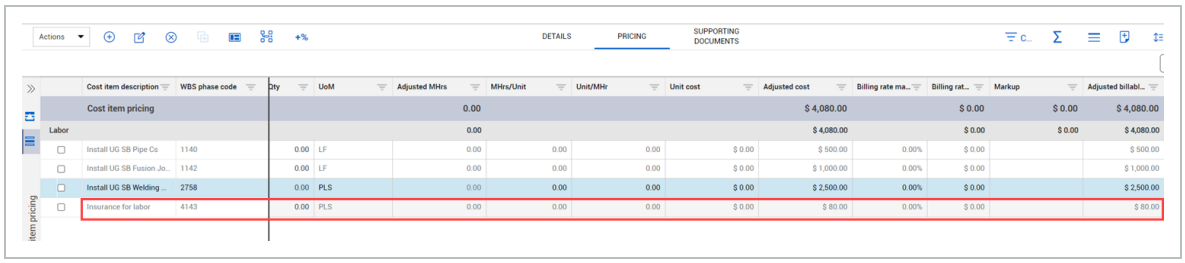
4.23 Step by Step 1 – Send a copy of a template

If you have a template you want to share with another user without making it a shared template for all to use, you can send a copy.

1. From the Cost item pricing page, click **the Manage cost item templates** icon, and then select **Manage templates**. The Manage templates dialog box opens.
2. Select a template, and then click **the Send a copy** icon. The Send copy of template dialog box opens.
3. Enter the name of one or more users, and then click **Send**. The recipients receive a notification in the Notifications area. When they click on the notification, they are taken to the issue log where they can save the template.

4.24 DEPENDENT COST ITEMS

Dependent cost items are cost items with values calculated based on a percentage of the cost of other items. Examples include insurance the company carries, bonds, and labor overhead. The value of the cost item is calculated using the configured percentage and the adjusted billable amount of all items in a section. For example, if you add a dependent cost item that is configured at 2% for the Labor section, and the adjusted billable amount for all labor cost items is $4000, the dependent cost item value is $80.



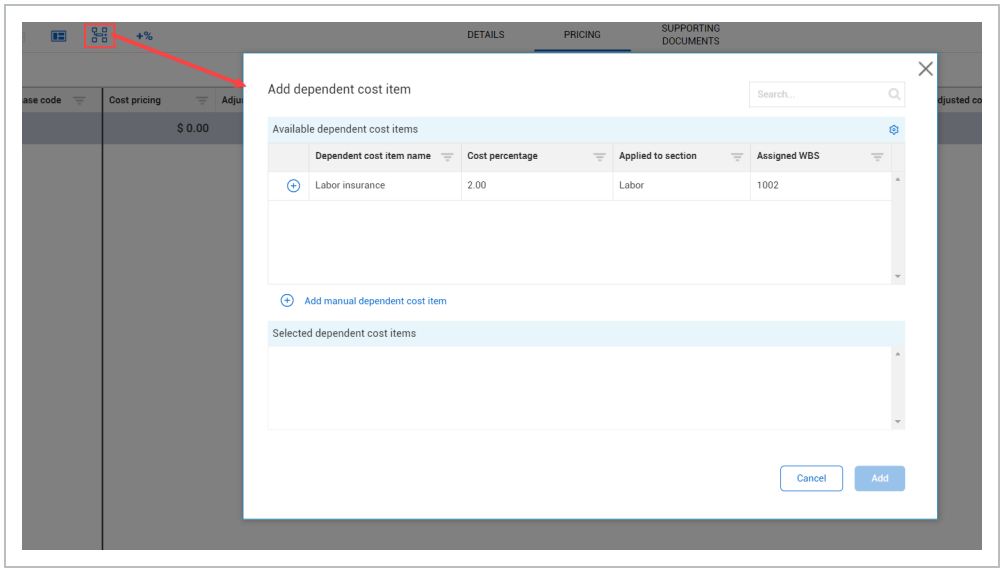
You can configure dependent cost items in the project level configurations (Settings > Configurations > **Dependent cost items**), or you can add them manually.

Add an existing dependent cost item

Add a dependent cost item when the value of a cost item is based on the values of other cost items in the same section.

A dependent cost item must already be configured in the project settings.

1. From the Cost item pricing page, click the **Add dependent cost item** icon. The Add dependent cost item dialog box opens.



2. In the Available dependent cost items section of the dialog box, click the **Add** icon for the dependent cost item. The selected items are shown in the Selected dependent cost items section of the dialog box. You can add multiple cost items.
3. Click **Add**. The dependent cost item is added as a line on the Cost item pricing page.
4. Click **Save** on the Cost item pricing page.

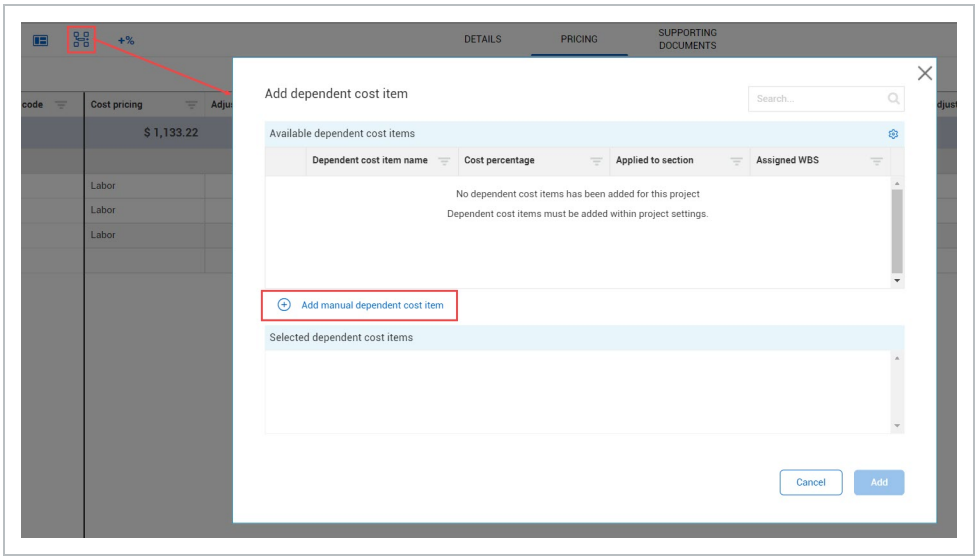
If a cost item for the section named in the cost item has already been added, Change calculates the adjusted cost of the dependent cost item based on the adjusted costs of the cost items in the section.

Add a new dependent cost item

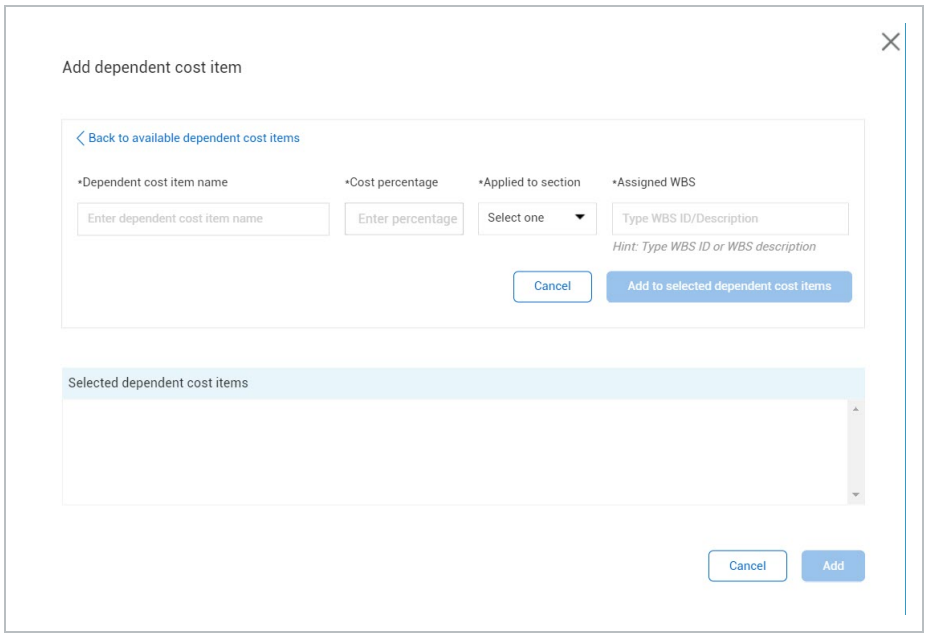
When you want to add a dependent cost item, and it has not been configured, you can create it and add it manually.

The dependent cost item is added to this cost item pricing only and is not available for future pricing. If you plan to use a dependent cost item for multiple issues, it is best practice to define it in project settings.

1. From the Cost item pricing page, click the **Add dependent cost item** icon. The Add dependent cost item dialog box opens.



2. Click **Add manual dependent cost item**. A slide-out panel opens in the dialog box.



3. Enter the dependent cost item information, and then click the **Add to selected dependent cost items button**. The new cost item is shown in the selected cost items section. You can add multiple cost items.
4. Click **Add**. The dependent cost item is added as a line on the Cost item pricing page.
5. Click **Save** on the Cost item pricing page.

If a cost item for the section named in the cost item has already been added, Change calculates the Adjusted cost of the dependent cost item based on the adjusted costs of the cost items in the section.

Edit a dependent cost item

You can edit the Adjusted CB Qty for any dependent cost item or the Cost percentage for a manual dependent cost item.

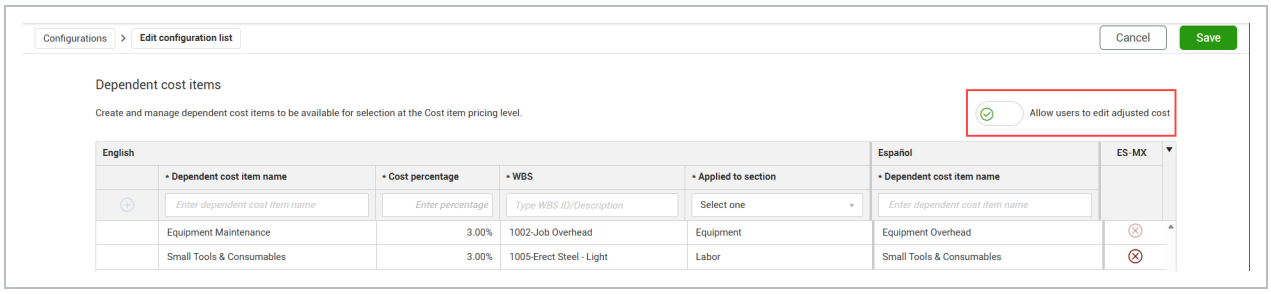
On the Details tab, the Cost percentage field for a manual dependent cost item and the Adjusted CB Qty and Value type fields for any dependent cost item are the only editable fields. The remaining fields on the Details tab and those on the Dependency and Cost Categories tab are for information only. The Dependency tab shows the items that are used to calculate the dependent cost item. When you add a dependent cost item to the grand total, the Dependency tab shows all cost items used to calculate the value.

The Cost percentage field in the Edit slide-out panel is disabled when the dependent cost item was configured in the project settings.

1. From the Cost item pricing grid, select the dependent cost item, and then click the **Edit** icon. The Edit slide-out panel opens.
2. On the Details tab, enter a new value in the Cost percentage field, if it is a manual dependent cost item. If the field is disabled, the dependent cost item was configured at the project level and cannot be edited. You can also enter an adjusted cost.
3. Click **Apply**. Change uses the updated cost percentage to calculate the value of the dependent cost item. If you entered an adjusted cost, Change calculates the unit cost.
4. Click **Save** on the Cost item pricing page.

4.24.1 Edit dependent cost items

You can enable a project setting to allow users to edit the adjusted cost or cost percentage on dependent cost items that were configured at the project level. To enable this setting, go to project settings > Change > Configuration > **Dependent cost items** and set the Allow users to edit adjusted cost items toggle to *Yes*.



When the toggle is set to *Yes*, users can edit the Adjusted cost field, and then the Cost percentage field is automatically recalculated and vice versa.

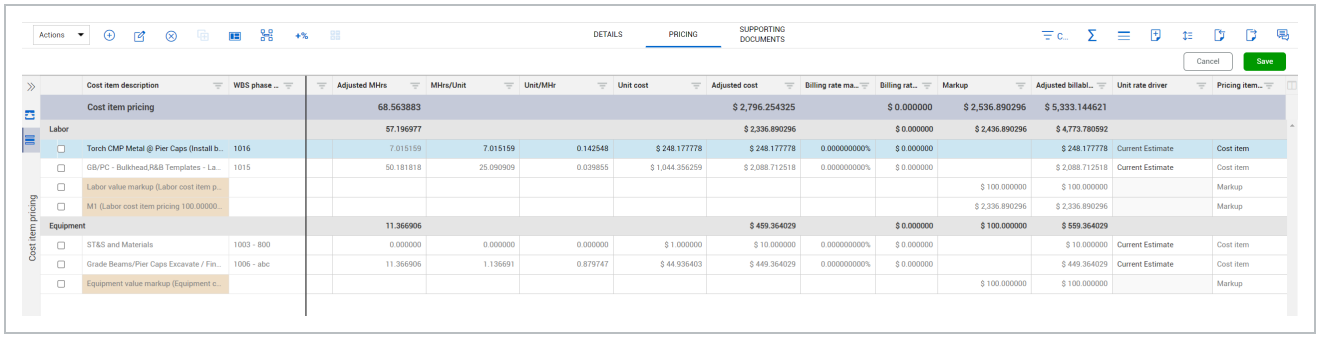
4.25 MARKUPS

You can add a markup to any cost item. Markups can be applied to any section, including the grand total. After the cost item is saved, the markup is carried over to the pricing page and is included in the subtotals for each section. They are also included in the Markup field in the issue header.

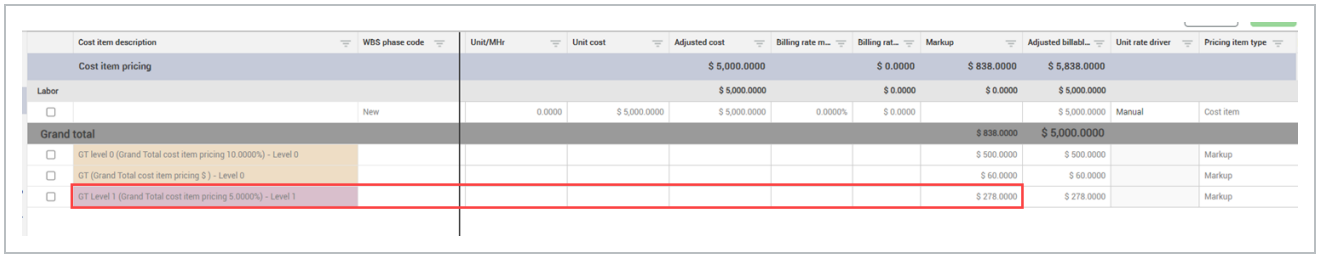
Markups can be based on a percentage, or they can be a specified markup. When you specify a value markup, you can specify the amount of the markup. That value is applied regardless of the amount in

the cost item sections. Value markups are always level 0 and can also be applied to the grand total at level 0. For information about markups based on percentages, see Markups. For information about markup levels, see Markup calculation levels.

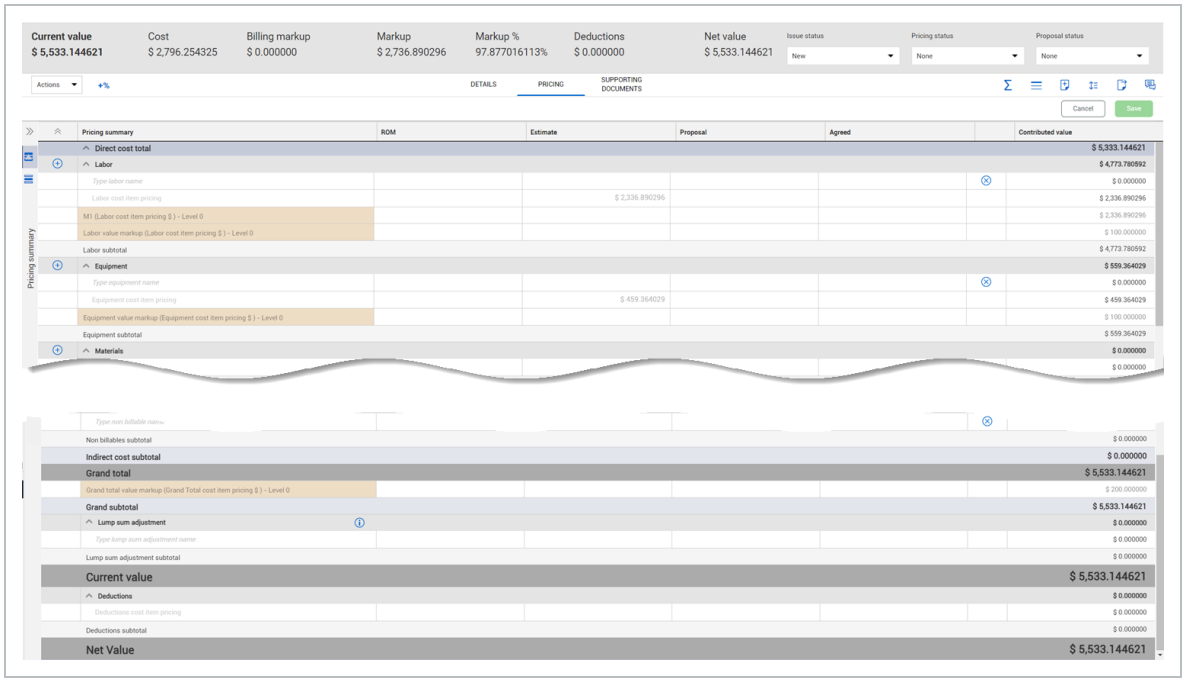
The following image shows the cost item pricing with a 100% markup percentage and a markup value of $100 in the Labor section, a value markup of $100 in the equipment section, and a value markup of $200 dollars in the grand total.



Value markups are included in the grand total summation before the grand total is multiplied by the percentage based markup. For example, the image below shows a grand total for an adjusted cost of $5000. A 10% percentage markup ($500) and a $60 value markup are applied at level 0. The 5% markup at level 2 is calculated from $5560, which is the adjusted cost plus the two level 0 markups.



Cost item markups are carried over to the pricing summary. The cost item markups are shown above the subtotal line and are included in the pricing summary subtotal.



After you convert the issue to a potential change order or client change order, both the cost item markup and the pricing summary markup are shown above the subtotal in the potential change order or client change order.

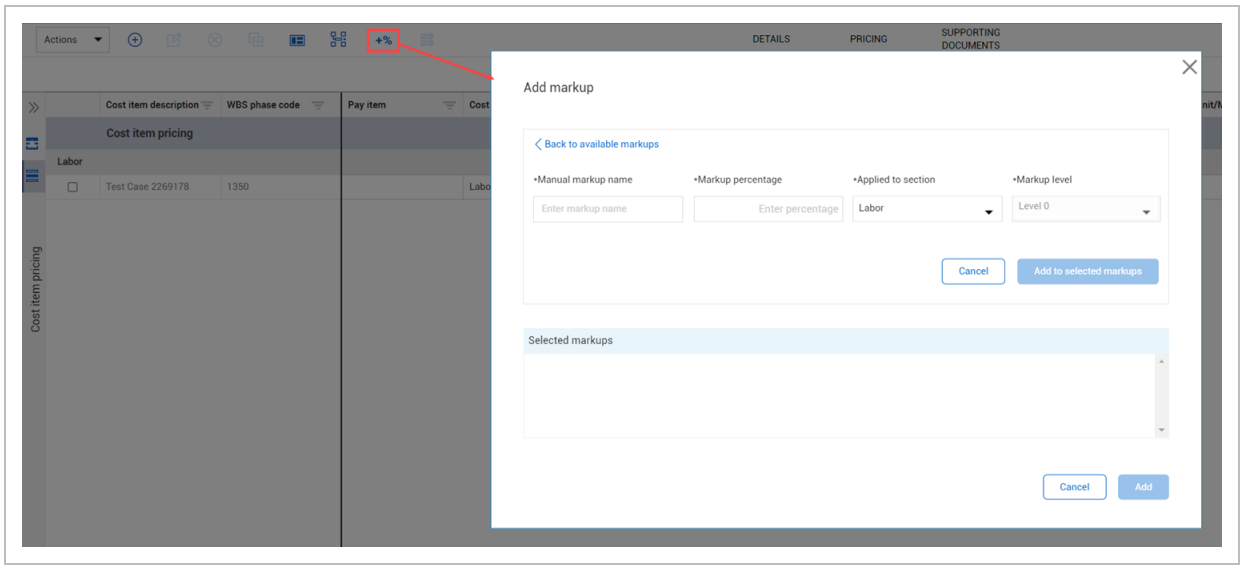
Add a percentage-based markup to a cost item

Summary: Add a percentage markup when you want to mark up cost items based on their values.

Considerations: Percentage markups are only calculated when a cost item has a value.

Quick steps:

1. From the Cost item pricing page, click **Add markups**, and then select **Markup percentage**. The Add markup dialog box opens.



2. Select an available markup, or click **Add manual markups** to add a new one. When you add a new markup, a slide-out panel opens in the Add markup dialog box that lets you add a markup name and percentage. The markup percentage can include up to three digits before the decimal. You can then select the section to which it is applied and the markup level, if applicable. Click **Add to selected markups** to add the markup.
3. Click **Add**. The markup is shown in the grid on its own line.

Add a value markup to a cost item

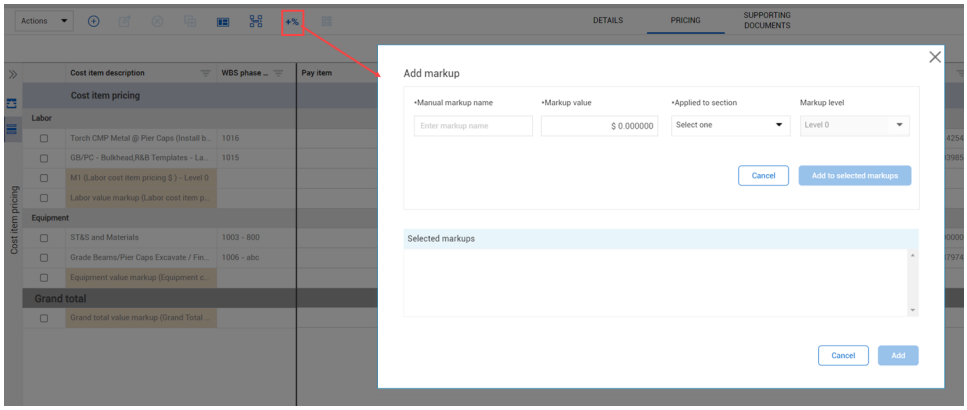
Summary: Add a value markup to a cost item when you want the markup to be a set amount and not based on the values of the cost items in that section.

Considerations: Because the value markup is a set amount, it is added to the cost item section regardless of the value of the cost category. Value markups are always level 0.

Quick steps:

1. From the Cost item pricing page, click **Add markups**, and then select **Markup value**. The Add markup dialog box opens.

   Enter the markup name, the value of the markup, and the section it applies to. The markup level is set to Level 0 and cannot be changed.



2. Click **Add to selected markups**.
3. Optionally, repeat steps 2 and 3 if you want to add additional value markups.
4. Click **Add** to add the markups to cost item pricing. The markup is shown in the grid on its own line.

You can also add markups at different calculation levels to the grand total. See Markup calculation levels for more information.

4.26 AUTO CALCULATE COST ITEMS

The Change auto calculate feature lets you start your cost item pricing work with the most current adjusted values from InEight Control. With auto calculation, changes to the current estimate in Control populate change order values, resulting in matching CE and CB values after the change order is completed.

The auto calculate feature subtracts the current budget from Control from the current estimate in Control to update the adjusted CB cost in Change. When you auto calculate a value, other values associated with the value are also adjusted. For example, if you recalculate the adjusted quantity, the unit cost changes. When you recalculate man-hours adjusted man-hours, man hours per unit, unit per man-hour, and labor cost per man-hours are updated.

Auto calculate cost items

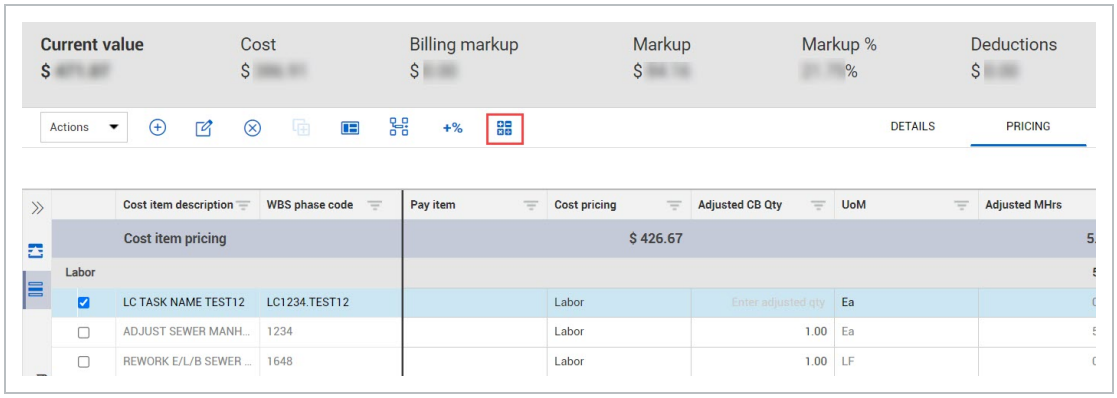
Summary: Using auto calculated cost items is helpful in the early stages of cost item pricing when you might not have access to budgets, estimates, and cost categories. Change calculates the adjusted values from current budget and estimate values from Control.

Considerations: Auto calculate is for existing plug cost items only. If you recalculate a detail cost item, Change shows a message saying it will change the detail cost item to a plug cost item. Auto calculate is not available for new cost items, dependent cost items, or markups.

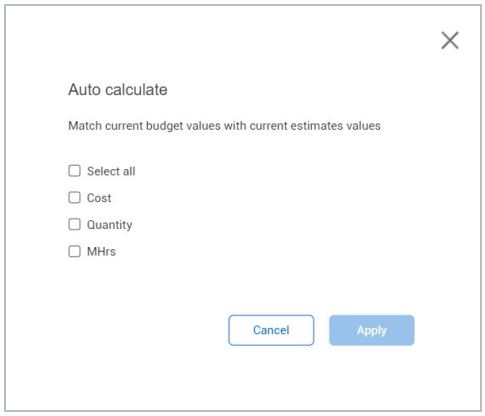
The recalculation uses the values from Control. Values previously entered in Change are overwritten by values from Control.

Quick steps:

1. From the Cost item pricing page, select a cost item, and then click the **Auto calculate** icon. The Auto calculate dialog box opens.



2. Select the fields you want to match the current budget values with the current estimate values. You can select multiple values. When you select **Cost** or **Select all**, Change recalculates the cost categories. Click **Apply**. Change recalculates the cost item.



4.27 ASSOCIATE A PRICING ITEM TO A VENDOR CHANGE ORDER

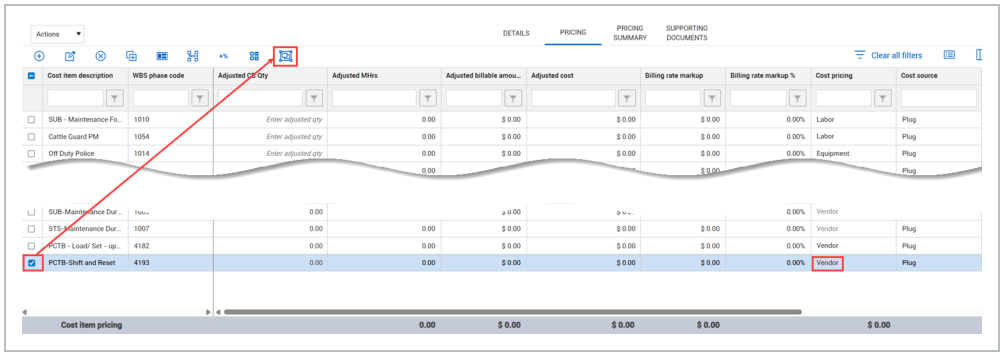
If your environment includes InEight Contract, you can associate vendor pricing items to a vendor change order (VCO) in Contract. Associating the pricing item to a VCO while in Change saves time and prevents entry errors. You can associate a vendor pricing item to an existing Contract VCO, or you can create a new VCO.

Associate a vendor pricing item to an existing Contract VCO

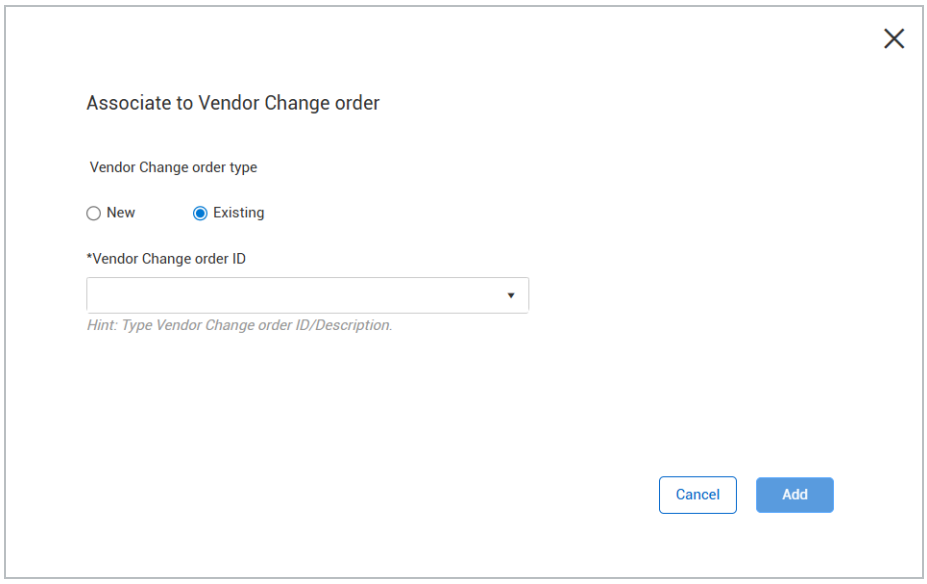
Associate a vendor pricing item to an existing VCO when you know that a VCO in Contract already exists. Associating the pricing item from the Pricing page can save you time. Instead of opening Contract, you can associate to an existing VCO directly from the Change Vendor and pricing information.

The vendor must already be added to the cost item. If the Vendor has another pricing item on the issue associated to a VCO, all of that vendors cost items for this issue will automatically be associated to the same VCO. A value in the Vendor Change order ID- Description column on the pricing grid indicates that a VCO has already been created. For information about adding a vendor to a cost item, see Edit cost items.

1. From the Pricing page, select a cost item with the Cost pricing value *Vendor*. The Associate to Vendor Change order icon in the tool bar shows as enabled. If the icon does not show as enabled, the cost item is not associated to a vendor or already has a VCO associated to it.



2. Click the **Associate to Vendor Change order** icon. The Associate to Vendor Change order dialog box opens.
3. Select **Existing** as the Vendor Change order type. Enter the Vendor Change order ID.



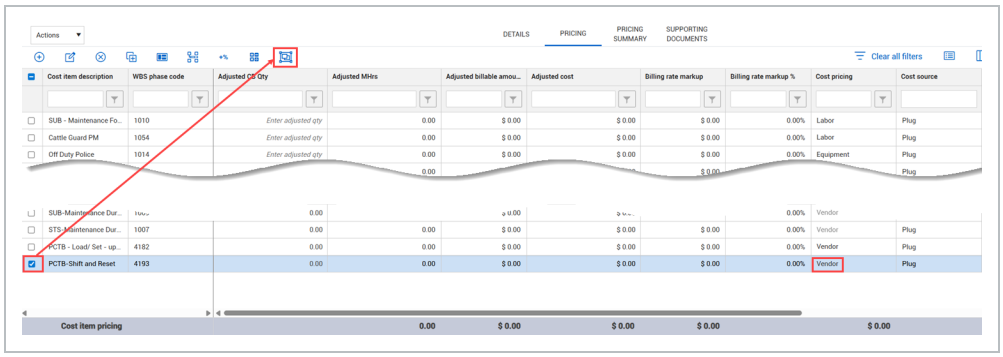
4. Click **Add**. Information from the VCO populates the fields in the pricing item grid on the Edit vendor and pricing information slide-out panel.

Create a VCO in Contract

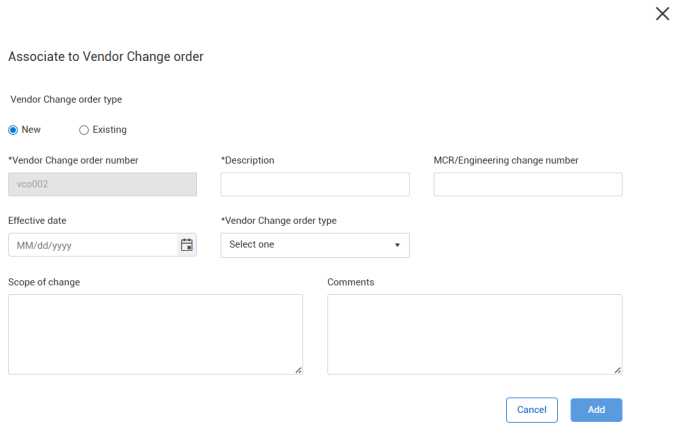
You can create a new VCO in Contract and associate a pricing item to it when the VCO does not already exist. This task adds the VCO to the Contract VCO log and associates the pricing item to it.

A contract for the vendor must already exist in Contract.

1. From the Pricing page, select a cost item with the Cost pricing value *Vendor*. The Associate to Vendor Change order icon in the tool bar shows as enabled. If the icon does not show as enabled, the cost item is not associated to a vendor.



2. Click the **Associate to Vendor Change order** icon. The Associate to Vendor Change order dialog box opens.
3. Select **New** as the Vendor Change order type.
4. Enter the VCO information. The Vendor Change order number, Description, and Vendor Change order type fields are required.



5. Click **Add**. The VCO is added to the vendor contract in Contract, and the pricing item is associated to it.

The VCO is listed on Contract's Vendor Change order log for the vendor's contract.

4.28 IMPORT COST ITEMS

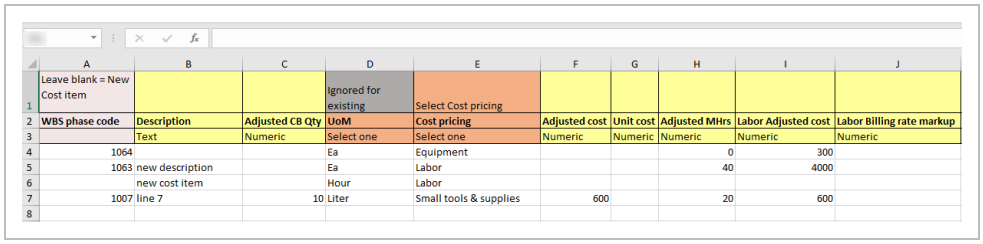
Importing cost items from other sources, such as a Microsoft Excel spreadsheet or from InEight Estimate can save time and reduce errors when adding cost items to cost item pricing.

4.28.1 Import cost items from an Excel spreadsheet

When you need to add a large number of plug cost items to cost item pricing, you can add them to an Excel template, and then import them into Change. The import function lets you import new and existing cost items with the cost source Plug into cost item pricing. Any plug cost item that is in the current project is eligible for import.

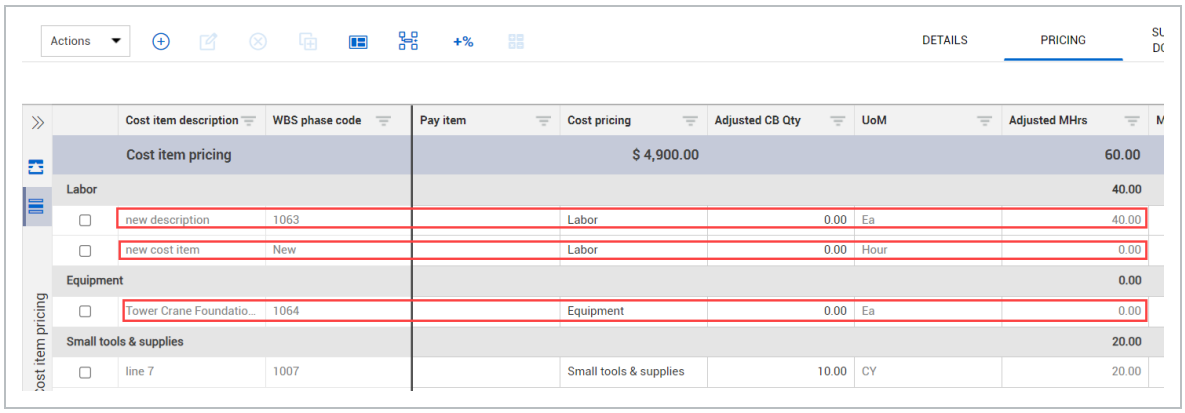
If you import an existing cost item, the description that is configured in InEight Control is imported by default. To change how the description of the cost item is shown in Change, enter a new description in the Description field of the template. When the Description field is blank, Change uses the description provided by Control. In the following image, the cost item with WBS phase code 1064 has no updates

to the description, so the description from Control is imported. The item with phase code 1063 has a new description for this project. A new cost item has also been added on line 6.



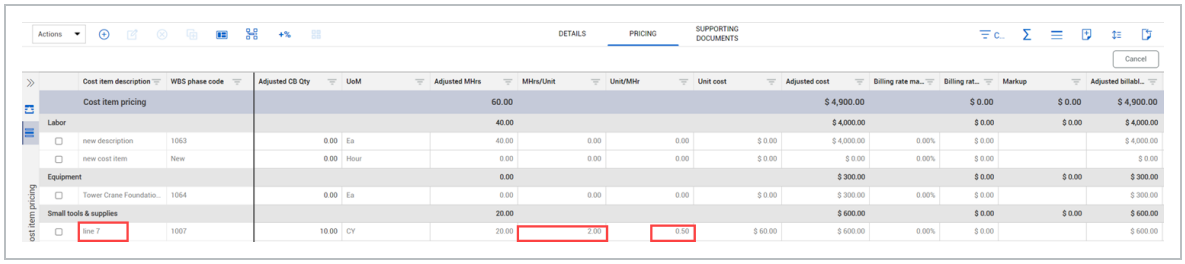
	A	B	C	D	E	F	G	H	I	J
1	Leave blank = New Cost item			Ignored for existing	Select Cost pricing					
2	WBS phase code	Description	Adjusted CB Qty	UoM	Cost pricing	Adjusted cost	Unit cost	Adjusted MHrs	Labor Adjusted cost	Labor Billing rate markup
3		Text	Numeric	Select one	Select one	Numeric	Numeric	Numeric	Numeric	Numeric
4	1064			Ea	Equipment			0	300	
5	1063	new description		Ea	Labor			40	4000	
6		new cost item		Hour	Labor					
7	1007	line 7	10	Liter	Small tools & supplies	600		20	600	
8										

The next image shows the items after they have been imported into cost item pricing. The new cost item has been added, the item with phase code 1063 shows the new description, and the item with phase code 1064 shows the description from Control.



Cost item description	WBS phase code	Pay item	Cost pricing	Adjusted CB Qty	UoM	Adjusted MHrs
Cost item pricing			$ 4,900.00			60.00
Labor						40.00
new description	1063		Labor	0.00	Ea	40.00
new cost item	New		Labor	0.00	Hour	0.00
Equipment						0.00
Tower Crane Foundatio...	1064		Equipment	0.00	Ea	0.00
Small tools & supplies						20.00
line 7	1007		Small tools & supplies	10.00	CY	20.00

Change also calculates the Man-hours per unit, Units per man-hour, and Labor cost per man-hour fields using the Adjusted CB Qty, Adjusted Mhrs, and Labor Adjusted cost values. In the template image above, line 7 shows an Adjusted CB Qty value of 10, Adjusted Mhrs value of 20, and a Labor Adjusted cost of 600. The following image shows the calculated Mhrs/Unit and Unit/Mhr values. To see the Labor cost per man-hour, click the **Edit** icon.



Cost item description	WBS phase code	Adjusted CB Qty	UoM	Adjusted MHrs	MHrs/Unit	Unit/MHr	Unit cost	Adjusted cost	Billing rate ma...	Billing rat...	Markup	Adjusted billabl...
Cost item pricing				60.00				$ 4,900.00		$ 0.00	$ 0.00	$ 4,900.00
Labor				40.00				$ 4,000.00		$ 0.00	$ 0.00	$ 4,000.00
new description	1063	0.00	Ea	40.00	0.00	0.00	$ 0.00	$ 4,000.00	0.00%	$ 0.00		$ 4,000.00
new cost item	New	0.00	Hour	0.00	0.00	0.00	$ 0.00	$ 0.00	0.00%	$ 0.00		$ 0.00
Equipment				0.00				$ 300.00		$ 0.00	$ 0.00	$ 300.00
Tower Crane Foundatio...	1064	0.00	Ea	0.00	0.00	0.00	$ 0.00	$ 300.00	0.00%	$ 0.00		$ 300.00
Small tools & supplies				20.00				$ 600.00		$ 0.00	$ 0.00	$ 600.00
line 7	1007	10.00	CY	20.00	2.00	0.50	$ 60.00	$ 600.00	0.00%	$ 0.00		$ 600.00

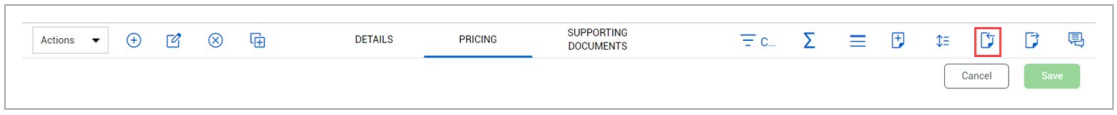
Import Plug cost items

Importing cost items can save you time when you have to add a large number of cost items. You can enter the items into an Excel template, and then import them into Change.

The import function is for new and existing plug cost items only. If you have changes to make to existing items, you must edit them instead of importing new ones. If you enter a WBS phase code, you must use a code that already exists in Control. New cost items do not have a WBS phase code, and the field in the template must be left blank.

The Excel template reflects the current settings for the organization and project. It is recommended that you download a new template each time you import items. You can refer to the Instructions tab of the template for information about importing, validations, and limitations.

1. From the Cost item pricing page, click the **Import** icon in the toolbar. The Import data from template window opens.



2. Click **Import cost item template** to download the template.
3. Open the template, and then add the plug cost items to the template. The columns with orange headers are required. To change the cost category distributions of existing cost items, enter the value in the corresponding field of the template.

> Do not change the names of the spreadsheet tabs.

4. Save the template with a unique name.
5. Drag and drop the template to the Import data from the template window, and then click **Import**. After importing, you receive an email message listing status, the total cost items, the total imported, and number of errors.
6. If the status is *Pending*, you can click the **Review data** link to see the cost items that have completed and those with errors. If the import details page shows an error in the WBS phase code column, you can use the drop-down list to select a valid WBS phase code.
7. Correct the cost items with errors from the Import history grid, select them, and then click **Import** to continue with the import process. The import is reprocessed, and Change sends you

an email message when the import is completed.

> If there is an error in an interdependent field such as an adjusted cost, the Import history grid shows an error for every related field. When you correct the error in one field, the others automatically recalculate but might still show an error if you did not click in those fields. After you correct the original error, you can click **Import**.

You can view the import history for cost item pricing by selecting **View import history** from the Actions menu.

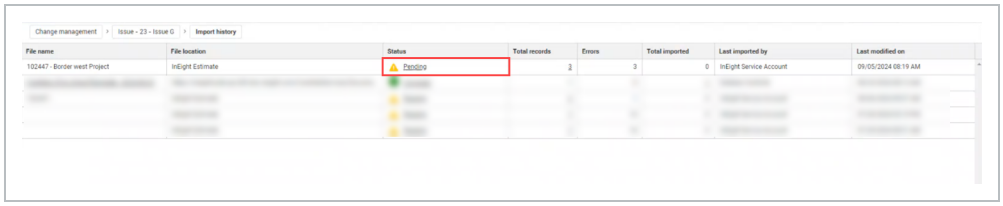
4.28.2 Import cost items from Estimate

An Estimate user can publish cost items that you can then import into Change. Before an Estimate user can publish the cost items, Estimate must be integrated with Change. Refer to the InEight Estimate Integration to Change document for information about integration.

After Estimate has been integrated with Change, the Estimate user can publish the cost breakdown structure (CBS) to Change. The CBS file can contain both Plug and Detail cost items, but only Plug items are imported to Change.

You can access the published file from the Import history page for any issue in the project. The file can only be consumed one time in Change.

On the Import history page, the file name for the imported file is the Estimate project ID followed by the Estimate project description. The file location is *InEight Estimate*, and the status is *Pending*. You can then click the link in the Status or Total records column to select the file.



The cost item pricing items are imported with the Import status of *Error* in the import history Details page because they do not have a Cost pricing value assigned. You can select cost pricing values for the cost items you want to import to the issue. Any cost item that does not have a Cost pricing value selected is not imported.

Each cost item has a WBS code of *New*. They are assigned WBS phase codes after they are executed in a client change order (CCO).

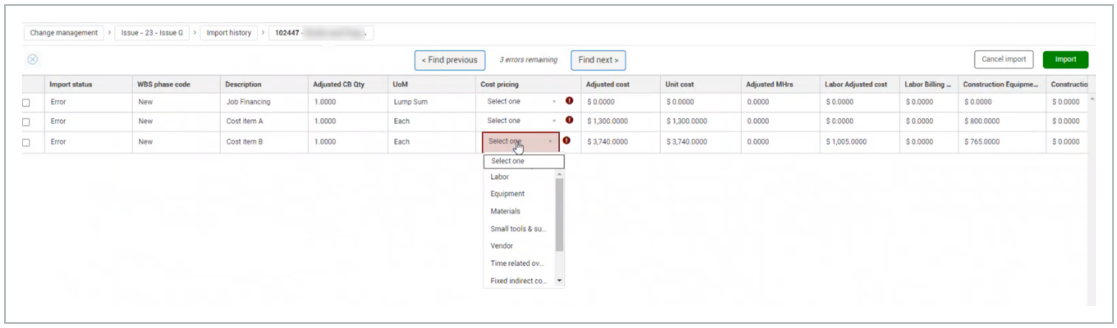
Import cost items from Estimate

Summary: Import cost items into Change after the cost items are exported from Estimate, so you can use them for cost item pricing in an issue. Refer to Cost items for change management in Estimate for more information about publishing files to be imported into Change.

Considerations: These steps start after the project file has been published from Estimate.

Because the imported file can only be consumed one time in Change, if you want to use cost items that were not imported in another issue, the file must be published again from Estimate.

1. From an issue's Cost item pricing or Pricing tab, open the Import history page (Pricing > Cost item pricing> Actions > **View import history**), and then click the link in the Status column to open the import history details page.
2. From the history page, select the cost pricing type for each cost item you want to import.



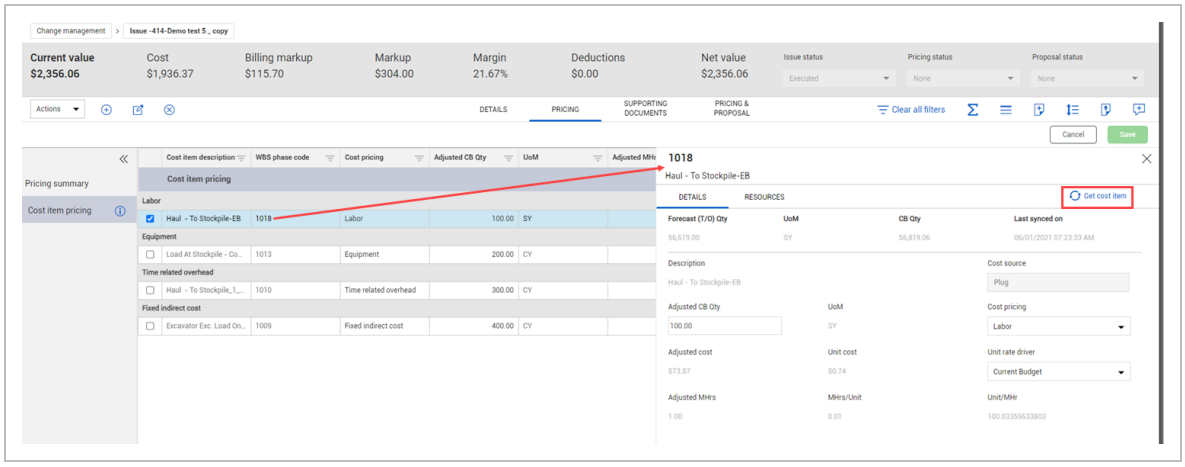
3. Click **Import**. Only the items that have no cost pricing type errors are imported. Values on the cost item's Details and Cost categories tabs are imported with the cost item. The items show in cost item pricing with a WBS code of *New*.

What's next: Change sends a confirmation email when the import is complete.

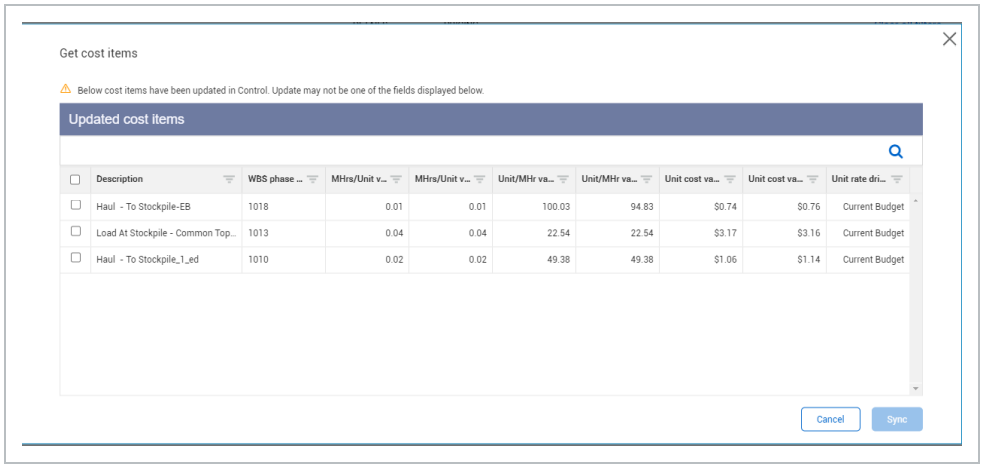
4.29 COST ITEM SYNC

Change takes a snapshot of the cost item from Control at the time it is added. Any updates made to the cost item in Control are not automatically reflected in the pricing. This is to ensure pricing is not changed without the Change user knowing or completing an action. If you want to update cost items from Control, you can sync each cost item individually or in groups.

To sync an individual cost item, click the **Edit** icon, and then click **Get cost item** in the slide-out panel. The cost item is updated with any changes made in Control. Updates are also reflected in the Issue log.



To sync multiple items, go to Actions > Sync > **Get cost items**. The Get cost item dialog box shows a list of cost items that have changed in Control since they were originally added to the Cost item pricing page. This dialog box shows before and after comparisons based on the current unit rate driver.

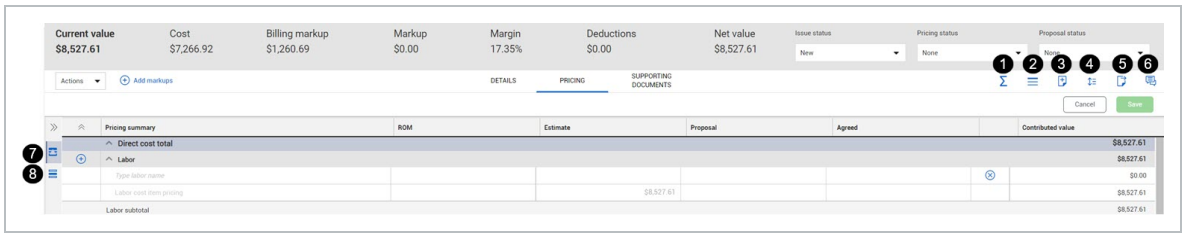


> Not all fields show in this dialog box as fields that have been modified. For example, if current estimate rates have been updated in Control, and you are using the current budget rates for your pricing, the changed fields would not be listed.

The Synced date column on the cost item pricing grid shows when information was pulled from Control.

4.30 PRICING SUMMARY

The Pricing summary is used to collect pricing information related to your issue, so you can manage and track the current estimate price and see a progression of your pricing totals from rough order of magnitude (ROM) to Agreed. The Pricing Summary tab can be used to record high-level pricing information or more detailed information on the Pricing page using cost item pricing. If you have more detailed pricing information related to the issue (for example, pricing sheet, pricing change from estimate, quote from sub), you can attach it to the issue under the Supporting Documents tab.



The Pricing summary tab includes the following tools to help you complete the task.

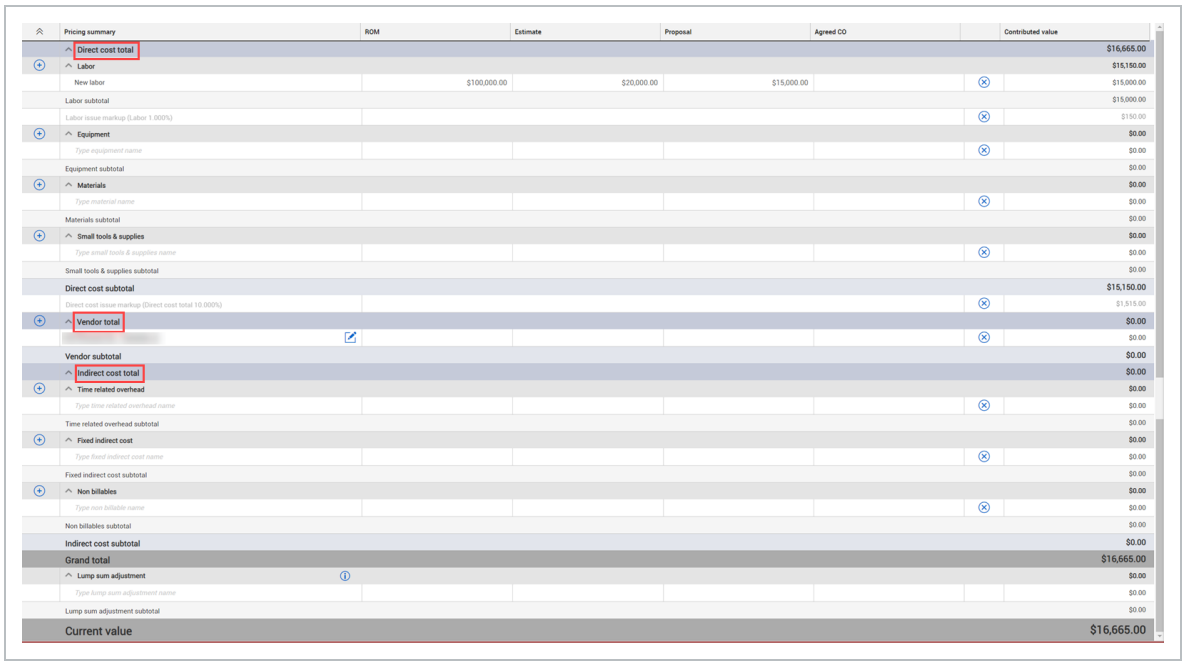
Pricing tab - tools

	Title	Description
1	View project contract summary	Opens the Project contract summary slide-out panel that shows a view of the current project value, projected project value, milestones, and allowance category.
2	Jump to pricing section	Lets you jump to a section of the Pricing page without scrolling.
3	Add supporting document	Opens the Add supporting documents dialog box that lets you attach a document.
4	Row density	Lets you choose the density of the rows from relaxed for easy viewing, narrow, and tight to maximize the number of rows you can see at a time.
5	Export to Excel	Exports the pricing information, including cost item pricing, into a Microsoft Excel spreadsheet.
6	Add note	Lets you add a note about the pricing.
7	Show Pricing summary	Opens the Pricing summary page from the Cost item pricing page.

Pricing tab - tools (continued)

Title		Description
8	Show Cost item pricing	Opens the Cost item pricing page from the Pricing summary page.

The Pricing summary register records the total costs related to the issue that you potentially would propose to the client, should it become a change order. The Pricing summary is organized into Direct cost total, Vendor total (if you've added a vendor), and Indirect cost total.



Pricing summary	ROM	Estimate	Proposal	Agreed CO		Contributed value
Direct cost total						$16,665.00
Labor						$15,150.00
New labor	$100,000.00	$20,000.00	$15,000.00			$15,000.00
Labor subtotal						$15,000.00
Labor issue markup (Labor 1.000%)						$150.00
Equipment						$0.00
Type equipment name						$0.00
Equipment subtotal						$0.00
Materials						$0.00
Type material name						$0.00
Materials subtotal						$0.00
Small tools & supplies						$0.00
Type small tools & supplies name						$0.00
Small tools & supplies subtotal						$0.00
Direct cost subtotal						$15,150.00
Direct cost issue markup (Direct cost total 10.000%)						$1,515.00
Vendor total						$0.00
						$0.00
Vendor subtotal						$0.00
Indirect cost total						$0.00
Time related overhead						$0.00
Type time related overhead name						$0.00
Time related overhead subtotal						$0.00
Fixed indirect cost						$0.00
Type fixed indirect cost name						$0.00
Fixed indirect cost subtotal						$0.00
Non billables						$0.00
Type non billable name						$0.00
Non billables subtotal						$0.00
Indirect cost subtotal						$0.00
Grand total						$16,665.00
Lump sum adjustment						$0.00
Type lump sum adjustment name						$0.00
Lump sum adjustment subtotal						$0.00
Current value						$16,665.00

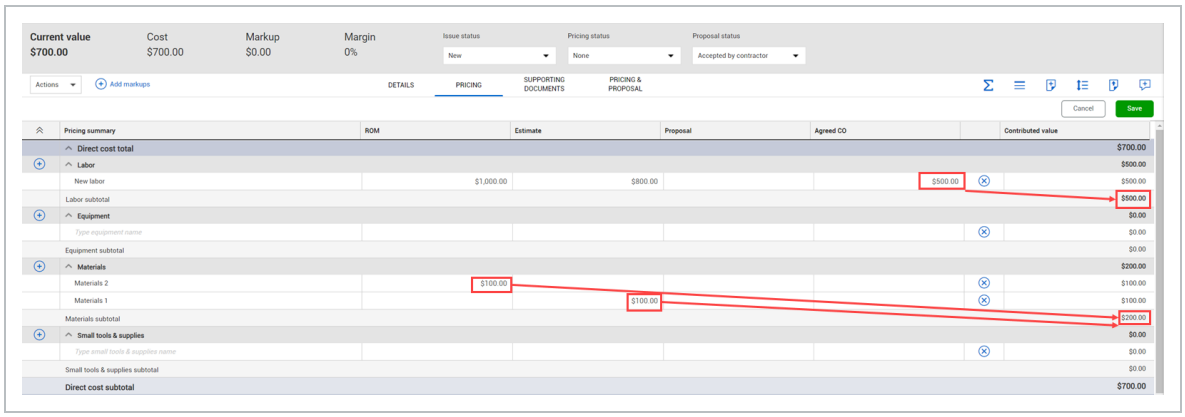
The register is organized by five value types in order of precedence:

- ROM (rough order of magnitude) –This is a quick rough estimate and is an estimation of a project's level of effort and cost to complete
- Estimate – Actual estimated price
- Proposed – This is the price proposal given to a client. In most cases, the estimate can be the proposal (Proposed).
- Agreed – Client agreed price
- Contributed values – This is the value taken from the farthest to the right of all value types. For example, if there is a price in ROM and a price in Proposed, the Contributed value equals the Proposed price

If you have subtotals for each of these values, the Contributed value always takes the value furthest to the right. For example, if you have $12,000 in Estimate, and $9,000 in Agreed, the Contributed value is $9,000.

As another example of pricing, you have an issue for which you originally calculated a rough order of magnitude (ROM) of $1,000 for Labor. You then priced the issue in your estimating system and came up with an Estimate value of $800. Finally, you worked with the owner and came to an Agreed value of $500. You enter these values into the Labor fields.

You also have two lines of $100 each for Materials. One is a ROM, and one is an estimate. You do not have an Agreed price for Materials. Your subtotal value that is furthest to the right contributes to your Contributed values.



The values furthest to the right also contribute to the totals (such as the Direct Cost total) and the Current value.

Values shown in dimmed text are summary values from the cost item pricing page and are read-only. See Cost item pricing for more information about these items.

4.30.1

4.31 DIRECT COST TOTAL

4.31.1 Direct cost total

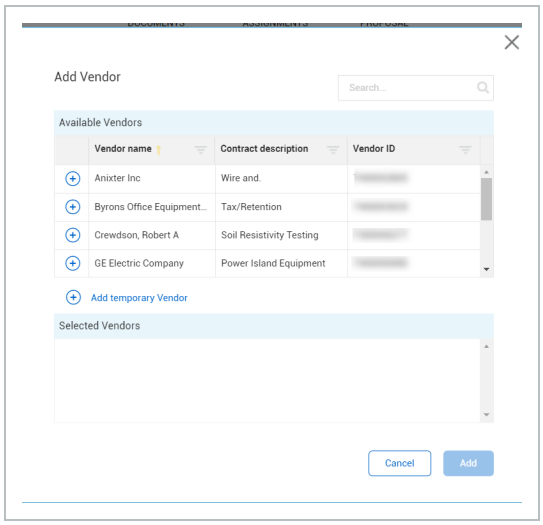
The direct cost total has sections for Labor, Equipment, Materials, and Small tools & supplies. Each section can have multiple lines to help you break pricing down into further detail.

Each line contributes to the category subtotal, and then each subtotal contributes to, or rolls down into, the Direct cost subtotal. A markup for a section rolls down to the Direct cost subtotal. Markups to the Direct cost subtotal roll up to the Direct Cost total.

See Markups for more information about markups.

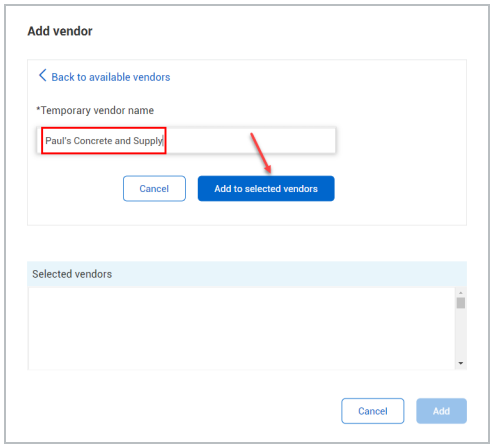
4.32 VENDOR TOTAL

You can add vendors directly from the Pricing summary in the Vendor total section. When you click the **Add vendor** icon, the Add Vendor dialog box opens, and you can choose from a list of available vendors to include in your Pricing Summary.



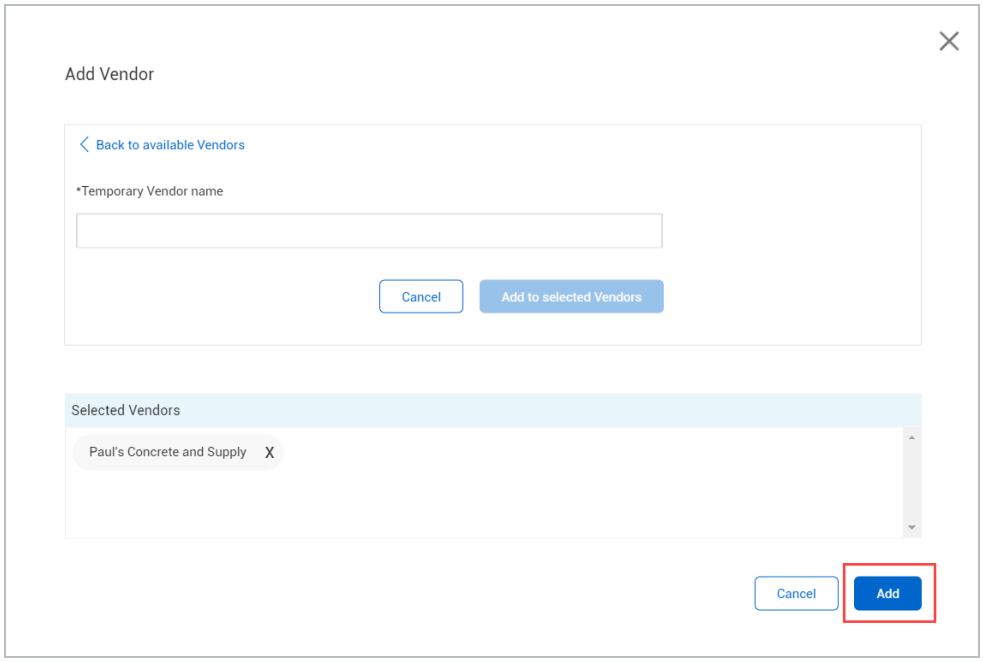
You can add a temporary vendor from the Pricing summary section if they are not listed as an available vendor. A temporary vendor might not have a contract in the system yet or might not yet be available in your ERP system.

You can select a vendor that is already associated with the issue, PCO, or CCO, or you can manually enter a temporary vendor name and select **Add to selected vendors**. Vendors can also have more than one pricing item.



> As a best practice, generic names such as temporary vendor, or temp vendor should not be used. The actual name of the temporary vendor should be used.

Click the **Add** button to create the temporary vendor.

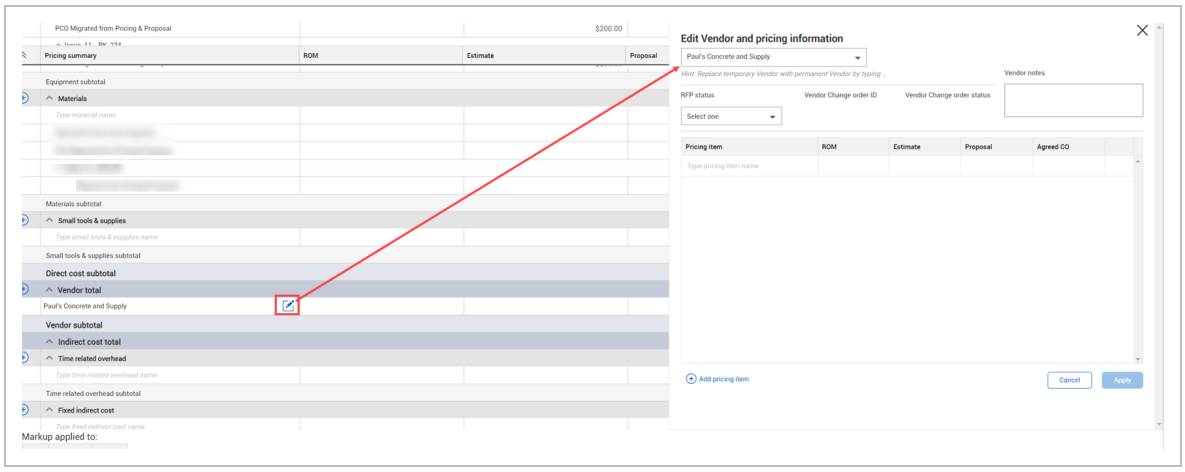


After you select **Add**, the new temporary vendor is automatically shown under the Pricing summary > Vendor subtotal section of the page.

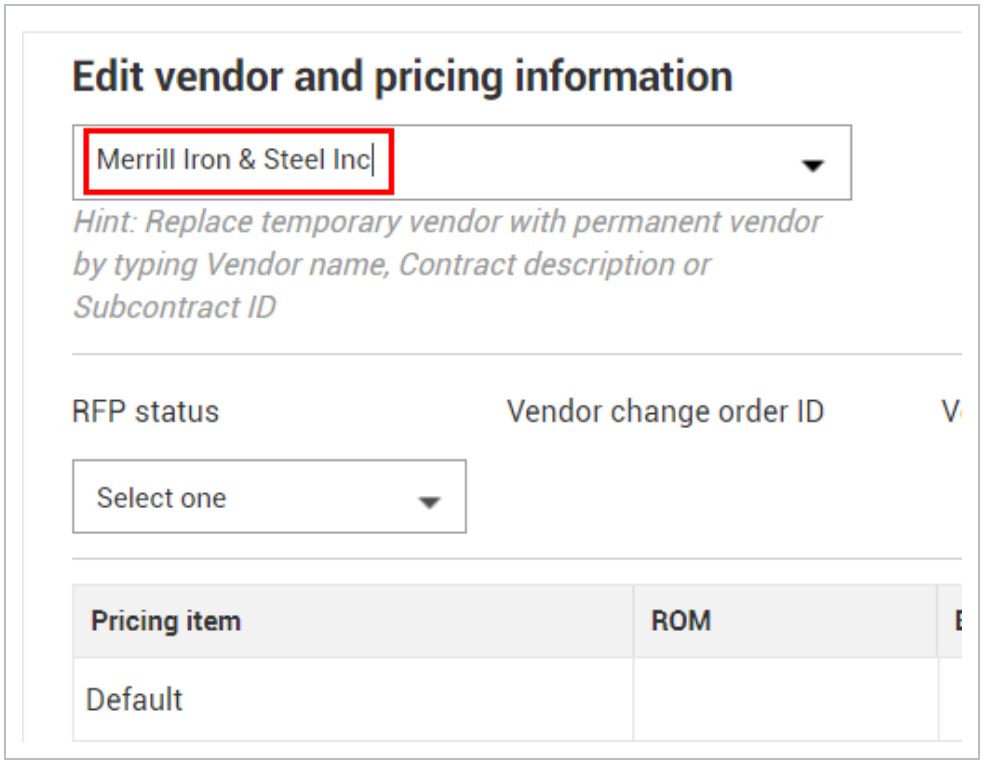
> After you receive a contract from the vendor, you can select the **Edit** icon to make additional changes and replace the actual contract that is reserved for this vendor.

4.33 EDIT VENDOR INFORMATION

To edit vendor information, select the **Edit vendor and pricing information** icon in the vendor line. The Edit vendor pricing information dialog box is shown below.

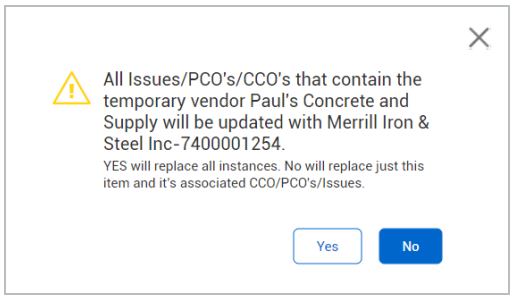


In the Edit vendor pricing information dialog box, you can then change the vendor or add the RFP status, vendor notes, pricing items or cost items. If you used a temporary vendor, you can replace it in the Edit vendor pricing information drop-down field, as shown in the image below.

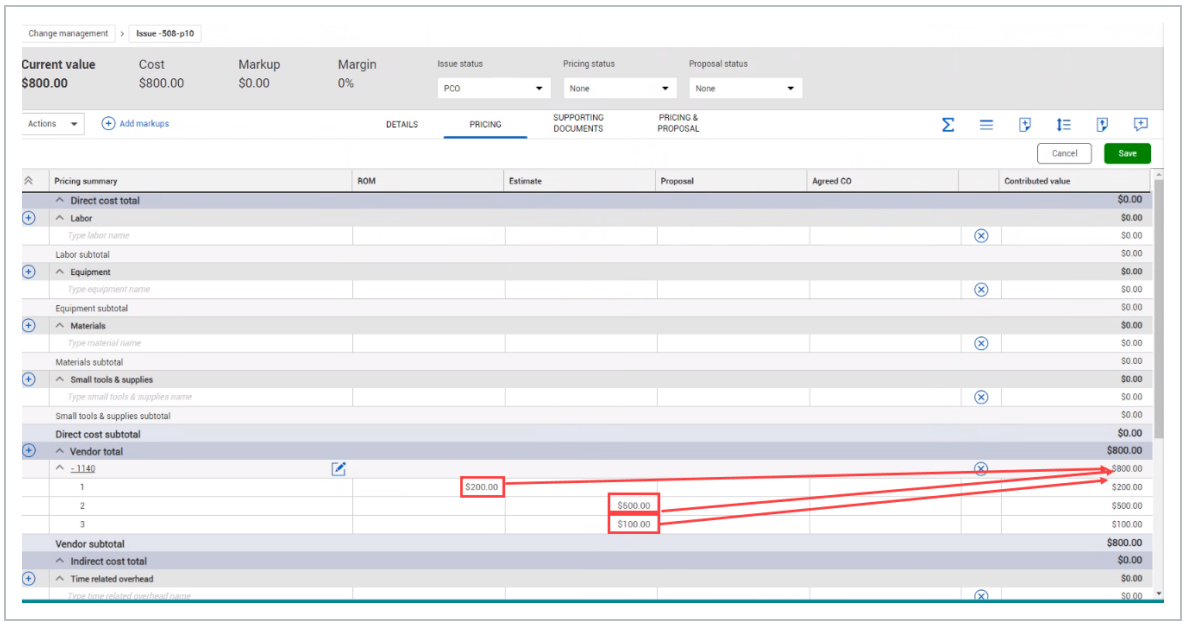


> After you replace the temporary vendor to the newly assigned vendor in the Edit vendor and pricing information drop-down list, all the temporary vendors are replaced with the newly assigned vendor. It is important not to use generic temporary vendor names such as temporary vendor, or temp vendor. This action cannot be undone.

After you click **Apply**, a message opens stating that all issues that contain the temporary vendor name will be replaced with the newly selected. Click **Yes** to accept.



With the vendor added, you can record pricing. This includes ROM, Estimate, Proposed, and the value you agree upon (Agreed). The value farthest to the right for each line is used in the Contributed values column.



The vendor's subtotals populate in the Contributed values and are reflected in the Grand total for the issue, which also becomes your Current Value.

Cost items that have a cost pricing of Vendor, come in as individual lines in the Vendor section as temporary vendors. Click **Edit** to assign the temporary vendor to an existing contract vendor. If that vendor already exists on the pricing summary page, the pricing items are combined under the vendor.

After a CCO is executed, only the Vendor field is editable, so you can replace the temporary vendor with the current vendor.

4.34 VENDOR CHANGE ORDERS

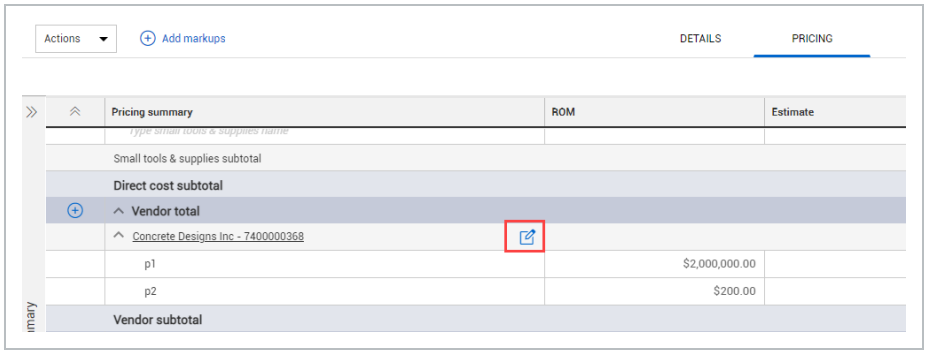
If your environment includes InEight Contract, you can associate vendor pricing items to a vendor change order (VCO) in Contract. Associating the pricing item to a VCO while in Change saves time and prevents entry errors. You can associate a vendor pricing item to an existing Contract VCO, or you can create a new VCO.

Associate a vendor pricing item to an existing Contract VCO

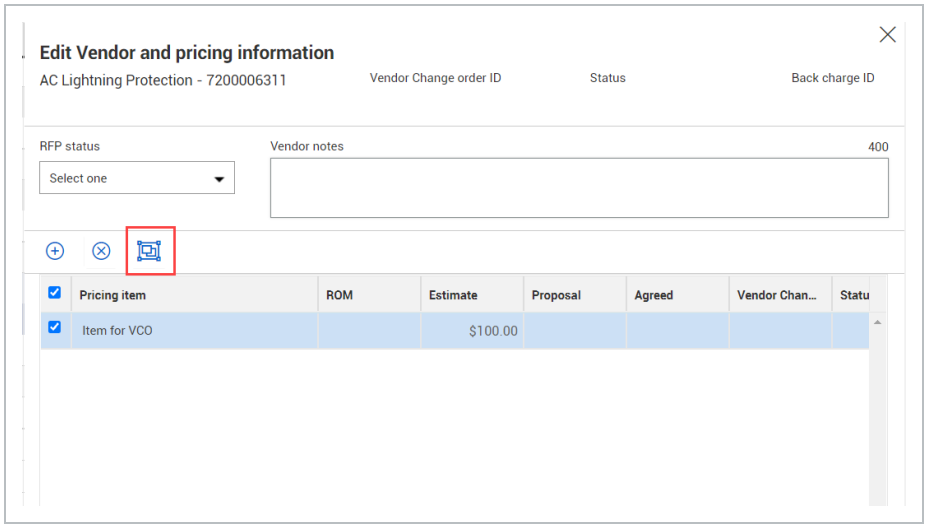
Associate a vendor pricing item to an existing VCO when you know that a VCO in Contract already exists. Associating the pricing item from the Pricing summary can save you time. Instead of opening Contract, you can associate to an existing VCO directly from the Change Vendor and pricing information.

The vendor must already be added to the Pricing page. The vendor must not have pricing items that have already been associated to a VCO. A value in the Vendor Change order ID- Description column on the pricing grid indicates that a VCO has already been created.

1. Click the **Edit vendor and pricing information** icon for a vendor. The Edit Vendor and pricing information slide-out panel opens.



2. Select one or more pricing items. The Associate to Vendor Change order icon becomes enabled.



3. Click the **Associate to Vendor Change order** icon. The Associate to Vendor Change order dialog box opens.
4. Select **Existing** as the Vendor Change order type. Enter the Vendor Change order ID.
5. Click **Add**. Information from the VCO populates the fields in the pricing item grid on the Edit vendor and pricing information slide-out panel.

Create a VCO in Contract

You can create a new VCO in Contract and associate a pricing item to it when the VCO does not already exist. This task adds the VCO to the Contract VCO log and associates the pricing item to it.

A contract for the vendor must already exist in Contract.

1. Click the **Edit vendor and pricing information** icon for a vendor. The Edit Vendor and pricing information slide-out panel opens.
2. Select one or more pricing items. The Associate to Vendor Change order icon becomes enabled.
3. Click the **Associate to Vendor Change order** icon. The Associate to Vendor Change order dialog box opens.
4. Select **New** as the Vendor Change order type.
5. Enter the VCO information. The Vendor Change order number, Description, and Vendor Change order type fields are required.

6. Click **Add**. The VCO is added to the vendor contract in Contract, and the pricing item is associated to it.

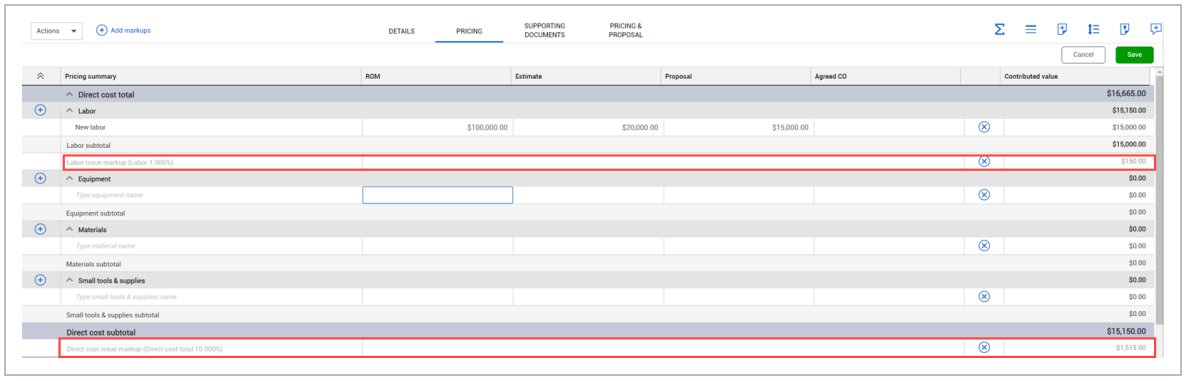
The VCO is listed on Contract's Vendor Change order log for the vendor's contract.

4.35 INDIRECT COST SUBTOTAL

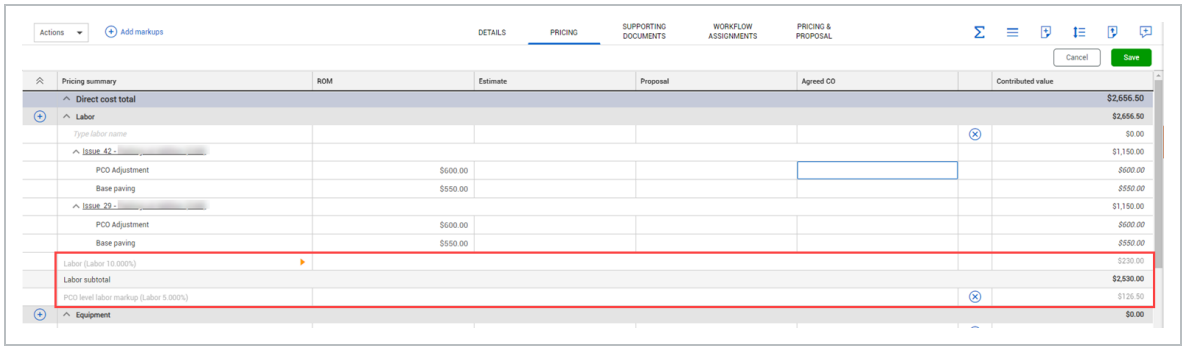
The Indirect cost subtotal section contains the time related overhead, fixed indirect, and non billables summaries. These summaries are added together (rolled down) to get the indirect cost subtotal. You can add multiple lines to each section and apply markups.

4.36 MARKUPS

You can add a markup to any subtotal. Markups apply to the subtotal of each selected section, then roll up to an overall section total. For example, if there is a 1% markup for labor, and a 10% markup for the direct total cost, a $15,000 line in the labor section has a markup of $150, which makes the labor contributed value $15,150. The direct cost markup is 10% of the $15,150, so $1,515 is added to the direct cost subtotal for a total of $16,665. Any markups from cost item pricing are included in separate lines above the subtotal.

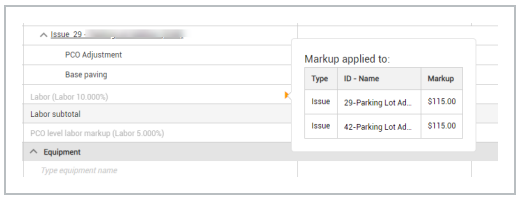


All markups are located directly underneath the subsection and apply to the level (that is, Issue, PCO, or CCO) you are applying them in. In a PCO, the markups from the issue are above the PCO subtotal line, and the markup added at the PCO is below the subtotal. This is because multiple issues can be collected into a PCO, and then a PCO level markup is applied to all the associated issues. The following image shows the issue-level markups and new markups at the PCO level.

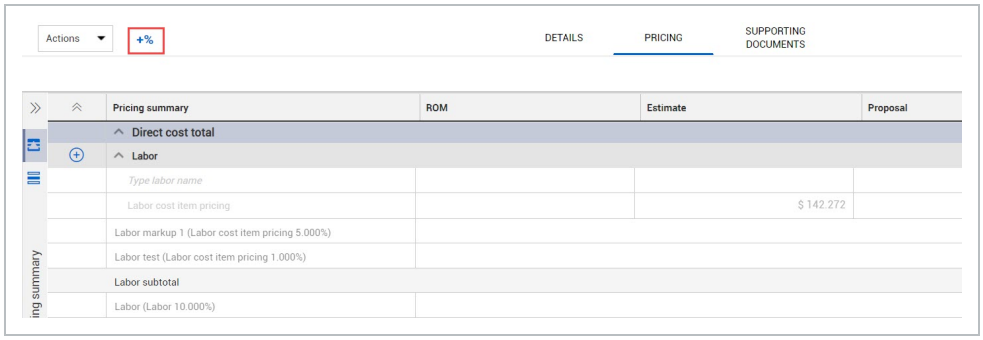


In a CCO, the markups from the issue and the PCO are above the CCO subtotal line, and the markups added at the CCO are below the subtotal, so you can collect multiple PCOs into a CCO and then apply a CCO level markup to all the associated PCOs.

You can hover over markups in a PCO or CCO to see level where the markup has been added to give you visibility. Markups are indicated by orange arrows. If you hover over the arrow, you can see the type of markup, the name or ID, and the markup amount.



To add a markup, click the **Add markup** icon at the top of the page. The Add markup dialog box opens, and you can select from available markups or add a manual markup. A markup can have up to three digits before the decimal and can be a positive or negative value.



You can also add markups at different calculation levels to the grand subtotal. See [Markup calculation levels] for more information.

4.37 DEDUCTIONS

The Deductions section lets you reduce or allocate value to one or more specific cost items. The Deduction value can only be populated from the Cost item pricing tab and produces a net value of overall change issue. For example, for a current value of $10,000 with deductions of -$7,500, the net value is $2,500. To produce a negative deduction, you must use a negative quantity.

4.38 MARKUP CALCULATION LEVELS

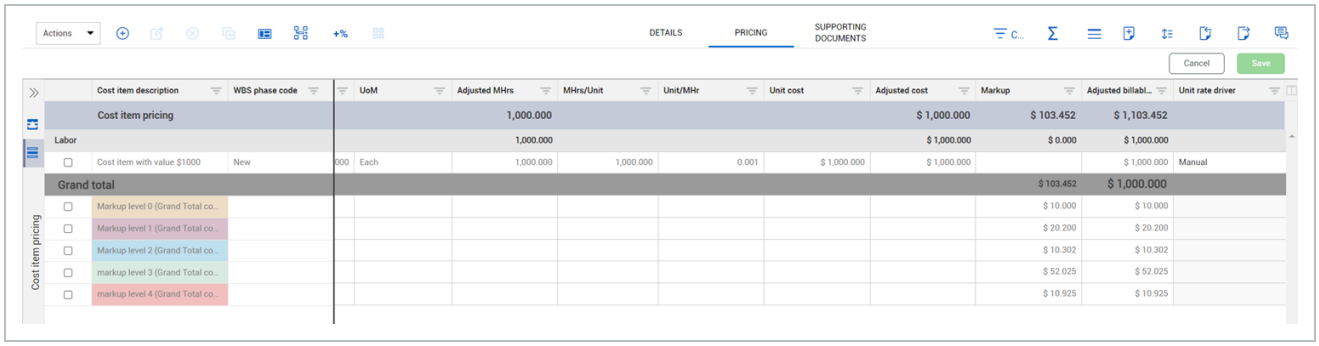
When you want a markup in the Grand total section of the pricing summary or cost item pricing to consider previous markups, you can add markups at different calculation levels. Change adds the value of lower-level markups to the grand total to calculate the next level markup.

Markups can be set at levels 0 through 4. Level 0 is considered the root level. The markups are based on the grand total in a cost item or grand subtotal in the pricing summary and show below those lines. Markups to other sections are also considered level 0. Markups for subsequent levels are calculated from the subtotal plus markups from lower levels. For example, if markups in cost item pricing are 1% for levels 0, 2 and 4; 2% for level 1; and 5% for level 3, and the grand total is $1000, Change calculates the values as follows:

- Level 0: $1000 x 1% = $10
- Level 1: $1010 x 2% = 20.20
- level 2: 1030.20 x 1% = 10.302
- level 3: 1040.502 x 5% = 52.025
- level 4: 1092.527 x 1% = 10.925

The total markups to the grand total in cost item pricing is 103.452.

The various markups from cost item pricing are shown in the grand subtotal in the pricing summary. When multiple markup levels are added to the grand total in the pricing summary, they show under the grand total. Markup levels can be added to the pricing summary at the issue, PCO, and CCO levels. The following image shows the Pricing summary page with the markup levels from the above example and two levels of markups added from the pricing summary.



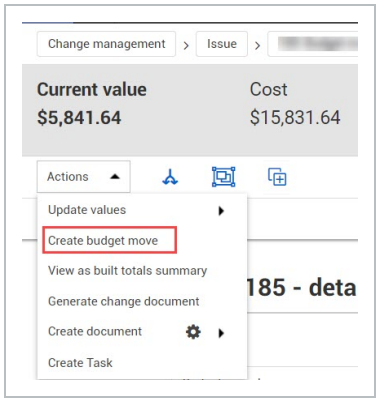
4.39 BUDGET MOVES

When you have issues that are not going to result in client change orders, you can now initiate a budget move in InEight Control directly from the issue, so the value can be moved to another part of the budget.

4.39.1 Initiate a budget move

When the integration is enabled, a budget move from Change automatically creates a budget move entry in the Change Register in Control. When the Control user creates a budget move, the attributes that were set up in Change flow into Control.

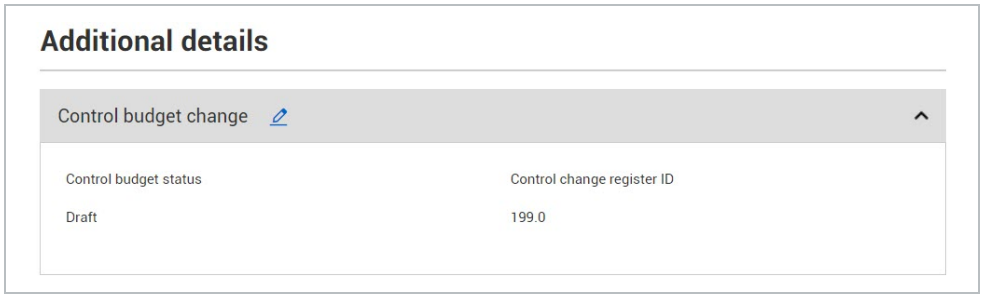
To create a budget move from an issue, click the **Actions** menu, and then select **Submit budget move**.



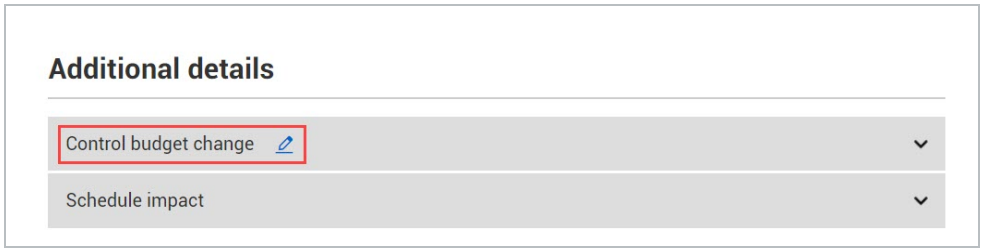
In a budget move, an issue is limited to 250 unique cost items or 100 unique pay items. If a message shows indicating that you must remove cost items or pay items, it is best practice to create a new issue. Creating a new issue lets you create another budget move with the removed cost items and pay items.

A budget move is sent to Control with a *Draft* status. After the budget move is sent to Control, the issue is given a status of *Budget move*. You cannot associate the issue to a PCO or CCO, and the Pricing tab is disabled. The Control user can review, revise, or delete the budget move. If you make a budget move that is not zero, the Control user can zero out the budget move.

You can track the budget move from the Control budget change section in the Additional details section of the Issue details.



The heading of the Control budget change section shows the Control icon representing the budget move status. The budget move in Control can have one of the following statuses: *Approved*, *Draft*, *Revised*, or *Rejected*.



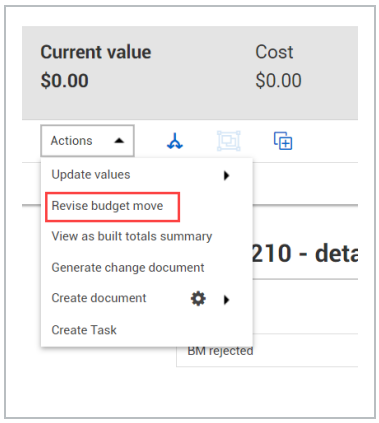
4.39.2 Budget move workflow

If workflow is configured for the budget move, the budget move must be approved in Change before it can be sent to Control. The workflow begins after you select **Submit budget move** from the Actions menu. The Start approval dialog box opens, where you can add a message or attach supporting documents before starting the workflow.

After the workflow has begun, the issue is locked, and no edits can be made while the budget move is pending approval. If the budget move is recalled or rejected, the issue is enabled for editing.

4.39.3 Revise a budget move

If circumstances change, and you need to edit the issue, you can revise the budget move. To revise the budget move, click the **Actions** menu, and then select **Revise budget move**.



The status in the Control budget change section changes to *Revised*. You can then make changes to the pricing or associate the issue to a PCO or CCO.

4.40 TASK CREATION IN INEIGHT COMPLIANCE

When you have tasks associated with an issue, PCO, or CCO, you can create them in InEight Compliance to take advantage of Compliance's task management features. The task is created in Compliance and is completed in the issue, PCO, or CCO.

4.40.1 Compliance integration

Before you can create tasks for Change in Compliance, you must ensure that Compliance task templates are in place and permissions are set up for you in Compliance.

4.40.1.1 Permissions

You must have permissions to create task in Compliance. Permissions for Change users who are allowed to create tasks include access to the following:

- The project or organization
- The category for the template the organization uses

- The reporter role for creating and editing tasks

4.40.1.2 Compliance task template

The task you create in Change follows the default task template. An administrator can create a task template in Compliance. The template must have the following:

- Task title
- Change ID
- Description
- Task person
- Due date
- Assign button
- Notes
- Complete button
- Cancel button

The template must be published before it can be used in Change. Refer to the Compliance documentation for information about how to set up a standard task template.

The template must then be selected in the organization settings (organization Settings > Change > Configurations > **Task type setup**). The selected template is used for all projects in the organization.

4.40.2 Create a task

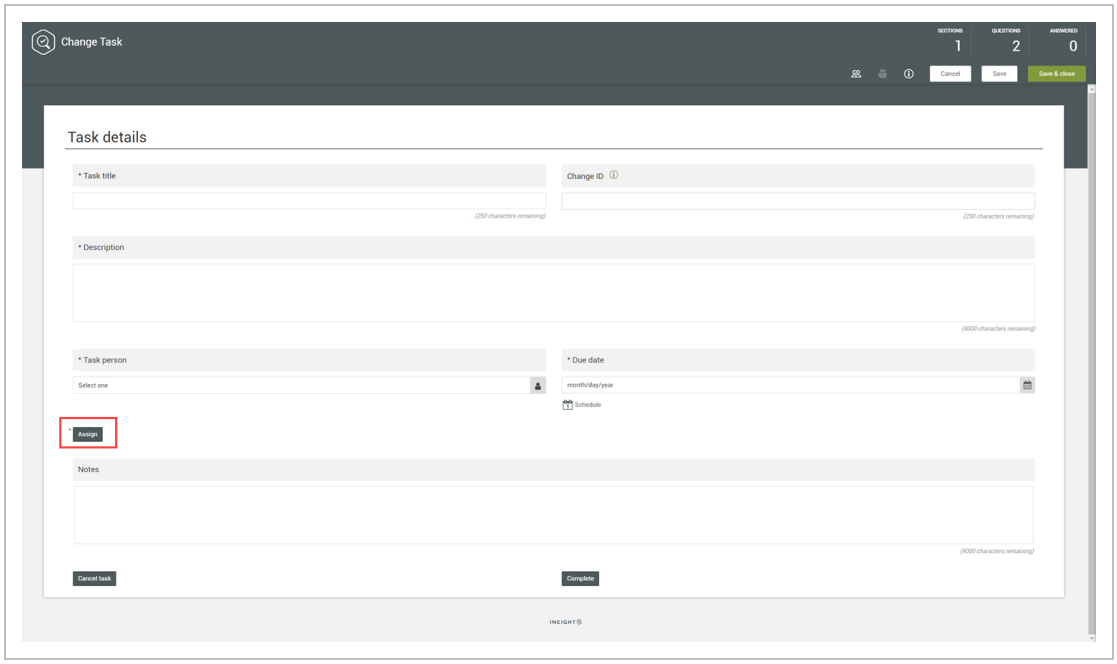
You can create a task from the Details page of an issue, PCO, or CCO.

Create a task

Create a task in an issue, PCO, or CCO when you have task items that you want to follow up.

A task template must be in place, and you must have permission to create tasks in Compliance.

1. From the Details page of an issue, PCO, or CCO, expand the Actions menu, and then select **Create Task**. The template opens in Compliance in a new window.

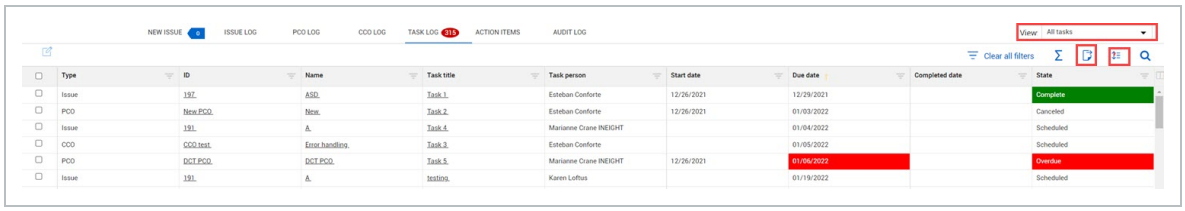


2. Enter information in the required fields, and then click **Assign**. The Task log in compliance opens, and you can see your task in the list.

The task person completes the task, and then clicks Complete. You can track the task progress in the task log and on the Details page where you originated the task.

4.40.3 Task log

After work has begun on a task, it becomes available on the Change Task log. The Task log (Change > **Task log**) shows the tasks assigned to the project. A red circle icon indicates the number of tasks in the project that are pending, scheduled, or overdue.



The task log shows all tasks that have been assigned on the project. The View drop-down menu in the upper right of the page lets you change the view to show your tasks only. You can also change the row density.

Values in the ID column are links to the originating issue, PCO, or CCO. The Task title is a link to the task in Compliance. The Due date and State columns highlight tasks that are past due in red. The Name column contains the Name of the issue, PCO, or CCO.

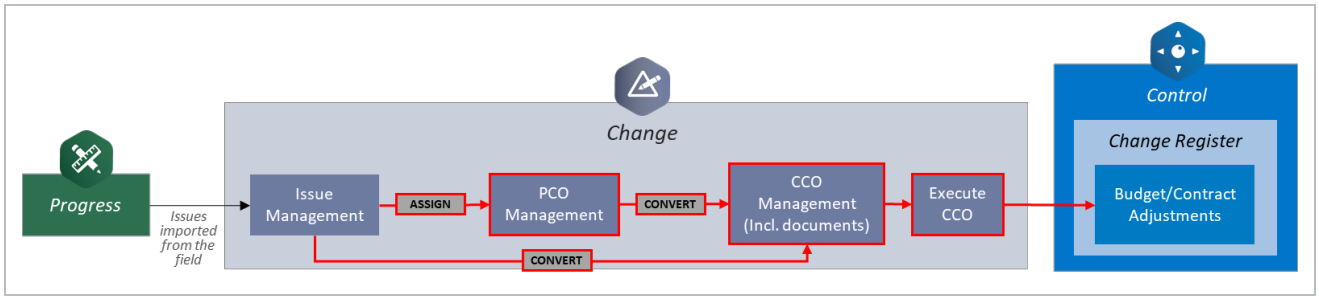
You can click the Export icon to export the tasks to a Microsoft Excel spreadsheet.

You also can view tasks from the issue, PCO, or CCO in the Task section of Additional details. See the Additional details for issues, PCOs, and CCOs for more information about the Tasks section.

CHAPTER 5 – CHANGE ORDERS

Features in Change help you create and manage potential change orders and client change orders.

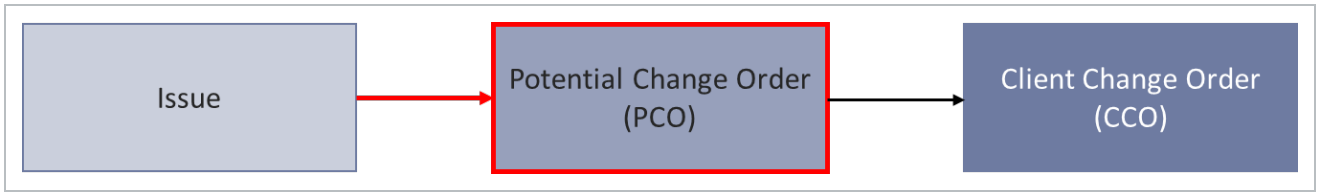
5.1 INEIGHT CONTRACT WORKFLOW - CHANGE ORDERS



5.2 POTENTIAL CHANGE ORDER (PCO)

5.2.1 Overview

During the process of managing changes, some of your issues will require additional work for either you or your subcontractors to perform. As you seek compensation from the client (owner) for issues that require additional work, you will convert those issues into Potential Change Orders (PCOs), as indicated in the below workflow.



The table below further defines each step of the change management process.

Term	Description
Issue	Something that happens on the project that could incur costs or impact the schedule. • Provides a way to track issues that may or may not become a contract change (PCO or CCO) • You can track how many issues occurred on the project, what their impact was, and how many were recovered via change orders

Term	Description
Potential Change Order (PCO)	A potential change to the owner's contract that you are pricing and getting ready to negotiate with the owner. • A PCO may contain one or more issues • A PCO may go through several changes during the negotiation with the owner • You can track PCOs to see the potential effects on your budget and revenue
Client Change Order (CCO)	A finalized change you are ready to send to the owner. • You can bundle multiple PCOs together to become one CCO

5.2.2 Potential Change Order (PCO) Creation

A PCO is generated from one or more issues that already exist within the issue log. The PCO will carry over all pertinent data from the Issue and populate the fields within the PCO. The link between Issue and PCO is one-way, upstream. Data carried over from the Issue into the PCO can be modified without any changes occurring to the original data, however, changes to the Issue can be pushed upstream to the PCO.

> Any changes made to PCO pricing does not update the original issue. If an issue needs to be updated, you will need to open the issue and update it.

The following steps walk you through how to convert an issue to a PCO.

Create a potential change order (PCO)

Summary: Create a PCO when you are ready to negotiate the issue with the owner.

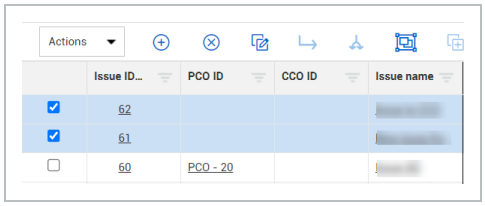
Considerations: These steps start from the Issue log. You can also create a PCO from the Change orders section of the issue Details page. If your contract is already negotiated with the owner, you can convert an issue directly to a CCO and skip the PCO process altogether.

When converting to a change order, an issue is limited to 250 unique cost items or 100 unique pay items. If a message shows indicating that you must remove cost items or pay items, it is best practice

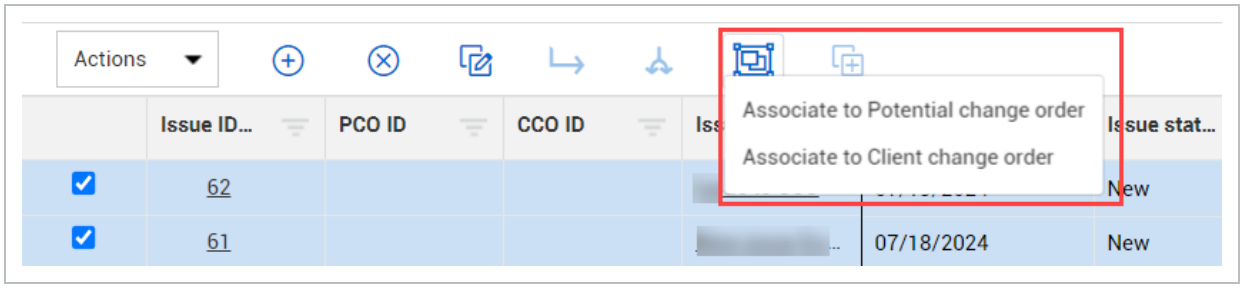
to create a new issue. Creating a new issue lets you create another change order with the removed cost items and pay items.

Quick steps:

1. From the Issue log , select the issues you want to convert to a PCO.



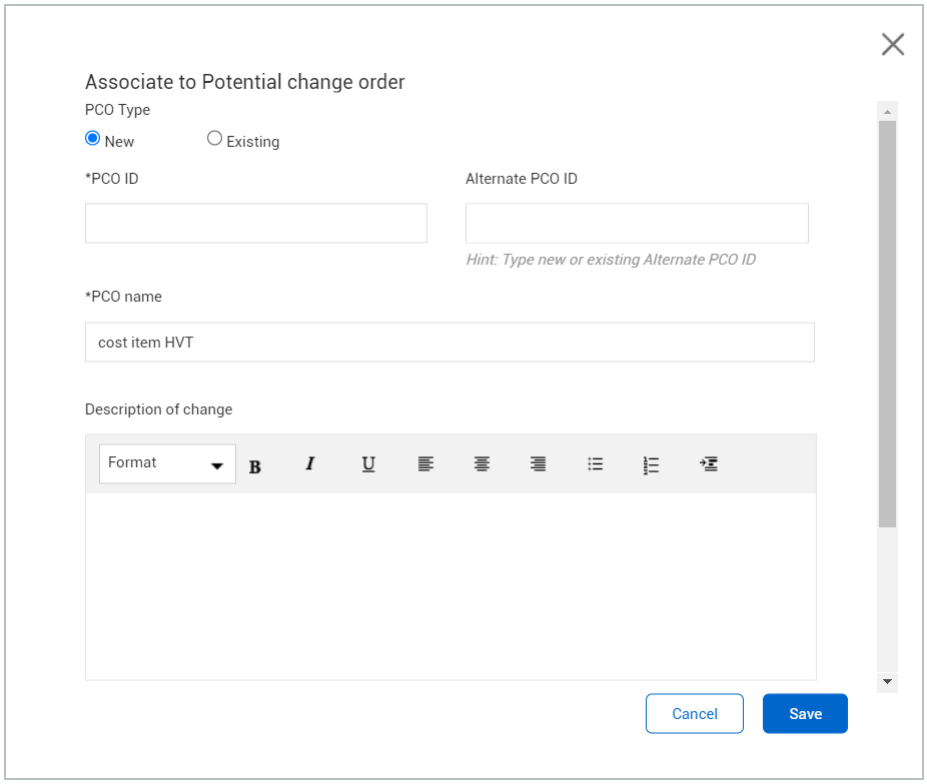
2. Click the **Associate to change order** icon, and then select **Assign to potential change order**.



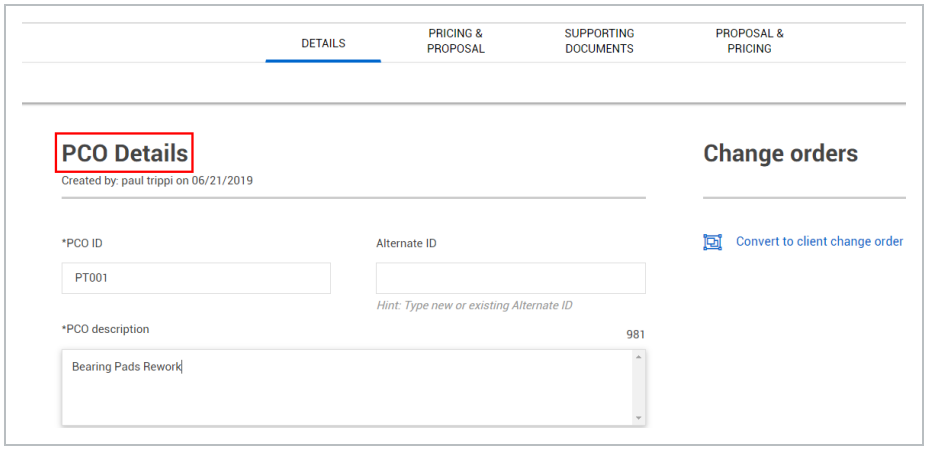
> If any of the issues you selected are already part of a PCO or CCO, you will receive an error message. You can check the Issue Status column in the Issue Log to ensure the selected issues have a status other than PCO or CCO.

The Assign to potential change order dialog box shows.

3. Indicate whether the issue is to be associated to a new or existing PCO, and then enter the PCO ID and PCO name. You can also enter an alternate PCO ID and a description of the change.



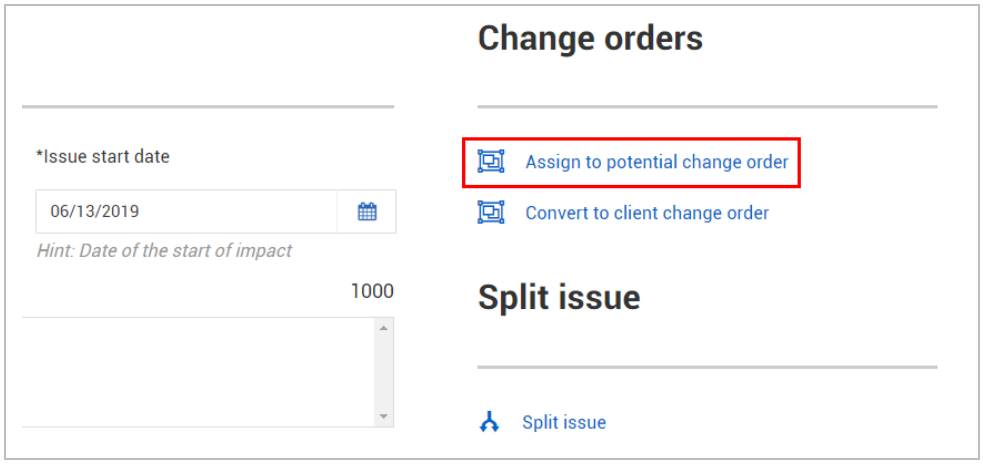
4. Click **Save**. The PCO Details page opens.



5. Optionally, scroll to the Associated issues section, and then add any additional issues you want to associate to the PCO.
6. Go back to Change > **PCO Log** to see the status of your newly created PCO.

5.2.2.1 Assign a PCO from Issue Record

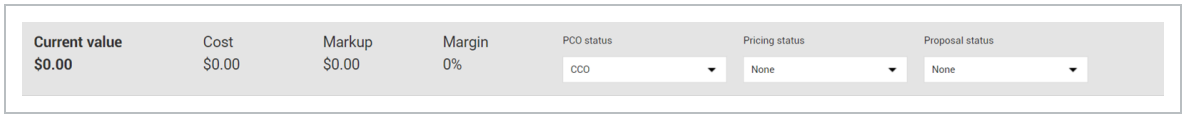
Another option for Assigning an issue to a potential change order is on the Details tab of an issue record. Clicking the Assign to potential change order link will open the window to assign the issue to a PCO.



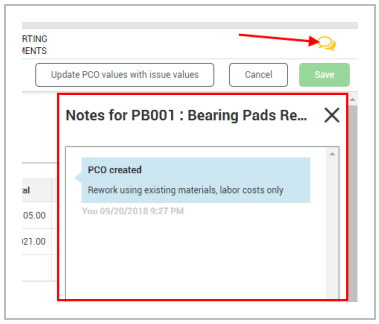
5.2.3 PCO Header

The header at the top of your PCO record contains the same functionality as the issue header, allowing you to update the following:

- PCO status
- Pricing status
- Proposal status



As you change the statuses, you will be prompted to enter notes. These notes are stored in the Notes slide out panel, which you can access at any time by clicking on the View notes icon.



5.3 PCO DETAILS TAB

Below the header on the PCO record, there are tabs for capturing the PCO's details, costs, and supporting documentation.

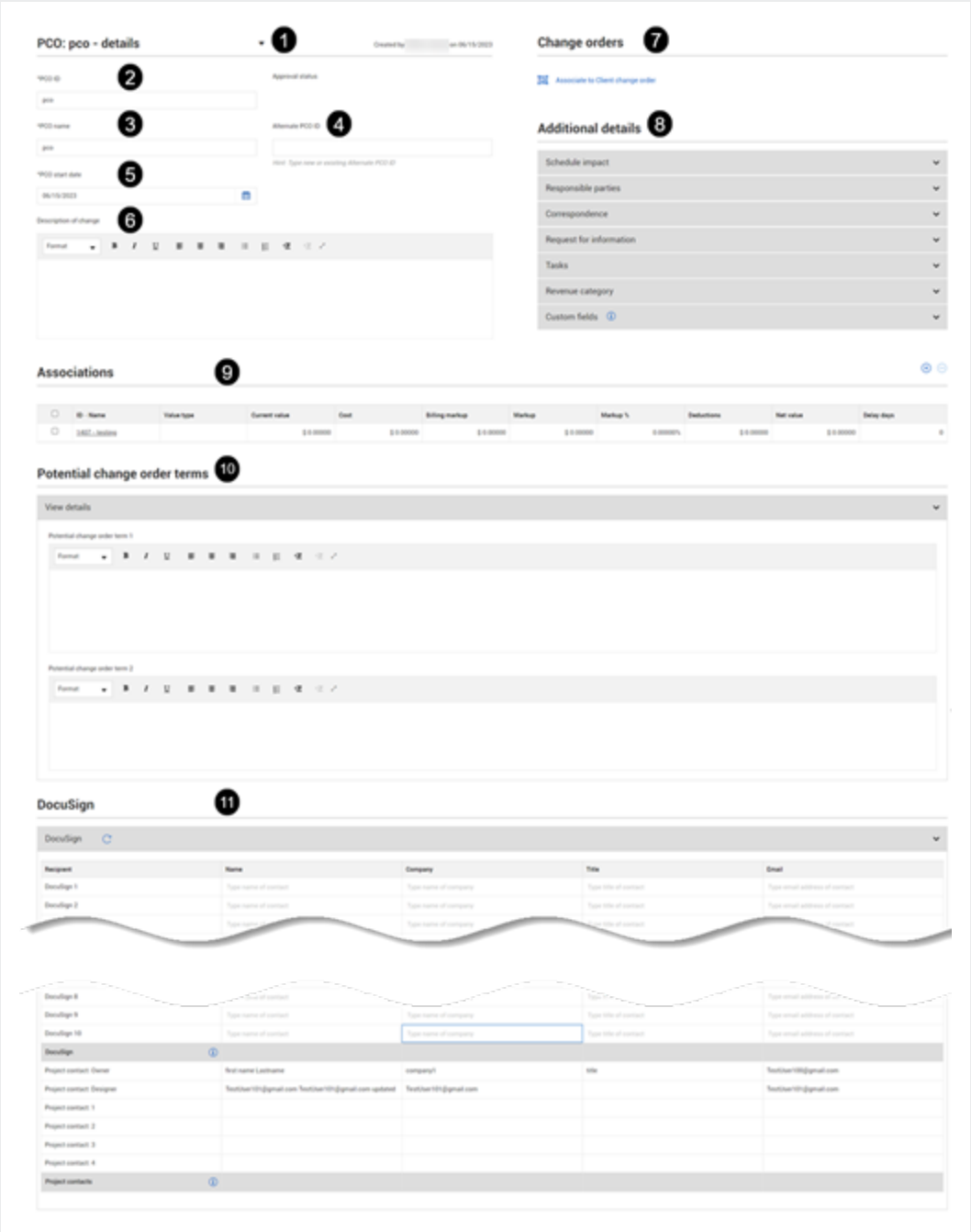
The PCO Details tab contains the identifying information you entered on the Assign to potential change order window, along with a listing of the issues associated with the PCO, and the option to convert the PCO to a CCO.

Overview - PCO Details Tab

Title		Description
1	PCO navigation	Lets you navigate to other PCOs without having to go back to the PCO log. Click the arrow to see a list of PCOs, and then select one. The selected PCO opens in the same window.
2	PCO ID	Free text entry field carried over from filling out the Assign to potential change order window.
3	PCO Name	Free text entry field carried over from filling out the Assign to potential change order window.
4	Alternate ID	Free text entry can be used as a subset to your PCO ID.
5	PCO start date	The date that work on the PCO started. You can use a start date that is different from the created date when the day work on a PCO was

Overview - PCO Details Tab (continued)

Title		Description
		started is different from when the PCO was created. The PCO aging days open column on the PCO log uses the start date instead of the created date to give a more accurate count.
6	Description of change	Free text entry for describing the PCO, carried over from filling out the Assign to potential change order window. You can use the Expand icon to expand the text box for easy text entry and viewing. You can then collapse the text box when you are finished.
7	Change orders	Clicking this link converts the PCO to a Client Change Order (CCO).
8	Additional details	Sections for Schedule impact, Responsible parties, Correspondence, Request for information, Tasks, Revenue category, Project values, and Custom fields.
9	Associations	• List of issues that were associated to the PCO for creation • Click the ID-Name link to go back to the issue Details screen • Issue Details show the PCO ID for the issue the PCO is tied to • Cost information is available in the Current value, Cost, Billing Markup, Markup, Markup %, Deductions, and Net value columns • Click the **Add associated issue** icon to add additional issues to PCO if they are not assigned to an existing PCO or CCO • You can also remove issues from the PCO from here
10	Potential change order terms	Terms specific to the PCO. You can add up to two terms. You can use the Expand icon to expand the term text boxes for easy text entry and viewing. You can then collapse the text boxes when you are finished.
11	eSign	Lists of eSign recipients and Project contacts that default as signees for an eSignature via a provider, such as DocuSign. When custom labels are used for contacts in InEight Platform project details, Change uses the labels in the Project contacts section. The labels are also used in the Send for signature dialog box.



5.3.0.1 eSign

The eSign section lets you view or add recipients to be used as default eSign signees. This section has subsections for eSign and Project contacts. All signees must be added to at least one section.

- Names in the eSign section are populated from the project eSign setup tab (Project settings > Change> Configurations > **eSign setup**). You can also manually enter the names of the signees.

- Names in the Project contacts section are populated with contact information from project contacts set at the suite administration level. This section is for reference only. If you want to add or change recipients, you must edit the Project contacts section of the Project details.

5.3.1 Additional details

The Additional details section has expandable subsections for the following features:

- Schedule impact
- Responsible parties
- Correspondence
- Request for information
- Tasks
- Revenue category
- Project values
- Custom fields

5.3.1.2 Schedule impact

The Schedule impact section includes the requested time extension. When there is only one issue associated to the PCO, the issue delay days populates this field. When there is more than one issue associated, the field is blank. You can add forecasted days in the Forecast field.

5.3.1.3 Correspondence

Use the Correspondence section to track the following:

- PCO Date client notified. An information icon in the Date column shows the specific supporting document that must be attached to populate the date. You can add the document on the Supporting documents page. After a document is added, a link is shown in the File/Link column.
- PCO Date price to client. An information icon in the Date column shows the specific supporting document that must be attached to populate the date. You can add the document on the Supporting documents page. After a document is added, a link is shown in the File/Link column.
- PCO Client approval date. You can enter a client approval date.
- Executed change order. An information icon in the Date column shows the specific supporting

document that must be attached to populate the date. You can add the document on the Supporting documents page. After a document is added, a link is shown in the File/Link column.

5.3.1.4 Request for information

The Request for information fields are assigned by a supporting document of type RFI. The heading for the Request for Information section includes a counter so you can quickly see the number of associated RFIs the PCO has.

5.3.1.5 Tasks

The Tasks section shows all tasks assigned in InEight Compliance for the PCO. For each task, the section shows the task name with a link to the task, the name of the person assigned to the task, the due date, and the current state. Overdue tasks show in red in both the Due date and State columns. Pending tasks show in yellow in the State column. Completed tasks show in green in the State column.

5.3.1.6 Project values

The Project Values section shows the project values configured for the project. For each project value, you can select a value from the drop-down list. Each field has a Settings icon that takes you to the Available project values page of the project. You can add project values or change the status of existing project values with the applicable permission.

5.3.1.7 Custom fields

Custom fields include PCO custom lists 1 and 2 and PCO custom fields 1-4.

5.4 PCO PRICING TAB

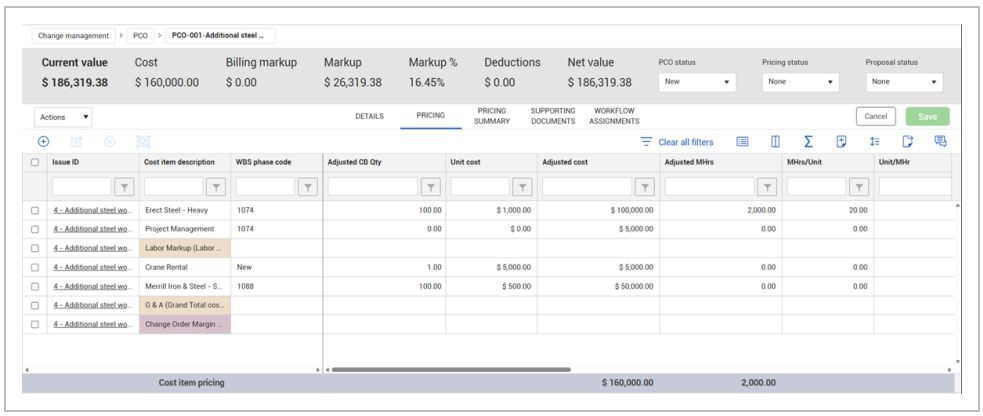
Pricing for a PCO originates from its assigned issues. When you open a PCO, the Pricing tabs show the values inherited from those issues, along with associated vendors and contracts. This automatic inheritance of issue values occurs when the PCO is created.

The PCO includes two tabs for pricing:

- Pricing - Shows the inherited pricing details. Values on this tab are read-only.
- Pricing Summary - Shows pricing subtotals organized by cost pricing section, along with any amounts entered as ROM, Estimate, Proposal, and Agreed values. Values from the Pricing tab are displayed in the Estimate column and cannot be edited.

5.4.1 Pricing tab

The Pricing tab shows the pricing established at the issue level. You cannot edit the inherited values on this tab. You can only add an unassigned pricing item, if needed. To make detailed pricing updates, return to the associated issue.



5.4.1.1 Pricing Summary tab

The Pricing Summary tab allows you to make lump-sum adjustments to the PCO total. When reviewing or adjusting pricing here, keep in mind the following:

- Value precedence follows the same order as on issues:
  - Estimate values take precedence over ROM .
  - Proposed values take precedence over Estimate.
  - Agreed values take precedence over Proposed.
- The PCO's current value is the sum of the cost pricing sections including Labor, Equipment, Materials, Vendor, and Time-related overhead totals.

Changes made on the Pricing Summary tab update the associated CCO automatically or by a manual action. See Pricing Configuration for more information about this setting.

Value type

In the Value type column, you can quickly view or change the value type (that is, ROM, Estimate, Agreed, or Proposed) for the cost item. You can also add or update the value type on the Details page of the Edit cost item slide-out panel.

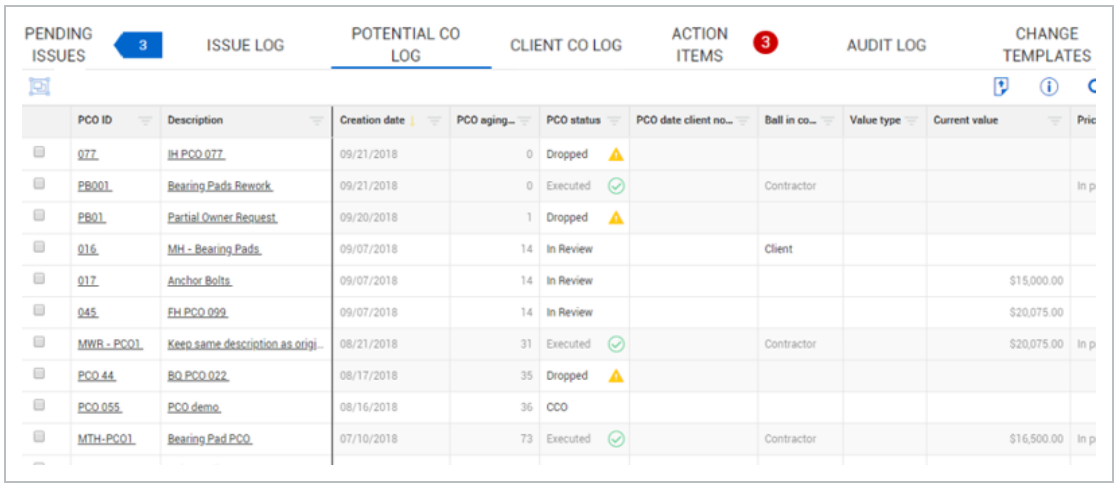
Values set on the Pricing page or in the Edit slide-out panel show in the pricing summary in the Estimate column. The value type on the Issue log is not affected by the value type in cost item pricing or on the Pricing summary page.

On the Pricing page, you can only edit the Value types for cost items that were added at the current level. For example, if you are on the Pricing page at the CCO level, you can only update the Value types for cost items added at the CCO level.

5.5 PCO LOG

On the Change page, the PCO Log tab contains a register of all your PCOs.

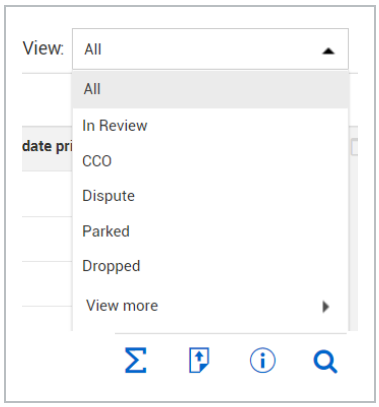
- Executed PCOs have a green checkmark next to them and are no longer editable
- Dropped PCOs have a yellow caution sign next to them and are locked
- Note that there is no delete button. Ater a PCO is created, it cannot be deleted
- Many of the PCO details and statuses are editable from the Issue Log register
- The PCO Log provides subtotals at the bottom of the register for total number of PCOs and total current values of the PCOs



PCO ID	Description	Creation date	PCO aging...	PCO status	PCO date client no...	Ball in co...	Value type	Current value	Pric
077	IH PCO 077	09/21/2018	0	Dropped					
PB001	Bearing Pads Rework	09/21/2018	0	Executed		Contractor			In p
PB01	Partial Owner Request	09/20/2018	1	Dropped					
016	MH - Bearing Pads	09/07/2018	14	In Review		Client			
017	Anchor Bolts	09/07/2018	14	In Review				$15,000.00	
045	FH PCO 099	09/07/2018	14	In Review				$20,075.00	
MWR - PCO1	Keep same description as origi...	08/21/2018	31	Executed		Contractor		$20,075.00	In p
PCO 44	BQ PCO 022	08/17/2018	35	Dropped					
PCO 055	PCO demo	08/16/2018	36	CCO					
MTH-PCO1	Bearing Pad PCO	07/10/2018	73	Executed		Contractor		$16,500.00	In p

> After a PCO is created, it cannot be deleted. The Delete button does not show.

You can change the viewsets of your table by clicking the **View** box drop-down menu and can save a custom view. You can also export your table data exactly as it shows in the table, show details, and search for data within the table.



You can edit the Description of change by clicking in the field. A dialog box opens with a text box and rich text formatting tools to make changes.

You can also click a PCO hyperlink, such as the PCO ID to open the PCO, and in the Details tab, make changes in the Description of change field.

You can generate a change document from the PCO log. Select a PCO, go to the Actions menu, and then select **Generate Change document**. See Change writer for information about generating change documents.

5.5.1 Aging days

The number of days that a PCO has been open is shown in the PCO aging days open column. The Aging days value is calculated using today's date minus the start date. This calculations stops when the item is changed to a status of executed or dropped.

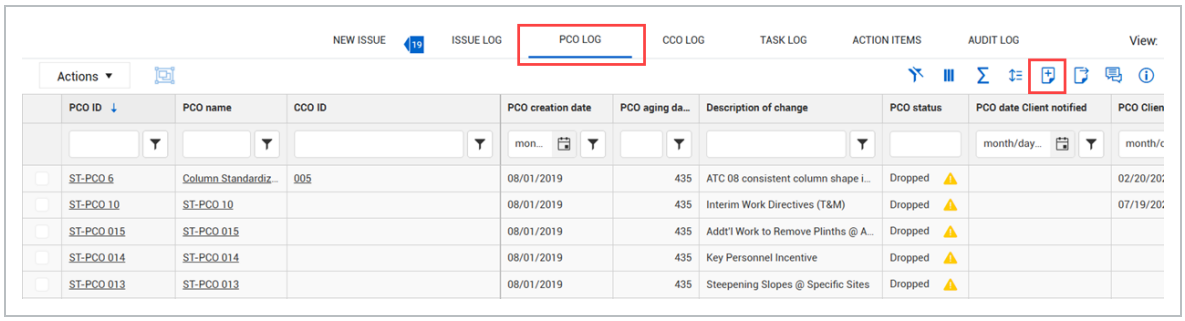
5.5.2 Adjusted forecast final revenue

You can view the adjusted forecast final revenue in the Adjusted forecast final revenue column. When a PCO is associated to a CCO, the Adjusted forecast final revenue for the PCO is recalculated to use the revenue category for the CCO. After the change order is executed, the probability changes to 100%, and the Adjusted forecast final revenue value matches the current value in both the PCO and CCO.

The value of this column is calculated by multiplying the current value by the probability percentage for the revenue category.

5.5.3 Add supporting documents

You can quickly add supporting documents by clicking the **Add supporting document** icon without having to go to the Supporting Document tab.

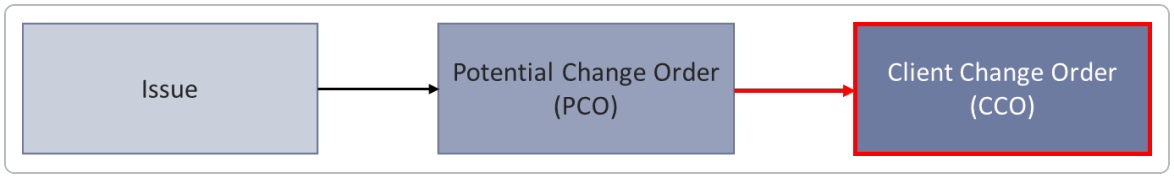


For more information about adding supporting documents, see [Supporting documents — Change orders].

5.6 CLIENT CHANGE ORDER (CCO) GENERATION

As you manage your issues and PCOs, you can convert them to client change orders (CCOs) when they reach any of the following criteria:

- You are finalizing the negotiating process with the client
- You have an agreement in place
- You have something up for signature or already signed
- You already know the final value of your change order



5.6.1 Client Change Order (CCO) Creation

A CCO can be generated from an existing PCO or directly from an issue. The CCO will carry over all pertinent data from the PCO/issue and populate fields within the CCO. Just like the relationship between issue and PCO, the link between issue/PCO to the CCO is one-way, upstream. Data carried

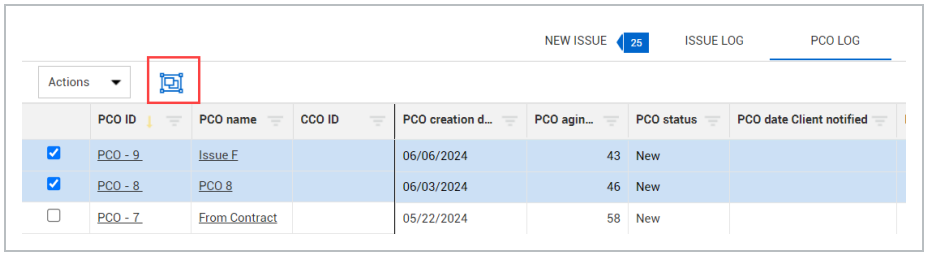
over from the issue/PCO into the CCO can be modified without any changes occurring to the former; however, changes to the issue/PCO can be pushed upstream to the CCO.

Create a client change order (CCO)

Create a CCO when the change is finalized and ready to be sent to the owner.

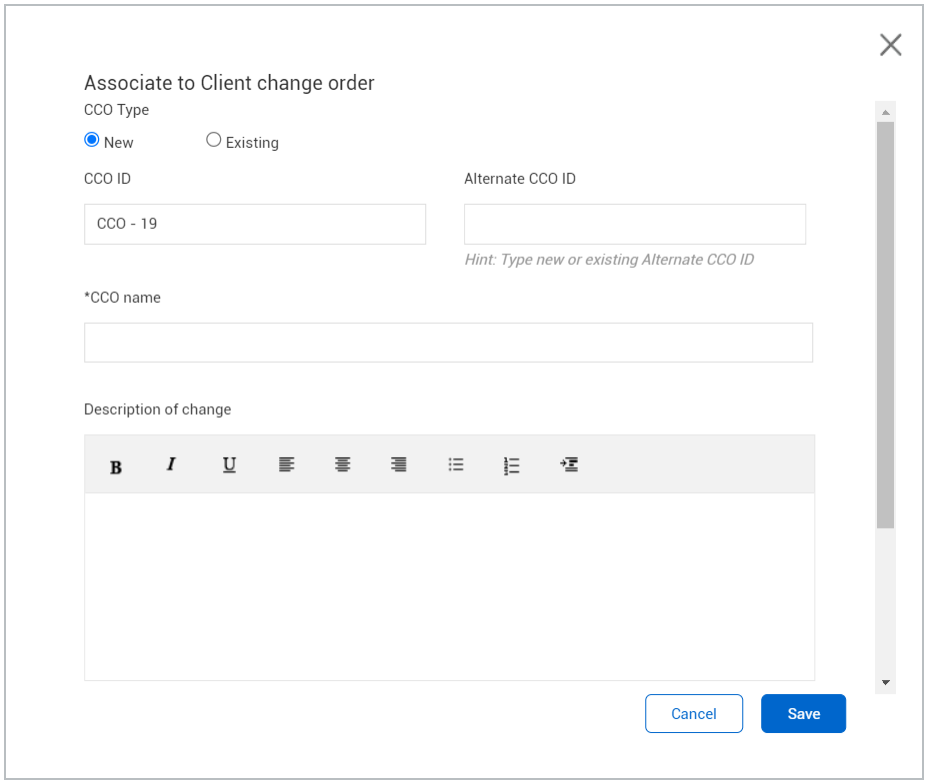
When converting to a change order, an issue is limited to 250 unique cost items or 100 unique pay items. If a message shows indicating that you must remove cost items or pay items, it is best practice to create a new issue. Creating a new issue lets you create another change order with the removed cost items and pay items.

1. From the PCO tab, select the PCOs you want to associate to a CCO, and then click the **Associate to Client change order** icon.



   The Associate to Client change order dialog box opens.

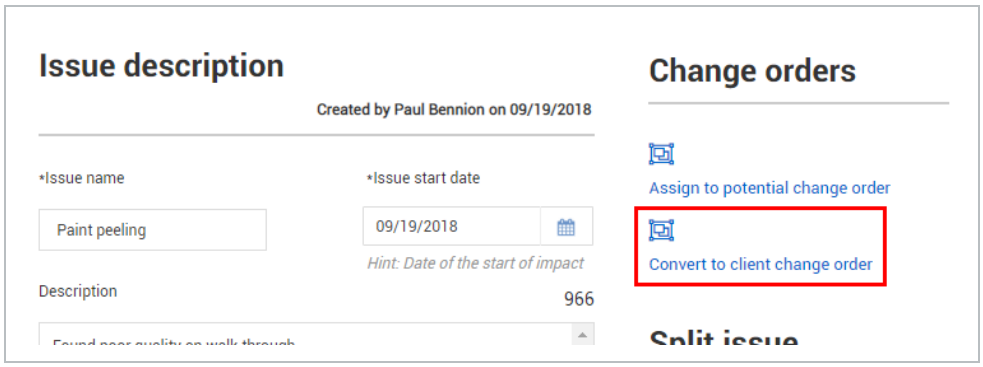
2. Indicate whether the PCO is to be associated to a new CCO or an existing CCO, and then enter the CCO ID and CCO name. You can also enter an alternate CCO ID and a description of the change.



3. Click **Save**. The CCO Details page opens.

5.6.1.1 Convert to CCO from issue/PCO record

Another option for converting to a CCO is on the Details tab of an issue record. Click the **Assign to potential change order** link to assign the issue to a PCO.



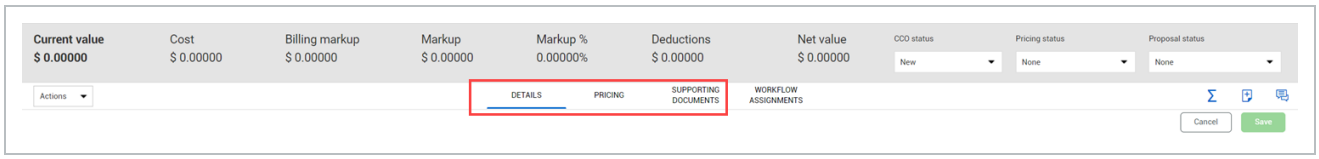
5.6.2 CCO header

The header at the top of your CCO record contains the same functionality as the issue/PCO header, allowing you to update the following:

- CCO status
- Pricing status
- Proposal status

5.6.3 CCO Details Tab

Below the header on the CCO record, there are tabs for capturing the CCO's details, costs, and supporting documentation.



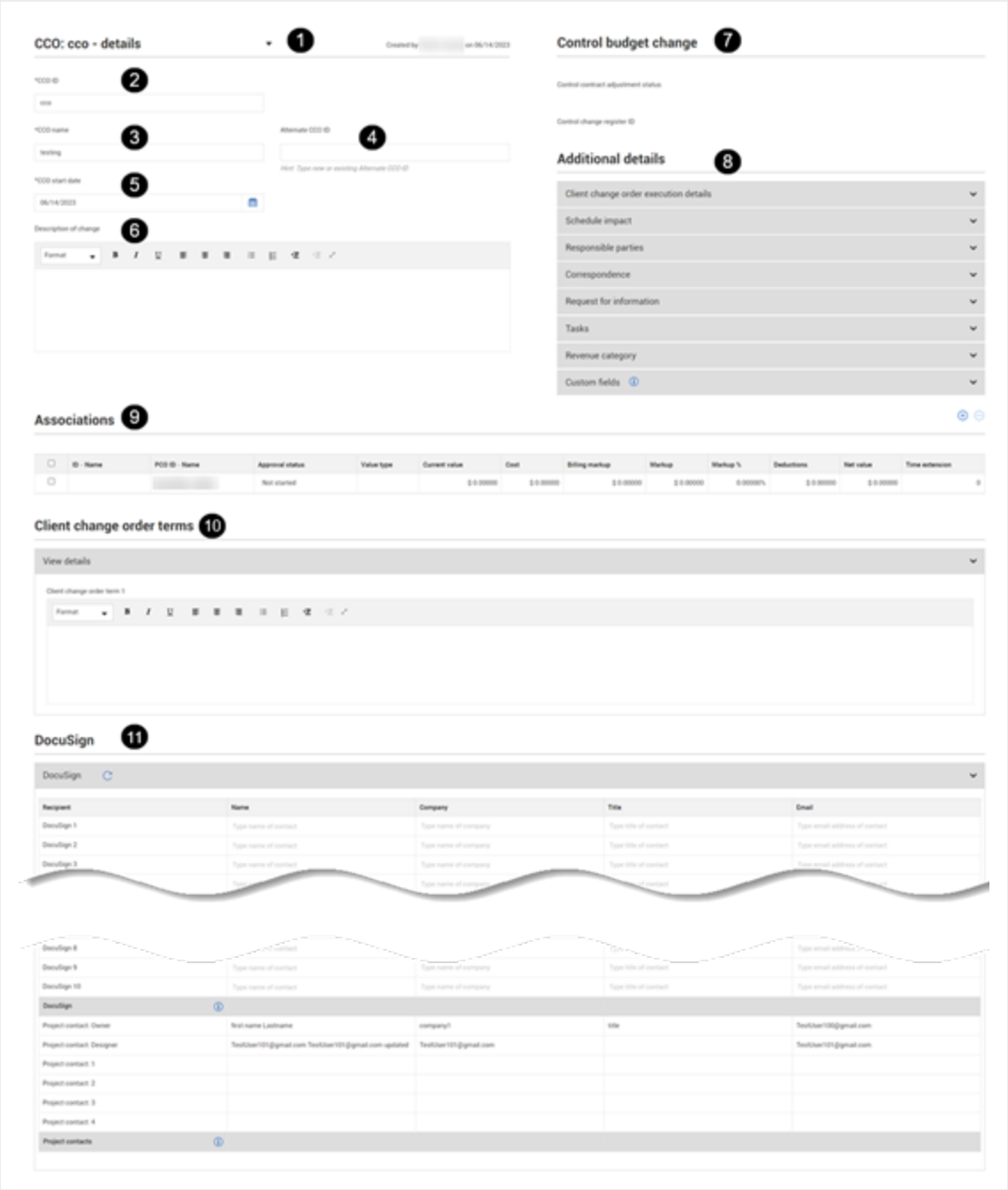
The CCO Details tab contains the identifying information you entered on the Convert to client change order page, along with several other fields to capture the change order amount, approved extension information, and type of signing agreement.

Overview - CCO Details Tab

Title		Description
1	CCO navigation	Lets you navigate to other CCOs without having to go back to the CCO log. Click the arrow to see a list of CCOs, and then select one. The selected CCO opens in the same window.
2	CCO ID	Free text entry for describing the CCO, carried over from filling out the Convert to client change order window.
3	CCO name	Free text entry for the name of the CCO.
4	Alternate CCO ID	Free text entry can be used as a subset to your CCO ID.
5	CCO start date	The date that work on the CCO started. You can use a start date that is different from the date created when the day work on a CCO was

Overview - CCO Details Tab (continued)

Title		Description
		started is different from when the CCO was created. The CCO aging days open column on the CCO log uses the start date instead of the created date to give a more accurate count.
6	Description of change	Free text entry for describing the PCO, carried over from filling out the Convert to client change order window. You can use the Expand icon to expand the text box for easy text entry and viewing. You can then collapse the text box when you are finished. In the CCO Log register's Description of change column, you can also easily edit the Description of change by clicking in the field. A text box dialog box opens with rich text formatting tools to make changes.
7	Control budget change	Information about the contract adjustment status and the change register ID from InEight Control.
8	Additional Details	Sections for Client change order execution details, Schedule impact, Responsible parties, Correspondence, Request for information, Tasks, Revenue category, and Custom fields.
9	Associations	• List of issues or PCOs that were associated to CCO for creation • Clicking Issue or PCO ID link will navigate you back to Issue/PCO record • Cost information is available in the Current value, Cost, Billing Markup, Markup, Markup %, Deductions, and Net value columns • Able to add or remove issues or PCOs to the CCO if they are not assigned to an existing CCO
10	Client change order terms	Terms specific to the CCO. You can add up to two terms. You can use the Expand icon to expand the term text boxes for easy text entry and viewing. You can then collapse the text boxes when you are finished.
11	eSign	Lists of eSign recipients and project contacts that default as signees for an eSignature via a provider, such as DocuSign. When custom labels are used for contacts in InEight Platform project details, Change uses the labels set at the suite administration level. The labels are also used in the Send for signature dialog box.



5.6.4 Adjusted forecast final revenue

You can view the adjusted forecast final revenue in the Adjusted forecast final revenue column. When a PCO is associated to a CCO, the Adjusted forecast final revenue for the PCO is recalculated to use the revenue category for the CCO. After the change order is executed, the probability changes to 100%, and the Adjusted forecast final revenue value matches the current value in both the PCO and CCO.

The value of this column is calculated by multiplying the current value by the probability percentage for the revenue category.

5.6.4.2 eSign

The eSign section lets you view or add recipients to be used as default eSign signees. This section has subsections for eSign and Project contacts. All signees must be added to at least one section.

- Names in the eSign section are populated from the project eSign setup tab (Project settings > Change > Configurations > **eSign setup**). You can also manually enter the names of the signees.
- Names in the Project Contacts section are populated with contact information from project contacts added in Project details. This section is for reference only. If you want to add or change recipients, you must edit the Project contacts section of the Project details.

5.6.5 Additional details

The Additional details section has expandable subsections for the following features:

- Client change order execution details
- Schedule impact
- Responsible parties
- Correspondence
- Request for information
- Tasks
- Revenue category
- Project values
- Custom fields

5.6.5.3 Client change order execution details

The Client change order execution section contains fields that are used when the CCO is executed.

The Signing agreement field describes how the CCO was executed (bilaterally, unilaterally, or unassigned). The Current value is carried over from the Pricing tab and is read-only. The executed change order amount typically matches the Agreed Change Order Amount but could differ due to changes made by the client. This value is shown in the CCO log.

The remaining fields are read-only and are automatically filled when the CCO is executed.

5.6.5.4 Schedule impact

The Schedule impact section includes the Approved time extension and the Time extension. The Approved time extension is the number of days granted by the client per CCO. You can also select *Deferred* to defer the extension or N/A when the time extension is not applicable. The time extension fields show the time extension requested. When there is only one PCO associated to the CCO, the PCO delay days populate this field. When there is more than one PCO associated, the field is blank. You can add forecasted days in the Forecast field.

5.6.5.5 Correspondence

Use the Correspondence section to track the following:

- CCO Date client notified - An information icon in the Date column shows the specific supporting document that must be attached to populate the date. You can add the document on the Supporting documents page. After a document is added, a link is shown in the File/Link column.
- CCO Date price to client - An information icon in the Date column shows the specific supporting document that must be attached to populate the date. You can add the document on the Supporting documents page. After a document is added, a link is shown in the File/Link column.
- Executed change order - An information icon in the Date column shows the specific supporting document that must be attached to populate the date. You can add the document on the Supporting documents page. After a document is added, a link is shown in the File/Link column.

5.6.5.6 Request for information

The Request for information fields are assigned by a supporting document of type RFI. The heading for the Request for Information section includes a counter so you can quickly see the number of associated RFIs the CCO has.

5.6.5.7 Tasks

The Tasks section shows all tasks assigned in InEight Compliance for the CCO. For each task, the section shows the task name with a link to the task, the name of the person assigned to the task, the due date, and the current state. Overdue tasks show in red in both the Due date and State columns. Pending tasks show in yellow in the State column. Completed tasks show in green in the State column.

5.6.5.8 Project values

The Project Values section shows the project values configured for the project. For each project value, you can select a value from the drop-down list. Each field has a Settings icon that takes you to the

Available project values page of the project. You can add project values or change the status of existing project values with the applicable permission.

5.6.5.9 Custom fields

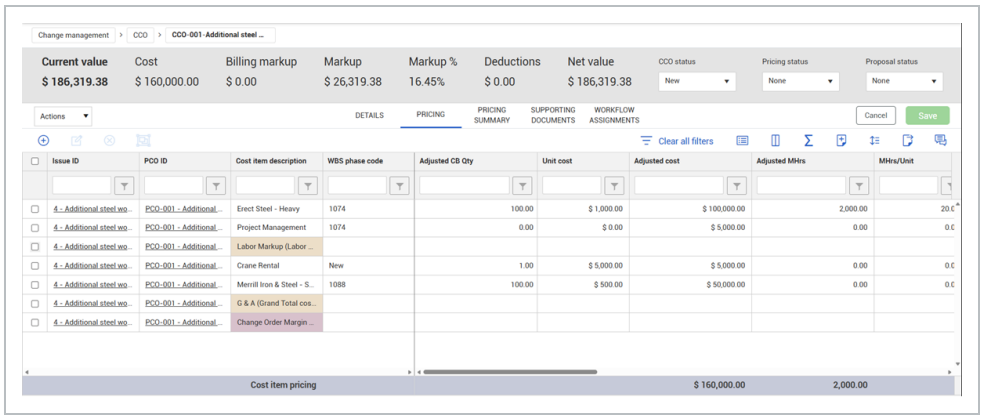
Custom fields include CCO custom lists 1 and 2 and CCO custom fields 1-4.

5.6.6 CCO Pricing Tabs

On the CCO Pricing tabs, you can work out the final pricing for your change order, ending up with a current value for the CCO derived from cost items and any assigned markups. You have the same pricing functionality on the CCO Pricing tabs as you have on the PCO Pricing tabs.

5.6.6.10 Pricing tab

The Pricing tab shows the pricing established at the PCO and issue levels. It includes cost item pricing, including any unassigned pricing items and markups. You cannot edit the inherited values on this tab. You can only add an unassigned pricing item, if needed. To make detailed pricing updates, return to the associated issue.



5.6.6.11 Pricing Summary tab

The Pricing Summary tab shows subtotals organized by cost pricing section. You can make lump sum adjustments to the CCO total.

- The Pricing summary has the same rules of precedence for ROM, Estimate, Proposal and Agreed values.

- On the Pricing Summary tab, the Grand total is the sum of the Direct cost, Vendor, and Indirect cost subtotals.

Changes made on the Pricing Summary tab do not update associated issues or PCOs. See Pricing Configuration for more information about updating values across levels.

Value type

In the Value type column, you can quickly view or change the value type (that is, ROM, Estimate, Agreed, or Proposed) for the cost item. You can also add or update the value type on the Details page of the Edit cost item slide-out panel.

Values set on the Pricing page or in the Edit slide-out panel show in the pricing summary in the Estimate column. The value type on the Issue log is not affected by the value type in cost item pricing or on the Pricing summary page.

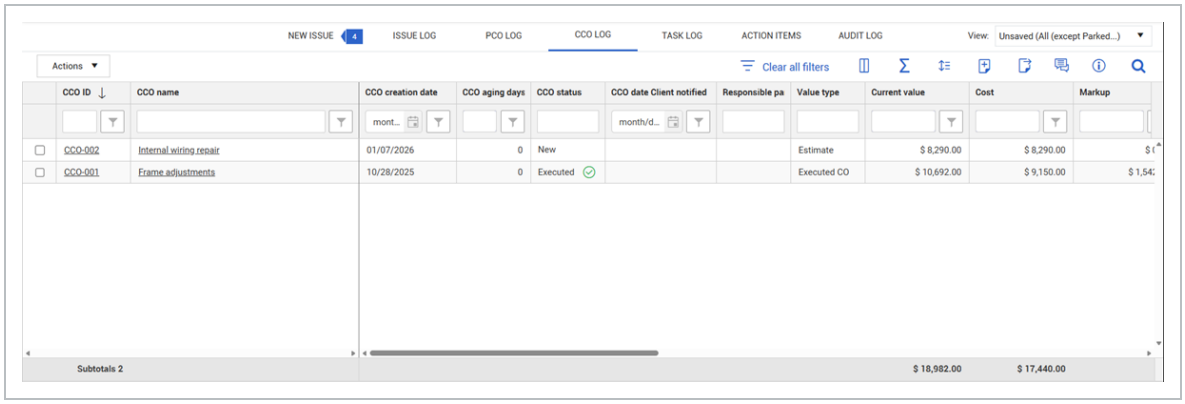
On the Pricing page, you can only edit the Value types for cost items that were added at the current level. For example, if you are on the Pricing page at the CCO level, you can only update the Value types for cost items added at the CCO level.

5.6.7 CCO Log

The CCO Log tab lists all CCOs, regardless of status. Most fields will contain data from the CCO Details header and Pricing. However, there are some editable fields on the CCO Log.

- Executed CCOs have a green checkmark next to them and are no longer editable
- Dropped CCOs have a yellow caution sign next to them and are locked

The CCO Log provides subtotals at the bottom of the register for total number of CCOs and total current value of the CCOs (based on those CCOs that have locked pricing – ROM, Estimate, Agreed).



> After a PCO is created, it cannot be deleted. The Delete button does not show.

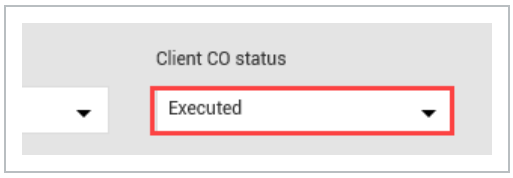
You can also export your table, show details, and search for data within the table.

When you export your table, the table exports the data exactly as it shows within the table; thus, if any filters are on that data will not export. To export your table, click the **Export** icon from the toolbar.

You can generate a change document from the CCO log. Select a CCO, go to the Actions menu, and then select **Generate Change document**. See Change writer for information about generating change documents.

5.7 CLIENT CHANGE ORDER (CCO) EXECUTION

Once the change order is finalized with the client, you can change the CCO status to Executed.



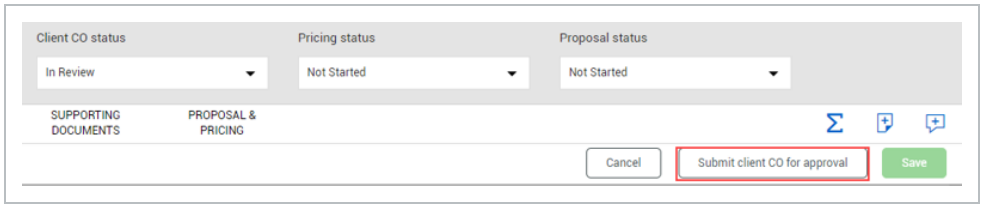
> An Executed change order document type must be uploaded as a supporting document prior to changing CCO status to Executed.

- When the CCO Status in the CCO Details Header is changed to Executed, the Close CCO and mark complete window appears for final closeout of the change order
- When the CCO is closed, it is sent to the Change Register of InEight Control to make a contract adjustment for cost, revenue, and man-hours, using the details and values entered in the CCO in Change Management

5.7.1 Client Change Order Workflow Settings

With Client Change Orders you can turn on the workflow to send the CCO through an approval process before execution is complete. This is similar to the issue approval workflow.

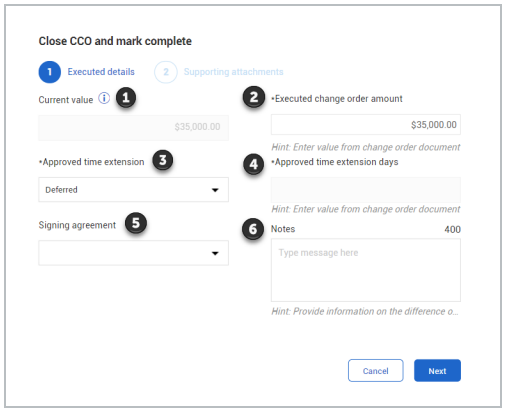
Once a CCO is completed (and workflow is turned on) the Submit CCO for approval button shows up in the top left corner.



Click the button to send an approval request to whomever is set up as the approver in the Project Settings. To get to the CCO Workflow settings go to Project Settings > Change > Workflow > **CCo Approval Setup** and then turn on or off the approval step.

Overview - Close CCO and Mark Complete Window, Executed details

	Title	Description
1	Agreed Change Order Amount	Pulled from CCO Pricing Grand total.
2	Executed Change Order Amount	• Free text entry pulled from CCO Details tab. The net value is used by default. • This is the value that will be pushed into the InEight Control Change Register
3	Approved Time Extension	• Drop-down selection menu; time extension granted by client per CCO • Shows in the CCO Log • Defaults to 0 but can be changed
4	Approved Time Extension	• Time extension granted by client per CCO • Shows in the CCO Log
5	Signing Agreement	• Used to indicate how the contract was executed, for information only • Bilateral - Both client and contractor • Unilateral - Client or contractor only • Unassigned
6	Notes	Free text entry



> Executed CCOs can be switched back to In Review with applicable permissions.

5.7.2 Executed CCO status

After a CCO is executed, the status changes to Executed in the Issue log, PCO log, and CCO log, and all associated issues and PCOs are locked and cannot be edited, with the exception of a temporary vendor. See Edit vendor information for information about editing a temporary vendor.

When a cost item is associated to an executed CCO, you can view details of the cost item by selecting it and then clicking the **Edit** icon. The resources details and cost categories are shown but are read-only.

5.7.3 Vendor change order creation

You can configure Change to automatically create a vendor change order (VCO) in InEight Contract for any pricing items that are not already associated to a VCO. When the setting (Settings > Change > Configurations > Pricing configuration > **Vendor change order configuration**) is set to *Yes*, Change creates the VCOs upon execution of the CCO. You are prompted in the CCO Execution wizard to select the vendor change order type. After the CCO is executed, the VCOs are in Contract with *Service Account* as the Created by name. When the project setting is set to *No*, you must create the VCOs manually in Contract.

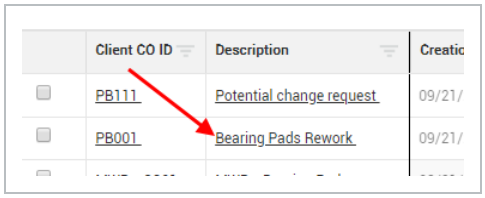
Execute a CCO

Summary: Execute a CCO when the change order is finalized with the client.

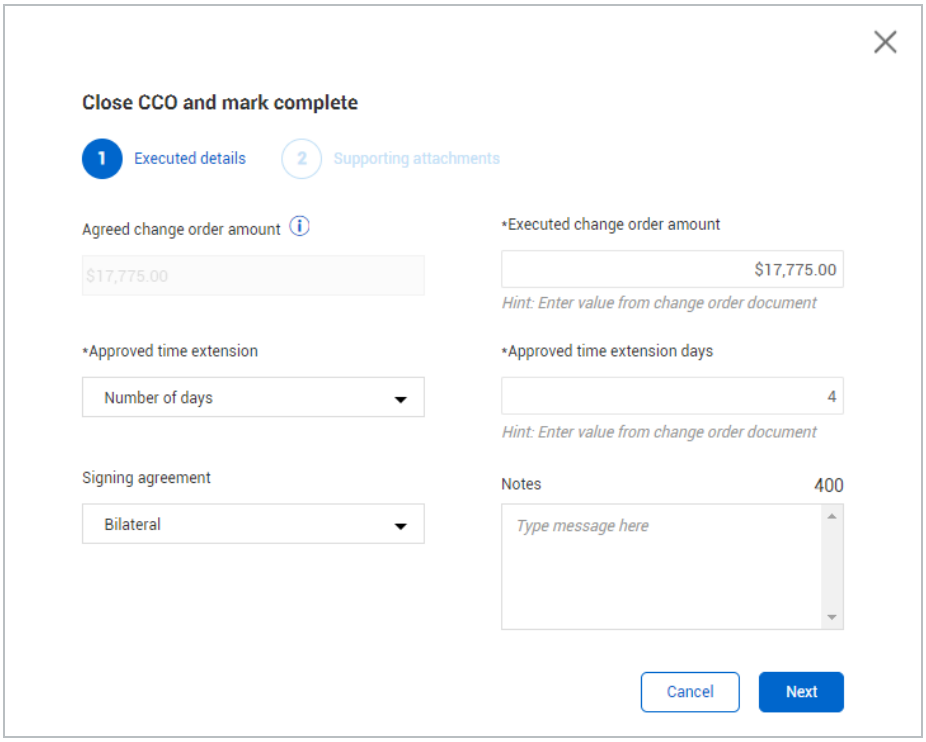
Considerations: If the Vendor change order configuration setting in the project settings Configurations (Settings > Change > Configurations > Pricing configuration > **Vendor change order configuration**) is set to *Yes*, Change automatically creates a vendor change order from the executed CCO.

Quick steps:

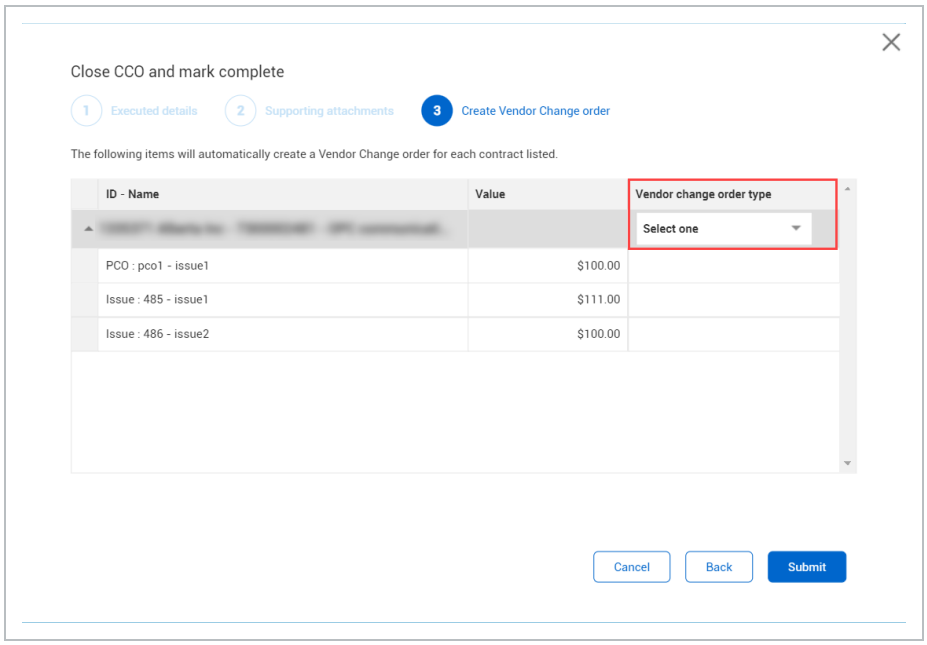
1. From the CCO Log tab, select the change order.



2. Select the **Supporting Documents** tab.
3. Click the **Add supporting documents** icon, and then add a supporting document with the type Executed change order
4. In the CCO header, change the CCO status to Executed. The Close CCO and mark complete window opens.
5. Complete the required fields.



6. Click **Next**.
7. Review and confirm the correct Executed Change Order document is attached to the CCO. If it is not attached, you can attach it in the wizard.
8. Click **Next**.
9. Select the Vendor change order type for the pricing items that are not yet assigned to a VCO.



10. Click **Submit**. Upon successful completion, the CCO is pushed to the Control change register.

What's next: If Change is configured to automatically create VCOs, the VCOs are created in Contract for the pricing items. If Change is not configured to create VCOs, you can associate the CCO to a VCO in Contract.

5.8 CHANGE WRITER

If you need to create a customized change document between the contractor, owner or subcontractors, Change provides Change writer to aid in the development. This is a legal document that needs to be signed by all parties and stakeholders. The Change writer supports both standard and bulk template generation.

5.9 STANDARD AND BULK TEMPLATE PROCESSING

The Change writer lets you choose between standard and bulk processing.

Standard processing lets you choose between generating a merged PDF of all templates or individual documents for each template. If you use standard processing with templates that include template contact tags, you can choose one contact for a customized document.

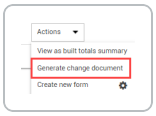
Bulk processing automatically generates a merged PDF document for up to 10 contacts in a single action. The bulk templates feature works in conjunction with template contact tags, so you can customize documents for up to 10 contacts, similar to a mail merge. You can use bulk processing for generating multiple documents that include customized information for each contact, such as a cover letter with a pricing request.

5.10 GENERATE A CHANGE DOCUMENT

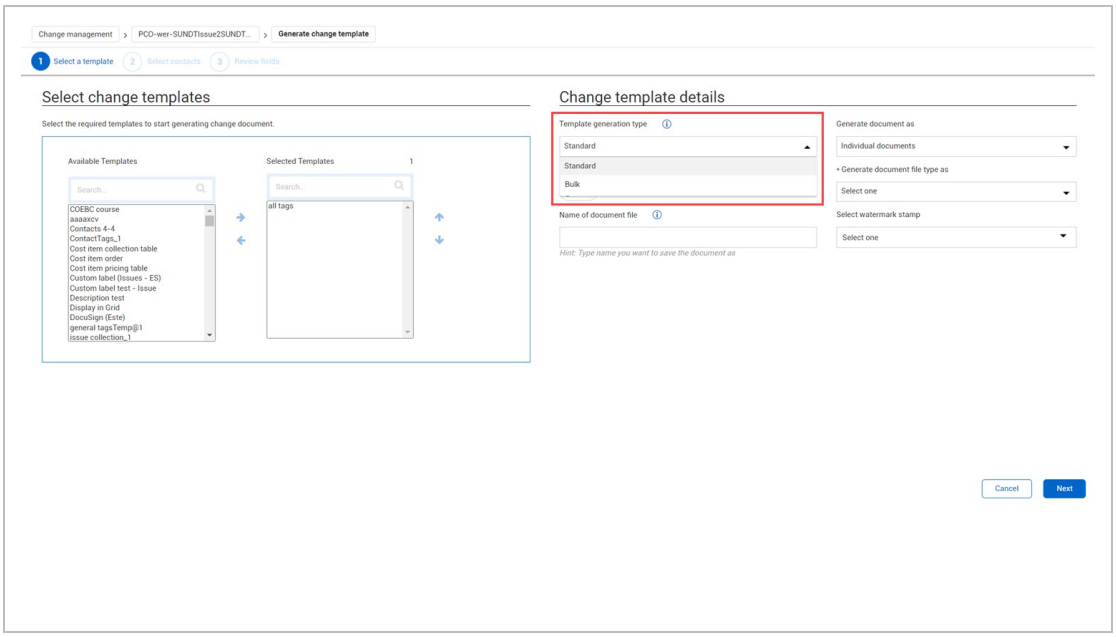
When you are ready to create a change document, you can generate it from one or more templates. Go to the Actions drop-down menu from any issue, PCO, or CCO, and then select **Generate change document** to start the Change writer wizard. The Change writer wizard supports standard or bulk processing.

Generate a standard change document

1. From an issue, PCO or CCO, select the **Actions** menu drop-down list, and then select **Generate change document** from the menu. You can also find this option in the Actions menu on the PCO and CCO logs. Select a PCO or CCO, and then go to the Actions menu.



   - The Change template opens to show the assigned templates to your project.
   - Templates for lower levels are available. For example, if you are in a PCO, templates for PCO and issue are available. When you use an issue or PCO template type at a higher level and choose to generate the document as individual documents, Change generates a separate document for each issue or PCO.
2. Move one or more templates from the Available templates column to the Selected templates column.

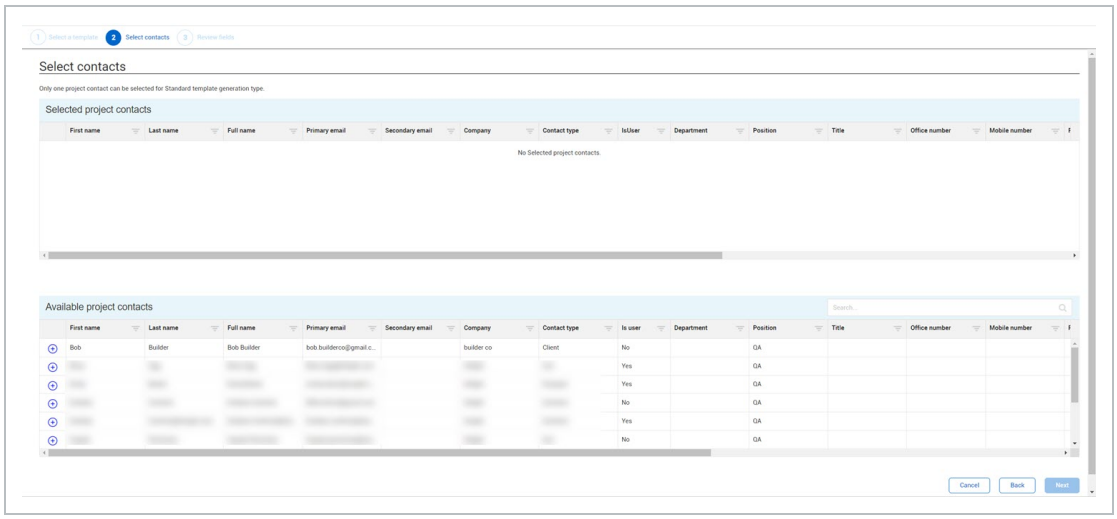


Use the up and down arrows to the right of the Selected templates column to change the order of the templates, if needed.

3. In the Change template details section, select the *Standard* template generation type.
4. Select one of the following in the Generate document as field:
   - **Individual documents** to get a separate document for each template you selected.
   - **Merged document (PDF only)** to merge the templates into a single PDF document.
5. If you selected Individual documents in the previous step, use the Generate document file type as field to indicate whether to download as a template file type or download as a PDF. If you selected Merged document in the previous step, skip this step.
6. Use the toggle to indicate whether to save the contract document in the Supporting documents tab.

   If you choose to save in the Supporting documents tab, add the name of the document. After the document is generated, the name shows in the Title and the File/Link columns on the Supporting documents register.
7. Select the watermark text. If the organization-level settings require a document, the Select watermark stamp field is required. Also, if the organization-level settings require a watermark and the end watermark event has not occurred, the Select watermark stamp field is required. If the end watermark event has occurred, the watermark is optional.

8. Click **Next**.
9. If Change writer detects a template contact tag, processing moves to the Select contact step. If no template contact tags are detected, the Change document wizard skips this step and moves to the Review fields step.



- Select one contact from the contact list, and then click **Next**. Processing moves to the Review fields step.
- If no contacts have been configured in the project contacts, this step is disabled. You can either go back, so you can remove the templates that have template contact tags, or cancel.

10. On the Review fields step page, expand to Review templates page to see a list of all templates used. If you specified a contact, the contact name is also shown. The review dialog box lets you edit or add information to the fields that will populate the document after it is generated. Any field that is blank is not added to the document, and you cannot add information later.
11. Review the fields and enter any information in the fields that apply to your issue. When you use an issue or PCO template type at a higher level and choose to generate the document as individual documents, Change generates a separate document for each issue or PCO. When you choose to merge the document into a single PDF, the document uses the template for each issue and merges it into the single document. When you review the templates, the project name and the fields are repeated for each issue.

The <<Blank*n*>> tag, where *n* is a value in the range 1-15, shows in the downloaded tag list. The tag serves as a placeholder in your template where the text can be entered to appear in the fields when you review the template. When you generate the Microsoft Word document, the text is replaced with what you entered in the review. You must enter text each time you generate the Word document. If you do not enter values in the Review fields, the <<Blank*n*>> tag is shown in the Word document.

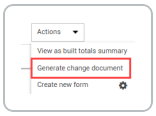
12. After you have reviewed all changes, you can see a preview of your document by clicking the **Preview document** button. The preview opens in a separate window with the tags filled in. If you used collection tables in any of your templates you cannot view them in the preview document. The content of the preview varies as follows:
    - If you selected Download as a PDF document when you generated the document, the preview contains all of the templates in the order you specified.
    - If you selected Download as individual documents when you generated the document, the preview contains only the template that was displayed when you clicked Preview document. You can preview other documents by selecting the file from the Review templates list and clicking preview document.
13. Click **Finish**. If you use templates from other levels, multiple completion messages are shown.
14. If you created a merged document, Change writer downloads a PDF that includes all of the templates. If you created individual documents, Change writer downloads a PDF for the selected template only.

Generate a change document using bulk template processing

You can use bulk template processing when you want to generate separate change documents in a single action. When used in conjunction with templates that contain template contact tags, you can customize a document for each specified contact.

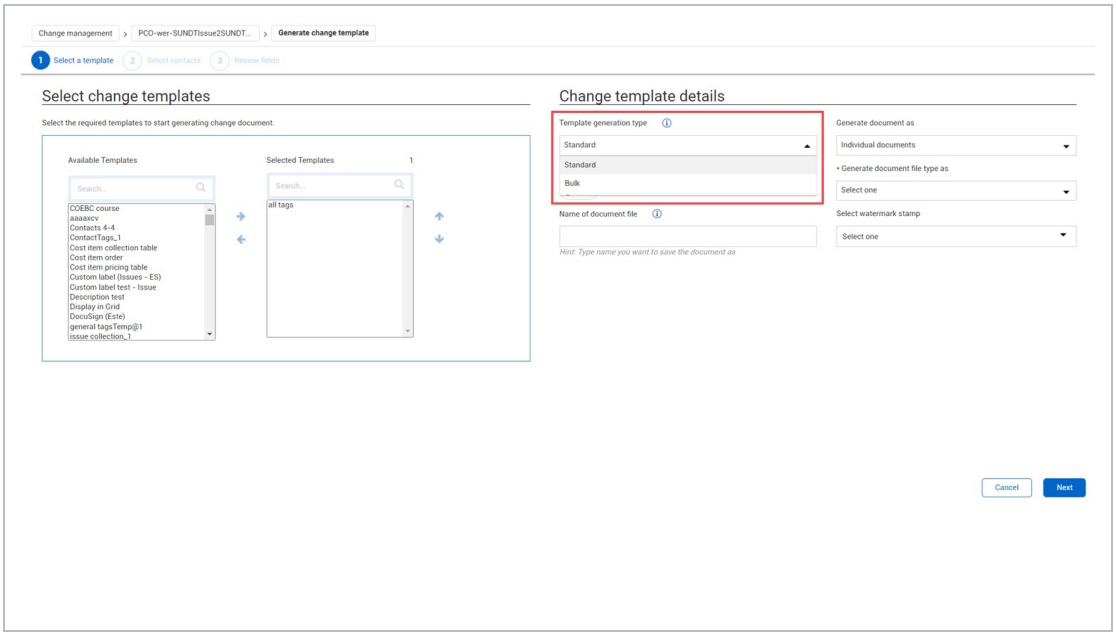
If you want to generate customized documents, you must include a template that has template contact tags. Contacts must be assigned in the project's Assigned contacts (project > **Assigned contacts**).

1. From an issue, PCO or CCO, select the **Actions** menu drop-down list, and then select **Generate change document** from the menu. You can also find this option in the Actions menu on the PCO and CCO logs. Select a PCO or CCO, and then go to the Actions menu.



- The Change template opens to show the assigned templates to your project.
- Templates for lower levels are available. For example, if you are in a PCO, templates for PCO and issue are available. When you use an issue or PCO template type at a higher level and choose to generate the document as individual documents, Change generates a separate document for each issue or PCO.

2. Move one or more templates from the Available templates column to the Selected templates column.

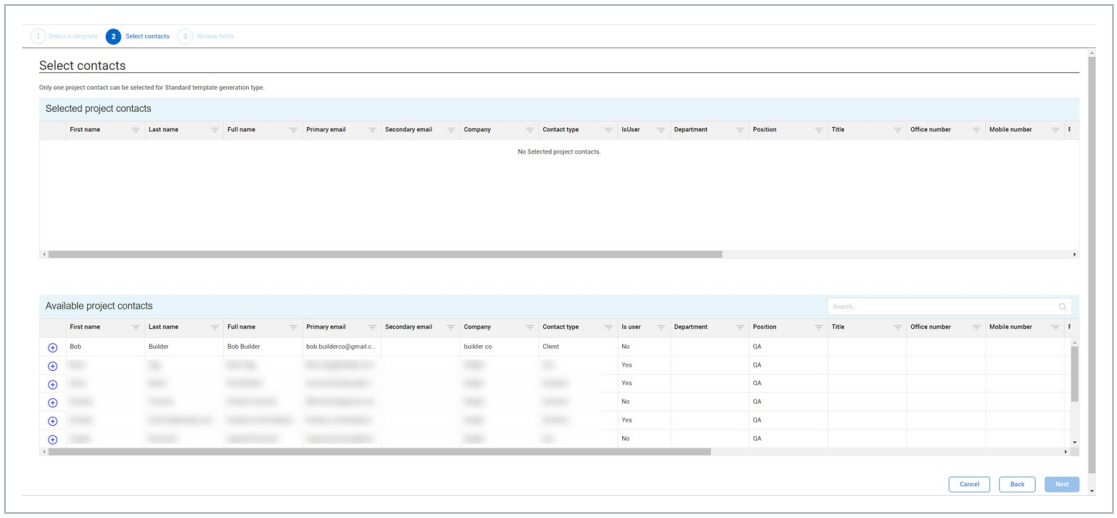


Use the up and down arrows to the right of the Selected templates column to change the order of the templates, if needed.

3. In the Change template details section, select the Bulk template generation type.
4. Use the toggle to indicate whether to save the contract document in the Supporting documents tab.

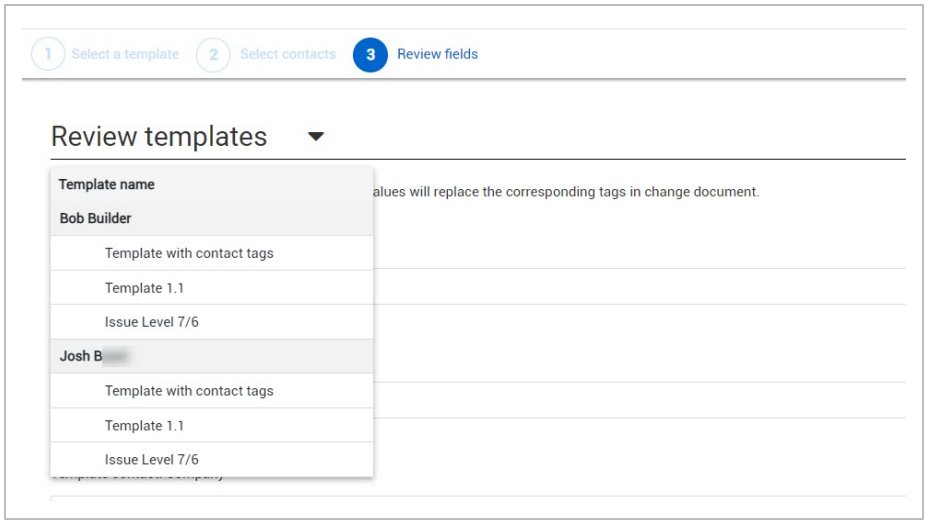
   If you choose to save in the Supporting documents tab, add the name of the document. After the document is generated, the name shows in the Title and the File/Link columns on the Supporting documents register.

5. Select the watermark text. If the organization-level settings require a document, the Select watermark stamp field is required. Also, if the organization-level settings require a watermark and the end watermark event has not occurred, the Select watermark stamp field is required. If the end watermark event has occurred, the watermark is optional.
6. Click **Next**.
7. If Change writer detects a template contact tag, processing moves to the Select contact step. If no template contact tags are detected, the Change document wizard skips this step and moves to the Review fields step.



- Select up to 10 contacts from the contact list, and then click **Next**. Processing moves to the Review fields step.
- If no contacts have been configured in the project contacts, this step is disabled. You can either go back, so you can remove the templates that have template contact tags, or cancel.

8. On the Review fields step page, expand to Review templates page to see a list of all templates used. If you specified contacts, the templates are listed for each contact name.



Click each template to review the information. The review dialog box lets you edit or add information to the fields that will populate the document after it is generated. Any field that is blank is not added to the document, and you cannot add information later.

9. Review the fields and enter any information in the fields that which apply to your issue. When you use an issue or PCO template type at a higher level and choose to generate the document as individual documents, Change generates a separate document for each issue or PCO. When you choose to merge the document into a single PDF, the document uses the template for each issue and merges it into the single document. When you review the templates, the project name and the fields are repeated for each issue.

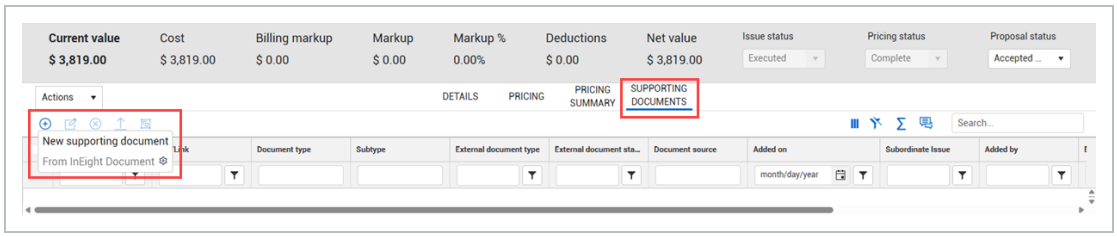
> The <<Blank*n*>> tag, where *n* is a value in the range 1-15, shows in the downloaded tag list. The tag serves as a placeholder in your template, so text can be entered in the fields when you review the template. When you generate the Microsoft Word document, the text is replaced with what you entered in the review. You must enter text each time you generate the Word document. If you do not enter values in the Review fields, the <<Blank*n*>> tag is shown in the Word document.

10. After you have reviewed all changes, you can see a preview of your document by clicking the **Preview document** button. The preview opens in a separate window with the tags filled in. If you used collection tables in any of your templates you cannot view them in the preview document. The preview contains all of the templates in the order you specified.
11. Click **Finish**. If you use templates from other levels, multiple completion messages are shown. Change writer downloads a PDF that includes all of the templates.

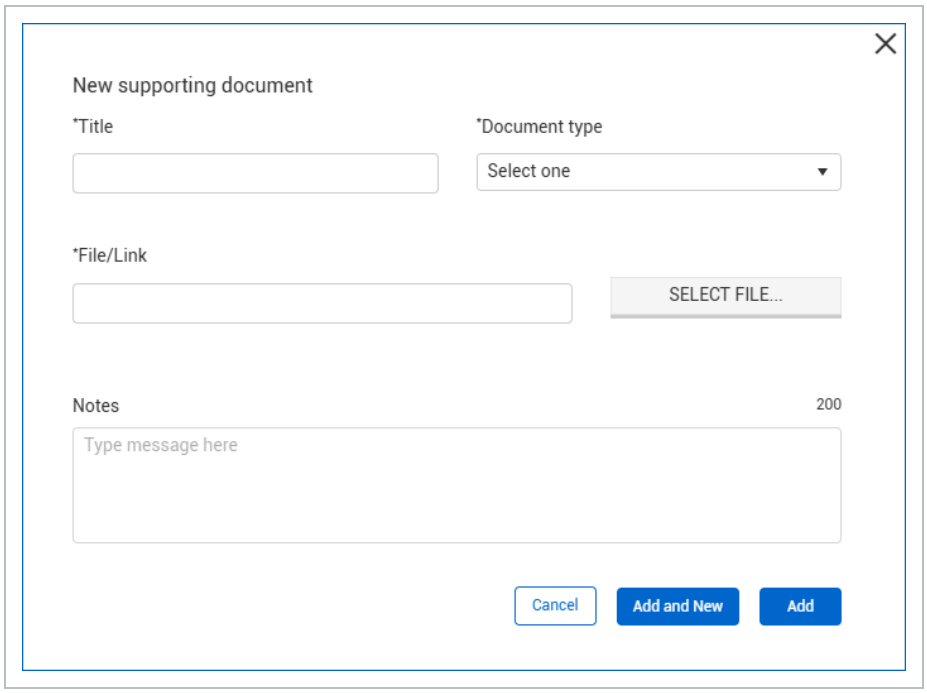
5.11 SUPPORTING DOCUMENTS – CHANGE ORDERS

In the PCO and CCO tabs you can add supporting documentation by doing the following:

- Clicking the **Add supporting document** icon on the PCO or CCO's Supporting Documents tab.



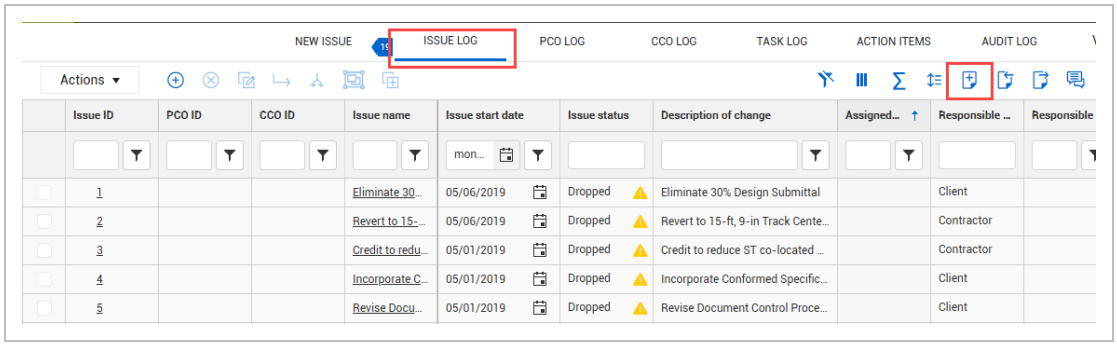
When you select the New supporting document option, in the Add supporting document dialog box, fill out the Title, select a Document type, and then browse to your document file to attach it in the File/Link field. Notes are optional.



To add the document, click **Add**. To add and continue adding another new document, click **Add and New**.

When you select the From InEight Document option, you are taken to the Document login window. If the document type in Document matches a document type in the cloud platform, that value shows as the default document type. You can edit the document type as needed.

- Click the **Add supporting document** icon on the Issue, PCO, or CCO Log tab to add supporting documents without having to go to the Supporting document tab.



You can upload documentation via a file, link, or using the InEight Document integration.

At the PCO level, no supporting documents are required, however it is best practice to include all documents relating to the PCO. At the CCO level, an executed change order must be attached before the CCO status can be changed to Executed.

When you add a supporting document type of Proposal and subtype From vendor, you can select a vendor from a list of all contracts on the PCO or CCO. This lets you specify which contract the supporting document is related to and gives visibility into which contract to associate the proposal to.

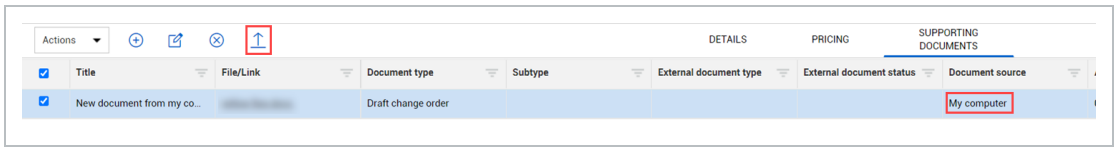
Upload a document to Document

Upload a supporting document to Document when you want to take advantage of Document's organization and versioning features.

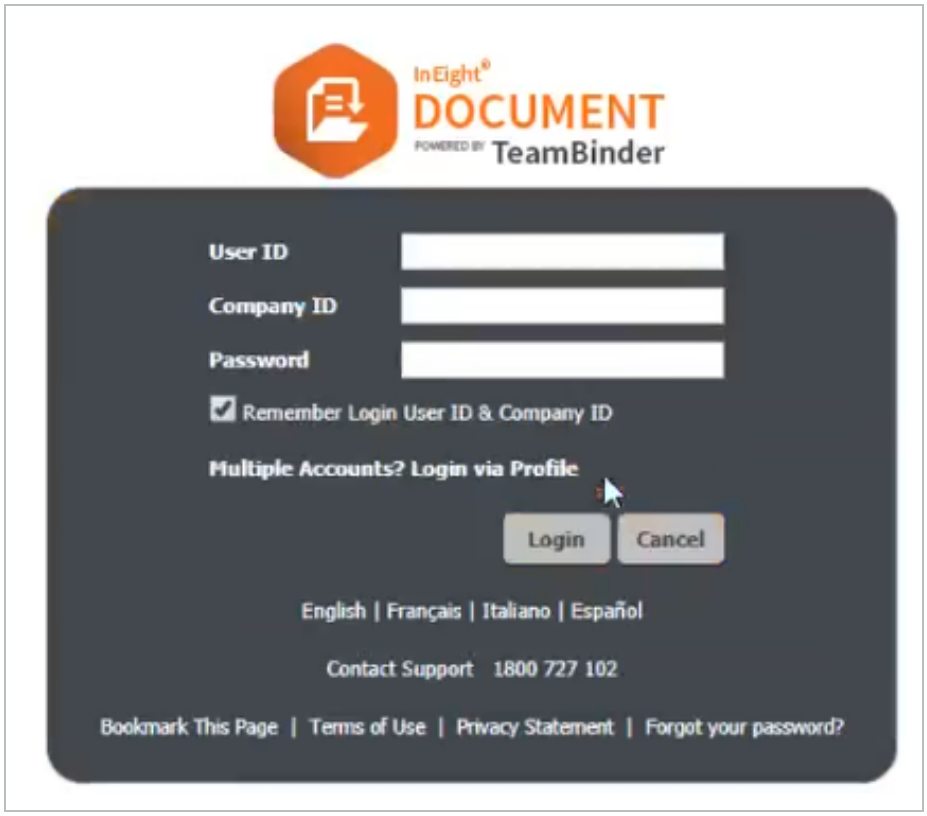
Only documents with the document source *My computer* can be uploaded.

> Single-sign on is available for Change to Document features, such as creating mail or a form. When you use one of these features, the Document sign-on page opens, and you can enter your credentials. This creates a sign-on token that lets you remain signed in until the session ends. The first time you sign in to Document, a black secondary window and the Document Home window also open. You can close these windows. Single sign-on is activated, and they are not shown again.

1. From the Supporting documents register, select a document with the document source *My computer*, and the click the **Upload** icon.



2. If you are not already signed into InEight Document, use your credentials to sign in to **InEight Document**.



A sign-in token is created that lets you remain signed in to Document until the session ends. If this is the first time you are signing in to Document from Change, a black secondary window and the Document Home window are shown. After you close these windows, single sign-on (SSO) to Document is activated, and they are not shown again.

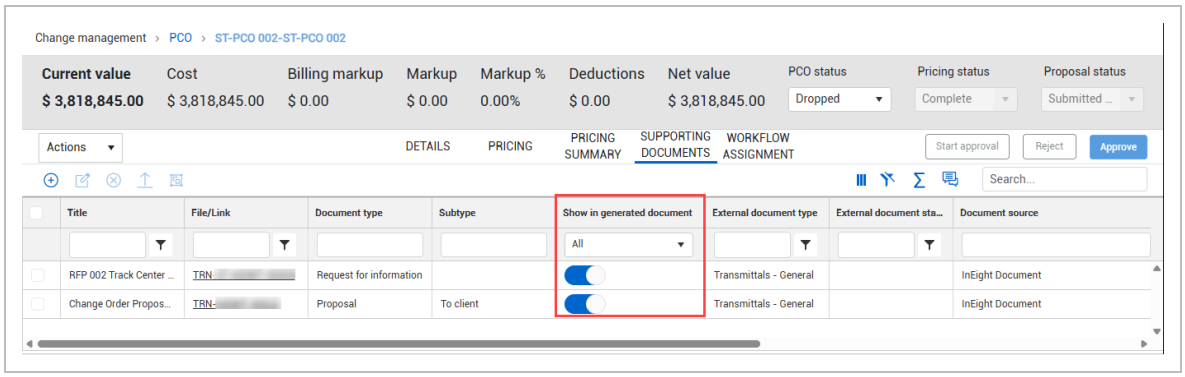
The Upload window in the Documents module of Document opens with the document you selected in Change already attached.

3. If you want to add more documents, you can add them at this time.
4. Click **Save and Transmit**. The document is now saved in the Document Documents module.

5. Close the Document window. Change shows the Edit supporting document dialog box. The file link is replaced with the document link form Document.
6. Click **Save**. The Supporting documents register refreshes with the file link to the Documents module. The Document source is replaced with InEight Document, and the External document type and status are now populated.

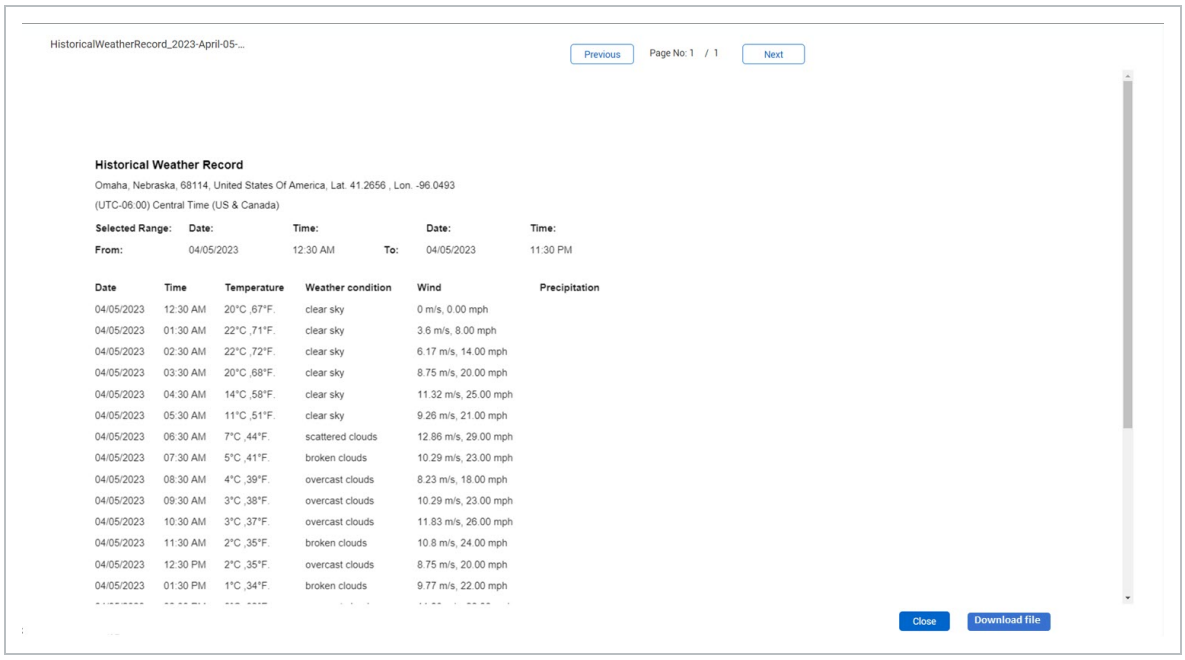
5.11.1 Show supporting documents in generated documents

A toggle on the Supporting documents register's Show in generated document column, lets you indicate whether the document is shown in a collection table based on the collection table type. When you have a supporting document that you do not want to show in a collection table in a generated document, set the toggle to *No*. When a document is generated, only the documents that were set to *Yes* are shown.



5.12 VIEW A SUPPORTING DOCUMENT

To view a supporting document, click the link in the File/Link column of the Supporting documents register. The document opens a preview in a new tab, so you can view the pages of the document and then decide if you want to download it to your workstation. You can use the **Previous** and **Next** buttons to view all pages.



To download the document to your workstation, click **Download file**.

5.13 SEND CHANGE DOCUMENTS FOR ESIGNATURE VIA DOCUSIGN

When a project is integrated with DocuSign, you can send a change document to DocuSign for an eSignature.

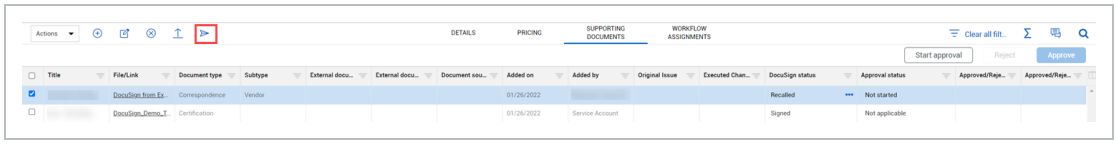
DocuSign tags can be embedded in the change document template. The DocuSign tags correspond to DocuSign recipients configured in the project settings and project contacts.

Send a document for eSignature

After a document has been created, you can send it for official eSignatures via DocuSign.

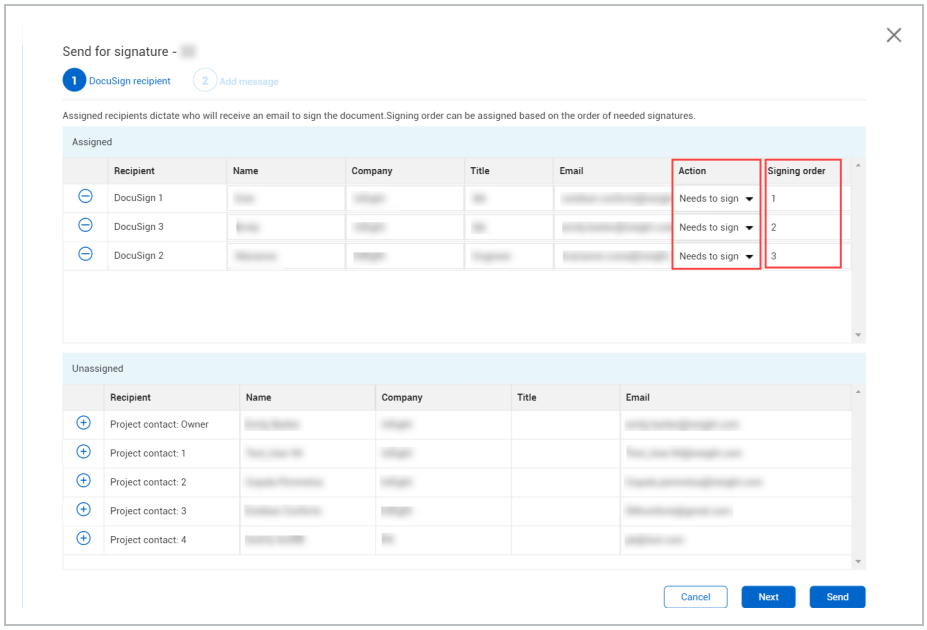
Documents must be in Word, Excel, or PDF format. They must be saved to the PCO or CCO supporting documents page with the document source *My computer*. You must have Edit change document permissions to send documents. Ensure that your browser's pop-up blocker is disabled before you click Send from the Contract DocuSign wizard. You must have the Send for eSignature permission to send a document for signature.

1. From the PCO or CCO Supporting documents page, select one or more documents with the document source *My computer*, and then click the **Send for signature** icon.



The Send for signature wizard opens.

2. Review the Names in the Assigned section of the wizard. If you want to add additional recipients, find their names in the Unassigned section, and then click the **Add** icon. All signees in the Assigned section have ad-hoc signee tags that can be placed on the document in DocuSign.



3. For each assigned recipient, specify in the Action column whether they need to sign the document or if they are just to receive a copy. When the value is *Needs to sign*, the recipient receives a document that is ready to sign. When the action is *Receives a copy*, the recipient receives a snapshot of the document in the signing order. For example, if the recipient marked *Receives a copy* is second in the signing order, they receive the document after those first in signing order, even though they are not signing.

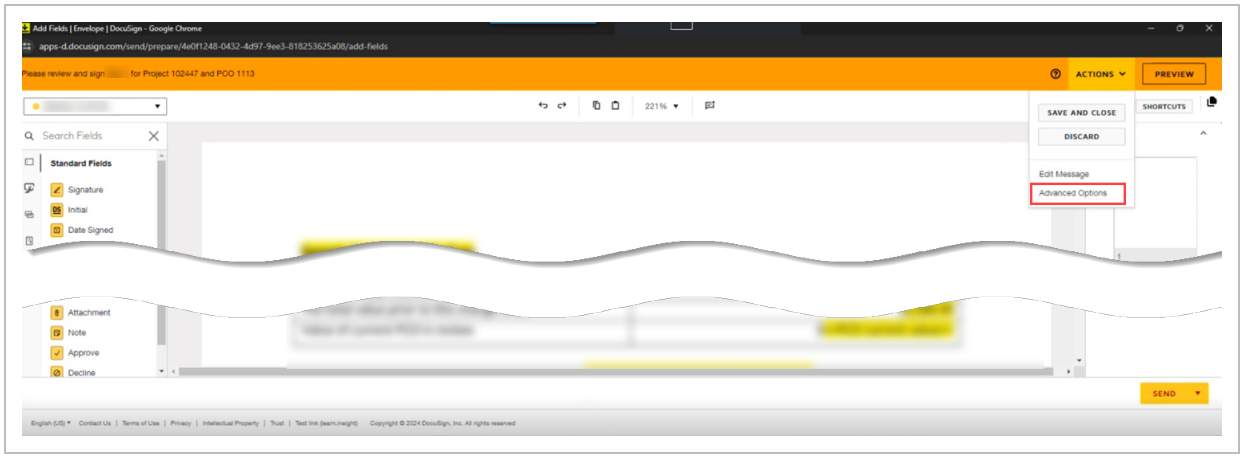
4. Review the values in the Signing order column. The numbers in the column specify the order in which the recipients are sent the document for eSignature. You can assign a single number to multiple signees. The signee or signees with signing order 1 are notified first by DocuSign. After

all signees in signing order 1 have signed, DocuSign notifies all signees with signing order 2, and so on.

5. Click **Next**. The Add message page opens.
6. Enter an email subject line and message to the recipients, and then click **Send**. A DocuSign window opens with the documents you chose.

> If the DocuSign window does not open, ensure that your browser's pop-up blocker is disabled.

7. If your DocuSign administrator has configured Advanced Options, you can optionally expand the **Actions** menu, and then select **Advanced Options**.



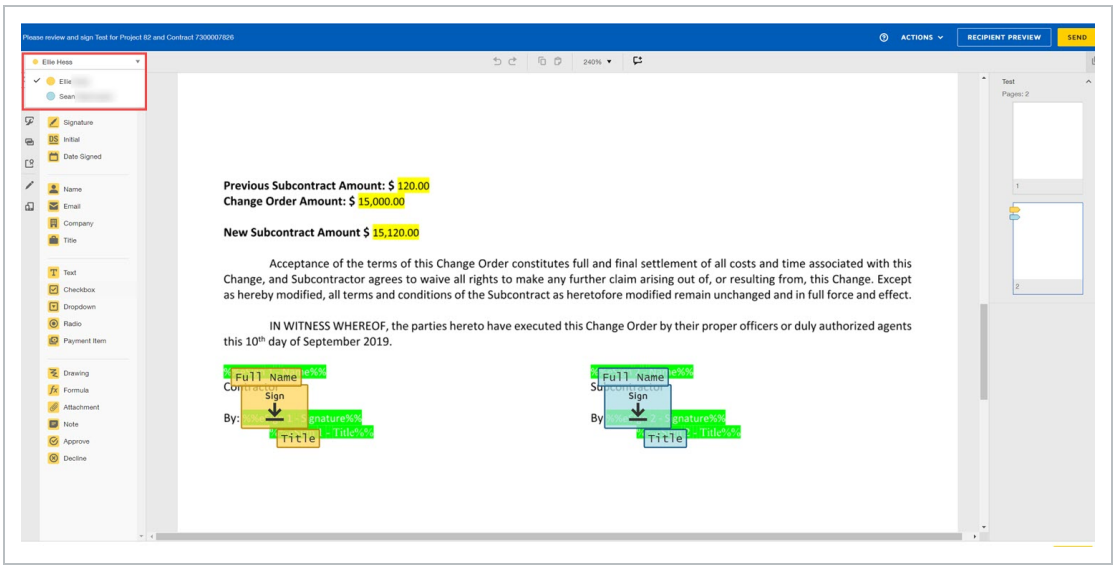
You can then customize the following options:

- Branding – Select a logo and brand colors, that were set up by the DocuSign administrator, for the envelope.
- Recipient privileges – Give recipients options for how they sign the document, such as signing on paper, assigning delegates, and editing documents.
- Reminders – Specify whether DocuSign sends reminders to signees, when to start sending them, and how often to send them.
- Expiration – Set the number of days until the envelope expires and how often to send alerts.

- Comments – allow senders and recipients to enter comments on documents in the envelope.

Click **Save**. You are returned to the document.

8. Optionally, add additional tags for signatures, initials, and dates. All names from the Assigned section of the wizard are shown in a drop-down list in the upper left pane. Select the name of the person you want to add, and then select Signature, Initial, or Date Signed, and then click the location in the document.



9. If the document has tags for a text box, drop-down list, check box, or radio buttons, add the values to the document. Click **Send**.

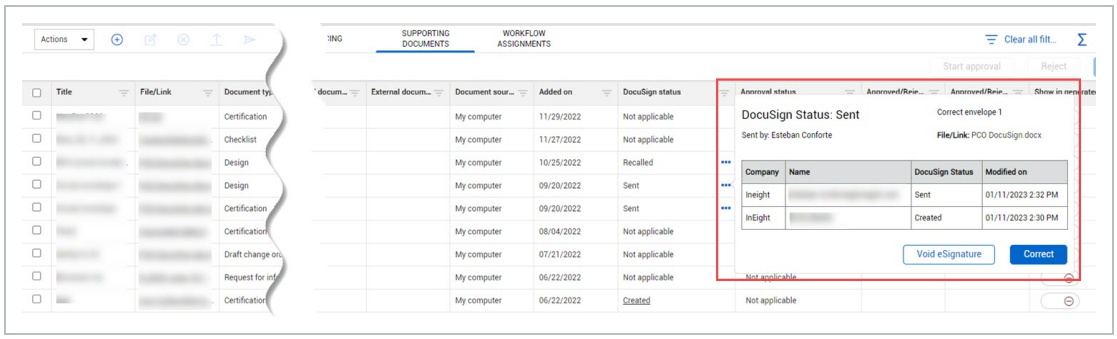
The documents are routed for signature, and DocuSign sends an email message to each recipient based on the signing order. In Change, the DocuSign status column on the Supporting documents page is populated with the status of *Sent*. You can hover over the status to see the name of the person who sent the document, the status of the signatures, and the date and time the document was last modified. The Change writer automatically adds the sender to the last position of the list with the action *Receives a copy*. After it is completed, the signed document is loaded as a supporting document with a document type *Signed document*, and the sender also receives a copy.

When a supporting document has a DocuSign status of *Created*, *Completed*, or *Signed*, you can no longer edit the file link. When the status is *Sent*, you can edit the document in the original eSign envelope without incurring the expense of additional envelopes.

Edit a sent document

You must have the Correct eSignature permission to correct DocuSign documents.

1. On the Supporting documents register, hover over the ellipsis in the DocuSign status column for a sent document. The DocuSign Status dialog box is shown.



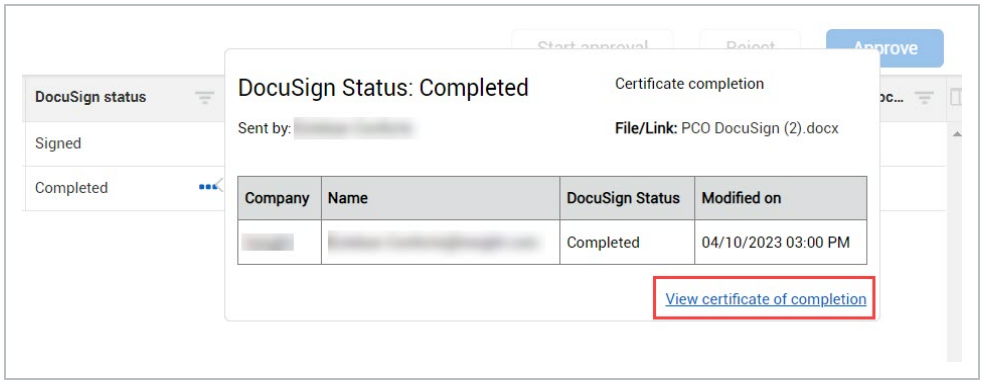
2. Click the **Correct** button. DocuSign opens with the view of the original envelope.

Make the corrections in the DocuSign envelope. Refer to DocuSign documentation for more information about envelopes.

5.14 DOCUSIGN CERTIFICATE OF COMPLETION

After signing is completed, the certificate of completion is now available when you hover over the ellipsis in the DocuSign status field in Supporting documents.

The View certificate of completion link becomes available after a document is completed. The certificate of completion is stored in Supporting documents, but it does not take up a separate entry in the Supporting documents register. The certificate does not expire in Change.



When you click **View certificate of completion**, a preview of the certificate from DocuSign opens in a new tab. You have the option to download the file if you want to store it separately.

5.15 WORKFLOW ASSIGNMENTS

Each PCO and CCO is unique and might require various levels of approval for the PCO, CCO, or supporting documents. The Workflow Assignments tab lets you to set up the proper approval steps. Workflow approvals are assigned at the organization, project, and PCO or CCO levels to allow for maximum flexibility in the approval workflow.

5.15.1 PCO and CCO workflows

Workflows configured at the organization or project level are based on value thresholds. The thresholds are absolute values. When the change order reaches a value above or below the specified threshold, a user or role must approve the change order before it can advance. For example, if the threshold is $1000, a change of $1000 or -$1000 or more starts the workflow.

You can configure approval workflows for any PCO or CCO. These approval steps are first in the approval workflow. If the difference in value of the PCO or CCO is greater than absolute value workflow thresholds set at the organization or project levels, the approval steps are shown on the page. They are marked with the information icon. Any steps you add are performed before those set at the organization and project levels. When the value of the PCO or CCO is within the absolute value thresholds or if no thresholds have been set, only the steps at the PCO or CCO level are performed.

A PCO does not need to be fully approved before converting it to a CCO. When you convert a PCO that has not been fully approved to a CCO, the PCO approval status is shown in the new Approval status field in the Associations section of the CCO details. You must complete all of the PCO approval steps before you can start the CCO approval workflow. The CCO must be approved, if required, before it can be submitted for execution.

Set up a PCO or CCO approval workflow

Set up an approval workflow for a PCO or CCO when the change order requires approval by various levels of your organization before it can advance.

Steps set at the PCO or CCO level are performed before those set at the project and organization levels, respectively. If the value difference of the PCO is greater than the absolute value thresholds, the steps are shown on the Workflow approvals page, and you cannot rearrange or delete them.

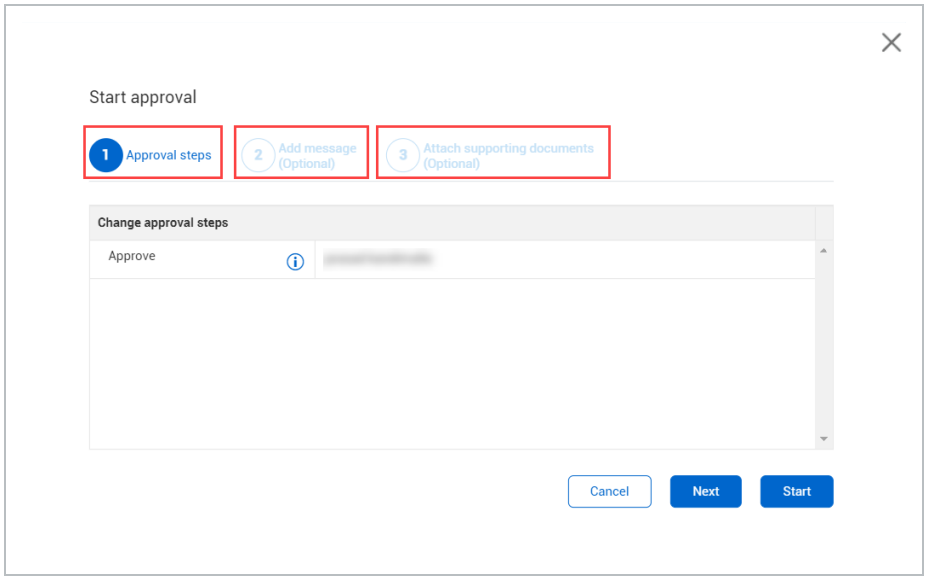
1. On the record page for a PCO or CCO, select the **Workflow Assignments** tab.
2. Click the **Add approval** icon. The Add approval slide-out panel opens.
3. Enter an approval step title, and then specify the users, groups, or roles who must give their approval.
4. Click **Add**.
5. Repeast steps 3 and 4 until all approval steps are added. You can use the up and down arrows to change the order of the steps you added, if necessary. Click **Save** after rearranging the approval steps.

When the change order is ready to advance, you can start the approval workflow.

Start the approval workflow

Start the approval process when the PCO or CCO is complete and you are ready to advance to the next stage.

1. Go to the Details page for the PCO or CCO, and then click **Save and start approval**. The Start approval dialog box opens to the approval steps page.

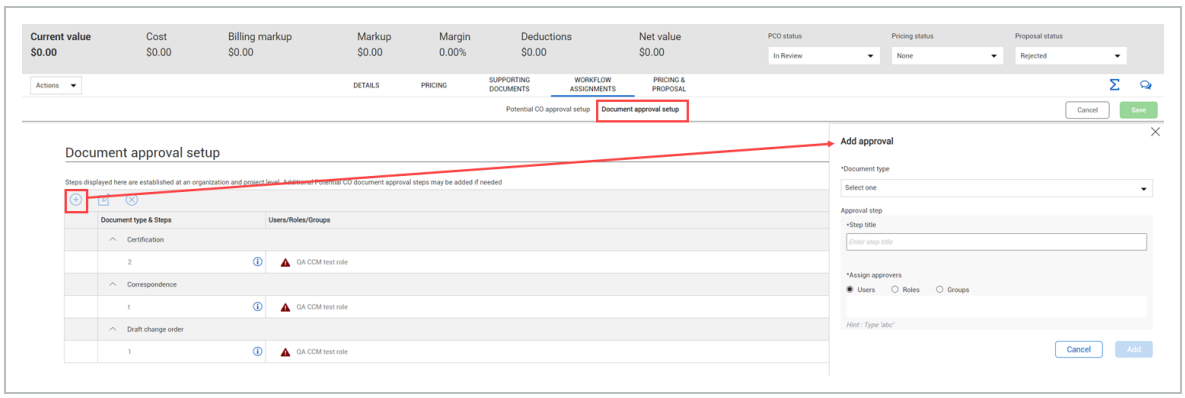


2. Review the change approval steps.
3. Choose one of the following:
   - If you do not want to add a message and attach supporting documents, click **Start**. The approval process starts.
   - If you want to add a message or attach supporting documents, click **Next**. The Add messages page opens.
4. Choose one of the following;
   - If you want to add a message to be included in the workflow email, type and format it, and then click **Next**. The Attach supporting documents page opens.
   - If you do not want to add a message, click **Next**. The Attach supporting documents page opens.
5. Choose one of the following:
   - If you want to attach supporting documents, click **Next**. The Attach supporting documents page opens.
   - If you do not want to attach supporting documents, click **Start**. The approval process starts.
6. Select one or more supporting documents from the list of documents.
7. Click **Start**. The approval process starts.

The approvers receive a notification of the approval item. When you start the approval process and you are the first approver in the approval workflow, the first step of the workflow is automatically approved, and the workflow continues with the next step, if applicable. If you are the only step in the approval, you receive a second email confirming the new issue has been approved.

5.15.2 Document approval workflows

Document approval workflows are based on document type. Document approval workflows are set up at the organization and project levels. At the change order level, you can set up additional document approvals on the Document approval page of the Workflow assignments tab.



Set up a document approval workflow

Set up a document approval workflow when a document associated with change order requires approval by various levels of your organization before it can advance.

Approval steps might have been set at the organization or project levels. You cannot rearrange or delete the approval steps; you can add steps that are performed before those set at the project and organization levels.

1. On the record page for a PCO or CCO, select the **Workflow Assignments** tab, and then select the **Document approval setup** tab.
2. Click the **Add approval** icon. The Add approval slide-out panel opens.

3. Select a document type. If there are already approval steps for a document type, it is not shown in the drop-down list.

> You can add steps to an existing approval by canceling this set up and then clicking **Add another step** for the document type.

4. Enter an approval step title, and then specify the users, groups, or roles who must give their approval.
5. Click **Add**.
6. Repeat steps 2 - 4 until all approval steps are added. You can use the up and down arrows to change the order of the steps you added, if necessary. Click **Save** after rearranging the approval steps.

When the change order is ready to advance, you can start the approval workflow.

Start the document approval workflow

Start the approval process when the document is complete, and you are ready to advance to the next stage.

1. Go to the Supporting documents page for the PCO or CCO, and then select one or more documents.
2. Click **Start approval**. The Start approval dialog box opens. The Start approval dialog box shows all the steps in the approval workflow for each document selected.
3. Review the change approval steps for each document. If there are group steps, you can select the group for the workflow. If you want to make changes to the approval process, click **Cancel**, and then go to the Workflow Assignments tab to make your changes. If the steps do not require changes, click **Start**. The Start approval dialog box stays open until all workflows have successfully started.

If you are an approver, you receive a notification of the approval item. Each approval workflow generates its own mail notification to the first approver. When you start the approval process and you are the first approver in the approval workflow, the first step of the workflow is automatically approved, and workflow continues with the next step, if applicable. If you are the only step in the approval, you receive a second email confirming the new issue has been approved.

When the document is in approval, you can change the supporting document title or add or change notes and other metadata. You cannot change the document type or the file link. If you want to change the file link or the document type, you must recall the document from the approval, make the changes, and then start the approval again.

You can view document approval workflow progress and history on the project Workflows > **Workflow details** page. If the workflow has been recalled, the name of the person who recalled the workflow is shown in the workflow heading.

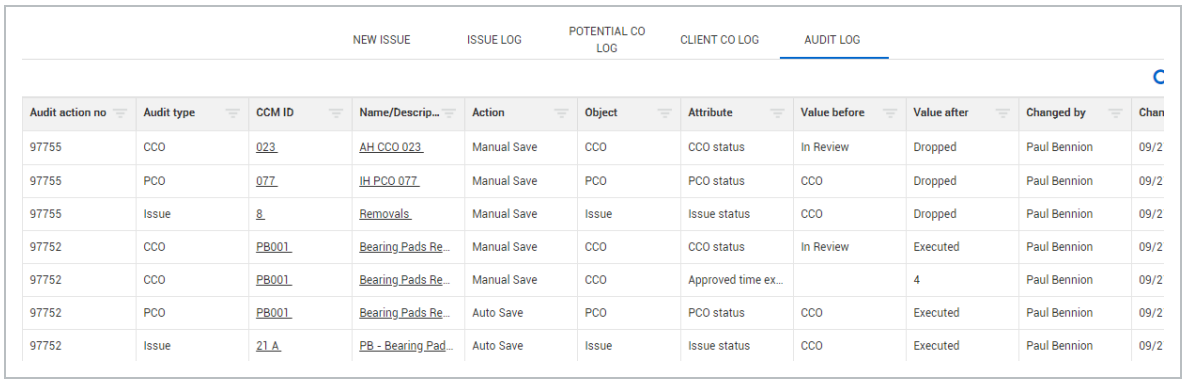
5.15.2.1 Edit a workflow in progress

When changes to roles in the project team occur, such as changing responsibilities or filling in for another user, updates to a workflow that is already in progress can happen. Approval workflows that are already in progress retain the approval assignments that were in place when the workflow initiated. Changes made to the workflow configuration after an item enters the approval process do not automatically update or reassign existing workflow assignments. For more information, see Workflow assignments.

5.16 AUDIT LOG

The Audit Log captures all changes made to issues, Potential Change Orders, and Client Change Orders. The CCM ID and Name/Description columns contain hyperlinks that if clicked will open the issue/change order for your review.

The Log shows the Value before and Value after the change and displays who made the change and when.



Audit action no	Audit type	CCM ID	Name/Descrip...	Action	Object	Attribute	Value before	Value after	Changed by	Chan
97755	CCO	023	AH CCO 023	Manual Save	CCO	CCO status	In Review	Dropped	Paul Bennion	09/2
97755	PCO	077	IH PCO 077	Manual Save	PCO	PCO status	CCO	Dropped	Paul Bennion	09/2
97755	Issue	8	Removals	Manual Save	Issue	Issue status	CCO	Dropped	Paul Bennion	09/2
97752	CCO	PB001	Bearing Pads Re...	Manual Save	CCO	CCO status	In Review	Executed	Paul Bennion	09/2
97752	CCO	PB001	Bearing Pads Re...	Manual Save	CCO	Approved time ex...		4	Paul Bennion	09/2
97752	PCO	PB001	Bearing Pads Re...	Auto Save	PCO	PCO status	CCO	Executed	Paul Bennion	09/2
97752	Issue	21 A	PB - Bearing Pad...	Auto Save	Issue	Issue status	CCO	Executed	Paul Bennion	09/2